Zebra DNA Cloud 3.7
Release Notes – Dec. 2023

Highlight

- Changes to group and device names are now reflected across all deployed Profiles and connected areas
- The Service Set Identifier (SSID) field supports additional special characters for Wi-Fi connection names

Device Support

Required minimum LifeGuard software updates **for devices running Android 11**:

Device Models	Supported OS	Device Software Location
All **SDM660-platform** devices running **Android 11**	`11-26-05.00-RG-U00` or later	Go to download page
6490-platform devices running Android 11		
TC73/TC78	`11-17-16.00-RG-U00` or later	Go to download page
TC53/TC58	`11-12-31.00-RG-U00` or later	Go to download page
6375-platform devices running Android 11		
ET40/ET45	`11-13-14.00-RG-U00` or later	Go to download page
TC15	`11-14-13.00-RG-U00` or later	Go to download page
4100-platform device running Android 11		
WS50	`11-19-19.00-RN-U00` or later	Go to download page

Required minimum LifeGuard software updates **for devices running Android 13**:

Device Models	Supported OS	Device Software Location
All **SDM660-platform** devices running **Android 13**	`13-18-19.00-TG-U00` or later	Go to download page
6490-platform devices running Android 13		
TC73/TC78	`13-14-21.00-TG-U00`	Go to download page
TC53/TC58	`13-14-21.00-TG-U00`	Go to download page
5430-platform devices running Android 13		

TC22/TC27	`13-14-21.00-TG-U00`	Go to download page
6375-platform devices running Android 13		
TC15	`13-21-05.00-TG-U00`	Go to download page
ET40/ET45	`13-21-05.00-TG-U00`	Go to download page

New Features in ZDNA 3.7

- **Changes to group and device names are now reflected across all deployed Profiles and other connected areas, including:**
  - o New Device Setup
  - o My Devices
  - o Device Details
  - o Device Setting profiles – Wizard and Advanced
  - o App Setup profiles – Zebra Collection and Third-party apps
  - o License Allocation Page

Usage Notes

- Spaces and special characters (- . % $ # & _ @) are accepted as input in "Wi-Fi Connection Name/SSID on Device" field in New Device Setup and New Device Settings.

Requirements

- Refer to the System Requirements section in ZDNA documentation.

Known Issues

- An issue is impacting Android updates where devices are showing as out of date after an OS update is performed. The remedy is to reboot the device at least once after device enrollment.
  - o Note: *This is a temporary issue, and the team is working on resolving the matter.*
- **On devices running Android 13**:
  - o ZDNA enrollment can require 5-10 min. to complete on device(s).
  - o The "Enterprise" Wi-Fi Security Mode is not supported.
- When first booting (or rebooting from either a cold boot or hard reset), all Zebra devices running Android 13 (or later) must be unlocked (using PIN, password or pattern) before the DNA Cloud client app can launch. Also applies to 6490- and 6375-platform devices running Android 11.
- Configuring NFC settings sometimes displays an error despite being applied properly on the device.
- When creating a managed configuration for Enterprise Keyboard, remapping a programmable key requires two backslash ("\\") characters (rather than one, as documented).
- SDM660 devices running Android 11: DNA Cloud does NOT support the following device-OS update packages:

- o HE_FULL_UPDATE_11-13-13.00-RG-U26-STD-HEL-04.zip
- o HE_FULL_UPDATE_11-13-13.00-RG-U00-STD-HEL-04.zip
- o HE_FULL_UPDATE_11-13-13.00-RG-U12-STD-HEL-04.zip

- Zebra ET40, ET45 and TC15 devices running Android 13 falsely report a failure when using StageNow for ZDNA enrollment (see below). Administrators are instructed to clear the failure message(s) and confirm enrollment in the ZDNA console. A LifeGuard update for this issue will be released by the OS team later this year.

Important Links
- About Zebra DNA Cloud
- Zebra DNA Cloud Setup
- Zebra DNA Cloud Licensing

About Zebra DNA Cloud

Zebra DNA Cloud integrates our Mobility DNA portfolio solutions into a single, intuitively organized interface. By harnessing our existing software's capabilities, we offer customers and partners secure solutions that help deploy, manage and support every stage of device lifecycles. With Zebra DNA Cloud, organizations can tailor device settings to meet their specific needs by leveraging Mobility Extensions (Mx). Application management and configuration of Mobility DNA tools will ensure users have access to the Zebra applications required to accomplish their work. Administrators can leverage LifeGuard OTA to ensure their devices are always up to date with the latest features and security, all with a single click and without having to touch each device physically.