

# Zebra DNA Cloud 3.8

## Release Notes – Jan. 2024

### Highlight

- Search function on My Devices page quickly locates devices by multiple device categories.

### Device Support

Required minimum LifeGuard software updates for devices running Android 11:

Device Models	Supported OS	Device Software Location
All <b>SDM660-platform</b> devices running <b>Android 11</b>	11-26-05.00-RG-U00 or later	<a href="#">Go to download page</a>
<b>6490-platform devices running Android 11</b>		
TC73/TC78	11-17-16.00-RG-U00 or later	<a href="#">Go to download page</a>
TC53/TC58	11-12-31.00-RG-U00 or later	<a href="#">Go to download page</a>
<b>6375-platform devices running Android 11</b>		
ET40/ET45	11-13-14.00-RG-U00 or later	<a href="#">Go to download page</a>
TC15	11-14-13.00-RG-U00 or later	<a href="#">Go to download page</a>
<b>4100-platform device running Android 11</b>		
WS50	11-19-19.00-RN-U00 or later	<a href="#">Go to download page</a>

Required minimum LifeGuard software updates for devices running Android 13:

Device Models	Supported OS	Device Software Location
All <b>SDM660-platform</b> devices running <b>Android 13</b>	13-18-19.00-TG-U00 or later	<a href="#">Go to download page</a>
<b>6490-platform devices running Android 13</b>		
TC73/TC78	13-14-21.00-TG-U00	<a href="#">Go to download page</a>
TC53/TC58	13-14-21.00-TG-U00	<a href="#">Go to download page</a>
<b>5430-platform devices running Android 13</b>		
TC22/TC27	13-14-21.00-TG-U00	<a href="#">Go to download page</a>
<b>6375-platform devices running Android 13</b>		
TC15	13-21-05.00-TG-U00	<a href="#">Go to download page</a>
ET40/ET45	13-21-05.00-TG-U00	<a href="#">Go to download page</a>

## New Features in ZDNA 3.8

- **Addition of standalone search functionality and enhanced individual column search in My Devices page**
  - A new search bar in the My Devices page quickly locates devices by category
  - Categories in the search drop-down menu are:
    - Model
    - Device Name
    - Serial Number
    - IMEI column
    - Device Group
  - Search terms are not case sensitive

## Requirements

- Refer to the [System Requirements](#) section in ZDNA documentation.

## Fixed Issues (To be updated, if any further issues reported)

- Large apk size ~1 GB can now be uploaded and details can be extracted in My Apps

## Known Issues

- **On devices running Android 13:**
  - ZDNA enrollment can require 5-10 min. to complete on device(s).
  - The “Enterprise” Wi-Fi Security Mode is not supported.
- When first booting (or rebooting from either a cold boot or hard reset), all Zebra devices running Android 13 (or later) must be unlocked (using PIN, password or pattern) before the DNA Cloud client app can launch. Also applies to 6490- and 6375-platform devices running Android 11.
- Configuring NFC settings sometimes displays an error despite being applied properly on the device.
- When creating a managed configuration for Enterprise Keyboard, remapping a programmable key requires two backslash (“\\”) characters (rather than one, as documented).
- SDM660 devices running Android 11: DNA Cloud does NOT support the following device-OS update packages:
  - HE\_FULL\_UPDATE\_11-13-13.00-RG-U26-STD-HEL-04.zip
  - HE\_FULL\_UPDATE\_11-13-13.00-RG-U00-STD-HEL-04.zip
  - HE\_FULL\_UPDATE\_11-13-13.00-RG-U12-STD-HEL-04.zip
- Zebra ET40, ET45 and TC15 devices running Android 13 falsely report a failure when using StageNow for ZDNA enrollment. An on-device prompt instructs administrators to clear the failure message(s) and confirm enrollment in the ZDNA console.

## Important Links

- [About Zebra DNA Cloud](#)
- [Zebra DNA Cloud Setup](#)
- [Zebra DNA Cloud Licensing](#)

## About Zebra DNA Cloud

[Zebra DNA Cloud](#) integrates our Mobility DNA portfolio solutions into a single, intuitively organized interface. By harnessing our existing software's capabilities, we offer customers and partners secure solutions that help deploy, manage and support every stage of device lifecycles. With Zebra DNA Cloud, organizations can tailor device settings to meet their specific needs by leveraging Mobility Extensions (Mx). Application management and configuration of Mobility DNA tools will ensure users have access to the Zebra applications required to accomplish their work. Administrators can leverage LifeGuard OTA to ensure their devices are always up to date with the latest features and security, all with a single click and without having to touch each device physically.

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