
Release Notes - MC40N0 JB - BSP v061016 - VoIP client failed to register into PBX after the latest JB upgrade - SPR 31213

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Introduction

SPR 31213 - VoIP client failed to register into PBX after the latest JB upgrade.

Description

This patch enable DHCP Options to fixes the following issue as reported in SPR 31213.

VoIP client failed to register into PBX after the latest JB upgrade.

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SPR31213-MC40N0-J-V0-061016-N-00-01.zip

Device Compatibility

This software release has been approved for use with the following Zebra devices,

| Device | Operating System | BSP Version |
|------------------|-------------------------|--------------------|
| MC40N0 Voice SKU | Android JB 4.1.1 | v061016 |

Installation Requirements

This SW patch is intended for the MC40N0 JB Non-GMS devices running on v061016 build versions only.

Installation Instructions

1. Connect the USB cable from your PC to the device.
2. Make sure MTP mode is selected in the USB settings in the device and MTP drivers are installed in your PC.
3. The internal SD card of MC40 will be seen in your PC as mounted drive MC40N0.
4. Copy the "SPR31213-MC40N0-J-V0-061016-N-00-01.zip" file to the root folder on internal SD card.
5. Press and hold the Power button on the device until the device options menu appears.
6. Tap on Reset to reboot the device.
7. When the device is rebooting hold the left Scan/Action button to enter Recovery update mode.
8. When the Recovery Mode home screen (Android logo) appears then release the left Scan/Action button.
9. Touch Home button to enter Recovery menu screen.
10. Click on Vol+ or Vol- to navigate to the "apply update from sdcard" option.
11. Click on PTT key to select the option.
12. Click on Vol+ or Vol- to navigate to the "SPR31213-MC40N0-J-V0-061016-N-00-01.zip" file.
13. Click on PTT key to select the "SPR31213-MC40N0-J-V0-061016-N-00-01.zip" file.
14. Click on Vol+ or Vol- to navigate "reboot system now" and Click on PTT key to reboot the device.

Part Number and Release Date

N/A

February, 2017
