

## R12 - Instructions to download and prepare Recovery Files from FTP

1. Format a USB3.0 key (16 GB min) as follows:
  - a. open a command window (as Admin) and type the following commands
  - b. diskpart
  - c. list disk (determine which disk is the USB key)
  - d. select disk # (from step c, most likely 1)
  - e. clean
  - f. create partition primary
  - g. select partition 1
  - h. active
  - i. format fs=fat32 label="USB" quick
  - j. exit
2. Download image to a local folder
3. Extract internal contents of the zip to the USB drive, copy the files/folders to the USB key
4. Tap Windows button or F12 during initial boot access BIOS boot menu. Select USB HDD from available boot devices.
5. The hard disk will automatically be formatted, and the image files applied
6. Restart tablet to begin the Specialize pass sequence or first boot

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If recovery drive not found or recovery fails check BIOS Boot Mode as below.

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MODE: UEFI  
WIN7 64, WIN8.1 64, WIN10 64  
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1. Hold Volume up + Power button or tap F2 to access BIOS setup menu
2. Set [BOOT]-->[Boot Mode] UEFI
3. Exit saving changes