Release Notes - Enterprise Home Screen v3.1

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Important News

- Android Support: EHS 3.1 now supports Android 8.1.0 (Oreo) and Android 7.1.2 (Nougat).
- EHS support ends for devices running Android 6.0.1 (Marshmallow) Only Nougat and Oreo devices are supported in EHS v3.1. EHS v3.0 is the last version that supports Android Marshmallow devices. EHS v3.0 and earlier versions are still available on the Support Portal for use on Marshmallow devices.

Previous Announcements

- Upgrade from Android Nougat/Marshmallow to Oreo: After upgrading a device from Android Nougat/Marshmallow to Oreo, the existing version of EHS must be uninstalled and EHS_03XXXX_B.apk must be installed in its place. Configuration from the prior EHS installation is preserved and applied automatically. This does not apply to devices whose existing version is the type B of EHS 3.X (EHS_03XXXX_B.apk)
- **Bypass keyguard feature** has been dropped.
- **Secure mode feature** has been dropped.
- EHS support for all Lollipop (Android 5.x) devices has been terminated Starting from EHS v3.0, only Marshmallow and higher devices are supported. EHS v2.8 is the last version that supports Android Lollipop devices. EHS v2.8 and earlier versions are still available on the Support Portal for use on Lollipop devices.
- Simplified Chinese language support is available in EHS starting from version 2.8

- Starting from EHS version 2.7 two separate APKs; EHS_XXXXXX_A.apk and EHS_XXXXXX_B.apk, are available in Support Portal to be selected depending upon the Zebra device used.
 - EHS_XXXXXX_A.apk: for all Android Marshmallow and Nougat devices except TC20/TC25 Nougat.
 - EHS_XXXXXX_B.apk: for all Android Oreo devices and TC20/TC25 Nougat devices only.
- EHS support for all KitKat (Android 4.4.2) devices has been terminated Starting from EHS v2.7, only Lollipop and higher devices are supported. EHS v2.6 is the last version that supports Android KitKat devices. EHS v2.6 and earlier versions are still available on the Support Portal for use on KitKat devices.
- EHS User guide is available online at <u>TechDocs</u>
- **Supported Devices:** For a complete list of supported devices, visit the <u>TechDocs</u> webpage.

Introduction

Enterprise Home Screen (EHS) is a replacement application launcher for Zebra Android devices, designed to allow only specified applications to be launched.

Description

- Now supports recovery when admin is locked out once the maximum number of admin login attempts has been exceeded. If admin lockout recovery has been enabled in advance, this new feature allows an admin to attempt additional logins again after a specified time period. Disabled by default.
- Now supports <u>Multi User</u> operations on devices running Android 8.1.0 (Oreo). Primary user, Secondary users and Guest will share single global EHS configuration. Configuration update via file push is recommended for Primary user only. And also the manual update via Preferences screen is allowed for Primary user only. Updated configuration will be applied to all other users thereafter. For more information on Multi User support, visit the <u>TechDocs</u> webpage.
- When the device is in GMS restricted mode, even though the GMS applications can be seen under enable/disable applications in Preferences, EHS does not allow to enable the GMS applications. An error message will be popped up on the device and also be written in EHS log file. For more information on GMS Restricted mode, visit the <u>TechDocs</u> webpage.
- Removed Support for all Android Marshmallow (Android 6.0.1) devices. EHS v3.0 and earlier versions are still available on the Support Portal for use on those devices.
- Added support for TC20/TC25 Android Oreo 8.1.0 devices. (Updated January 2019)*
- Added support for CC600/CC6000, MC9300 and TC8300 Android Oreo 8.1.0 devices.
 (Updated May 2019)*
 - * New device approval has been received for this package. The approval did not require any software changes. If you have already installed the package, there is no need to download and install it again.

Device Compatibility

Please refer to the <u>online user guide</u> for device and operating system compatibility.

Installation Requirements

Enterprise Home Screen has minimal installation requirements. All that is required is a Zebra Android device running on Android Nougat or higher.

Installation Instructions

- 1. Download the EHS zip file from Zebra Support Portal
- 2. Extract the contents of the zip file to a suitable location on your computer
- 3. Select the correct APK (A or B) depending on the device OS version as described above.
- 4. Refer to the EHS Readme and the online <u>EHS User guide</u> for detailed installation instructions.

Usage Notes

- EHS displays SSID and BSSID info under Wireless Info screen and Quick view screen. But in Android Oreo devices, if Location services are disabled in the device (Settings > Security and Location > Location > off), EHS is unable to provide SSID and BSSID info correctly.
- Bypass keyguard (enable/disable device lock screen) can be controlled using DevAdmin's Screen Lock Type feature in EMDK or StageNow. EHS no longer supports this feature starting from version 3.0 (For more information, refer to the EMDK or StageNow documentation. Contact your MDM to determine if this feature is supported). But DevAdmin feature works only when the Settings app in the device is in enabled state. Since EHS disables Settings app by default at start up, it's adviced to disable device lock screen prior to installing EHS

Known Issues

None

Part Number and Release Date

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