



Workcloud Inventory Visibility Retail Returns Management



In this era of rapid retail change, customer expectations are rapidly changing as well. With many customers buying a great deal of merchandise online, and with up to 15% of their purchases ending up returned, it's difficult to manage such an influx of returned products. Despite your best efforts, such a deluge of returns can strain your distribution centers, placing undue pressure on your employees.

Are inadequate processes compounding your challenges?



Labor-intensive steps consume time and money



Redundant touchpoints add complexity



Lack of real-time insight exposes you to fraud and excessive return rates



Errors impact profit margins and inventory decisions

Transform Return Management with Zebra

Workcloud Inventory Visibility Retail Returns Management streamlines how you handle retail returns by immediately capturing return data, speeding up the process of sorting returns, and providing instant visibility into the status of your returns.

With Zebra, become a retail leader by tackling the return challenge head on, simplifying processes for your employees and ensuring that all returns are managed in a streamlined and orderly manner.

Prepare for the Age of Buy, Try and Return



57% of shoppers buy online¹



25% of customers return purchases²



5% to 15% of e-commerce items are returned²



68% of global retailers rank returns as a challenge³

Accurately capture data in seconds



Cut time and errors by printing labels on the spot



Resalable

Damaged



Speed up sorting with colored labels

Instantly know the status of returns, shrink and trends with actionable data



Your Turnkey Solution for Returns

Whether you buy or rent Workcloud Inventory Visibility Retail Returns Management, you'll see immediate boosts to productivity, and your dwell times and error rates will drop.

Zebra TC5X
pre-loaded
with intelligent
software

**Zebra mobile
printer** for
time-saving
labeling

Zebra Inventory Visibility™
analytics and reporting
for timely insights

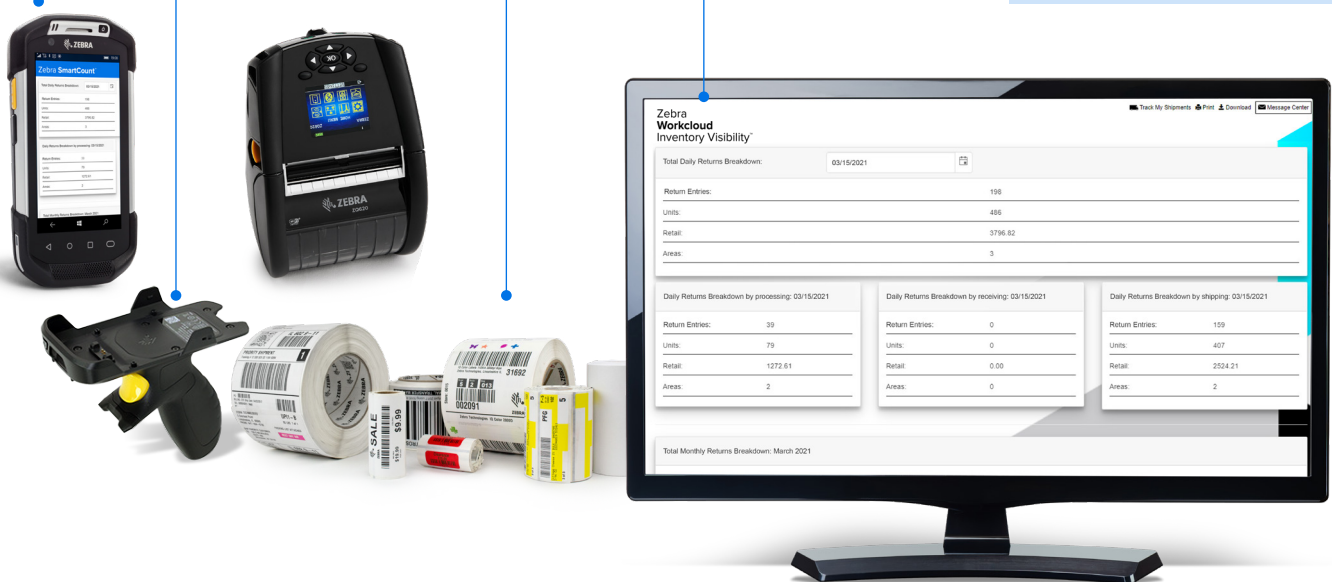
**Zebra trigger
accessory**
for all-day
comfort

**Zebra Certified
Supplies** for
faster, more
accurate sorting

 **Unwavering
service
and support**

Pay as You Go

- Predictable monthly fee
- Three services in one bundle: Device, software and solution-as-a-service
- Help-desk support
- Staging, provisioning and deployment
- Reporting and analytics support
- Training
- Device management and repair
- Ongoing software updates



Learn more about how Zebra can help you manage retail returns at
<https://zebra.com/inventory-visibility>

Sources: 1. Global Shopper Study, Zebra Technologies, 2020 2. ReBounce Return Surveys, 2020 3. The Future of Fulfillment Study, Zebra Technologies, 2018



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