

Zebra DNA Cloud 3.10

Release Notes – Mar. 2024

Highlight

- Identity Guardian 1.1 added to Zebra Collection

Device Support

Required minimum LifeGuard software updates for devices running Android 11:

Device Models	Supported OS	Device Software Location
All SDM660-platform devices running Android 11	11-26-05.00-RG-U00 or later	Go to download page
6490-platform devices running Android 11		
TC73/TC78	11-17-16.00-RG-U00 or later	Go to download page
TC53/TC58	11-12-31.00-RG-U00 or later	Go to download page
6375-platform devices running Android 11		
ET40/ET45	11-13-14.00-RG-U00 or later	Go to download page
TC15	11-14-13.00-RG-U00 or later	Go to download page
4100-platform device running Android 11		
WS50	11-19-19.00-RN-U00 or later	Go to download page

Required minimum LifeGuard software updates for devices running Android 13:

Device Models	Supported OS	Device Software Location
All SDM660-platform devices running Android 13	13-18-19.00-TG-U00 or later	Go to download page
6490-platform devices running Android 13		
TC73/TC78	13-14-21.00-TG-U00	Go to download page
TC53/TC58	13-14-21.00-TG-U00	Go to download page
5430-platform devices running Android 13		
TC22/TC27	13-14-21.00-TG-U00	Go to download page
6375-platform devices running Android 13		
TC15	13-21-05.00-TG-U00	Go to download page
ET40/ET45	13-21-05.00-TG-U00	Go to download page

Requirements

- Refer to the [System Requirements](#) section in ZDNA documentation.

Resolved Issues

- EHS managed configurations previously applied are now preserved when upgrading to a newer EHS version.
- DNA Cloud console connection with Google Drive no longer improperly times out.

Known Issues

- When first time enrolling device, IMEI number is not showing on My Devices page in ZDNA console for WAN devices.
- **On devices running Android 13:**
 - A staging error is displayed when enrolling devices across all platforms.
 - Zebra collection apps are sometimes NOT uninstalled when device(s) are removed from a group
 - ZDNA enrollment can require 5-10 min. to complete on device(s).
 - The “Enterprise” Wi-Fi Security Mode is not supported.
- When first booting (or rebooting from either a cold boot or hard reset), all Zebra devices running Android 13 (or later) must be unlocked (using PIN, password or pattern) before the DNA Cloud client app can launch. Also applies to 6490- and 6375-platform devices running Android 11.
- Configuring NFC settings sometimes displays an error despite being applied properly on the device.
- When creating a managed configuration for Enterprise Keyboard, remapping a programmable key requires two backslash (“\\”) characters (rather than one, as documented).
- SDM660 devices running Android 11: DNA Cloud does NOT support the following device-OS update packages:
 - HE_FULL_UPDATE_11-13-13.00-RG-U26-STD-HEL-04.zip
 - HE_FULL_UPDATE_11-13-13.00-RG-U00-STD-HEL-04.zip
 - HE_FULL_UPDATE_11-13-13.00-RG-U12-STD-HEL-04.zip
- Zebra ET40, ET45 and TC15 devices running Android 13 falsely report a failure when using StageNow for ZDNA enrollment (see below). Administrators are instructed to clear the failure message(s) and confirm enrollment in the ZDNA console. A LifeGuard update for this issue will be released by the OS team later this year.

EKD Known Issues

- Loss of configuration settings has occasionally been observed with excessive button resizing and/or repeated use of undo/redo.
- The scanner-tab image sometimes appears blurry after deployment to devices.
- The System Bar in vehicle-mount devices occupies 10–15% more height than is displayed in the device simulator.
- Unchecking of enable system bar and status bar option in the editor page will crop the layout on the device

Important Links



- [About Zebra DNA Cloud](#)
- [Zebra DNA Cloud Setup](#)
- [Zebra DNA Cloud Licensing](#)

About Zebra DNA Cloud

[Zebra DNA Cloud](#) integrates our Mobility DNA portfolio solutions into a single, intuitively organized interface. By harnessing our existing software's capabilities, we offer customers and partners secure solutions that help deploy, manage and support every stage of device lifecycles. With Zebra DNA Cloud, organizations can tailor device settings to meet their specific needs by leveraging Mobility Extensions (Mx). Application management and configuration of Mobility DNA tools will ensure users have access to the Zebra applications required to accomplish their work. Administrators can leverage LifeGuard OTA to ensure their devices are always up to date with the latest features and security, all with a single click and without having to touch each device physically.

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