



Product Warranty Exceptions List

Hardware is warranted for a period of twelve (12) months from date of shipment from Zebra unless listed below

| Product Line | Product | Family Description | Hardware Warranty Duration |
|--|--|---|----------------------------|
| Zebra Intelligent Automation Products | | | |
| Machine Vision/Fixed Industrial Scanning | CV60 | GigE and USB vision camera | 36 months |
| Machine Vision/Fixed Industrial Scanning | FS10, FS20, FS4x, FS7xx, FS80, GS20 | Fixed Bar Code readers | 24 months |
| Machine Vision/Fixed Industrial Scanning | VS20, VS4X, VS70, NS42 | Machine Vision Smart Cameras | 24 months |
| Machine Vision/Fixed Industrial Scanning | CBL, Lght, Lens, Fltr, Brkt | Cables, Lenses, Lights, Filters, Brackets | 1 month |
| Robotics Automation | Re-usable Crates | Autonomous Mobile Robot - Accessories | 3 months |
| Robotics Automation | Charge dock & Charge dock Accessories | Autonomous Mobile Robot - Accessories | 3 months |
| Robotics Automation | Joystick Accessory | Autonomous Mobile Robot - Accessories | 3 months |
| Robotics Automation | Localization Accessories (Precision Markers, Stickers, etc.) | Autonomous Mobile Robot - Accessories | 3 months |
| Robotics Automation | Carts, Cart Accessories, Shelves | Autonomous Mobile Robot - Accessories | 3 months |
| Robotics Automation | Conveyor Height Risers | Autonomous Mobile Robot - Accessories | 3 months |
| Robotics Automation | Service toolkit | Autonomous Mobile Robot - Accessories | 3 months |
| Robotics Automation | Safety flag | Autonomous Mobile Robot - Accessories | 3 months |
| Robotics Automation | Telematic data controller | Autonomous Mobile Robot - Accessories | 3 months |
| Robotics Automation | Conveyor Height Risers | Autonomous Mobile Robot - Accessories | 3 months |
| Robotics Automation | Extra shelf & Accessories | Autonomous Mobile Robot - Flex Series | 3 months |



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| Robotics Automation | Research Base | Autonomous Mobile Robot - Accessories | 1 month |
| Zebra Asset Visibility Products | | | |
| Supplies & Sensors | Barcode Supplies | Labels, tags, receipt, wristbands, and ribbon | 12 months*** |
| Supplies & Sensors | Z-Essentials Supplies | Labels | 6 months*** |
| Printing Solutions | ZC10L | ZC10L Printers and Supplies. See note regarding use of non-Zebra supplies in the ZC10L | 12 months ***** |
| Printing Solutions | ZXP Series 7 | Direct-to-Card Card Printers, ZXP Series | 24 months, including printhead |
| Printing Solutions | ZC100 ZC150 ZC300 ZC350 | Direct-to-Card Card Printers, ZC Series | 36 months, including printhead |
| Printing Solutions | ZXP Series 9 | Retransfer Card Printers | 24 months + lifetime warranty(**) on printhead |
| Supplies & Sensors | Aftermarket Printheads | Retransfer Card Printer Printheads | Lifetime warranty ** |
| Supplies & Sensors | Color Ribbons Monochrome Ribbons | Color Ribbons Monochrome Ribbons | 24 months |
| Printing Solutions | ZD120, ZP888, ZD220, ZD230, ZD888, ZD421, ZD621, ZD411, ZD611, ZD510 | Desktop Printers purchased after June 28, 2020 | 24 months Printer See Printer Products, Printheads, on this page.**** |
| Printing Solutions | All printers used in Linerless applications | All Printers used in Linerless applications. See note for Application Exceptions | Various**** |
| Printing Solutions | ZE5x1 | All Print Engines in EMEA region receive 24 month warranty. (Standard warranty in all other regions is 12 months) | 24 months |
| Printing Solutions | ZQ511, ZQ521, ZQ511R, ZQ521R | Mobile Printers | 24 months Printer, 12 month Battery See Printer Products, Printheads, on this page. **** |



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| Printing Solutions | Printheads | All Printheads in EMEA, NA, and LA, excluding ZXP Series 9 Printheads and excluding Direct to Card Printheads. (For APAC printheads see Regional Warranty Exceptions) | 1 Year or 1 Million Inches Warranty (Whichever is first) Products Purchased or received after April 11, 2021 6-Month Warranty Products purchased or received before April 12, 2021. |
| Printing Solutions | Spare Parts Kits | Service tools and service and maintenance parts to be used in conjunction with repair of Printer product. Includes main logic boards, motors, internal power supplies. Excludes Printheads and Aftermarket Kits Note: Chargers/ Power Supplies/ Cradles are not classified as spare parts and are therefore covered by the 1 year warranty | 3 months |
| Printing Solutions | Aftermarket Kits/Accessories | Includes: Upgrade kits, platen rollers, ZebraNet Soft Goods: Soft cases, exoskeleton, hand straps, belt clips, shoulder straps, holsters Cables, non-powered mounts Notes: Upgrade kits purchased with printer will be covered for the duration of the printer warranty Chargers/Power Supplies/Cradles are not classified as aftermarket and are therefore covered by the 12 month warranty | 1 month |
| Printing Solutions | ZSB-DP12, ZSB-DP14 | ZSB Series Label Printers | 24 months |
| Supplies & Sensors | UWT-1101 | Dart Asset Tag | 3 months |
| Supplies & Sensors | UWT-1200 | Dart Badge Tag | 3 months |
| Supplies & Sensors | UWT-1300 | UWB Potted Tag | 3 months |
| Supplies & Sensors | UWT-1301 | UWB Round Potted Tag | 3 months |
| Supplies & Sensors | DEMO-UWB | Dart UWB RTLS Demo Kit | 3 months |
| Supplies & Sensors | Dart UWB Accessories | Includes mounts, antenna, power supplies, power cords, cable assemblies, etc. | 3 months |
| Supplies & Sensors | TFF-1015 | WhereTag III | 3 months |
| Supplies & Sensors | TFF-2005 | WhereTag IV | 3 months |
| Supplies & Sensors | TFF-2015 | WhereTag IV ST | 3 months |
| Supplies & Sensors | TFF-2235 | WhereCall V | 3 months |
| Supplies & Sensors | TFF-2245 | WhereTag IV BT | 3 months |
| Supplies & Sensors | TFF-3110 | WhereTag IV GT | 3 months |



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| Supplies & Sensors | DEMO-24730 | Zebra ISO 24730 RTLS Demo Kit | 3 months |
| Supplies & Sensors | WhereTag Accessories | Includes mounts, replacement batteries*, cable assemblies, etc. | 3 months |
| Supplies & Sensors | WhereLAN Accessories | Includes Mounts, Antenna, Power Supplies, Power Cords, Cable Assemblies, etc. | 3 months |
| Supplies & Sensors | WherePort Accessories | Includes Mounts, Power Supplies, Power Cords, Cable Assemblies, etc. | 3 months |
| Supplies & Sensors | WhereWand Accessories | Includes Adapter Kits, Power Cords, Cable Assemblies, etc. | 3 months |
| Advanced Location Technologies | MPACT-DEMO-KIT-5 | MPact Demo Kit (with 5 Beacons) | 3 months |
| Advanced Location Technologies | MPACT-MB2000-25-WR | Bluetooth Smart Beacons for Micro-Locationing with 2x AA Batteries (Pack of 25) | 3 months |
| Advanced Location Technologies | MPACT-MB3000-05-WR | Bluetooth Smart Beacons for Micro-Locationing with USB (Pack of 5) | 3 months |
| Advanced Location Technologies | MPACT-T1B10-250-WR | MPact Universal Beacon (Pack of 25) | 3 months |
| Advanced Location Technologies | MPACT-T1B20-250-WR | MPact Tie-wrap Beacon (Pack of 25) | 3 months |
| Advanced Location Technologies | MPACT-MB400X-01-WR | Bluetooth Smart Beacons for Micro-Locationing for Outdoor Applications | 3 months |
| Advanced Location Technologies | MPact Accessories | Includes Mounts, Adapter Kits, Cable Assemblies, etc. | 3 months |
| Advanced Data Capture | LS1203 | General Purpose Handheld Laser | 36 months |
| Advanced Data Capture | LS1203-HD | General Purpose Handheld Laser | 36 months |
| Advanced Data Capture | LS2208 | General Purpose Handheld Laser | 60 months |
| Advanced Data Capture | DS2208 | General Purpose Handheld 2D Imager | 60 months |
| Advanced Data Capture | DS2278 | General Purpose Handheld 2D Imager | 36 months |
| Advanced Data Capture | DS4308 | General Purpose Handheld 2D Imager | 60 months |
| Advanced Data Capture | DS4308-HC | General Purpose Handheld 2D Imager | 60 months |
| Advanced Data Capture | DS4800 | General Purpose Handheld 2D Imager | 60 months |
| Advanced Data Capture | DS4608 | General Purpose Handheld 2D Imager | 60 months |
| Advanced Data Capture | DS4678 | General Purpose Handheld 2D Imager | 36 months |
| Advanced Data Capture | DS8108 | General Purpose Handheld 2D Imager | 60 months |
| Advanced Data Capture | DS8178 | General Purpose Handheld 2D Imager | 36 months |
| Advanced Data Capture | DS8108-HC | General Purpose Handheld 2D Imager | 60 months |
| Advanced Data Capture | DS8178-HC | General Purpose Handheld 2D Imager | 36 months |
| Advanced Data Capture | CS4070 | General Purpose Handheld 2D Imager | 36 months |
| Advanced Data Capture | CS60 | General Purpose Handheld 2D Imager | 36 months |
| Advanced Data Capture | CS60-HC | General Purpose Handheld 2D Imager | 36 months |
| Advanced Data Capture | LI2208 | General Purpose Handheld Linear Imager | 60 months |
| Advanced Data Capture | LI4278 | General Purpose Handheld Linear Imager | 36 months |
| Advanced Data Capture | DS9208 | General Purpose Hands Free | 36 months |
| Advanced Data Capture | DS457 | General Purpose Hands Free | 36 months |
| Advanced Data Capture | DS5502 | General Purpose Hands Free | 36 months |
| Advanced Data Capture | DS5502-LB | General Purpose Hands Free | 36 months |
| Advanced Data Capture | MS47 | General Purpose Hands Free | 15 months |
| Advanced Data Capture | DS4308-P | General Purpose Hands Free | 60 months |
| Advanced Data Capture | DS457 | General Purpose Hands Free | 36 months |



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| Advanced Data Capture | DS9308 | General Purpose Hands Free | 36 months |
| Advanced Data Capture | DS9908 | General Purpose Hands Free | 60 months |
| Advanced Data Capture | DS9908-HD | General Purpose Hands Free | 60 months |
| Advanced Data Capture | DS9908R | General Purpose Hands Free | 60 months |
| Advanced Data Capture | DS9908R-HD | General Purpose Hands Free | 60 months |
| Advanced Data Capture | DS7708 | General Purpose Hands Free Slot Scanners | 36 months |
| Advanced Data Capture | MP72 | Multiplane Scanners | 24 months |
| Advanced Data Capture | LI3608-SR | Rugged Scanners | 36 months |
| Advanced Data Capture | LI3678-SR | Rugged Scanners | 36 months |
| Advanced Data Capture | LI3608-ER | Rugged Scanners | 36 months |
| Advanced Data Capture | LI3678-ER | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3608-SR | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3678-SR | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3608-ER | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3678-ER | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3608-XR | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3678-XR | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3600-KD | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3608-DP | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3678-DP | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3608-DPA | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3678-DPA | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3608-HD | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3678-HD | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3608-HP | Rugged Scanners | 36 months |
| Advanced Data Capture | DS3678-HP | Rugged Scanners | 36 months |
| Advanced Data Capture | MT20x0 | Rugged Scanners | 36 months |
| Advanced Data Capture | SE655, SE950, SE955, SE960 SE965, SE1524, SE2100 SE2707, SE3300, SE3307 SE3317, SE4100, SE4500, SE4600 SE4710, SE4750, SE4757, SE4760, SE4850, SE6700, CCSCN1, SE4720, SE4770, SE5500, SE5800 | Scan Engine | 15 months |
| Advanced Data Capture | CL4500 | Decoder | 15 months |
| Advanced Data Capture | PL3307 | Decoder | 15 months |
| Advanced Data Capture | PL4507 | Decoder | 15 months |
| Advanced Data Capture | PL5000 | Decoder | 15 months |
| Advanced Data Capture | PL6707 | Decoder | 15 months |
| Advanced Data Capture | SP72-H | SP72 Series Single-Plane Scanner | 36 months |
| Advanced Data Capture | SP72-V | SP72 Series Single-Plane Scanner | 36 months |



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| Advanced Data Capture | SM72 | SM72 Series Single-Plane Scan Module, OEM | 15 months |
| Advanced Data Capture | Serialized Accessories | External Power Supplies | 1 month |
| Advanced Data Capture | Serialized Accessories for Bar Code Scanner devices | Cradle/chargers | 36 months |
| Advanced Data Capture | NON-SERIALIZED BATTERIES | Batteries for: DS3578 - DS3578 SR, DS3578 HD, DS3578 ER, DS3578 DP LS3578 - LS3578 ER DS6878 - DS6878 SR, DS6878 HD, DS6878 DL, DS6878 HC, DS6878 FIPS LI4278 - LI4278 SR LS4278 - LS4278 SR CS3070 - CS3070 SR CS4070 - CS4070 SR, CS4070 HC MT20X0 - MT2070, MT2090 | 1 month* |
| Zebra Connected Front-Line Worker Products | | | |
| Mobile Computers | ET80, ET85 | Rugged Tablets | 36 months |
| Mobile Computers | L10, L10ax, L10 Android | Rugged Tablets | 36 months |
| Mobile Computers | ET60, ET65, ET60W, ET65W | Rugged Tablets | 36 months |
| Mobile Computers | Accessories | Includes: Soft Goods: Hand straps & lanyards Back-of-Hand Mount Wrap Back-of-Hand Mount Strap Belts & shoulder straps Holsters (rigid and fabric) Protective Boots (Exoskeleton) Screen Protectors Stylus Wearables (replacement pads, straps, boots, freezer pouch and buckles) Headset replacements (windscreens, ear pads and headbands) Cables Non-powered mounts | 1 month |



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| Zebra Circular Economy Products | | | |
| Certified Refurbished Products | Refurbished Devices | Zebra Certified Refurbished Devices | 3 months |
| Zebra Regional Warranty Exceptions | | | |
| Product Line / Region | Product | Family Description | Hardware Warranty Duration |
| Printing Solutions/ EMEA | ZT220, ZT230, ZT111, ZT231 ZT411, ZT421, ZT400 Series RFID (ZT411R, ZT421R) ZT510 ZT610, ZT620, ZT600 Series RFID (ZT610R, ZT620R) 220Xi4, ZE5X1, ZE5X1R | Industrial Printers and Print Engines | 24 months Printer, with cutter and wear parts (platen rollers, belts, rollers) limited to 12 months. See Printer Products, Printheads, on Page 1. |
| Printing Solutions/ EMEA | ZD120, ZD220, ZD230, ZD411, ZD421, ZD510-HC, ZD611, ZD611R, ZD621, ZD621R, Desktop Printers purchased after April 1, 2024 | Desktop Printers purchased after April 1, 2024 | 36 months Printer See Printer products and printhead details in this section |
| Printing Solutions/ APAC | Printheads | All Printheads excluding ZXP Series 9 Printheads and excluding Direct to Card Printheads. | 6 months |
| | | | |



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| <p>Notes:</p> <p>* Zebra applies a 12 month warranty to batteries not specifically mentioned in this list.</p> <p>** Lifetime shall mean five (5) years following the effective end of sale (EOS) date as announced by Zebra but no later than the Zebra announced end of service effective date for such Product.</p> <p>*** Zebra applies a 12 month warranty to Barcode Supplies provided the recommended storage conditions are followed. Recommended storage conditions are found on Zebra’s material specification sheets. Contact your Zebra Supplies specialist for further information</p> <p>**** Zebra conducts extensive compatibility testing with our printers and media to ensure trouble-free operation. This includes testing of the linerless cutter and linerless tear options. It is important to the use and maintenance of the Zebra linerless printers to use linerless media with an adhesive formulation matched to the material of the platen roller. This will ensure the label will not adhere to the platen and wrap around itself as the motor advances the media.</p> <p>Warranty Exceptions: This Limited Warranty does not cover damage resulting from:</p> <ul style="list-style-type: none"> – External causes such as accident, abuse, misuse – Servicing of printers not performed or authorized by Zebra including disassembly of the printer to clean built-up adhesive from third party media – Use of printers other than in accordance with product instructions – Failure to follow manufacturer’s instructions and failure to perform preventive maintenance – Use of printer media or supplies not provided by Zebra – Incorrect storage and handling of Zebra Certified Supplies products. Please refer to product specification sheets for recommended storage conditions and duration. <p>Printer Performance and Third Party Media: The use of third party media can cause a reduction in printer performance including:</p> <ul style="list-style-type: none"> – Poor print quality – Jams due to the label wrapping around the platen roller. Use of any instruments to attempt to remove media that becomes wrapped around the printer platen, will cause irreparable damage to the platen – Jams due to the cutter mechanism accumulating adhesive – Jams due to the printhead accumulating adhesive | | | |