

ZebraCare™ On-Site Service Agreements

Bringing Service to You



With new ZebraCare On-Site, we can now provide an even wider variety of service offerings to help you cost-effectively extend your Zebra® printer uptime. One call brings a Zebra-trained and -certified ZebraCare On-Site service technician to your facility fast. Using genuine Zebra™ parts, your On-Site service technician will quickly return your Zebra printer to original specifications—and help return your operations to full productivity.

ZebraCare On-Site Service Agreements

A ZebraCare On-Site service agreement will eliminate the need to return your Zebra printer to a Zebra repair center. Choose from these competitively priced service agreements tailored to your needs.

- **ZebraCare™ On-Site Advantage—Next-Day Response**

Service technician arrives at your location the next business day on requests received before 4:30 p.m. EST.

- **ZebraCare™ On-Site Advantage Plus*—Same-Day Response**

Service technician arrives at your location within four hours of on-site service requests received before 1:30 p.m. local time.

* Four-hour response available only in select locations. Please call for availability in your area.

NOTE: Custom on-site solutions are also available. Ask for details.

You may also extend either agreement's benefits by selecting comprehensive coverage.

- **Comprehensive Coverage**

Upgrades your service agreement to include printhead replacement and physical damage repair.

Benefits of ZebraCare On-Site

ZebraCare On-Site service agreements are a fast, convenient way to assure printer productivity—and keep your operations up and running.

- Routine preventative maintenance checkups and repair services are all done on-site—reducing printer downtime.
- Factory-certified technicians bring your printer back to original specifications.
- ONLY genuine Zebra parts are installed in each repair.
- You'll reduce your overall cost of ownership and protect your printer investment.

What Offers Even More Peace of Mind than Your Reliable Zebra Printer?

The security of our ZebraCare™ family of service offerings. They assure the finest care and attention for your printer service needs throughout the agreement period. In addition, our ZebraCare service agreements will provide you with a cost-effective means of planning and budgeting your annual maintenance needs.

And with new ZebraCare™ On-Site, you'll enjoy exceptional service that matches the exceptional quality of your Zebra printer—combined with the added convenience of prompt, on-site service.

ZebraCare™ On-Site

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