



## Zebra DNA Cloud 3.4

### Release Notes – Sep. 2023

#### Highlights

- Enhanced User Management page in ZDNA Console
- Supports XML pass-through for configuring devices using OEMConfig v11.9.1.6 (or later)
- Security enhancements, resolved issues

#### Device Support

Required minimum LifeGuard software updates for devices running Android 11:

Device Models	Supported OS	Device Software Location
ET40/ET45	11-13-14.00-RG-U00 or later	<a href="#">Go to download page</a>
TC15	11-14-13.00-RG-U00 or later	<a href="#">Go to download page</a>
TC53	11-12-31.00-RG-U00 or later	<a href="#">Go to download page</a>
TC73	11-12-31.00-RG-U00 or later	<a href="#">Go to download page</a>
TC58	11-12-31.00-RG-U00 or later	<a href="#">Go to download page</a>
WS50	11-19-19.00-RN-U00 or later	<a href="#">Go to download page</a>
All <b>SDM660-platform</b> devices running <b>Android 11</b>	11-26-05.00-RG-U00 or later	<a href="#">Go to download page</a>

Required minimum LifeGuard software updates for devices running Android 13:

Device Models	Supported OS	Device Software Location
All <b>SDM660-platform</b> devices running <b>Android 13</b>	13-18-19.00-TG-U00 or later	<a href="#">Go to download page</a>



## New Features in ZDNA 3.4

- **Enhanced User Management**
  - Adds columns for user role and user invitation status
  - New search functionality for quickly finding users by name or email address
  - Page name shortened to "Users" plus other general UI improvements

## Usage Notes

- XML and special characters (except '~\') are now accepted as input in Device Setting (Advanced) when creating a Profile intended to use the "XML pass-through" feature of OEMConfig 11.9.1.6 (or later).

Commented [CE1]: [@Basirpes\\_Rim](#) After reading the jira, I believe this is the intended usage for inputting XML in this context. Please confirm.

## Resolved Issues

- [SPR-51624, SPR-51632, SPR-51678] – After updating a device to the latest Android version, the status in the Android Updates page now updates immediately from "New Available" to "Up to date."
- The default value selection in Add Network now displays correctly when clicking the edit button of a Device Settings Profile.
- The Android Updates card now works correctly when there are no devices in the My Devices page.

## Requirements

- Refer to the [System Requirements](#) section in ZDNA documentation

## Known Issues

- **On devices running Android 13:**
  - ZDNA enrollment can require 5-10 min. to complete on device(s)
  - The "Enterprise" Wi-Fi Security Mode is not supported
- Enterprise Home Screen 6.0 in the Zebra Collection does not support devices running Android 13.
- When deploying a Profile containing a Zebra app to WS50 devices with an LG update of 11-19-19.00-RN-000 or later, the installation status appears **incorrectly** as "Issue."
- When deploying a Profile containing a Zebra app to SDM660-, 6490- and 6375-platform devices with the minimum LG update shown above, the installation status appears **incorrectly** as "Issue." [See platform device lists.](#)
- When first booting (or rebooting from either a cold boot or hard reset), all Zebra devices running Android 13 (or later) must be unlocked (using PIN, password or pattern) before the DNA Cloud client app will launch. Also applies to 6490- and 6375-platform devices running Android 11.
- Configuring NFC settings sometimes displays an error despite being applied properly on the device.
- When creating a managed configuration for Enterprise Keyboard, remapping a programmable key requires two backslash ("\") characters (rather than one, as documented).



## Important Links

- [About Zebra DNA Cloud](#)
- [Zebra DNA Cloud Setup](#)
- [Zebra DNA Cloud Licensing](#)

## About Zebra DNA Cloud

[Zebra DNA Cloud](#) integrates our Mobility DNA portfolio solutions into a single, intuitively organized interface. By harnessing our existing software's capabilities, we offer customers and partners secure solutions that help deploy, manage and support every stage of device lifecycles. With Zebra DNA Cloud, organizations can tailor device settings to meet their specific needs by leveraging Mobility Extensions (Mx). Application management and configuration of Mobility DNA tools will ensure users have access to the Zebra applications required to accomplish their work. Administrators can leverage LifeGuard OTA to ensure their devices are always up to date with the latest features and security, all with a single click and without having to touch each device physically.

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