

Mandatory National Address for All Zebra Shipments in Saudi Arabia

The Transport General Authority (TGA) announced new shipping regulations that were implemented on January 1, 2026 in the Kingdom of Saudi Arabia.

Following the announcement, it is now mandatory to **include a valid National Address with shipping information** to ensure shipments to Zebra and return merchandise authorizations (RMAs) are processed without delays or rejections by carriers.

Action Required

- **Obtain Your National Address:** [Register](#) to receive a unique National Address for your registered location.
- **Inclusion of National Address in Repair Requests:** When creating an RMA in the Repair Order Portal, enter your registered National Address into 'Address 2' field. Refer to the image below for guidance on where to include your National Address.

Please enter all required fields.

Country	Saudi Arabia
Store Number	
Company Name	
Address	
Address 2	Insert your National Address here
City	
Province	
Postal Code	

Please note: any personal information you enter may be visible to other users of the repair portal with access to this account. In addition, data entered is subject to your employer's policies. Zebra Technologies' processing of any personal information you may submit is described in your contract with Zebra and our Privacy Statement on [zebra.com](#).

SAVE

CLOSE

RESET

Note: Zebra is working on enhancing the Repair Order Portal to add a dedicated 'National Address' field. In the meantime, follow the interim solution above to avoid any disruptions.

Thank you for your attention.

Zebra Technologies