Software Licenses Portal

for End Users



Quick Reference Guide 2018.08

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Introduction

This guide provides an overview on how end-users can access the Zebra Software Licenses Portal to manage their Software License Entitlements and Downloads Software files using My Software Licenses portal. Software Licensing Portal is designed to enable Electronic Software Delivery for Software produced by Zebra Technologies.



NOTE: Screens and windows pictured in this guide are samples and can differ from actual screens.

Contact

Please feel free to send your queries on this presentation to ZebraSWLicensingTeam@zebra.com

Zebra Software Licenses Portal URL

URL: zebra-licensing.flexnetoperations.com

Entry Points

Customers use the Software Licenses Portal to manage software entitlements and downloads and can access the Software Licenses Portal in the following ways:



NOTE: Before end-users can access this portal, they must be registered with Zebra.

- Entitlement Notification Email: The Software License Entitlement Notification email from Zebra Technologies regarding the software license activation ID(s) provides a link to Software Licenses Portal.
- My Zebra portal on zebra.com: Access My Software Licenses widget in My Zebra section.
- Software Product Support page link to the Software Licenses Portal.

Entitlement Notification Email

End-users who purchase software licenses from Zebra Technologies receive a Software License Entitlement Notification email regarding the software license activation ID(s). This email has a link that directs the user to Zebra's Software Licenses Portal.

My Zebra Portal on Zebra.com

To access the Software Licenses Portal from zebra.com:

- 1. Go to www.zebra.com.
- 2. Click Login on the top right corner and use the registered email login.
- 3. Click on My Zebra using the drop-down arrow beside the User Name.
- 4. On the My Zebra page, click on the Accounts tab.
- 5. Click the My Software Licenses widget.
- 6. Click on Login button that appears within this widget and be redirected to Zebra's Software Licensing Portal where the user can manage software entitlements and downloads.

Software Product Support Page

To access the Software Licenses Portal from the software product support page:

- 1. Access www.zebra.com website.
- 2. Click Support & Downloads from the top navigation menu.
- 3. In the Enter Product Name / Model Number here search field, enter a software product name.
- 4. Click the software product support from the search results list.
- 5. Within the software product support page, click on the button or follow the instructions to get to the Software Licenses Portal.

The user is redirected to Zebra's Software Licensing Portal for sign-in. Post login, the user is logged into the Software Licenses Portal to manage software entitlements and downloads.

User Access to Portal

Users who place software orders through Zebra Technologies will be provisioned within Zebra's Software Licensing platform at the time of entitlement creation based on the email provided in the order.



NOTE: Users must be registered with Zebra Technologies to access the Software Licenses Portal.

At the time of placing orders, reseller information is needed to associate to an entitlement for future services. Otherwise the Zebra Help Desk need to be contacted later to do the same 0020.

Registering for the First Time

New users who have not registered with Zebra Technologies, must sign-up for an account to access software downloads.

To create an account:



NOTE: If your organization/account is a member of Zebra's Partner Connect program, please contact your Partner Administrator to grant/approve access to Zebra Software License Management or contact the Partner Interaction Center for more information.

If you are an end user, click the Register link available in the software entitlement email sent upon completion of purchase. Click the Register link if you have not already registered with Zebra or to register your new software entitlement. You would be redirected to user registration process.

- 1. In the **Email Address** field, enter the user email address that was used for ordering software licenses. Once you confirm email address submit the request.
- Verify User Email Address User will receive a verification email to the email address provided in the first step. Click on the link in the email to Verify User Email Account.

Your Email Address *****@***.*** has been successfully verified.

Click Next to continue the registration process.

- 3. Click Next once the email is successfully verified.
- 4. Enter User Information Provide information in the following sections:
 - Enter general user information.
 - Enter user security (password and security questions).

Figure 1	User	Information	Page
----------	------	-------------	------

37.

USER INFO	RMATIC	N					
🥜 1. Enter User Ema	il Address	🤌 2. Verify User Er	mail Address	3. Enter User Info	rmation	4. Enter Applica	tion Information
GENERAL USER		IATION					
Email Address	zebrademo	@mailinator.com					
Salutation *	Select		~	User Type •	Se)	ect	~
First Name *	First Name			Last Name *	Last !	Name	
Company •	Company			Country *	Sel	ect	~
USER SECURITY	Password		0	Confirm Password	Confirm F	Password	
ecurity Question #1 *	Select		~	Security Question #1	Answer		
				Response *			
Security Question #2 *	Select		~	Security Question #2 Response *	Answer		
		By checking this box,	I agree to the to	erms of Zebra Technologie	s Privacy Policy	y	

- 5. Check the box By checking this box, I agree to the terms of Zebra Technologies Privacy Policy.
- 6. Click Submit.
- 7. Enter Software License Information to gain access to your software entitlement.
 - In the **Entitlement ID** field, enter your Entitlement ID that's available in the software entitlement email sent upon completion of purchase.
 - In the Account ID field, enter your company's account identification number (if available).
 - In the Role drop-down list, select the role you need in Software Licenses Portal to manage the software entitlements, activations and downloads.
 - Admin
 - Non Admin.

Figure 2	Software	License	Page
----------	----------	---------	------

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ZEBRA				
SOFTWARE L	ICENSE - ACC	ESS INFO	RMATION	
💛 1. Enter User Email Ad	ddress 🥑 2. Verify User I	Email Address 💛	3. Enter User Information	4. Enter Application Information
Please enter the following field	is to support your access reque	st		
Entitlement ID *	Entitlement ID			
Account ID	Account ID			
Contract ID	Contract ID			
Role *	Select	~		
	Select Admin			
	Non Admin	Susmit	Clear	

8. Click Submit. You will receive a confirmation of your registration request.

Thank you. Your registration request has been received. We will notify you with an email once your user account has been created.

9. You will receive an email from Zebra Technologies with a confirmation that your Zebra user account has been created and access to Software Licenses Portal has been granted.

The user can now access Zebra's Software Licenses Portal from one of the three entry points mentioned above. Upon accessing the link, the user would be requested to sign-in. Login using the credentials used when registering with Zebra Technologies.

Existing Registered Users

Users who have already registered with Zebra Technologies can directly access the Software Licenses Portal from one of the three entry points discussed above.



NOTE: The email address used during Zebra account registration and the one used for the Software License purchase should match.

In cases where an end user is not the original recipient of the software entitlement notification email from Zebra Technologies and received this email forwarded by the Distributor or Reseller, they will have to claim the software by registering using the Entitlement ID. The Entitlement ID is available in the software entitlement email sent upon completion of purchase.

To claim your software by registering using the Entitlement Id:

- 1. Click the Register link in the software entitlement email sent upon completion of a purchase.
- 2. Click the Register link if you have not already registered with Zebra or to register your new software entitlement.

You would be redirected to entitlement registration process (if you are an existing user but registering your software).

3. Enter the user email address that was used for ordering or managing software licenses. Once you confirm the email address, submit the request.

If the user email is already registered with Zebra, user will be redirected to Step 4.

- 4. Enter Software License Information to gain access to your software entitlement.
 - In the **Entitlement ID** field, enter the entitlement ID that is in the software entitlement email sent upon completion of purchase.
 - In the Account ID field, enter your company's account ID (if available).
 - In the Role drop-drop, select the role you need in Software Licenses Portal to manage the software entitlements, activations, and downloads.

Figure 3 Software License - Access Information Screen



SOFTWARE LICENSE - ACCESS INFORMATION

💛 1. Enter User Email Ad	ldress 🥜 2. Verify User Email Address	3. Enter User Information	4. Enter Application Information
Please enter the following field:	s to support your access request		
Entitlement ID *	Entitlement ID		
Account ID	Account ID		
Contract ID	Contract ID		
Role *	Select 🗸 🗸		
	Select		
	Admin		
	Non Admin	Clear	

5. Click Submit. You will receive a confirmation of your registration request.

Thank you. Your registration request has been received. We will notify you with an email once your user account has been created.

6. You will receive an email from Zebra Technologies with a confirmation that your access to Software Entitlement has been granted.

The user can now access Zebra's Software Licenses Portal. When accessing the link, the user is requested to sign-in. Login using the credentials you registered with Zebra Technologies.



NOTE: If your organization/account is a member of Zebra's Partner Connect program and you are unable to access or view your entitlements, please contact your Partner Administrator to request access to Zebra applications or contact the Partner Interaction Center for more information.

Software Licenses Portal

The Software Licenses Portal allows end users to view and manage information about their software entitlements purchased from Zebra Technologies.

End users can view information about software entitlements and their activation ID(s), devices, software downloads, releases, and users and account details.

Home Page

The Software Licenses Portal home page displays the following widgets:

- **Recent Entitlements** Provides a quick view on the recent activation IDs generated for the software product you are entitled to, and the last modified date.
- Recent Releases Displays the most recent software releases related to your software entitlements.
- Recent Files Displays the most recent software files associated to your software package/release entitlements.
- Your Downloads Displays the Software Product Line entitlement.
- Announcements Displays key announcements.
- Quick Links Provides quick access to following pages:
 - List Entitlements
 - List Licenses
 - List Devices
 - List Accounts
 - List Users.

Select the links within each widget for more detailed views.



Software Licenses Port		
boltware Licenses Fort	dl	
② Recent Entitlements	See all	Your Downloads
Activation ID Product	Last modified	Advanced Data Capture
335f-cc96-1e06-4bbe-8023-7ecd-9e93-4b94 KamOver	May 25, 2018	Mobile Application Utilities
ead8-b983-b925-4786-8e4d-e379-ed12-9b27 Zebra Test Software		Mobile Computing
831e-345a-3c20-4e43-ba3e-c829-6b59-cd99 Zebra Test Software		Workforce Connect
6ca9-3ca7-9719-4c09-953b-1c12-f4da-00db WFC SE Voice Clie		
5d24-74e4-da76-4be8-af30-58b9-c6b7-4b57 wfciwg-product-ptte		
0	See all	Ø
Recent Releases		QuickLinks
Description	Date	List Entitlements
TouchWarehouse Client Download Package	May 01, 2018	List Licenses
Filmstrip Image Download Package	Mar 19, 2018	List Devices
		List Accounts
0	See all	
Recent Files		
Description	Date	
Windows Installer Package for CartScan PC Wedge 2.1	May 16, 2018	
Release Notes for TouchWarehouse Client 2.0	May 01, 2018	
Android APK for TouchWarehouse Client 2.0	May 01, 2018	
	Apr 03, 2018	
Application Setup for FilmStrip Image Download v1.1		

Manage Activations and Entitlements

Use the List Entitlements option to manage Software Entitlements for your organization/account.

An entitlement gives a customer account the right to get a license for a product. An order represents what a customer has purchased. An entitlement represents what a customer is allowed to fulfill. Entitlements are created and tracked using Zebra Technologies' Software License Management System.

Entitlements are associated with:

- An account
- One or more products.

An Entitlement ID uniquely identifies an entitlement. Each line item in an entitlement is an activatable unit and has an activation ID.

List Entitlements

On the navigation menu, click **Activation and Entitlements** > **List Entitlements**. The **List Entitlements** page displays the activatable entitlement line items. You can also search for activatable entitlements based on specific criteria.

Figure 5 List Entitlements Page

Home	Activation & Entitlements 🔻	License Support Devices	Downloads	Accounts & Users 🗸							0
List	Entitleme	nts									
Entitlement	ts are listed below. Sort by clic	king a column heading. Selec	t specific entitlements to vie	w or perform actions on them.							
View	• Action • E	kport =									
	age 1 of 5 🕨 🚺			T	Activation	ID	Contain	s 🔻		۹0	Advanced Search
🗌 Туре	Activation ID	Entitlement ID	Sold to	Product	Version	Available quantity	Total quantity	Expiration	Maintenance		Downloads
E	065d-c9f7-9347-49ff-a47b- 5da5-3bf1-1741	EB Dev Team - Perpetual	Zebra Internal Type: End Customer	Zebra Test Software Product - X , Version 1.0	1.0	100	100	PERMANENT			
E	68fe-b481-8fb4-441f-99fc- e57f-738a-e461	3aDf-fd81-95e1-4b84-a38f- 6d3c-2795-3e6e	Zebra Internal Type: End Customer	Enterprise Browser Android EVAL , Version 2.0	2.0	20	20	Mar 4, 2019			
E	17dD-cc5d-77c5-4c5D-9bd3- f78d-d093-8337	f224-7292-decd-4e05-90e1- 4c13-6abc-695c	Zebra Internal Type: End Customer	WFC Voice Client SW Avaya Aura STD , Version 1.0	1.0	0	10	PERMANENT			
E	aa4e-692f-f0e5-4e8f-b8f9- 9d9f-1604-3ac4	a275-0f5a-aa42-4f08-8ebc- 8352-6ad3-0ad1	Zebra Internal Type: End Customer	Enterprise Browser Android EVAL, Version 2.0	2.0	20	20	Mar 4, 2019			
E	037f-3e2b-0e30-45f3-8367- 1fdc-cc2a-9013	LLS - Test - 0410	Zebra Internal Type: End Customer	Zebra Test Software Product - Z , Version 1.0	1.0	14	25	Jul 3, 2018			
	ac74-8a9e-94c6-433b-abe6- f2b8-ea33-b603	DS8178 Digital Scanner Perpetual License - Dev	 Zebra Internal Type: End Customer Zebra Technologies Type: Producer 	DS8178 Digital Scanner , Version 1.0	1.0	98	100	PERMANENT			

The List Entitlement page lists:

- Activation ID Unique activation identification number.
- Entitlement ID Unique entitlement identification number.
- Sold To Account associated with the entitlement.
- **Product** Product(s) defined for the line item, including version numbers.
- Version Product version.
- Available Quantity Number of activatable copies remaining in the line item. Note that this number may be subject to policies.
- Total Quantity Total number of activatable copies in the line item.
- Expiration Expiration date or duration of licenses issued from this line item.
- Maintenance Entitlement's maintenance product (if applicable).

• Downloads - Link to available download files.

Additionally, the user can print or export entitlements associated with the account for easy reference.

Printing an Entitlement Line Item

To print an entitlement line items:

- 1. Click Activation & Entitlements > List Entitlements. The List Entitlements page appears.
- 2. Select the check box next to the line item(s) to print.
- 3. Click **View > Print**. A printable view of the items displays.
- 4. Click **Print** to print the line items.

Exporting Entitlements

To export entitlement line items (in CSV format):

- 1. Click Activation & Entitlements > List Entitlements. The List Entitlements page appears.
- 2. Select the check box next to the line item(s) to export.
- 3. Click Export > Export selected items or Export all Items.
- 4. In the Save As dialog box, select the location to save the file.
- 5. Click Save.

Manage Downloads

Use the **Downloads** page to locate download packages to which you are entitled and download the files included in those packages. The **Downloads** pages also permits users to track their own download activity.

List Downloads

RA

To list downloads:

1. On the navigation menu, click **Downloads > List Downloads**. The **Downloads** page appears.

Figure 6 Downloads Page



2. Select one of the listed product lines. The Download Packages page appears.

NOTE: User entitled downloads depend upon the user's organization/account.

Figure 7 Download Packages Page

Home	Activation & Entitlements v	License Support T	Devices v	Downloads T	Accounts & Users ⊸			
Dowr	nload Pac	kages						
	Packages page lists new	0		ole components alonç	with helpful details	of the download.		
Vorkfor	rce Connect							
VOLKIO	ce connect							
New Versions	Previous Versions	5						
Version 🗘	Description						\$ Date Available	Log Details
1.0	WFCVoice Asterisk 8.2	download package					Aug 27, 2017	Download Log
1.0	WFCVoice Aura 8.2 dow	mload package					Aug 27, 2017	Download Log
1.0	WFCVoice CME 8.2 dow	vnload package					Aug 27, 2017	Download Log
1.0	WFCVoice CUCM 8.2 de	ownload package					Aug 27, 2017	Download Log
1.0	WFCVoice IPO 8.2 down						Aug 27, 2017	Download Log
1.0	WFCV0ice IPO 6.2 dow.	nload package						
	WFCVoice Mitel 8.2 dow						Aug 27, 2017	Download Log
1.0		vnload package					Aug 27, 2017 Aug 27, 2017	Download Log Download Log

Searching Downloads

To search for downloads:

1. Click Downloads > Search Downloads. The Download Search page appears.



	Activation & Entitlements 👻	License Support T	Devices v	Downloads T	Accounts & Users	*	8
Downlo	bad Sea	hrch					
	Search	for: Workforce	Connect				
	Show results	for: Download Files	i packages				
	Sort	by: Relevanc Date	e				
		Search					
Page 1	of 1 🕨 🚺						
Packages					De	escription	Date
WFCVoice-Rauland-8.	3.2-eval				WF	FCVoice Rauland 8.2 evaluation download package	Sun Aug 27, 2017
WFCVoice-CME-8.2					W	FCVoice CME 8.2 download package	Sun Aug 27, 2017
WFCVoice-Aura-8.2					W	FCVoice Aura 8.2 download package	Sun Aug 27, 2017

- 2. In the Search for field, enter the search criteria to identify the download file or package.
- 3. Select a Show Results for radio button to choose which entity to show in the search results:
 - Download Packages
 - Files.
- 4. Select a **Sort by** radio button to choose how the search results will be sorted.
 - Relevance
 - Date.
- 5. Click Search.

The Software Licenses Portal lists the download packages or files that match the search criteria.

 In the search results, click a file name or download package name. The Downloads page appears. See <bl_blue>Downloading Files on page 16 for downloading instructions.

Displaying Recent Releases

To display a list of recently released download packages:

1. Click Downloads > Recent Releases. The Recent Releases page displays.

Figure 9 Recent Releases Screen

Home Activation & Lice Entitlements v	ense Support Devices	Accounts & Jsers v	
Recent Releases	S		
K Rage 1 of 1 D	Last 120 Days 🔻		
Description		Version	Date Add
TouchWarehouse Client Download Package		2.0	May 01, 2
		1.0	Mar 19, 2

The **Recent Releases** page lists the downloads that are part of a recent release. The recent releases list includes download packages for products released in the last 30, 60, 90, or 120 days. Use the on-page down-down list to select the number of days.

The page lists the download package description, version, and the date it was added.

2. In the list, click a file name or download package name. The **Downloads** page appears. See <bl_blue>Downloading Files on page 16 for downloading instructions.

Recent Files Added

To display a list of recently released files:

1. Click **Downloads > Recent Files Added**. The Recent Files Added page displays.

Figure 10 Recent Files Added Screen

ᢤ. ZEBRA				RB ZSL Customer UAT-D ▼
Home Activation & Entitlements	Devices	Downloads v	Users & Orgs v	
Recent Files		20 Days 🔻		
Description				Date Added
Zebra Restricted Software EULA				Aug 23, 2017
WFC Voice APK v8.1.714				Aug 22, 2017

The **Recent Releases** page lists the files that were added in the last 30, 60, 90, or 120 days. Use the on-page drop-down list to select the number of days.

The page lists the file description, and the date it was added.

2. In the list, click a file name or download package name. The **Downloads** page appears. See <bl_blue>Downloading Files on page 16 for downloading instructions.

Downloading Files

The **Downloads** page lists the available files for download. The page offers two ways to download files:

- Single individual file
- Multiple files.



NOTE: A **Software Terms and Conditions** page appears for software that requires a EULA. The page only appears the first time downloading the software package. The **Software Terms and Conditions** page does not appear on subsequent downloads. Read the End User License Agreement (EULA) and then click I agree.

To download a single file:

- 1. In the File Name column, click on the filename. The Save As dialog box appears.
- 2. Navigate to a location on the computer.
- 3. Click Save.

The file is saved to the computer.

To download multiple files:



NOTE: The Software License Portal uses a download manager software when downloading multiple files. If using the Download Manager for the first time, you are required to install the NetSession Interface software. In the message box, scroll down to **Click here to begin: download the installer**. Follow the instructions to install the software.

- 1. Click the checkbox next to each download. Alternately, click the checkbox in the header to select all files in the list.
- 2. Click Download Selected Files. The Browse for Folder dialog box appears.

Figure 11 Browse for Folder Dialog Box

owse For Folder	— X
Please select a download folder	
📃 Desktop	
> 🧊 Libraries	
AndroidStudio2.3	
De la cisco	
> 🌗 .gradle	
Favorites	
FMOutput	
🐺 Links	
My Documents	
Projects	
Make New Folder	OK Cancel

- 3. Select a location to save the files.
- 4. Click OK.

I Igure 12 Download Manager i Togress	Figure 12	Download	Manager	Progress
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5. After download completion, click Close.

Manage Devices

Use the **Devices** menu to manage devices for your account. This section provides information about the Device IDs, Type and Licenses on the device.

Listing Devices

To list existing devices:

1. On the navigation menu, click **Devices > Devices**. The **Devices** page appears.

Figure 13 Devices Page

Home Activation & Entitlements v	License Support Devices Downloads	v Use	counts & ers v					3
Devices								
Create Device								
	▼ per page		-	Device name		Idcard allowed		h 🕇
Name	.≑ ID	*		Account	▼ Wi	Licenses	Last Modified	h 🕂
Name		A V	Type Standalone Device			1		h 🕂
Name DRM_DCS_TEST_02	.≑ ID	÷		Account		Licenses	Last Modified	h 🕂
Name DRM_DCS_TEST_02 MC92N0G_1227100501900	DRM_DCS_TEST_02 (STRING)	*	Standalone Device	Account Zebra_Internal (Zebra Internal)		Licenses License Info	Last Modified Jun 05, 2018	h 🕂
	ID DRM_DCS_TEST_02 (STRING) MC62N0G_1227100501900 (STRING)	4	Standalone Device Standalone Device	Account Zebra_Internal (Zebra Internal) Zebra_Internal (Zebra Internal)		Licenses License Info No licenses	Last Modified Jun 05, 2018 Jun 05, 2018	h +
Name DRM_DCS_TEST_02 MC92N0G_1227100501900 Saro_Test_Device	 ID DRM_DCS_TEST_02 (STRING) MCS2N0G_1227100501500 (STRING) 71234567860 (STRING) 	*	Standalone Device Standalone Device Standalone Device	Account Zebra_Internal (Zebra Internal) Zebra_Internal (Zebra Internal) Zebra_Internal (Zebra Internal)		Licenses License Info No licenses No licenses	Last Modified Jun 05, 2018 Jun 05, 2018 Jun 04, 2018	h 🕂

The user can filter the device list by the following value using the wildcard search.

- Device Name
- Device ID
- Account Name
- Account ID
- Entitlement ID
- Activation ID
- Product Name
- Part Number.

Viewing Device Information

To view a device and the licenses activated on the device:

1. On the **Devices** page, click the name of a device. The **View Device** page appears.

Figure 14 View Devices Page

祚. ZEBRA						RB ZSL Customer UAT-D
Home Activatic Entitlem	ents v Dev	tces Downloads Users & Or ▼ ▼ ▼	تع •			G
View Devi	ce					
View * Action	-					
Device Details						
	TC51_17103	522507444				
Name :	TC51					
Site Name:	ACTIVE					
	Series.Zebra					
	Model.Zebra					
Organization name :						
Vendor Dictionary :						
Model Details The device model does not inc	clude any pre-in	istalled licenses.				
Licenses						
Product		Activation ID	Status	Qty mapped	Expiration	Owner
WFC Voice Cisco CME Standar WFC Voice Client Software , Ve	d , Version 1.0 rsion 8.2	36b1-3778-396a-4fbe-afa0-95fd-10d2-a0da	License generated	1	Permanent	UAT Customer D
WFC Voice Cisco CME Premiur Version 1.0	n Upgrade ,	bde0-a340-8e09-40c9-9943-3186-4ae2-72ef	License generated	1	Permanent	UAT Customer D

- 2. The View Device page lists the following information:
- Device Details
 - ID Device's unique identity.
 - Name Device's short, alternate name.
 - Site Name Device's site name.
 - Status Device's status. A standalone device's status can be ACTIVE, RETURNED, or OBSOLETE. A served device's status can be NORMAL, RETURNED, DROPPED, or EXPIRED.
 - Series Device's series.
 - Model Device's model.
 - Account Current holder of the device (typically, a customer account).
 - Vendor Dictionary Click to list the vendor dictionary list.
- Model Details
 - Lists all pre-installed licenses on the device.
- Licenses
 - **Product** Product(s) defined for the line item, including version numbers.
 - Activation ID Unique activation identification number.
 - Status License status.
 - Qty Mapped Number of licenses.
 - Expiration Date the license expires.
 - **Owner** Lists the owner of the license.

Viewing Device History

To view a device history:

1. On the navigation menu, click **Devices > Devices**. The **Devices** page appears.



NOTE: You can filter the device list using the wild card search to select the desired device.

- 2. To view a device, click its name. The View Device page appears.
- 3. Click View > View History. The Device History page appears.

Figure 15 Device History Page

Home	Activation Entitleme		License Support T	Devices	•	Downloads	•	Accounts & Users	•	0	
Device	His	tor	V								
Device	1 113	001	7								
	ID Name		7068522513633 7068522513633								
Filter by Ev	vent Type			•							
Filter by Da	te Range										
		to									
E-II											
Filter											
Time 2018-06-06T14:10:1	4 400 07:00			Event						Additional Details	
2018-06-06114:10:1						sponse was gen quest was uploa		· O .		ForceResponse=true	
2018-06-06T14:08:2						sponse was sen				ForceResponse=true	
2018-06-06T14:08:2						quest was receiv					
2018-06-06T14:06:5	8 010-07:00			A capa	bilitv re	snonse was sen	t			ForceResponse=true	•

Create a Stand-alone Device

To create a stand-alone device:



Device N	lew Device	
Name:*	TC51_12345678901234	
	Runs license server?	
Model:	Model-Zebra (default)	0
ID Type:*	STRING 🔹 💿	
ID:*	TC51_12345678901234	
Site name:		
Save		

- 1. Click Devices > Create Device. The Device | New Device page opens.
- 2. In the Name field, enter a device name.
- 3. Do not check the Run license sever? checkbox.
- 4. Optionally, from the Model drop-down list, select a model type.
- 5. From the **ID Type** drop-down list, select an ID type.

- 6. In the ID field, enter the ID for the device in the following format: <Model>_<serial number>. For example: TC51_12345678901234.
- 7. Optionally, from the **Account** drop-down list, select an account. The account identifies the customer account to which the device belongs.
- 8. Optionally, in the Site name field, enter a site name.
- 9. Click Save.

The new standalone device is created and its **View Device** page appears.

Create a Local License Server

To create a local license server:

1. Click Devices > Create Device. The Device | New Device page opens.

Figure 17	New Device	Creation Page
-----------	------------	---------------

Device New Device	
Name:* Test_locallicenseserver	
Runs license server?	
Server deployment: Local Cloud 	
ID Type:* ETHERNET 🔻 📀	
ID:* 104A7DCB1E25	Backup ID (Optional)
Site name:	
Save	

- 2. In the Name field, type a device name.
- 3. Select the Runs license server? check box.
- 4. For LLS Deployment, select Server deployment Local radio button.
- 5. Optionally, choose a server Model from the drop-down list.
- 6. From the **ID Type** drop-down list, select the ID type.
- 7. In the ID field, type the ID for the server you want to create.
- 8. Optionally, specify a Backup server ID.
- **9.** Optionally, choose an Account from the drop-down list. The account identifies the customer or partner account of the server.
- 10. Optionally, in the Site name field, enter a site name.
- 11. Click Save. The new local license server is created and its View Device (Server page opens.



NOTE: Please refer to the Local License Server - Administrator Guide for more information.

Once the licenses are assigned to the Local License Server, the license details display:

Figure 18 View Server

View Serve	er							
View * Action *								
License Server ID	C4346B681FCC							
Backup License Server ID								
	ETHERNET BLR MTW Team							
Account : Server Status :	Zebra_Internal (Zebra Inter ACTIVE	mal)						
Model Details The device model does not incl	Model Details The device model does not include any pre-installed licenses.							
Licenses								
Product	Act	tivation ID	Status	Qty mapped	Expiration	Owner		
TouchWarehouse , Version 2.0	c98	80-98cc-1f03-4738-8302-054e-8989-193f	License generated	10	Permanent	Zebra Internal		

1. Click View > View Served Devices to see the list of activated devices via that LLS.

Figure 19 Devices Page

Devices										
Create Device										
1 Results				1	Device name	٠	Wi	ldcard allowed (*) Search	+
Name 🌲	ID	$\frac{A}{\nabla}$	Туре	Account			$\frac{\mathbb{A}}{\mathbb{V}}$	Licenses	Last Modified	1
VC80x_17299523020316	VC80x_17299523020316 (STRING) Served by BLR MTW Team		Served Device	Zebra_Internal	(Zebra Internal)			Not applicable	Apr 19, 2018	

Activating Licenses on an Off-line Device

To activate licenses on an off-line device:

- 1. Click Device.
- 2. Click Create New Device.

Device ID field in the Licensing Portal should match exactly with the Device ID displayed in the **Settings > About** page on the device License Manager app screen.

Figure 20 Create Devices Page

∜•• ZEBRA										
	tivation & atitlements 👻	License Support v	Devio	es	•	ownloads	•	Accounts & Users	•	
Device New Device										
Name:*	TC51_17068	522513633								
	Runs licens	e server? 🙆								
Model:	Model-Zebra	(default)	٠	0						
ID Type:*	STRING	• 😢								
ID:*	TC51_17068	522513633								
Account:	Zebra_Intern	al (Zebra Internal)	•							
Site name:										
Save										



NOTE: Ensure that the End Customer fills in the **Name** and **ID** fields with the same exact value of ModelName_SerialNumber

- 3. Click Account drop-down and select the appropriate account.
- 4. Click Save. The View Device screen appears.
- 5. Hover over the Action drop-down and select Map by Activation ID. The Map by Activation IDs screen appears.

Figure 21 Map by Activation IDs Screen

刹.ZEBRA						
Home	Activation & Entitlements 🔻	License Support v	Devices v	Downloads ▼	Accounts & Users	•
Map by	/ Activa	ation ID)S			
Device ID: TC51_1706852251:	3633 (STRING)					
Activation IDs (one	per line):					
8a55- <u>f6ed-6c0b</u> -	<u>472a-97ee-e8d1-2</u>	ecc7-2baf	4			
Validate	Cancel					

- 6. In the Activation IDs field, enter the desired activation ID.
- 7. Click Validate to validate the license.



NOTE: Ensure there is no white space before the Activation ID and that if multiple AIDs are to be used at once that they be separated by a new line as indicated on the web page.

Once the license is validated, the following screen appears.

Figure 22 Validation Successful

德 ZEBRA
Home Activation & License Support Devices Downloads Accounts & Users v
Validation successful
Map by Activation IDs
Device ID : TC51_17068522513633(STRING)
Re-Validate
Qty to add Available qty Activation ID
1 97 8a55-f6ed-6c0b-472a-97ee-e8d1-2cc7-2baf
Save Cancel



NOTE: Ensure to enter the correct **Qty to add**. It is originally populated with the maximum number of licenses to activate.

8. In the Qty to add field, enter the desired quantity of licenses to be activated.

9. Click Save to validate.

10. The following screen displays with the message Entitlements successfully mapped.

Figure 23 Entitlements Successfully Mapped

ət. zebra		
Home Activation & License Support Devi Entitlements v	ices Downloads Accounts & Users v	
Entitlements successfully mapped.	_	
View Device		
View * Action *		
Device Details		
ID: TC51_17068522513633 Name: TC51_17068522513633 Site Name: Status: ACTIVE Series: Series.Zebra Model : Model-Zebra Account : Zebra.Internal (Zebra Internal) Vendor Dictionary : (None)		
Model Details The device model does not include any pre-installed licenses. Licenses		
Product	Activation ID	Status
Zebra Test Software Product - X , Version 1.0	8a55-16ed-8c0b-472a-97ee-e8d1-2cc7-2baf	License not generated

Downloading Capability Response for a Device



NOTE: The following illustrations are only for Zebra Android platform. Kindly refer to other respective platform/product pages.

Once activation ID is added to the device, use the following steps to download the Capability Response binary file:

1. In the **View Device** screen of your device, hover over the **Action** drop-down and select **Download Capability Response**. The download window appears.



德. ZEBRA					
Home Activation Entitleme		Devices v	Downloads v	Accounts & Users	•
View Devic	ce				
View * Action					
Device Details					
	TC51_12345678901234				
	TC51_12345678901234				
Site Name:					
	ACTIVE				
	Series.Zebra				
	Model-Zebra				
	Zebra_Internal (Zebra Intern	nal)			
Vendor Dictionary :	(None)				
Model Details The device model does not inc	lude any pre-installed license	15.			
No licenses are currently	y mapped.				
TC51_1234567890b	in ^				

- 2. Select the directory you wish to save the file.
- 3. Click Save.



NOTE: The capability response is sent (typically, <model no_device ID>.bin or license server ID>.bin).

- 4. Copy the capability response binary file to your device. See the deive User Guide for information on copying files from a host computer to the device.
- 5. On the device, open the License Manager app.

Figure 25 License manager App



- 6. Touch +. The Activate License screen appears.
- 7. Touch the drop-down menu below Select License Source. The following dialog box appears.

Figure 26 Select License Source Dialog Box

Select License Source	
Preactivated	~
Select Preactivated So	urce
Production Cloud	$\mathbf{\mathbf{v}}$
SUBMIT	

- 8. From the Select License Source drop-down, select Preactivated.
- From the Select Preactivated Source drop-down, select the appropriate cloud (Test Cloud or Production Cloud) from where you downloaded your capability response binary file for the license.
- 10. Click Submit. The Activate License Screen appears.

Figure 27 Activate License Screen





- 11. Under Select the License Binary File touch the ... button.
- 12. Navigate through the local file system on the device to the recently downloaded capability response file and select it.

The path to the capability response binary file is populated the field.

13. If this is the correct path to the file, touch Activate.

If all the information has been entered correctly, the license and feature information displays.





Viewing Served Devices for Cloud License Server

A device that has acquired a license from the Cloud License Server (CLS) is termed as being served by that License Server device instance and is referred to as a served device. Details for served devices can be found by navigating to the View Server page and selecting View Served Devices.



NOTE: Before served device information is available in the Licensing Portal, the CLS must complete a sync with the licensing back-end server after the device has acquired a license from its pool.

- 1. Login to the End User Portal to view the list of served devices.
- 2. From the Home page navigate to the **Devices** page by selecting **Devices**.

Home	Activation & Entitlements +	License Support	Devices T	Downloads *	Accounts & Users v	0
Device Create Device)	20 🗸 per page				Device ID V RKE6PASQ59EV Search

Figure 29 Devices Page

3. In the Search window, enter the CLS ID.

In this example, the CLS ID is RKE6PA5Q59EV.

- 4. In the drop-down list, select Device ID.
- 5. Click Search. The search results appear on the screen.

Figure 30 Devices Page, Select CLS Name

Home	Activation & Entitlements v	License Support v	Devices	v Downloads	Accounts & Users v						Ø
Results for D	Device ID: RKE6PA5	Q59EV <u>Clear</u>									
Device											
Create Device									Device ID	✓ RKE6PA5Q59EV	Search +
Name			÷ I	D		÷	Туре	Account	Device iD		Last Modified
Test CLS - 01			F	RKE6PA5Q59EV (STRING)		Cloud License Server	Zebra_Internal (ZEBRA INTERNAL)		License Info	May 06, 2021

 Click on the Name link for the CLS. (In this example, the CLS Name is Test CLS-01.) The View Server page appears.



Figure 31 View Server Page, Select View Served Devices

7. Hover over the View drop-down list and select View Served Devices.

The search criteria shows the results are for devices served by the required CLS instance ID, example shown below:

Figure 32 View Server Page, Results S	Shown
---------------------------------------	-------



Manage Users and Accounts

Managing Users

A user is registered with the Software Licenses Portal. Users can be of one of following types:

- Customer Users who are part of a customer account.
- Partner Channel partner users who are distributors of producer products.

Browsing Users

To browse existing users in your account:

- 1. Click Accounts & Users, and then click List Users to show all users associated to their account.
- 2. The Software Licenses Portal shows the search results page. To see the details of a specific user, click the display name of that user, and the Software Licenses Portal opens the Edit User page. There, you can view the following information:
 - Whether a user is a shared user (shared users are marked with an icon showing several people).
 - Display Name: Full name of user.
 - User Name: Login name of the user.
 - Email Address: The user's email address.
 - Type: Select either User or Contact. A contact is a user account that cannot log in, and is maintained for account contact purposes.
 - Accounts: All accounts to which the user belongs.

Managing Accounts

Each entitlement is tied to an account, or customer company. Each account can have one or more contact people.

Partner Accounts

Partner accounts identify accounts in your distribution chain. By default, Software Licenses Portal includes only one partner account. Software licenses Portal includes a distribution tier for the Producer, Reseller, ISV, and one for Zebra Distributor.

Browsing Accounts

You can browse for accounts in the Accounts & Users menu. For example, to list accounts, choose the List Accounts command in the Accounts group of the Accounts & Users menu.

Follow the steps below to browse accounts. Use the appropriate List All command to browse accounts of other types:

To browse existing accounts:

- 1. Click Accounts & Users > List Accounts. This command opens the Accounts page.
- 2. On the Accounts page, you can view the following information:
- Account ID: Unique identifier of the account.
- Account Name: User-friendly name of the account.

Users with sufficient permissions can perform many actions on this page.

• To view an account's details, contact information, and users, click the Account ID.



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