

Wireless Workstation Connect



ZEBRA

User Guide

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About This Guide

This guide provides instructions for setting up and using the Zebra Wireless Connect app to transform the paired device and ZEC500 into a wireless workstation, enabling seamless integration and enhanced workstation functionality.

Icon Conventions

The documentation set is designed to give the reader more visual clues. The following visual indicators are used throughout the documentation set.



NOTE: The text here indicates information that is supplemental for the user to know and that is not required to complete a task.



IMPORTANT: The text here indicates information that is important for the user to know.



CAUTION: If the precaution is not heeded, the user could receive a minor or moderate injury.



WARNING: If danger is not avoided, the user CAN be seriously injured or killed.



DANGER: If danger is not avoided, the user WILL be seriously injured or killed.

Notational Conventions

The following notational conventions make the content of this document easy to navigate.

- **Bold** text is used to highlight the following:
 - Dialog box, window, and screen names
 - Dropdown list and list box names
 - Checkbox and radio button names
 - Icons on a screen
 - Key names on a keypad
 - Button names on a screen

- Bullets (•) indicate:
 - Action items
 - List of alternatives
 - Lists of required steps that are not necessarily sequential
- Sequential lists (for example, those that describe step-by-step procedures) appear as numbered lists.

Service Information

If you have a problem with your equipment, contact Zebra Global Customer Support for your region. Contact information is available at: zebra.com/support.

When contacting support, please have the following information available:

- Serial number of the unit
- Model number or product name
- Software/firmware type and version number

Zebra responds to calls by email, telephone, or fax within the time limits set forth in support agreements.

If your problem cannot be solved by Zebra Customer Support, you may need to return your equipment for servicing and will be given specific directions. Zebra is not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty.

If you purchased your Zebra business product from a Zebra business partner, contact that business partner for support.

Pairing

This section explains connecting your mobile device to the ZEC500 Enterprise Computer using the pairing app.

Connection Options

This section describes the available connection options when pairing with the ZEC500.

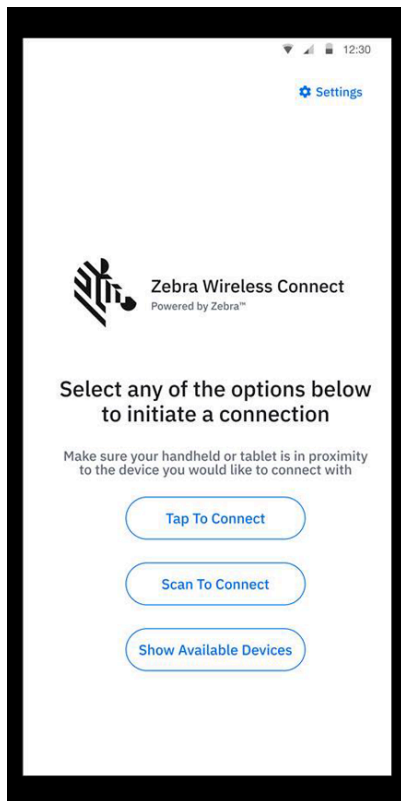


IMPORTANT: The Zebra mobile computer and the ZEC500 can have lock screens enabled; however, both devices must be unlocked to establish a successful connection. Attempting to initiate a connection while either device is locked, results in issues.

Once the Zebra Wireless Connect pairing app is installed, connect the mobile computer to the ZEC500 using one of the following options:

- **Tap To Connect**
- **Scan To Connect**
- **Show Available Devices**

Figure 1 Zebra Wireless Connect Landing Page



After the initial connection, you can set up auto-connect or connect through authentication for any following connection attempts.

Tapping to Connect

This section describes how to use the Tap To Connect feature to connect your mobile device with the ZEC500.

1. Tap **Tap To Connect**.
2. Check the location of the NFC antenna on your mobile computer.
3. Tap the mobile computer's NFC area against the ZEC500's designated NFC zone.

Scanning to Connect

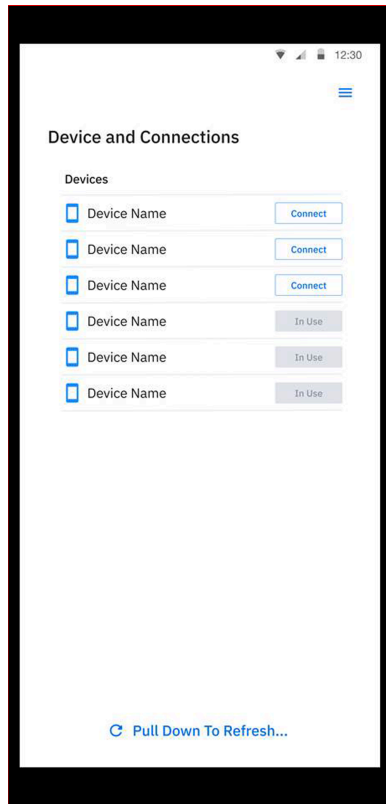
This section describes how to use the Scan To Connect feature to connect your mobile device with the ZEC500.

1. Tap **Scan To Connect**.
2. With the mobile computer's scanner, scan the QR code that appears on the external display.

Connecting Through Available Devices

This section describes how to use the Show Available Devices feature to connect your mobile device with the ZEC500.

1. Tap **Show Available Devices**.
2. Tap **Connect** on the desired device.



A dialog box alerts you that you are connected.

Connection Details

This section describes the connection details.

Once connected, the device's name, serial number, and connection mode display.

Figure 2 Connection Details Screen



To disconnect, tap **Disconnect**.



NOTE: If the mobile device's screen times out, the connection session automatically disconnects after 30 seconds.

To view your preference settings, tap . Here you can toggle your preferences and set the desired proximity distance. Refer to [Settings](#) for more information.

Connection Modes

This section explains the two connection modes: Desktop and Mirror Mode.

Desktop Mode

The Desktop Mode is ideal if you are seeking the efficiency of a traditional desktop in a compact setup, it pairs seamlessly with Zebra's Workstation Connect software for enhanced functionality.

The Desktop Mode:

- Provides a comprehensive desktop-like experience, granting you access to all the features and functionalities typical of a traditional desktop environment.
- Enhances productivity by enabling document editing, web browsing, and multitasking with additional screen space. It supports multiple peripherals, including keyboards, mice, and external displays, allowing you to create a customized workstation.

While using Desktop Mode, you can take advantage of Zebra's Workstation Connect software. For more information, go to: zebra.com/support.

Mirror Mode

Mirror Mode enables you to seamlessly cast your mobile computer's screen onto the ZEC500's external display. This functionality transforms your device into a versatile tool for sharing and showcasing content effortlessly.

Mirror Mode allows you to mirror your mobile device's screen onto a larger display for presentations, demonstrations, or collaborative work. It provides an optimal viewing experience for photos, videos, and apps on a bigger screen. The setup is quick and seamless, ensuring a smooth transition from mobile to a larger display.

Settings

The Wireless Workstation Connect app's settings section allows you to automatically connect and disconnect at certain ranges.

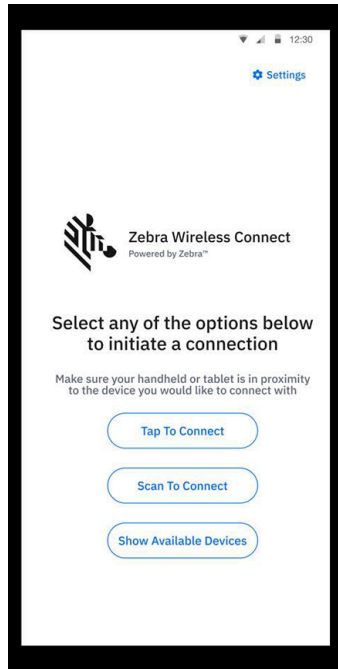


NOTE: Bluetooth must be enabled for Auto Disconnect and Auto Connection to work.

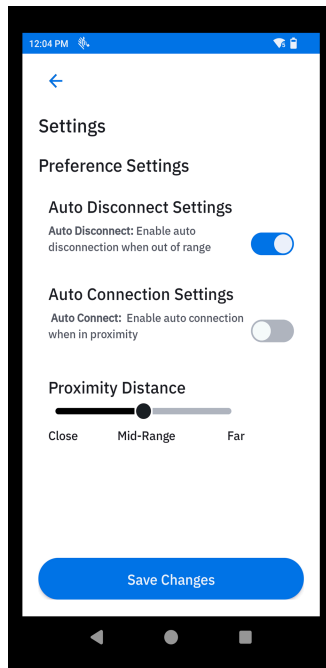
Changing Settings

This section describes how to change the settings.

1. Go to the home screen and tap  **Settings**.



The Settings screen displays.



2. To enable the **Auto Connection**, tap the toggle switch.
3. To enable the **Auto Disconnection**, tap the toggle switch.

4. To customize the distance at which the device will automatically connect or disconnect, adjust the **Proximity Distance** to your preferred distance.

- **Close** (2 ft. / 0.6 m)
- **Mid-Range** (5 ft. / 1.5 m)
- **Far** (15 ft. / 4.6 m)



NOTE: The range of connection proximity can be significantly influenced by environmental factors, such as walls or other physical barriers. These obstacles can obstruct the wireless signal, reducing its effective range and potentially impacting the overall performance of the connection.

5. Tap **Save Changes**.

Pairing Best Practices

This section lists best practices for pairing to the ZEC500 device with the Wireless Workstation Connect app.

- **Device Naming:** Special characters, such as symbols, punctuation, or emojis, are not supported.
- **Software Updates:** Keep your ZEC500 device and mobile computer's software up to date, to benefit from the latest improvements and fixes.

