



Release Notes – Zebra Android 13

13-26-09.01-TG-U03-STD-HEL-04 Release (GMS)

Highlights

This Android 13 GMS release covers PS20 family of products.

Starting at Android 11, Delta Updates must be installed in sequential order (ascending oldest to newest); Update Package List (UPL) is no longer a supported method. In place of installing multiple sequential Deltas, a Full Update can be used to jump to any available LifeGuard Update.

LifeGuard patches include all previous fixes that are part of earlier patch releases.

Please see, device compatibility under Addendum Section for more details.

AVOID DATA LOSS WHEN UPDATING TO ANDROID 13

Read [Migrating to Android 13 on TechDocs](#)

Software Packages

Package Name	Description
HE_FULL_UPDATE_13-26-09.01-TG-U03-STD-HEL-04.zip	Full package update
HE_DELTA_UPDATE_13-26-09.01-TG-U00-STD_TO_13-26-09.01-TG-U03-STD.zip	Delta package from previous release 13-26-09.01-TG-U00-STD
Releasekey_Android13_EnterpriseReset_V2.zip	Reset Package to Erase User Data Partition Only
Releasekey_Android13_FactoryReset_V2.zip	Reset Package to Erase User Data and Enterprise Partitions

Zebra Conversion Package for migrating to Android 13 or Higher without data loss

- SD660 upgrades to A13 or A14 from A11 or lower OS will cause a data reset due to encryption updates mandated by Google. The ZCP OS is released to perform selective data persistence during the upgrade process. This process is explained in the techdocs article <https://techdocs.zebra.com/lifeguard/a13/>.
- Support for direct upgrade to A14 is supported in the February 2026 A14 Lifeguard update 14-38-04.00-UG-U00 and later.

- If there is a requirement to configure a PIN, Pattern or Password policies post migration to Android 13 or Android 14, then Admin must send a Password Reset (with a NULL or Empty password value) via EMM console. After this mandatory step the Admin can proceed with configuring the required PIN, Pattern or Password policies on device.
- The ZCP OS will be released in cadence with A11 LG releases to make sure it is based on the latest Security patches as per the Zebra security team guidelines.
- **The correct ZCP OS needs to be selected based on the current source BSP on the device being upgraded as mentioned in the table below.**

Current Source OS Versions present on device			*Zebra Conversion Package to be used	Notes
OS Dessert	Release Date	Build Version		
Oreo	Any Oreo release	Any Oreo release	11-99-99.00-RG-U547- STD-HEL-04	Android Oreo - For devices with LG version earlier than 01-23-18.00-OG-U15-STD, the device must be upgraded to this version or newer prior to beginning the migration process.
Pie	Any Pie release	Any Pie release	11-99-99.00-RG-U547- STD-HEL-04	For Android Pie, the device must be upgraded to Android 10 or 11 to begin the migration process.
A10	Any A10 release	Any A10 release	11-99-99.00-RG-U547- STD-HEL-04	All versions supported for migration to A13 or higher
A11	May 2023 To January 2024 release	From LIFEGUARD UPDATE 11-35-05.00-RG-U00 (May 2023) till 11-42-18.00-RG-U00 (January 2024)	11-99-99.00-RG-U547- STD-HEL-04	

Security Updates

This build is Compliant up to [Android Security Bulletin](#) of April 01, 2024.

LifeGuard Update 13-26-09.01-TG-U03

- LifeGuard Update 13-26-09.01-TG-U03 contains security updates.
- This LG Delta Update package is applicable for 13-26-09.01-TG-U00-STD-HEL-04 BSP version.

- **New Features**

- None

- **Resolved Issues**

- None

- **Usage Notes**

- None

LifeGuard Update 13-26-09.01-TG-U00

- LifeGuard Update 13-26-09.01-TG-U00 contains security updates, bug fixes and SPRs.
- This LG Delta Update package is applicable for 13-22-18.01-TG-U04-STD-HEL-04 BSP version.

- **New Features**

- **Scanner Framework:**

- Integrated support for MP7000 scanner and scale.
- Integrated the support for COPE Mode.

- **Zebra Device Manager:**

- Control MTP folder write access to Android/data and Android/obb folders on the device when Media Transfer Protocol is used via USBMgr.

- **DataWedge:**

- Added support for Digital Link parsing for GS1 barcodes in DataWedge.
- Added support for GS1 Parsing for Non-UDI GS1 barcodes in DataWedge.

- **ZRP:**

- PowerMgr - Set Recovery Mode Access to features that could compromise a device.

- **COPE:**

- Enhanced support for Android COPE (corporate-owned, personally enabled) mode. Details published soon on Zebra Techdocs.

- **Bluetooth:**

- Smart leash feature support for device tracker application.
- **Battery:**
 - Feature to measure battery consumption per application.
- **MX 13.2:**
 - Audio Manager adds the ability to:
 - Control whether to show/hide vibration icon on the Status Bar, which indicates whether the device vibrates when Notifications are received.
 - Audio Volume UI Manager adds the ability to:
 - Control whether to allow the device user to show/hide the vibration icon on the Status Bar of the device.
 - UI Manager adds the ability to:
 - Control Large-screen Taskbar usage, which displays recent and pinned apps, plus a link to the app library.
 - Control usage of the Active App List UI in the Notification panel on the device, potentially allowing the user to terminate apps running on the device.
 - Identify external keyboard names using wildcard characters.
 - USB Manager adds the ability to:
 - Control MTP folder write access to Android/data and Android/obb folders on the device when Media Transfer Protocol is used.

○ Resolved Issues

- SPR50739 - Resolved an issue wherein Hardware picklist was not working with NG Multi barcode setting.
- SPR51525 - Resolved an issue wherein Datawedge IME was intermittently getting set as default IME.
- SPR51099 - Resolved an issue wherein Scan beam would not appear in SKIP SUW screen after updating to A11.
- SPR51748 - Resolved an issue wherein NFC bump was failing when camera module was enabled.
- SPR50407 - Resolved an issue wherein Select Launcher popup would appear even after a default launcher was selected.
- SPR50778 - Resolved an issue where StageNow profile to install apk with capital APK fails.
- SPR50519 - Resolved an issue wherein Battery decommissioned popup would incorrectly appear on the device.
- SPR48371 - Resolved an issue wherein device would not resume post hot swap.
- SPR51297 - Resolved an issue wherein BT silent pairing was not working with pin code.
- SPR51954 - Resolved an issue wherein device was undergoing soft reset upon applying locationstate param.
- SPR51686 - Resolved an issue wherein StageNow was not invoking EMM for enrollment.
- SPR51491 - Resolved an issue wherein a MX configuration was preventing screen from timing out.
- SPR48638 - Resolved an issue wherein static was observed during PTT calls.
- SPR51888 - Resolved an issue wherein Keymapping Manager the "Shift" + "Force State OFF" function was not working.
- SPR51631 - Resolved an issue wherein Simulscan was not working after updating from oreo to A11.
- SPR51324 - Resolved an issue wherein BT Scanning service was getting killed due to Low memory.
- SPR51244 - Resolved issue wherein ZebraCommonIME was getting set as the default Input Method.
- SPR51409 - Resolved an issue wherein ZebraCommonIME was getting set as the default Input Method upon orientation change.

- SPR51746 - Resolved an issue wherein Datawedge would get into disabled state intermittently when EMDK App would execute early in boot.
- SPR52011 - Resolved an issue wherein applying EMDK profiles was taking a long time.
- SPR51696 - Resolved an issue wherein Rxlogger snapshot logs were intermittently not getting captured.
- SPR51977 - Resolved an issue wherein device would get stuck while boot up in splash screen.
- SPR51336 - Resolved an issue wherein CS calls were giving No circuit available error.
- SPR52026 - Resolved an issue wherein certain encrypted params were not getting imported correctly in stagenow.
- SPR52072 - Resolved an issue wherein condition Manager was not working as expected when used simultaneously along with XML Manager CSP.
- SPR53388 - Firmware Update for SE55 Scan Engine with Critical bug fixes, and performance enhancements. This update is highly recommended.

- **Usage Notes**

- None

LifeGuard Update 13-22-18.01-TG-U04

- LifeGuard Update 13-22-18.01-TG-U04 contains security updates.
- This LG Delta Update package is applicable for 13-22-18.01-TG-U02-STD-HEL-04 BSP version.

- **New Features**

- None

- **Resolved Issues**

- None

- **Usage Notes**

- None

LifeGuard Update 13-22-18.01-TG-U02

- LifeGuard Update 13-22-18.01-TG-U02 contains security updates.
- This LG Delta Update package is applicable for 13-22-18.01-TG-U01-STD-HEL-04 BSP version.

- **New Features**

- None

- **Resolved Issues**

- None

- **Usage Notes**

- None

LifeGuard Update 13-22-18.01-TG-U01

- LifeGuard Update 13-22-18.01-TG-U01 contains security updates.
- This LG Delta Update package is applicable for 13-22-18.01-TG-U00-STD-HEL-04 BSP version.

- **New Features**

- None

- **Resolved Issues**

- None

- **Usage Notes**

- None

LifeGuard Update 13-22-18.01-TG-U00

- LifeGuard Update 13-22-18.01-TG-U00 contains security updates, bug fixes and SPRs.
- This LG Delta Update package is applicable for 13-20-02.01-TG-U05-STD-HEL-04 BSP version.

- **New Features**

- **Scanner Framework:**

- Update Google MLKit Library version to 16.0.0.

- **DataWedge:**

- New Picklist + OCR feature: allows capture of either a barcode or OCR (single word) by centering the desired target with the aiming crosshair or dot. Supported on both Camera and Integrated Scan Engines.

- **Fusion:**

- Support for multiple root certificates for Radius server validation.

- **Wireless Analyzer:**

- Stability fixes in Firmware and Wireless Analyzer stack.
- Improved analysis reports and error handling for Roaming and Voice Features.
- UX and other bug fixes.

- **MX 13.1:**

- Access Manager adds the ability to:
 - Pre-grant, pre-deny or defer to the user access to "Dangerous Permissions".

- Allow the Android system to automatically control permission to seldom-used apps.
- Power Manager adds the ability to:
 - Turn off the power on a device.
 - Set Recovery Mode Access to features that could compromise a device.
 - Select whether to display Upgrade and Downgrade actions for selection while the device is in Recovery Mode.
- UI Manager adds the ability to:
 - Turn on/off Do Not Disturb mode on a device.
 - Enable/disable Inter-app Sharing on a device.
 - Enable/disable configuration of Accessibility options, which can help simplify device usage for those with physical and/or visual impairments.
 - Show/hide Immersive Mode pop-up warning.
 - Configure Touch-and-Hold Delay for key long-presses.
- Wi-Fi adds the ability to:
 - Allow an administrator to select the FTM Intervals, a preference for the frequency of updates to the Fine Timing Measurement Location on a device.
 - Enable Secure Advanced Logging, which encrypts Wi-Fi Advanced logs and imposes a user-specified password for log access.
- **Auto PAC Proxy:**
 - Added support for Auto PAC Proxy feature.

○ Resolved Issues

- SPR50640 - Resolved an issue wherein user was unable to ping the devices that were using modified host name through host manager Communication Service Provider.
- SPR51388 - Resolved an issue, to fix camera app crash when device rebooted multiple times.
- SPR51435 - Resolved an issue where device fails to roam when Wi-Fi lock is obtained in "wifi_mode_full_low_latency" mode.
- SPR51146 - Resolved an issue where in after setting the alarm the text in notification is changed from DISMISS to DISMISS ALARM.
- SPR51099 – Resolved an issue where scanner was not enabled to scan SUW bypass barcode.
- SPR51331 – Resolved an issue where Scanner remained in DISABLED status after suspending and resuming the device.
- SPR51244/51525 – Resolved an issue where ZebraCommonIME/DataWedge getting set as primary Keyboard.

○ Usage Notes

- None

LifeGuard Update 13-20-02.01-TG-U05

- LifeGuard Update 13-20-02.01-TG-U05 contains security updates.
- This LG Delta Update package is applicable for 13-20-02.01-TG-U01-STD-HEL-04 BSP version.

○ New Features

- None

- **Resolved Issues**

- None

- **Usage Notes**

- None

LifeGuard Update 13-20-02.01-TG-U01

- LifeGuard Update 13-20-02.01-TG-U01 contains security updates.
- This LG Delta Update package is applicable for 13-20-02.01-TG-U00-STD-HEL-04 BSP version.

- **New Features**

- None

- **Resolved Issues**

- None

- **Usage Notes**

- None

LifeGuard Update 13-20-02.01-TG-U00

- LifeGuard Update 13-20-02.01-TG-U00 contains security updates, bug fixes and SPRs.
- This LG Delta Update package is applicable for 13-18-19.01-TG-U00-STD-HEL-04 BSP version.

- **New Features**

- Added support for Admin to control BT scanner parameters Reconnect Timeout, Wi-Fi-friendly channel exclusion, and Radio Output Power for remote Scanners RS5100 and Zebra Generic BT scanners.

- **Resolved Issues**

- SPR50649 - Resolved an issue wherein decoded data was not received by the app via intent.
- SPR50931 - Resolved an issue wherein OCR data was not formatted when keystroke output was selected.
- SPR50645 - Resolved an issue wherein device would report charging slowly.

- **Usage Notes**

- None

Update 13-18-19.01-TG-U00

New Features

- In A13, data encryption method is changed from full disk (FDE) to file based (FBE).
- Zebra Charging Manager new feature is added in Battery Manger App to improve battery Life.
- RxLogger new features includes - Additional WWAN dumpsys commands and Configurable logcat buffer size through RxLogger settings.
- Worry-free Wi-Fi is now renamed as Wireless Analyzer.
- Wireless Analyzer supports 11ax scan list feature, FT_Over_DS feature , 6E Support to add (RNR, Multi-BSSID) in Scan list and FTM API integration with Wireless Insight .
- In A13 Stagenow JS Barcode support is added .XML Barcode will not be Supported by Stagenow in A13.
- DDT New release will have new package name. Old package name support will be discontinued after some time. Older version of DDT must be uninstalled, and newer version should be installed.
- In A13 Quick setting UI has changed.
- In A13 Quick setting UI QR scanner code option is available.
- In A13 Files app is replaced by Google Files App.
- Initial Beta Release of Zebra Showcase App (Self Updatable) explores the latest features and solutions, a platform for new demos built on Zebra Enterprise Browser.
- DWDemo has moved to the ZConfigure folder.
- Zebra is using Play Auto Installs (PAI) to support server-side configurations for installation of few GMS applications on PS20 device.

Following GMS applications are installed as part of the end-user out-of-box experience.

Google TV, Google meet, Photos, YT music, Drive

The above-mentioned applications are also installed as part of OS Upgrade from any of the previous OS versions to Android 13. Enterprise use-cases like DO enrollment, Skip setup wizard will also have the above-mentioned GMS applications installed as part of the end-user experience.

The above-mentioned GMS applications will be installed on PS20 device after internet connection is enabled on the device. After PAI has installed the above-mentioned GMS applications and if the user uninstalls any of them, such uninstalled applications will be re-installed back on next device reboot.

Resolved Issues

- SPR48592 Resolved an issue with EHS crashing.
- SPR47645 Resolved an issue with EHS suddenly disappears, and Quickstep shows up.
- SPR47643 Resolved an issue with Rescue Party screen during Wi-Fi ping test.
- SPR48005 Resolved an issue with StageNow - the string length of Passphrase WPAClear is too long when using \\ for \ in passphrase.
- SPR48045 Resolved an issue with MX not able to use HostMgr Hostname.
- SPR47573 Resolved an issue with Short Press should not open Power Menu
- SPR46586 Resolved an issue with EHS Unable to set EHS as default Launcher with StageNow
- SPR46516 Resolved an issue with Audio Settings Do Not Persist upon Enterprise Reset
- SPR45794 Resolved an issue with Selecting\changing Audio Profiles does not set volume to preset levels.
- SPR48519 Resolved an issue with Clear Recent Apps MX Failing.
- SPR48051 Resolved an issue with StageNow where FileMgr CSP not working.
- SPR47994 Resolved an issue with Slower to update the tile name at every reboot.

- SPR46408 Resolved an issue with Stagenow Not showing downloading pop up when downloading os update file from custom ftp server.
- SPR47949 Resolved an issue with Clearing recent apps is opening Quickstep launcher instead in EHS.
- SPR46971 Resolved an issue with EHS Auto launch app list is not preserved when EHS configuration is saved from EHS GUI
- SPR47751 Resolved an issue with Default Launcher Problem setting when device has blacklisted com.android.settings applied
- SPR48241 Resolved an issue with System UI crash with MobileIron's DPC launcher.
- SPR47916 Resolved an issue with OTA Download through Mobile Iron (using Android Download Manager) Fails in 1Mbps network speed.
- SPR48007 Resolved an issue with Diag daemon at RxLogger increases its consumption memory.
- SPR46220 Resolved an issue with BTSnoop log module inconsistency in generating CFA logs .
- SPR48371 Resolved an issue with SWAP battery - the device doesn't restart - Power on doesn't run after swapping.
- SPR47081 Resolved an issue with Fixing a timing issue with USB during suspend/resume.
- SPR50016 Resolved an issue with gnss engine stays in locked state.
- SPR48481 Resolved an issue with Wi-Fi beacon miss issue between Device and WAP.
- SPR50133/50344 Resolved an issue with Device entering Rescue Party mode randomly.
- SPR50256 Resolved an issue with Mexico Daylight Savings Changes
- SPR48526 Resolved an issue with Device Freezing randomly.
- SPR48817 Resolved an issue with Auto shutdown disabled in TestDPC Kiosk.
- Integrated Mandatory Functional Patch from Google Description: A-274147456 Revert intent filter matching enforcement.

Usage Notes

Existing customers can upgrade to A13 with data persistence using one of the following methods.

- Using FDE-FBE conversion package ([FDE-FBE conversion package](#))
- Using EMM enterprise persistence (AirWatch, SOTI)

Version Information

Below Table contains important information on versions

Description	Version
Product Build Number	13-26-09.01-TG-U03-STD-HEL-04
Android Version	13
Security Patch level	April 01, 2024

Component Versions

Please see Component Versions under Addendum section

Device Support

Please see device compatibility details under Addendum Section.

Known Constraints

- Dessert Upgrade to A13 will have Enterprise reset because of Encryption change from FDE to FBE.
- Customers who upgrade from A10/A11 to A13 without FDE-FBE conversion package or EMM persistence will result in data wipe.
- Dessert upgrade from A10, A11 to A13 can be done with UPL with reset command. Oreo reset command is not supported.
- DHCP Option 119 feature is currently not supported in this release. Zebra is working on enabling this feature in future Android 13 releases.
- SPR47380 OS level exception caused by the initialization of an NFC internal component, resulting in the crash log present upon reboot. After the OS exception, the NFC chip retries the initialization, and it is successful. There is no functionality loss.
- SPR48869 MX - CurrentProfileAction set to 3 and Turning off DND. This will be fixed in upcoming A13 releases.
- Scanner and keypad volume restrictions are not persisted after A13 upgrade. This is restriction is only for May A11 LG. Fix for this issue will be available in upcoming conversion package.
- Staging via NFC is not supported.
- EMM supporting persistence feature (primarily Airwatch/SOTI) will only work while migrating from A11 to A13.

Important Links

- [SDM660 A13 OS Update instructions](#)
- [FDE-FBE conversion package](#)
- [Zebra Techdocs](#)
- [Developer Portal](#)

Addendum

Device Compatibility

This software release has been approved for use on the following devices.

Device Family	Part Number		Device Specific Manuals and Guides
PS20	PS20J-P4G1A600 PS20J-P4G1A600-10 PS20J-B2G1A600 PS20J-B2G1A600-10 PS20J-	PS20J-P4G2CN00 PS20J-P4G1NA00 PS20J-P4G1NA00-10 PS20J-B2G1NA00 PS20J-	PS20 Home Page

	P4H1A600 PS20J- P4H1A600-10 PS20J- B2G2CN00 PS20J- P4H2CN00	B2G1NA00-10 PS20J- P4H1NA00 PS20J-	
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Component Versions

Component / Description	Version
Linux Kernel	4.19.157-perf
GMS	13_202304
AnalyticsMgr	10.0.0.1008
Android SDK Level	33
Audio (Microphone and Speaker)	0.9.0.0
Battery Manager	1.4.3
Bluetooth Pairing Utility	6.3.7
Camera	2.0.002
DataWedge	13.0.215
EMDK	13.0.13.4713
ZSL	6.1.2
Files	version 14-10572802
MXMF	13.2.0.24
OEM info	9.0.0.935
OSX	SDM660.130.13.16.18
RXlogger	13.0.12.58
Scanning Framework	40.7.8.0
StageNow	13.0.0.0
Zebra device manager	13.2.0.24
Zebra Bluetooth	13.5.2
Zebra Volume Control	3.0.0.93

Zebra Data Service	10.0.8.1001
WLAN	FUSION_QA_2_1.2.0.005_T
Showcase App	1.0.53
Android System WebView and Chrome	118.0.5993.80

Revision History

Rev	Description	Date
1.0	Initial release	February 14, 2024