

Zebra Workcloud Communication™

PTT Express

Improve task management, productivity and customer service with cost effective PTT voice inside the four walls. Workcloud Communication PTT Express allows enterprises to quickly and easily add secure push-to-talk (PTT) communications to a wide variety of Zebra devices, creating a powerful instant voice connection between your workers—without requiring the purchase of new devices or network/telephone infrastructure. With Workcloud Communication PTT Express, workers can initiate a broadcast PTT call, and call recipients can respond either to the entire group—or only to the original caller via the private response key.

Easy to Deploy and Cost-Effective

This PTT solution is extraordinarily easy to implement—there is no server or PBX integration required. Once the Workcloud Communication PTT Express software license has been enabled on compatible Zebra devices, your workers will enjoy the instant accessibility that PTT communications deliver. And the Workcloud Communication PTT Express client is easy to deploy—you can use either ActiveSync or Zebra's mobile device management solutions.

Get the Most Out of Your Existing Technology Investments

Workcloud Communication PTT Express allows you to more fully leverage your existing technology investments, improving the return on investment (ROI) for your Zebra mobile computers, wireless LAN (WLAN) and two-way radio systems. The Workcloud Communication PTT Express client is a standard feature on many of Zebra's voice-capable mobile computers, including EWB100 push-to-talk communicators and SB1 smart badges. It is also downloadable for compatible existing devices. In addition, Radio Link Express enables PTT between Zebra mobile computers and two-way radios—completely different types of devices—allowing you to give different work groups different devices, yet still enable crucial communications between workers.

Group Broadcast

Provides instant voice communication to users on one of 32 supported talk groups with the push of a button.



Private Response (1-to-1)

Enables direct and private reply communications between co-workers and managers.

802.11a/b/g/n

Works with virtually any WLAN, eliminating the need to purchase, deploy and manage additional network infrastructure.

Flexible Security Model: Open, WEP and WPA-TKIP-PSK

Allows the enterprise to select the appropriate level of security. Intuitive and easy to use. Virtually eliminates training costs—ideal in work groups with high turnover rates.



Workcloud Communication PTT Express Specifications

Features	
Voice features)	Group Push To Talk-32 different groups Private Push To Talk- In response to group PTT 2-way radios communication via Interworking Gateway
Additional features and capabilities)	Number of users 63 maximum Single subnet operation G.729 codec
Workcloud Communication PTT Express v 3.1.x additional features	<ul style="list-style-type: none"> Scanning: allows users to listen to multiple Talk Groups simultaneously Preemption: allows a Talk Group to preempt another Talk Group Configuration: provides flexibility to configure multiple configurations and profiles Friendly Names: provides use of friendly names for Talk Groups Voice Prompts: provides voice prompts when Talk Group or profile is changed Notification Icons: provides notification status icons to easily see current PTT Client status Backward compatible with PTT Client v1
Devices	
Windows® Mobile/ Windows CE (Workcloud Communication PTT Express Client v1.x)	MC55A0, MC75A0/6/8, SB1, VH10 Please see the latest Workcloud Communication PTT Express User Guide or Release Notes on Zebra.com for the comprehensive list of supported devices
Android (Workcloud Communication PTT Express Client v3.1.x)	CC600, CC6000, EC30, L10A, MC33, MC33x, MC40, MC67, MC92, MC93, TC20, TC21, TC25, TC26, TC51, TC52, TC56, TC57, TC70, TC72, TC70x, TC75, TC75x, TC77, TC8000, TC8300, VC80x, VC8300, VC8300, WT6000 Please see the latest Workcloud Communication PTT Express User Guide or Release Notes on Zebra.com for the comprehensive list of supported devices
WLAN Networks	
802.11a/b/g/n	Communications within a single subnet

Network Setting	
Multicast Mode	On (Required)
DTIM	2 (Recommended)
Beacon Interval	100 ms (Recommended)
Wi-Fi™ Multimedia (WMM)	On
Unscheduled Automatic Power Save Delivery (U-APSD):	On (recommended)
Deployment	
Zebra Stage Now or any other MDM	
Integration	
Push-to-Talk Express can connect to Workcloud Communication via the Inter Working Gateway for integration with other Workcloud Communication solutions	

Boost efficiency and customer service with Workcloud Communication PTT Express in:

Transportation and Logistics

- Delivery and transport drivers
- Warehouse workers
- Forklift drivers
- Dispatchers
- Managers

Retail Stores

- Store associates
- Regional specialists
- Headquarters

Retail Distribution

- Warehouse workers/ forklift drivers
- Managers
- Engineering
- Maintenance

Hospitality

- Managers
- Housekeeping
- Security
- Front desk
- Engineering
- Events
- Food and Beverage
- Concierge

Manufacturing

- Production line
- Managers
- Engineers
- Shipping/ Receiving
- Security
- Maintenance
- Quality
- Field service drivers
- Delivery drivers
- Sales

Healthcare

- Nurses
- Physicians
- Lab technicians
- Physical Therapists
- Engineering
- Maintenance
- Patient transport
- Home healthcare
- ER staff and EMTs

To learn more about Workcloud Communication PTT Express, please visit www.zebra.com/workcloud-communication



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