

EU RED

Cybersecurity Statement

November 2025

Zebra is aware of the new EU Radio Equipment Directive (RED) Cyber Security requirements that have gone into effect on August 1, 2025. We have an active program in place to ensure that all in-scope products will comply with these new regulations.

All Zebra products within the scope, placed on the market on or after August 1, 2025, will be compliant with the EU RED Cyber Security requirements.

For certain products already placed on the market before August 1, 2025, customers may opt to upgrade their firmware or OS to a version meeting the new EU RED Cybersecurity requirements, but doing so is not mandatory. If desired, please reach out to the regional tech support team for assistance.

If you have questions, visit the www.zebra.com or contact our [customer support team](#).



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Frequently Asked Questions

What versions of firmware or OS are compliant with EU Red?

All devices placed on the EU market prior to Aug. 1, 2025 do not need to comply with the EU RED Cybersecurity requirements and are therefore considered out-of-scope. Updating the firmware or OS is not mandatory but customers can choose to do so.

Additional Information:

- Android Handhelds & Tablets running on the following Android releases: A8, A10, A11, A13 and A14 meet EU Red Cybersecurity requirements irrespective of when they were placed on the EU market.
- Windows Tablets running on OS Windows 11 meet EU Red Cybersecurity requirements irrespective of when they were placed on the EU market.
- Customers with certain Printer and Fixed RFID Reader products placed on the market prior to Aug. 1, 2025, may opt to upgrade their firmware or OS to a version meeting the new EU RED Cybersecurity requirements, but doing so is not mandatory. If desired, please reach out to the regional tech support team for assistance.

If my product's firmware or OS does not currently align with the new EU RED Cybersecurity requirements, and I, or my customer, opts to upgrade to a newer firmware or OS, when will the new firmware or OS be made available?

Updates to firmware or OS meeting the new EU RED Cybersecurity requirements will be available, if desired, through your regional technical support contact. Please reach out to your support team for assistance. The following firmware or OS meet the requirements of EU RED Cybersecurity: Android A8, Android A10, Android A11, Android A13, Android A14 and Windows 11.

How will I know if my product is affected by the EU RED Cybersecurity Directive?

For in-scope products, the EU Declaration of Conformity will be made available [here](#), and it will be updated to include Article 3.3 d/e/f where applicable. If a product is not in scope, the EU Declaration of Conformity will not include Article 3.3 d/e/f.