

## Reflexis Knowledge Center Update – April 2021

It's time again for the Reflexis Knowledge Center monthly update! These updates are meant to provide you with the most up-to-date news on what documentation and information is available through the Reflexis Knowledge Center.

This month, we've continued to publish additional V17 materials (see below), with more to come next month. In addition, we're proud to share our new RTM Namespace Library file in our AAR space on the Knowledge Center. It follows the same format as the RWS, RTA and Common Namespace Library files that we released earlier this year and is packed with great information for our customers creating custom reports in the Advanced Analytics & Reporting module. Be sure to check them out!

Here are all of the latest materials made available over the last month:

- Real-Time Task Manager (RTM)
  - RTM v17.0 Project Creator User Manual
  - RTM v17.0 Project Approver User Manual
  - RTM v17.0 Store Manager User Manual
  - Updated Document: RTM V17 Frequently Asked Questions
    - Additional customer questions about V17 features have been answered and posted in this living document.
  - Process Document: Create 'How Do I' Menu Links
    - Describes how to set up System and Custom Links in the right-pane menu of My Work.
    - *Note: This video is also cross-posted to the RWS space on the Knowledge Center.*
  - Video Series: RTM Quick Gems con subtítulos en español
    - Another video from the Quick Gems series has been translated to Spanish using subtitles and is available under Video Content > Spanish Quick Gems.
- Reflexis Q-Walk (RSW)
  - Q-Walk v17.0 Gatekeeper/Admin User Manual
  - Video: Q-Walk Product Overview
    - This video gives a high-level summary of what the Q-Walk solution is, what common retail problems it solves and its many features and functions.
- Advanced Analytics & Reporting (AAR)
  - AAR Namespace Library file for RTM and Related Products namespaces

- This searchable and filterable library file gives a listing of every Namespace, Query Subject, Query Folder and Query Item available in AAR for RTM and related products (ex., Q-Check, Forms, etc.) with descriptions.
- Transition from AAR Version 11.0 to Version 11.1
  - This video highlights new features and capabilities available to admins as part of the new version of Cognos used in the Advanced Analytics & Reporting module.

[Visit the Reflexis Knowledge Center today!](#) For the latest information, stay tuned for the next Knowledge Center update in May.