# Zebra DevCon 2023 Connect | Learn | Build





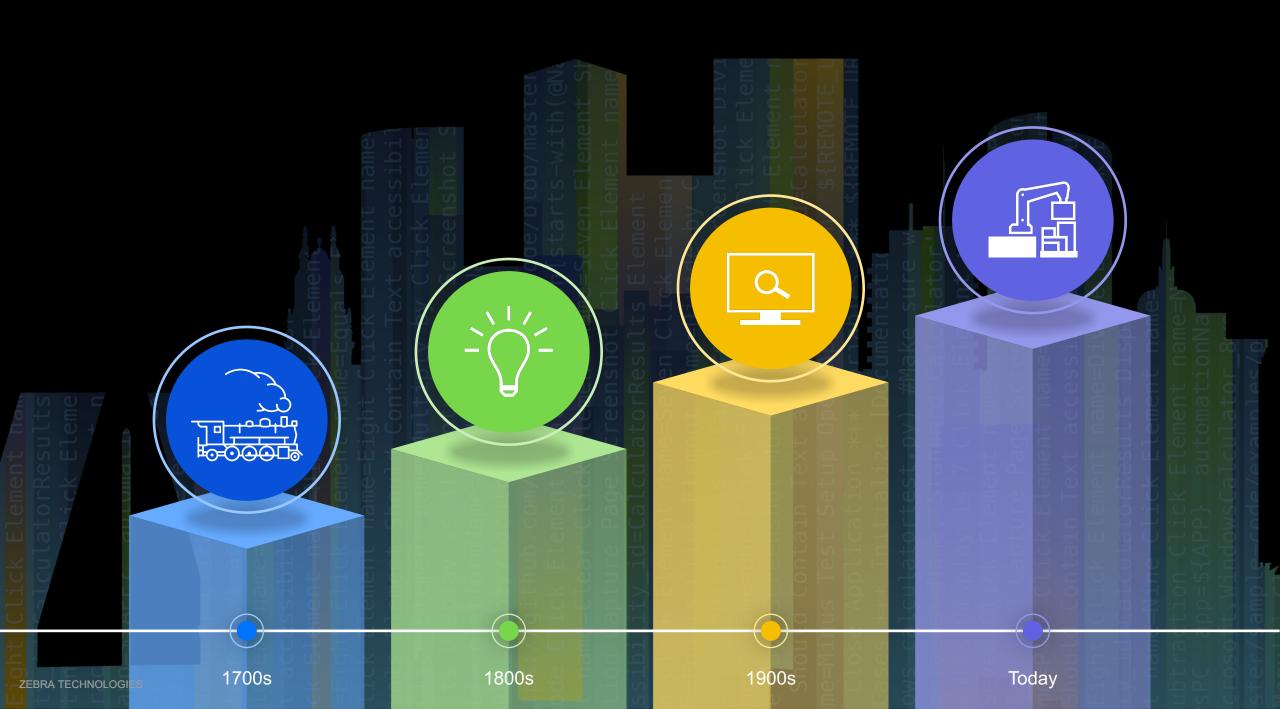
**James Morley Smith** 

Senior Director of User Experience, Research & Human Factors





> HELLO DEVCON











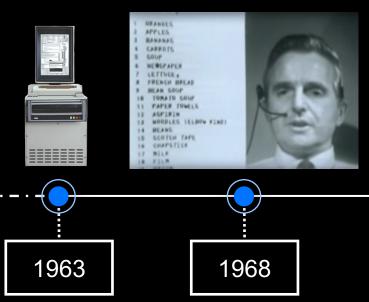




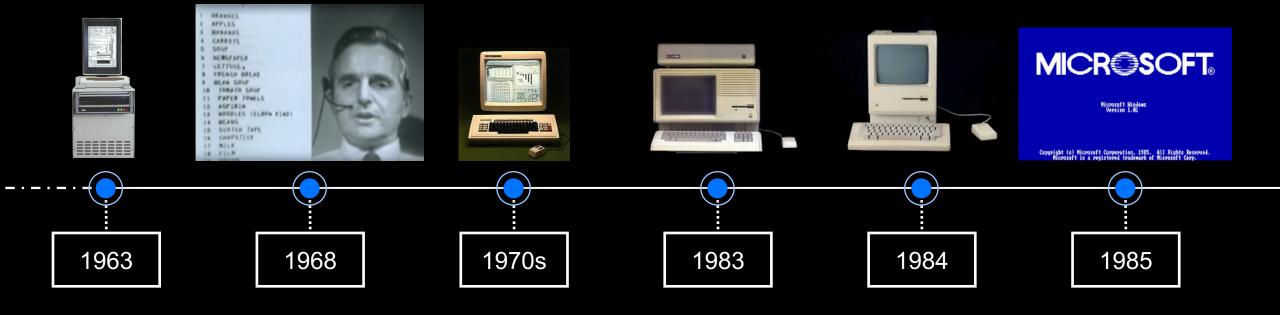


- 1. Mouse Input
- 2. Text Editing & Word Processing
- 3. Hypertext
- 4. Video Conferencing
- 5. Copy & Paste
- 6. Graphics
- 7. Online real-time collaboration



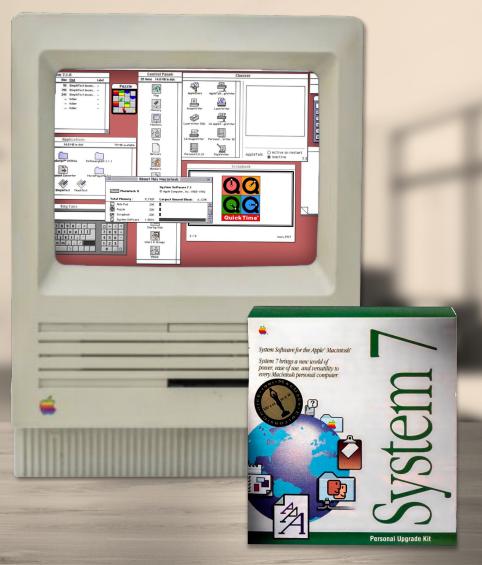




















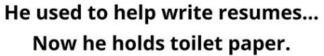






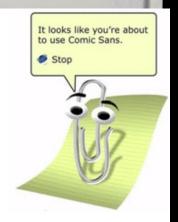














Sometimes when I don't know what to do I'll get this out my pocket & pretend it knows the answer.





...was just trying to help :/

oft Word - Doc...



Search the web using Google

Google Search

I'm feeling lucky

More Google!

Copyright @1999 Google Inc.





Search the web using Google

Google Search

I'm feeling lucky

More Google!

Copyright @1999 Google Inc.





Average household internet access sin 10 results



Google Search

I'm Feeling Lucky

Google results 1-10 of about 23,000

Search took 0.07 seconds.

### **Broadband Adoption in the United States:**

...In the year 2000, only 4% of U.S. households had broadband internet access. Risen to 73% in 2019... [Source: Pew Research Center]

## **Global Internet Speeds:**

...In In 2000, the average global internet speed was around 512 Kbps As of 2021, the global average internet speed had risen to ~24.83 Mbps...

[Source: Speedtest Global Ind]

### **Mobile Internet Use:**

...In 2000, mobile phone ownership was widespread, but internet access on mobile devices was limited.

By 2021, there were over 5.3 billion unique mobile internet users worldwide...

[Source: Statista]

## **Internet Useage and Streaming:**

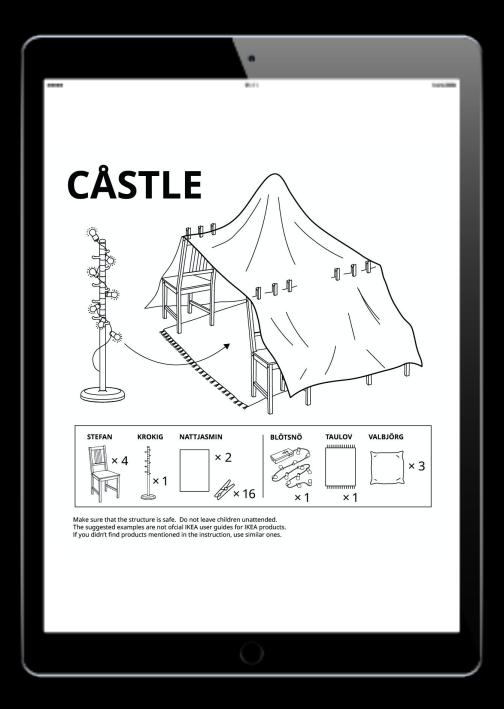
In 2000, the concept of streaming video was in its infancy.

As of 2021, streaming video accounted for over 80% of global internet traffic...

[Source: Sandvine]

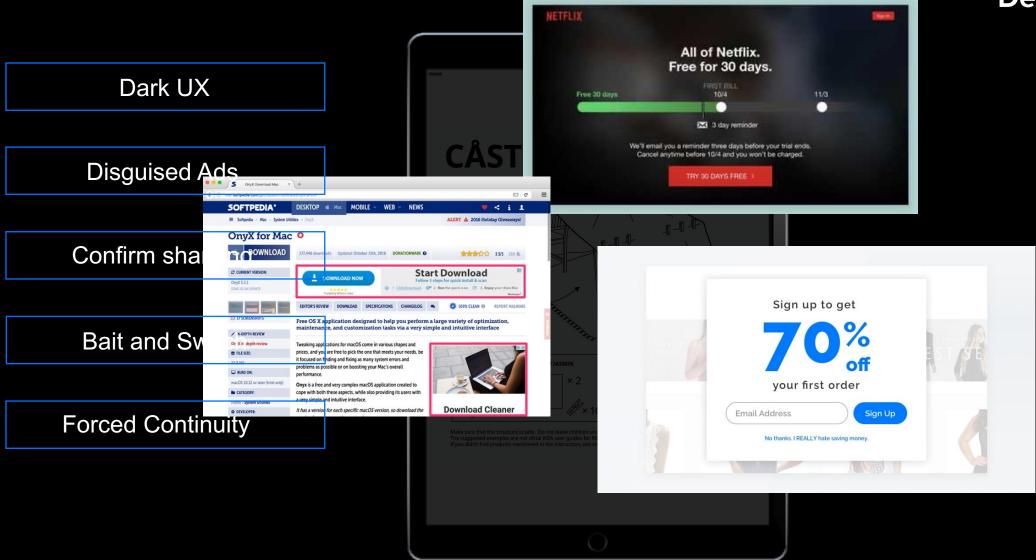








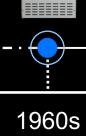






	Permanent	Temporary	Situational
Touch	A.		
	One arm	∏` Arm injury	New parent
See			\$
	ねど用 Blind	Cataract	Distracted driver
Hear	Q.	<b>©</b>	<b>\$</b> \$\$
	<b>'∰'</b> Deaf	'∏' Ear infection	<b>T</b> Bartender
Speak			
	Non-verbal	'H' Laryngitis	Heavy accent





1960s

# **Cognitive Systems**

# **Programmable Systems**

# **Tabulating Systems**













1900s

1960s



1960s

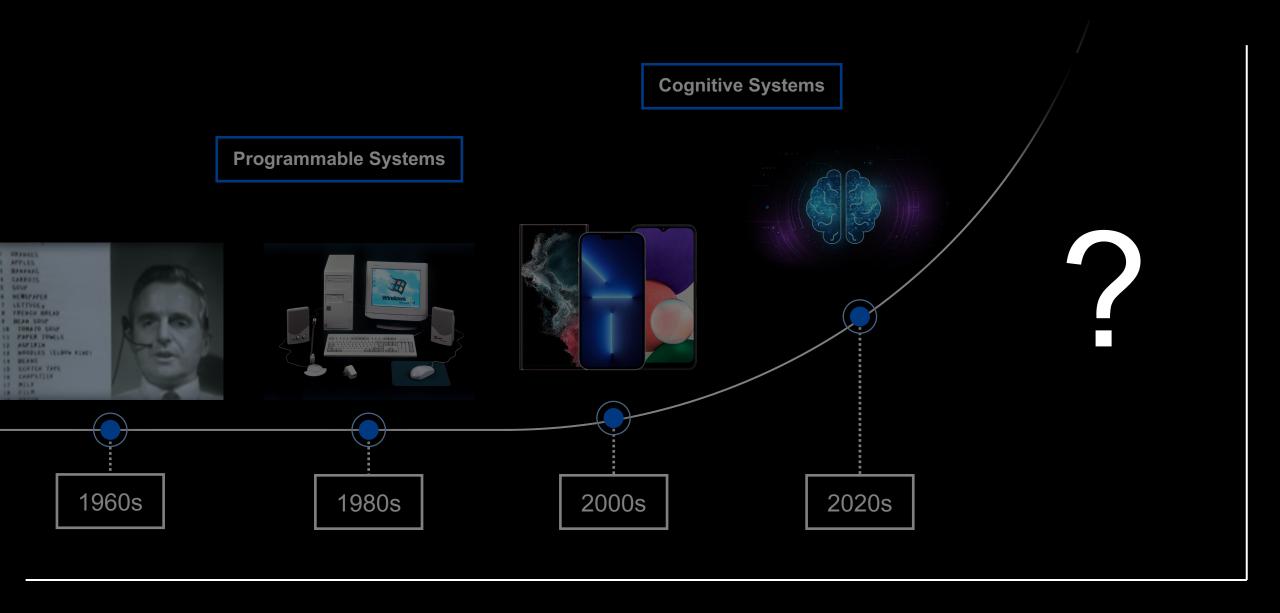


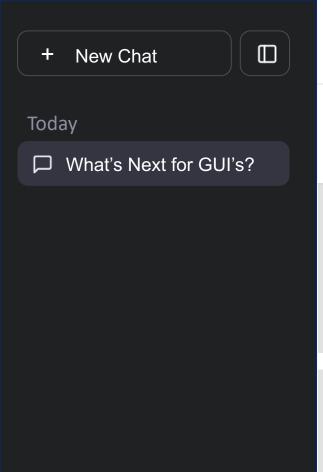
1980s



2000s

2020s





Default (GPT-3.5)



Within the context of cognitive computing, what will future interfaces look like?



- 1. Conversational & Voice Interfaces
- 2. Multi-Modal Interfaces
- 3. Contextual Awareness
- 4. Improved Accessibility

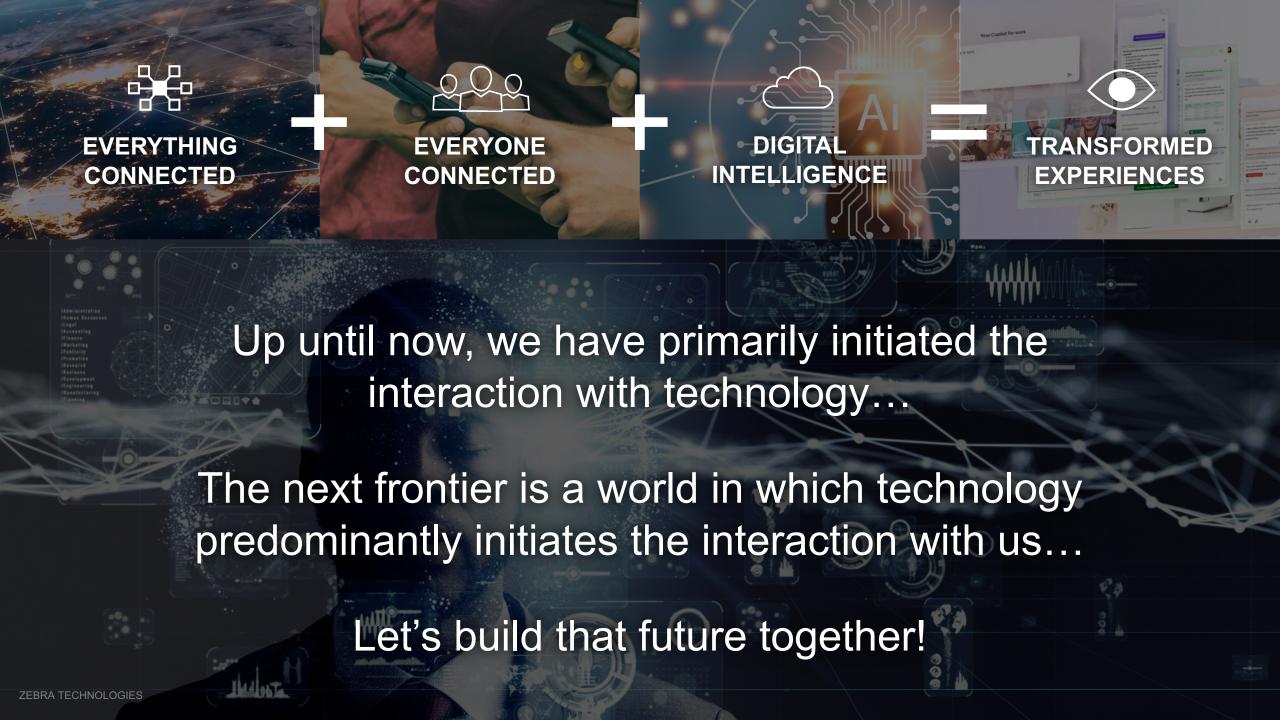
- Reduced Learning Curve
- Ethical, Privacy and Security Challenges
- 7. Industry-Specific Applications

Make up a story
about Sharky, a tooth-brushing shark superhero

Design a database schema
for an online merch store

Come up with concepts
for a retro-style arcade game

Help me pick
a gift for my dad who loves fishing



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