



Q-Walk™

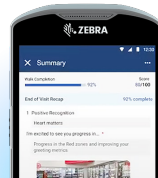
Perform Fast, Efficient Site Audits

Transform the site auditing process with consistent inspection procedures, routing course-corrective actions to on-site staff in real time and confirming execution. Stay compliant, mitigate risk and create a more consistent brand experience for your customers – all from your mobile device.



Site Audits, Streamlined

Conduct site reviews right from your mobile device.



Create Efficient, Mobile Reviews

- Focus audits on highest priority areas
- Record results as you go
- Share results immediately
- Improve response time

Automatically Trigger Follow-Up Action

- Ensure all problems uncovered are resolved efficiently
- Automatically generate corrective tasks in Reflexis Real-Time Task Manager™
- Route tasks intelligently to the right employee or relevant department

Quickly Identify and Correct Non-Compliance



Stock levels



Security



Loss prevention



Food safety



Branding

Gain a Complete View

Get the real-time visibility you need to ensure compliance.

Manage by exception, prioritising site visits by location

Compare performance of a specific location against corporate-set baselines and peer sites



All relevant roles have immediate access to auditing and inspection data

Data and results are centralised within the Reflexis Suite for one complete view

Corporate and field managers can sign off on completed audits, creating a digital audit trail

Customise Your Walks

Q-Walk lets you create more standardised audit templates which address the functions, features and processes specific to your organisation.

Build Audits for Each Functional Area

Construct inspections to address key areas such as loss prevention, security, food safety or merchandising. Assess these areas for compliance, driving improvement in asset protection, on-site appearance and sales.

Standardised Question Lists

Design a standardised list of questions which front-line managers can use across the organisation. Analyse specific metrics across locations and measure performance on a consistent basis.

Tailor Inspections by Location

Create audit templates for different formats or location-specific features to account for the variations in your network or organisation.

Streamline Process Across Your Operation

Q-Walk takes advantage of existing organisational hierarchies and workflows in the Reflexis Suite to help you to optimise your on-site execution and labour operations.

Integrate Corrective Actions into Activity Planning

- Q-Walk automatically generates best practice corrective tasks which can be assigned to an individual
- Q-Walk adds these tasks to employees' day-to-day workflows in real time

The result:

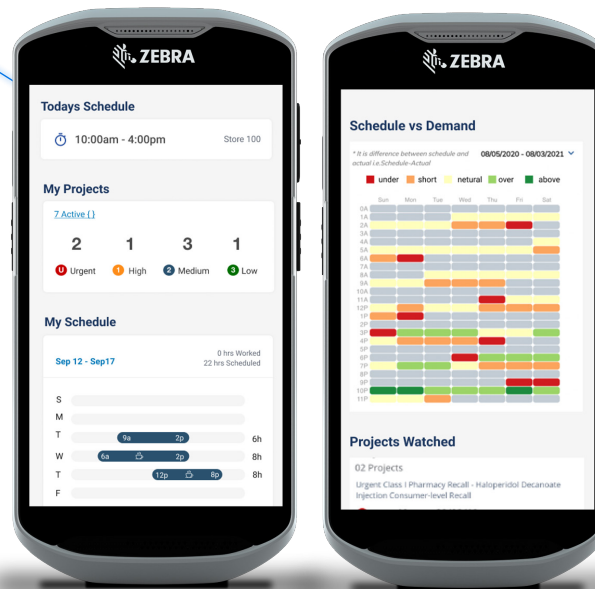
Managers spend less time following-up on problems and more time coaching employees and serving customers

Align with Labour Scheduling

- The Reflexis Suite gives you the ability to incorporate audit-related task workload into the labour scheduling process
- Q-Walk lets you more accurately forecast compliance-related tasks to be completed in the store, restaurant, or branch

The result:

Staff are more accurately scheduled in line with on-site workload



To learn more about how Zebra can help your business simplify operations, improve communications and optimise labour decisions, contact us today.



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