Zebra Return Policy

Zebra proudly stands behind the products we sell. If you change your mind about any ZipZebra.com purchase for any reason within 14 days of us shipping your order, we will gladly refund the full price you paid for the product less a 15% restocking fee and shipping charges. We are committed to your total satisfaction. If any item you receive from us is damaged or defective, simply return it to us within 14 days for a full refund or replacement.

Contact North America Order Management email address <u>ClientCarePortal@zebra.com</u> to arrange a return. Any returned goods must have the return material authorization (RMA) number clearly displayed on the package. To cancel an order, please contact NA Order Management email address <u>ClientCarePortal@zebra.com</u>. Order cancellations will only be accepted where goods have not already been packed for shipment.