CONCIERGE
CC5000-10

Set Up and Installation Guide

ZEBRA
Zebra reserves the right to make changes to any product to improve reliability, function, or design. Zebra does not assume any product liability arising out of, or in connection with, the application or use of any product, circuit, or application described in this guide. No license is granted, either expressly or by implication, estoppel, or otherwise under any patent right or patent, covering or relating to any combination, system, apparatus, machine, material, method, or process in which Zebra products might be used. An implied license exists only for equipment, circuits, and subsystems contained in Zebra products.

**Warranty**

For the complete Zebra hardware product warranty statement, go to: http://www.zebra.com/warranty.

**For Australia Only**

This warranty is given by Zebra Technologies Asia Pacific Pte. Ltd., 71 Robinson Road, #05-02/03, Singapore 068895, Singapore. Our goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Zebra Technologies Corporation Australia's limited warranty above is in addition to any rights and remedies you may have under the Australian Consumer Law. If you have any queries, please call Zebra Technologies Corporation at +65 6858 0722. You may also visit our website: http://www.zebra.com/warranty for the most updated warranty terms.

**Service Information**

If you have a problem using the equipment, contact your facility's Technical or Systems Support. If there is a problem with the equipment, they will contact the Zebra Customer Support Center at: http://www.zebra.com/support.
Concierge CC5000-10 Features

Figure 1. Front View

Figure 2. Rear View
Overview

The Concierge CC5000-10 is a pre-assembled system consisting of the following:

- 10.1 in. touchscreen display
- Concierge Main PCB, 8MP Camera, Speakers, Mic, Flash Memory, Network Interface, Peripheral Ports
- Bar code scanner
- Bezel enclosure
- Associated pre-wired cabling.

The final system hardware configuration may change based upon customer preference, including additional accessories (sold separately).

The final system mounting/installation is determined by the customer (e.g., mounting the system on a wall, on a stand, or within a customer designed enclosure).

Ensure the mounting configuration allows end-users to easily interact with the Concierge CC5000-10 touchscreen, and allows adequate space for end-users to scan products using the bar code scanner.

Unpacking

Carefully remove the Concierge CC5000-10 from the packaging to avoid damaging the touchscreen display. Once removed from its packaging, inspect the device for damage.

Retain the packaging as it is the approved shipping container, and should be used if the Concierge CC5000-10 needs to be returned for servicing.
Cleaning and Maintenance

- Always turn off the Concierge CC5000-10 before cleaning.
- The touchscreen surface may be cleaned using a soft clean cloth moistened with mild window glass commercial cleaners.
- Use a soft cloth moistened with mild detergent to clean the display housing.
- Do not touch the display screen surface with sharp or hard objects.
- Do not use abrasive cleaners, waxes or solvents for cleaning.
- Do not operate the product under the following conditions:
  - Extremely hot, cold, or humid environments.
  - Near any appliance generating a strong magnetic field.
  - In direct sunlight.

Configuration Notes

The instructions, and screen captures in this guide describe default software applications included with the Concierge CC5000-10. Customers and/or partners may develop, and install additional custom software applications which run on the Concierge CC5000-10. In addition, customers and/or partners may choose to add their own hardware accessories prior to installation. Therefore, actual software and hardware configurations may vary at individual sites.

Mounting the Concierge CC5000-10

**NOTE** The instructions in this guide provide basic installation guidance for the Concierge CC5000-10 system.

**WARNING!** Always utilize professional installers to safely install, mount, and supply power to the Concierge CC5000-10. Always ensure Concierge CC5000-10 mounting, and power routing meets regional building codes.

**IMPORTANT** The wall outlet must be located near the Concierge CC5000-10, and be easily accessible.
Mounting brackets are not sold with the Concierge CC5000-10 system. Obtain the appropriate mounting brackets to mount the Concierge CC5000-10 using a mounting bracket which complies with the VESA mounting standard (100 mm x 100 mm).

The total weight of the Concierge CC5000-10 system (without additional accessories, or modifications is 3 lbs/1.4 kg).

For safety purposes, mounting brackets should be certified to support the total weight of the final system (including additional accessories, or modifications by the customer).

To mount the Concierge CC5000-10 using the appropriate mounting bracket:

1. The Concierge CC5000-10 mounting inserts are M4 x 10 mm. When selecting the appropriate screw length, ensure its length safely engages the threads, but does not penetrate the Concierge CC5000-10 bezel enclosure more than 0.39 in./10 mm.

   ![Concierge CC5000-10 Mounting Dimensions](image)

   **Figure 4.** *Concierge CC5000-10 Mounting Dimensions*

2. Align the mounting holes on the selected mounting bracket with the mounting holes on the Concierge CC5000-10 bezel enclosure.

3. Insert, and tighten the screws through each of the four aligned mounting holes.
Getting Started

1. Mount the Concierge CC5000-10 as described in Mounting the Concierge CC5000-10 on page 5.

2. Obtain a power cord (60320 C13 IEC) that is appropriate for your region and amperage. Alternatively, this device supports Power-Over-Ethernet. See Connecting to a LAN Network on page 9 for instructions.

3. Securely plug-in the C13 female end of the power cord into the C14 male end of the power receptacle located in the back of the Concierge CC5000-10.

4. Plug-in the male end of the power cord to the wall socket.

5. The Concierge software automatically boots and the Background screen displays (see Figure 5).

Background Screen

The Background screen displays when the CC5000-10 turns on. The CC5000-10 units ship without customer facing applications. On power up, a blank screen with the navigation bar displays.

![Background Screen](image)

Figure 5. Background Screen
Settings Screen

To configure settings and connections (such as Ethernet, Wi-Fi, application settings, etc.):

1. Select the **Apps** icon (see Figure 5) to open the Apps menu.

2. Select the **Settings** icon 🛠️ to display the Settings menu.

![Settings Screen](image)

**Figure 6.** Settings Screen
Connecting to a WLAN Network

To set up a WLAN network:

1. Touch the **Settings** icon 🔄
2. Touch **Wi-Fi** icon 🔄
3. If Wi-Fi is off, slide the Wi-Fi switch to the **On** position.
4. Touch **Wi-Fi**. The CC5000-10 searches for WLANs in the area and lists them.
5. Scroll through the list and select the desired WLAN network.
6. For open networks, touch **Connect** or for secure networks enter the required password or other credentials then touch **Connect**.
7. In the Wi-Fi setting field, **Connected** appears indicating that the CC5000-10 is connected to the WLAN.

Connecting to a LAN Network

**NOTE** When the Ethernet is in use, the Wi-Fi connection is not used. If the Ethernet is removed, the last known Wi-Fi connection receiving a signal is re-established.

To set up a LAN network:

1. Ensure an Ethernet cable is connected to the Ethernet port accessible in the rear of the unit.
2. Touch the **Settings** icon 🔄
3. Touch the **Ethernet** icon 🔄
4. If Ethernet is off, slide the Ethernet switch to the **On** position.

Scanning Bar Codes

To scan bar codes:

1. Hold a bar-coded item approximately 6 to 12 inches from the scanner's exit window.
2. When the scanner's proximity sensor senses the item a red LED, and laser aiming pattern projects which enables the user to position the bar code within its field of view.
3. Center the printed bar code symbol within the aiming pattern, ensuring the entire symbol is within the illuminated rectangular area formed by the cross pattern.
4. Upon a successful scan, bar code data transmits to the Concierge application.

Powering Down

To power down the CC5000-10, unplug the power supply from the back of the unit.
Regulatory Information

This guide applies to the following Model Number: CC5000-10. All Symbol devices are designed to be compliant with rules and regulations in locations they are sold and will be labeled as required.

Local language translations are available at the following website: www.zebra.com/support

Any changes or modifications to Symbol equipment, not expressly approved by Symbol, could void the user's authority to operate the equipment.

Declared maximum operating temperature: 40° C.

Bluetooth® Wireless Technology

This is an approved Bluetooth® product. For more information or to view End Product Listing, please visit https://www.bluetooth.org/tpg/listings.cfm.

Wireless Device Country Approvals

Regulatory markings, subject to certification, are applied to the device signifying the radio(s) is/are approved for use in the following countries: United States, Canada, Japan, China, S. Korea, Australia, and Europe.

Please refer to the Declaration of Conformity (DoC) for details of other country markings. This is available at www.zebra.com/doc.

Note: Europe includes, Austria, Belgium, Bulgaria, Czech Republic, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland and the United Kingdom.

Operation of the device without regulatory approval is illegal.

Country Roaming

This device incorporates the International Roaming feature (IEEE802.11d) which will ensure the product operates on the correct channels for the particular country of use.

Frequency of Operation – FCC and IC

Industry Canada Statement

Caution: The device for the band 5150-5350 MHz is only for indoor usage to reduce potential for harmful interference to co-Channel mobile satellite systems. High power radars are allocated as primary users (meaning they have priority) of 5250-5350 MHz and 5650-5850 MHz and these radars could cause interference and/or damage to LE-LAN devices.

Avertissement: Le dispositif fonctionnant dans la bande 5150-5350 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

Les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bands 5250-5350 MHz et 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

2.4 GHz Only

The available channels for 802.11 b/g operation in the US are Channels 1 to 11. The range of channels is limited by firmware.

Health and Safety Recommendations

Ergonomic Recommendations

Caution: In order to avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.
Setup and Installation Guide

• Reduce or eliminate repetitive motion
• Maintain a natural position
• Reduce or eliminate excessive force
• Keep objects that are used frequently within easy reach
• Perform tasks at correct heights
• Reduce or eliminate vibration
• Reduce or eliminate direct pressure
• Provide adjustable workstations
• Provide adequate clearance
• Provide a suitable working environment
• Improve work procedures.

Warnings for Use of Wireless Devices
Please observe all warning notices with regard to the usage of wireless devices.

Potentially Hazardous Atmospheres - Fixed Installations
You are reminded of the need to observe restrictions on the use of radio devices in fuel depots, chemical plants etc. and areas where the air contains chemicals or particles (such as grain, dust, or metal powders).

Safety in Hospitals
Wireless devices transmit radio frequency energy and may affect medical electrical equipment.

Wireless devices should be switched off wherever you are requested to do so in hospitals, clinics or healthcare facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Other Medical Devices
Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.

RF Exposure Guideline

Safety Information
Reducing RF Exposure - Use Properly
Only operate the device in accordance with the instructions supplied.

International
The device complies with internationally recognized standards covering human exposure to electromagnetic fields from radio devices. For information on "International" human exposure to electromagnet fields refer to the Seller Declaration of Conformity (DoC) at http://www.zebra.com/doc.
For further information on the safety of RF energy from wireless devices - see http://responsibility.zebra.com/index.php/downloads/.
Located under Wireless Communications and Health

Europe
To comply with EU RF exposure requirements, this device must be operated with the hand with a minimum separation distance of 0 cm or more from a person's body. Other operating configurations should be avoided.

US and Canada
Co-located statement
To comply with FCC RF exposure compliance requirement, the antenna used for this transmitter must not be co-located or operating in conjunction with any other transmitter/antenna except those already approved in this filing.
To comply with FCC RF exposure requirements, this device must be operated with the hand with a minimum separation distance of 0 cm or more from a person's body. Other operating configurations should be avoided.

Pour satisfaire aux exigences Américaines et Canadiennes d'exposition aux radiofréquences, un dispositif de transmission doit fonctionner avec une distance de séparation minimale de 0 cm ou plus de corps d'une personne.

Canadian Radiation Exposure Statement:
This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0 cm between the radiator and your body.

NOTE IMPORTANTE: (Pour l'utilisation de dispositifs mobiles)
Déclaration d'exposition aux radiations:
Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 0 cm de distance entre la source de rayonnement et votre corps.

Power Supply
Use ONLY an approved UL LISTED ITE (IEC/EN 60950-1,) power supply with electrical ratings: Output 12Vdc/4.16A, with a maximum ambient temperature of at least 40 degrees C. Use of alternative power supply will invalidate any approvals given to this unit and may be dangerous.

Scanner Labeling

The laser classification is marked on one of the labels on the device. Class 1 Laser devices are not considered to be hazardous when used for their intended purpose. The following statement is required to comply with US and international regulations: Class 2 laser scanners use a low power, visible light diode. As with any very bright light source, such as the sun, the user should avoid staring directly into the light beam. Momentary exposure to a Class 2 laser is not known to be harmful.

CAUTION: Use of controls, adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure.

LED Devices

Radio Frequency Interference Requirements-FCC
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the
instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Radio Transmitters (Part 15)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radio Frequency Interference Requirements - Canada

CAN ICES-3 (B)/NMB-3(B)

Radio Transmitters

For RLAN Devices:

The use of 5 GHz RLANs, for use in Canada, have the following restrictions:

- Restricted Band 5.60 – 5.65 GHz

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

(1) This device may not cause interference; and
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage;
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Label Marking: The Term "IC" before the radio certification only signifies that Industry Canada technical specifications were met.

Marking and European Economic Area (EEA)

The use of 5GHz RLAN throughout the EEA has the following restriction:

- 5.15 - 5.35 GHz is restricted to indoor use only.

Statement of Compliance

Zebra hereby declares that this radio equipment is in compliance with Directives, 2014/53/EU and 2011/65/EU. The full text of the EU Declaration of Conformity is available at the following internet address: www.zebra.com/doc.

Japan (VCCI) - Voluntary Control Council for Interference

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。VCCI-B

This is a Class B product based on the standard of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.
Korea Warning Statement for Class B ITE

<table>
<thead>
<tr>
<th>기종 별</th>
<th>사용자 안내문</th>
</tr>
</thead>
<tbody>
<tr>
<td>B 급 기기 (가정용 방송통신기기재)</td>
<td>이 기기는 가정용 (B 급) 전자파적합기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.</td>
</tr>
</tbody>
</table>

Other Countries

Australia
Use of 5GHz RLAN’s in Australia is restricted in the following band 5.50 – 5.65GHz.

Brazil (UNWANTED EMISSIONS - ALL PRODUCTS)
For more information consult the website www.anatel.gov.br.

Declarações Regulamentares para Concierge CC5000-10 - Brazil
Nota: A marca de certificação se aplica ao Transceptor, modelo Concierge CC5000-10. Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

Para maiores informações sobre ANATEL consulte o site: www.anatel.gov.br

Este produto está homologado pela Anatel, de acordo com os procedimentos regulamentados pela Resolução n°242/2000 e atende aos requisitos técnicos aplicados, incluindo os limites de exposição da Taxa de Absorção Específica referente a campos elétricos, magnéticos e eletromagnéticos de radiofrequência, de acordo com as Resoluções n° 303/2002 e 533/2009.

Este dispositivo está em conformidade com as diretrizes de exposição à radiofrequência quando posicionado pelo menos 0 centímetros de distância do corpo. Para maiores informações, consulte o site da Anatel.

Chile
Este equipo cumple con la Resolución No 403 de 2008, de la Subsecretaria de telecomunicaciones, relativa a radiaciones electromagnéticas.

This device complies with the Resolution Not 403 of 2008, of the Undersecretary of telecommunications, relating to electromagnetic radiation.

China
Quality Certificate in Chinese when the factory has ISO 9001 certification.

合格证: Quality Certificate
Eurasian Customs Union

Евразийский Таможенный Союз
Данный продукт соответствует требованиям знака EAC.

Hong Kong
In accordance with HKTA1039, the band 5.15GHz - 5.35GHz is for indoor operation only.

Mexico
Restrict Frequency Range to: 2.450 - 2.4835 GHz.
La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada. The operation of this device is subject to the following two conditions: (1) this equipment or device must not cause harmful interference and (2) this equipment or device must accept any interference, including interference which could otherwise cause its undesired operation.

S. Korea
For a radio equipment using 2400~2483.5MHz or 5725~5825MHz, the following two expression should be displayed;
해당 무선설비는 운용 중 전파혼신 가능성이 있음
해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없습니다 .

Taiwan

台湾

第十二条

第二条

第十四条

減少電波干擾方法

Ukraine

Дане обладнання відповідає вимогам технічного регламенту № 1057, 2008 на обмеження щодо використання деяких небезпечних речовин в електричних та електронних пристроях.

Thailand

เครื่องโทรคมนาคมและอุปกรณ์นี้ มีความสอดคล้อง องค์การอ configurable ของ กทช .

Turkish WEEE Statement of Compliance
EEE Yönetmeliğine Uygundur.
Waste Electrical and Electronic Equipment (WEEE)

English: For EU Customers: All products at the end of their life must be returned to Zebra for recycling. For information on how to return product, please go to: http://www.zebra.com/weee.


Ελληνικά: Για πελάτες στην Ε.Ε.: Όλα τα προϊόντα, στο τέλος της διάρκειας ζωής τους, πρέπει να επιστρέφονται στην Zebra για ανακύκλωση. Για περισσότερες πληροφορίες σχετικά με την επιστροφή ενός προϊόντος, επισκεφθείτε τη διεύθυνση http://www.zebra.com/weee στο Διαδίκτυο.


Hrvatski: Za kupce u Europskoj uniji: Svi se proizvodi po isteku vijeka trajanja moraju vratiti tvrtki Zebra na recikliranje. Informacije o načinu vraćanja proizvoda potražite na web-stranici: http://www.zebra.com/weee


Italiano: per i clienti dell'UE: tutti i prodotti che sono giunti al termine del rispettivo ciclo di vita devono essere restituiti a Zebra al fine di consentirne il riciclaggio. Per informazioni sulle modalità di restituzione, visitare il seguente sito Web: http://www.zebra.com/weee.


Software Support

Zebra wants to ensure that customers have the latest release of entitled software at the time of product purchase.
To confirm that your Zebra device shipped with the latest release of entitled software, visit: www.zebra.com/support. Check for the latest software from Software Downloads > Product Line/Product > Go.
If your device does not have the latest entitled software release as of your product purchase date, please e-mail a request to Zebra at: entitlementservices@zebra.com.
You must include the following essential device information with your request:
• Model number
• Serial number
• Proof of purchase
• Title of the software download you are requesting.
If it is determined by Zebra that your device is entitled to the latest software release, you will receive an e-mail containing a link directing you to a Zebra Web site to download the appropriate software.

END USER LICENSE AGREEMENT

BY INSTALLING AND/OR USING THIS PRODUCT, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT, UNDERSTAND IT AND AGREE TO BE BOUND ITS TERMS. IF YOU
DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, SELLER IS NOT WILLING TO LICENSE THE PRODUCT TO YOU, AND YOU MUST NOT USE OR INSTALL THIS PRODUCT.

Grant of License. Seller grants you ("Licensee" or "you") a personal, nonexclusive, nontransferable, non-assignable, license to use the software and documentation ("Product(s)") subject to the terms and conditions of this Agreement. You shall use the Products only for your internal business purposes, exclusively to support Seller devices. Any use of the Products outside of the conditions set forth herein is strictly prohibited and will be deemed a breach of this Agreement resulting in immediate termination of your License. In the event of a breach of this Agreement, Seller will be entitled to all available remedies at law or in equity (including immediate injunctive relief and repossess of all Products unless Licensee is a Federal agency of the United States Government). You shall not distribute, sub license, rent, loan, lease, export, re-export, resell, ship or divert or cause to be exported, re-exported, resold, shipped or diverted, directly or indirectly, the Products under this Agreement. You shall not, and shall not permit others to: (i) modify, translate, decompile, bootleg, reverse engineer, disassemble, or extract the inner workings of the Products, (ii) copy the look-and-feel or functionality of the Products; (iii) remove any proprietary notices, marks, labels, or logos from the Products; (iv) rent or transfer all or some of the Products to any other party without Seller's prior written consent; or (v) utilize any computer software or hardware which is designed to defeat any copy protection device.

Title to all copies of Products will not pass to Licensee at any time and remains vested exclusively in Seller. All intellectual property developed, originated, or prepared by Seller in connection with the Products remain vested exclusively in Seller, and this Agreement does not grant to Licensee any intellectual property rights. Portions of the Products are protected by United States patent and copyright laws, international treaty provisions, and other applicable laws. Therefore, you must treat the Products like any other copyrighted material (e.g., a book or musical recording) except that you may make one copy of the Product solely for back-up purposes. Unauthorized duplication of the Products constitutes copyright infringement, and in the United States is punishable in federal court by fine and imprisonment.

Disclaimer. SELLER MAKES, AND YOU RECEIVE, NO WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR IN ANY COMMUNICATION WITH YOU. SELLER SPECIFICALLY DISCLAIMS ANY WARRANTY INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE. THE PRODUCTS ARE PROVIDED "AS IS." SELLER DOES NOT WARRANT THAT THE PRODUCTS WILL MEET YOUR REQUIREMENTS, OR THAT THE OPERATION OF THE PRODUCTS WILL BE UNINTERRUPTED OR ERROR FREE, OR THAT DEFECTS IN THE PRODUCTS WILL BE CORRECTED. SELLER MAKES NO WARRANTY WITH RESPECT TO THE CORRECTNESS, ACCURACY, OR RELIABILITY OF THE PRODUCTS. Some jurisdictions do not allow the exclusion of implied warranties, so the above exclusion may not apply to you.

Limitation of Liability. THE TOTAL LIABILITY OF SELLER UNDER THIS AGREEMENT FOR DAMAGES SHALL NOT EXCEED THE FAIR MARKET VALUE OF THE PRODUCTS LICENSED UNDER THIS AGREEMENT. IN NO EVENT WILL SELLER BE LIABLE IN ANY WAY FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST BUSINESS PROFITS, OR LIABILITY OR INJURY TO THIRD PERSONS, WHETHER FORESEEABLE OR NOT, REGARDLESS OF WHETHER SELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not permit limitations of liability for incidental or consequential damages, so the above exclusions may not apply to you. This Limitation of Liability provision survives the termination of this Agreement and applies notwithstanding any contrary provision in this Agreement. Licensee must bring any action under this Agreement within one (1) year after the cause of action arises.

Maintenance. Unless provided for in a separate agreement, Seller shall not be responsible for maintenance or field service of the Products.

High Risk Activities. The Products are not fault-tolerant and are not designed, manufactured or intended for use or resale as on-line control software in hazardous environments requiring fail-safe performance, such as in the operation of nuclear facilities, aircraft navigation or communication systems, air traffic control, direct life support machines, or weapons systems, in which the failure of the Products could lead directly to death, personal injury, or severe physical or environmental
damage ("High Risk Activities"). Seller and its suppliers specifically disclaim any express or implied warranty of fitness for High Risk Activities, and if you elect to use the Products in any High Risk Activities, you agree to indemnify, defend, and hold Seller harmless from and against any and all costs, damages, and losses related to that use.

U.S. Government. If you are acquiring the Products on behalf of any unit or agency of the U.S. Government, the following shall apply. Use, duplication, or disclosure of the Products is subject to the restrictions set forth in subparagraphs (c) (1) and (2) of the Commercial Computer Software - Restricted Rights clause at FAR 52.227-19 (JUNE 1987), if applicable, unless being provided to the Department of Defense. If being provided to the Department of Defense, use, duplication, or disclosure of the Products is subject to the restricted rights set forth in subparagraph (c) (1) (ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013 (OCT 1988), if applicable. Products may or may not include a Restricted Rights notice, or other notice referring specifically to the terms and conditions of this Agreement. The terms and conditions of this Agreement shall each continue to apply, but only to the extent that such terms and conditions are not inconsistent with the rights provided to you under the aforementioned provisions of the FAR and DFARS, as applicable to the particular procuring agency and procurement transaction.

Governing Law. This Agreement shall be governed by the laws of the United States of America to the extent that they apply and otherwise by the laws of the State of New York without regard to its conflict of laws provisions.

Compliance with Laws. Licensee will comply with all applicable laws and regulations, including export laws and regulations of the United States. Licensee will not, without the prior authorization of Seller and the appropriate governmental authority of the United States, in any form export or re-export, sell or resell, ship or reship, or divert, through direct or indirect means, any item or technical data or direct or indirect products sold or otherwise furnished to any person within any territory for which the United States Government or any of its agencies at the time of the action, requires an export license or other governmental approval. Violation of this provision will be a material breach of this Agreement, permitting immediate termination by Seller.

Third Party Software. The Products may contain one or more items of Third-Party Software. The terms of this Agreement govern your use of any Third-Party Software UNLESS A SEPARATE THIRD-PARTY SOFTWARE LICENSE IS INCLUDED, IN WHICH CASE YOUR USE OF THE THIRD-PARTY SOFTWARE WILL THEN BE GOVERNED BY THE SEPARATE THIRD-PARTY LICENSE.

Open Source Software. The Products may contain one or more items of Open Source Software. Open Source Software is software covered by a publicly available license governed solely under Copyright law, whereas the complete terms and obligations of such license attach to a licensee solely through the act of copying, using and/or distribution of the licensed software, such obligations often include one or more of attribution obligations, distribution obligations, copy left obligations, and intellectual property encumbrances. The use of any Open Source Software is subject to the terms and conditions of this Agreement as well as the terms and conditions of the corresponding license of each Open Source Software package. If there is a conflict between the terms and conditions of this Agreement and the terms and conditions of the Open Source Software license, the applicable Open Source Software license will take precedence. Copies of the licenses for the included Open Source Software, if any, as well as their attributions, acknowledgments, and software information details, are provided in the electronic copy of this Agreement, which is available in the Legal Notices or README file associated with the Product. Seller is required to reproduce the software licenses, acknowledgments and copyright notices as provided by the authors and owners, thus, all such information is provided in its native language form, without modification or translation. Depending on the license terms of the specific Open Source Software, source code may not be provided. Please reference and review the entire Open Source Software information to identify which Open Source Software packages have source code provided or available. For instructions on how to obtain a copy of any source code made publicly available by Zebra related to Open Source Software distributed by Zebra, you may send your request (including the Zebra Product name and version, along with the Open Source Software specifics) in writing to: Zebra Technologies Corporation, Open Source Software Director, Legal Department, 3 Overlook Point, Lincolnshire, IL 60069 USA.