Zebra reserves the right to make changes to any product to improve reliability, function, or design.

Zebra does not assume any product liability arising out of, or in connection with, the application or use of any product, circuit, or application described herein. No license is granted, either expressly or by implication, estoppel, or otherwise under any patent right or patent, covering or relating to any combination, system, apparatus, machine, material, method, or process in which Zebra products might be used. An implied license exists only for equipment, circuits, and subsystems contained in Zebra products.

**Warranty**

For the complete Zebra hardware product warranty statement, go to: [http://www.zebra.com/warranty](http://www.zebra.com/warranty).

**For Australia Only**

For Australia Only. This warranty is given by Zebra Technologies Asia Pacific Pte. Ltd., 71 Robinson Road, #05-02/03, Singapore 068895, Singapore. Our goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Zebra Technologies Corporation Australia’s limited warranty above is in addition to any rights and remedies you may have under the Australian Consumer Law. If you have any queries, please call Zebra Technologies Corporation at +65 6858 0722. You may also visit our website: [http://www.zebra.com](http://www.zebra.com) for the most updated warranty terms.

**Service Information**

If you have a problem using the equipment, contact your facility’s Technical or Systems Support. If there is a problem with the equipment, they will contact the Zebra Global Customer Support Center at: [http://www.zebra.com/support](http://www.zebra.com/support).

For the latest version of this guide go to: [http://www.zebra.com/support](http://www.zebra.com/support).
**Introduction**

The DS3678 cordless digital scanner combines excellent scanning performance and advanced ergonomics to provide the best value in a lightweight laser scanner, ensuring comfort and ease of use for extended periods of time.

**Features**

- **Battery Insertion/Removal**

  - **Battery Latch**
  - **Unlock**
  - **Lock**
  - **Battery LED**
  - **Radio LED**
  - **LEDs**
  - **Beeper**

- **Scan Window**
- **Trigger**

---

The DS3678 Quick Start Guide 3
Cradle Cable Connection

Cradle Insertion.
Host Interface Connections and Setup

USB

Scan one of the bar codes below

The interface cable automatically detects the host interface type and uses the default setting. If the default (*) does not meet your requirements, scan another host bar code below.

*USB KEYBOARD (HID)

USB CDC HOST
USB (continued)

- IBM TABLE TOP USB
- IBM HAND-HELD USB
- SNAPI WITHOUT IMAGING
- SNAPI WITH IMAGING
- USB OPOS HAND-HELD
- SSI OVER USB CDC
- SIMPLE COM PORT EMULATION
RS-232

Scan one of the bar codes below

The interface automatically detects the host interface type and uses the default setting. If the default (*) does not meet your requirements, scan another host bar code below.

*STANDARD RS-232

ICL RS-232

NIXDORF RS-232 MODE A

NIXDORF RS-232 MODE B
RS-232 (continued)

Keyboard Wedge

Scan a bar code below

The Auto-Host Detect Cable feature automatically detects the host interface type and uses the default setting. If the default (*) does not meet your requirements, scan the IBM PC/AT and IBM PC COMPATIBLE bar code below.
IBM 46XX

Scan one of the bar codes below

The Auto-Host Detect Cable feature automatically detects the host interface type, but there is no default setting. Scan one of the bar codes below to select the appropriate port.

- NON-IBM SCANNER EMULATION (PORT 5B)
- HAND-HELD SCANNER EMULATION (PORT 9B)
- TABLE-TOP SCANNER EMULATION (PORT 17)
Set Defaults Bar Code

Enter Key Bar Code (Carriage Return/Line Feed)
Add an Enter key after scanned data.

Tab Key Bar Code
Add a Tab key after scanned data.

USB Caps Lock Override

*USB - DO NOT OVERRIDE CAPS LOCK KEY (DISABLE)
DS3678 Aiming

HP/HD Aiming
Cover the entire bar code with the aiming pattern to ensure it is within the field of view.

SR Aiming
For best results, aim the aiming dot at the center of the bar code.

ER Aiming
Cover the entire bar code with the aiming pattern to ensure it is within the field of view.

DP Aiming
For best results, aim the aiming dot at the center of the bar code.

Recommended Usage - Optimum Body Posture

Avoid Extreme Wrist Angles
Avoid Bending
Avoid Reaching
LED Indications

<table>
<thead>
<tr>
<th>Indication</th>
<th>LED</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hand-Held Scanning</strong></td>
<td></td>
</tr>
<tr>
<td>The scanner is on and ready to scan, or no power to the scanner</td>
<td>Off</td>
</tr>
<tr>
<td>A bar code is successfully decoded</td>
<td>Green</td>
</tr>
<tr>
<td>Transmission error</td>
<td>Red</td>
</tr>
<tr>
<td><strong>Hand-Free (Presentation) Scanning</strong></td>
<td></td>
</tr>
<tr>
<td>No power to the scanner</td>
<td>Off</td>
</tr>
<tr>
<td>The scanner is on and ready to scan</td>
<td>Green</td>
</tr>
<tr>
<td>A bar code is successfully decoded</td>
<td>Off momentarily</td>
</tr>
<tr>
<td>Transmission error</td>
<td>Red</td>
</tr>
</tbody>
</table>

Beeper Indications

<table>
<thead>
<tr>
<th>Indication</th>
<th>Beep Sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power up</td>
<td>Low/medium/high beep</td>
</tr>
<tr>
<td>A bar code is successfully decoded</td>
<td>Medium beep</td>
</tr>
<tr>
<td>Transmission error detected; data is ignored</td>
<td>4 long low beeps</td>
</tr>
<tr>
<td>Successful parameter setting</td>
<td>High/low/high/low beep</td>
</tr>
<tr>
<td>Correct programming sequence performed</td>
<td>High/low beep</td>
</tr>
<tr>
<td>Incorrect programming sequence, or <strong>Cancel</strong> bar code scanned</td>
<td>Low/high beep</td>
</tr>
</tbody>
</table>

**NOTE**  In addition to the System/Decode LEDs, the DS3678 cordless digital imager scanner has a Radio and Battery LED gauge. Refer to the **DS3678 Product Reference Guide** for detailed information.
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Causes</th>
<th>Possible Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scanner not working.</td>
<td>No power to scanner.</td>
<td>Check system power.</td>
</tr>
<tr>
<td></td>
<td>Scanner is disabled.</td>
<td>Ensure that correct host interface cable is used.</td>
</tr>
<tr>
<td>Scanner decoding bar code, but data not transmitting to host.</td>
<td>Host interface not configured properly.</td>
<td>Scan appropriate host parameter bar codes.</td>
</tr>
<tr>
<td></td>
<td>Interface cable is loose.</td>
<td>Ensure all cable connections are secure.</td>
</tr>
<tr>
<td></td>
<td>Invalid ADF rule.</td>
<td>Program the correct ADF rules.</td>
</tr>
<tr>
<td></td>
<td>Scanner not paired to cradle.</td>
<td>Scan cradle pairing bar code.</td>
</tr>
<tr>
<td>Scanner not decoding bar code.</td>
<td>Scanner not programmed for bar code type.</td>
<td>Ensure scanner is programmed to read type of bar code being scanned.</td>
</tr>
<tr>
<td></td>
<td>Bar code unreadable.</td>
<td>Ensure bar code is not defaced; try scanning test bar code of same bar code type.</td>
</tr>
<tr>
<td></td>
<td>Distance between scanner and bar code incorrect.</td>
<td>Move scanner closer to, or further from bar code.</td>
</tr>
<tr>
<td>Scanned data incorrectly displayed on host.</td>
<td>Host interface not configured properly.</td>
<td>Scan appropriate host parameter bar codes.</td>
</tr>
<tr>
<td></td>
<td>Region improperly configured.</td>
<td>Select appropriate country and language encoding scheme.</td>
</tr>
</tbody>
</table>

### 123Scan²

123Scan² is an easy-to-use, PC-based software tool that enables rapid and easy customized setup of a scanner via a bar code or USB cable. For more information, visit: [http://www.zebra.com/123Scan2](http://www.zebra.com/123Scan2).
Regulatory Information
This device is approved under Zebra Technologies Corporation. This guide applies to Model Number: DS3678. All Zebra devices are designed to be compliant with rules and regulations in locations they are sold and will be labeled as required. Local language translations are available at the following website: http://www.zebra.com/support.
Any changes or modifications to Zebra equipment, not expressly approved by Zebra, could void the user’s authority to operate the equipment.

CAUTION Only use Zebra approved and UL Listed accessories, battery packs, and battery chargers.

Do NOT attempt to charge damp/wet mobile computers or batteries. All components must be dry before connecting to an external power source.
DS3678 Declared maximum operating temperature: 50°C
Declared maximum operating temperature when used with FLB3678 50°C / STB3678 40°C

Bluetooth® Wireless Technology
This is an approved Bluetooth® product. For more information or to view the End Product Listing, please visit https://www.bluetooth.org/tpg/listings.cfm.

Wireless Device Country Approvals

NOTE This section is only applicable to WW/WR/EU configurations.

Regulatory markings subject to certification are applied to the device signifying the radio(s) is/are approved for use in the following countries and continents: United States, Canada, Japan, China, South Korea, Australia, and Europe. Please refer to the Declaration of Conformity (DoC) for details of other country markings. This is available at: http://www.zebra.com/doc.

Note: Europe includes Austria, Belgium, Bulgaria, Croatia, Czech Republic, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, and the United Kingdom.

CAUTION Operation of the device without regulatory approval is illegal.

Health and Safety Recommendations

Ergonomic Recommendations

CAUTION In order to avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company’s safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a natural position
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures.
Warnings for Use of Wireless Devices

**CAUTION** Please observe all warning notices with regard to the usage of wireless devices.

### Safety in Hospitals
Wireless devices transmit radio frequency energy and may affect medical electrical equipment. Wireless devices should be switched off wherever you are requested to do so in hospitals, clinics or healthcare facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

**Pacemakers**
Pacemaker manufacturers recommended that a minimum of 15cm (6 inches) be maintained between a hand-held wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

**Persons with Pacemakers:**
- Should ALWAYS keep the device more than 15cm (6 inches) from their pacemaker when turned ON.
- Should not carry the device in a breast pocket.
- Should use the ear furthest from the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, turn OFF your device.

**Other Medical Devices**
Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.

### RF Exposure Guidelines
**Safety Information**

- **Reducing RF Exposure – Use Properly**
  Only operate the device in accordance with the instructions supplied.

- **International**
The device complies with internationally recognized standards covering human exposure to electromagnetic fields from radio devices. For information on “International” human exposure to electromagnetic fields refer to the Zebra Declaration of Conformity (DoC) at [http:www.zebra.com/doc](http:www.zebra.com/doc).

  For further information on the safety of RF energy from wireless devices, see [http://responsibility.zebra.com/index.php/downloads/](http://responsibility.zebra.com/index.php/downloads/), which is located under Wireless Communications and Health.

- **Europe**
  - **Handheld Devices**
    To comply with EU RF exposure requirements, this device must be operated in the hand with a minimum separation distance of 0 cm or more from a person's body. Other operating configurations should be avoided.

- **US and Canada**
  - **Co-located Statement**
    To comply with FCC RF exposure compliance requirement, the antenna used for this transmitter must not be co-located or operating in conjunction with any other transmitter/antenna except those already approved in this filing.

  - **Handheld Devices**
    This device was tested for typical body worn or handheld operation. Use only Zebra tested and approved belt-clips, holsters, and similar accessories to ensure FCC Compliance. The use of third-party belt clips, holsters, and similar accessories may not comply with FCC RF exposure compliance requirements, and should be avoided.

**CAUTION** To satisfy US and Canadian RF exposure requirements, a transmitting device must operate with a minimum separation distance of 0 cm or more from a person’s body.

Pour satisfaire aux exigences Américaines et Canadiennes d'exposition aux radio fréquences, un dispositif de transmission doit fonctionner avec une distance de séparation minimale de 0 cm ou plus de corps d'une personne.
Laser Devices
Class 2 laser scanners use a low power, visible light diode. As with any very bright light source such as the sun, the user should avoid staring directly into the light beam. Momentary exposure to a Class 2 laser is not known to be harmful.

The following statement is required to comply with US and international regulations.

**CAUTION** Use of controls, adjustments, or the performance of procedures other than those specified herein may result in hazardous laser light exposure.

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**LED Compliance Statement:** Classified as 'EXEMPT RISK GROUP' according to IEC 62471:2006 and EN 62471:2008. Pulse duration: Continuous.

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Scanner Labeling

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**Batteries**
Taiwan - Recycling

EPA (Environmental Protection Administration) requires dry battery producing or importing firms in accordance with Article 15 of the Waste Disposal Act are required to indicate the recycling marks on the batteries used in sales, giveaway, or promotion. Contact a qualified Taiwanese recycler for proper battery disposal.
Battery Information

**CAUTION** Risk of explosion if battery is replaced by an incorrect type. Dispose of batteries according to instructions.

Use only Zebra approved batteries. Accessories which have battery charging capability are approved for use with the following battery models: Part Number 82-166537-01 (3.6 Vdc, 3200 mAh).

Zebra approved rechargeable battery packs are designed and constructed to the highest standards within the industry. However, there are limitations as to how long a battery can operate or be stored before needing replacement. Many factors affect the actual life cycle of a battery pack such as heat, cold, harsh environmental conditions, and severe drops.

When batteries are stored over six months, some irreversible deterioration in overall battery quality may occur. Store batteries at half of full charge in a dry, cool place, removed from the equipment to prevent loss of capacity, rusting of metallic parts, and electrolyte leakage. When storing batteries for one year or longer, the charge level should be verified at least once a year and charged to half of full charge.

Replace the battery when a significant loss of run time is detected.

Standard warranty period for all Zebra batteries is 30 days, regardless if the battery was purchased separately or included as part of the mobile computer or bar code scanner. For more information on Zebra batteries, please visit: [http://www.zebra.com/batterybasics](http://www.zebra.com/batterybasics).

Battery Safety Guidelines

The area in which the units are charged should be clear of debris and combustible materials or chemicals. Particular care should be taken where the device is charged in a non-commercial environment.

- Follow battery usage, storage, and charging guidelines found in the user's guide.
- Improper battery use may result in a fire, explosion, or other hazard.
- To charge the mobile device battery, the battery and charger temperatures must be between +32 ºF and +104 ºF (0 ºC and 40 ºC).
- Do not use incompatible batteries and chargers. Use of an incompatible battery or charger may present a risk of fire, explosion, leakage, or other hazard. If you have any questions about the compatibility of a battery or a charger, contact Zebra support.
- For devices that utilize a USB port as a charging source, the device shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not disassemble or open, crush, bend or deform, puncture, or shred.
- Severe impact from dropping any battery-operated device on a hard surface could cause the battery to overheat.
- Do not short circuit a battery or allow metallic or conductive objects to contact the battery terminals.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, or expose to fire, explosion, or other hazard.
- Do not leave or store the equipment in or near areas that might get very hot, such as in a parked vehicle or near a radiator or other heat source. Do not place battery into a microwave oven or dryer.
- Battery usage by children should be supervised.
- Please follow local regulations to promptly dispose of used re-chargeable batteries.
- Do not dispose of batteries in fire.
- Seek medical advice immediately if a battery has been swallowed.
- In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with large amounts of water and seek medical advice.
- If you suspect damage to your equipment or battery, contact Zebra support to arrange for inspection.
Radio Frequency Interference Requirements - FCC

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Radio Transmitters (Part 15)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation. The use of 5 GHz WLAN's, for use in the US, have the following restrictions

Radio Frequency Interference Requirements - Canada

CAN ICES-3 (B)/NMB-2(B)

Radio Transmitters

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

(1) This device may not cause interference; and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme exempts de licence le flux RSS de Industrie Canada. Son fonctionnement est soumis aux deux conditions suivantes:

(1) Ce dispositif ne peut causer des interférences; et (2) Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement de l'appareil.

Marking and European Economic Area (EEA)

Bluetooth® Wireless Technology for use through the EEA has the following restrictions:

- Maximum radiated transmit power of 100mW EIRP in the frequency range 2.400 -2.4835 GHz.

Statement of Compliance

Zebra hereby declares that this device is in compliance with directive 2011/65/EU and 1999/5/EC or 2014/53/EU (2014/53/EU supercedes 1999/5/EC from 13th of June 2017). The full text of the EU Declaration of Conformity is available at the following internet address: http://www.zebra.com/doc.

Other Countries

Brazil (UNWANTED EMISSIONS - ALL PRODUCTS)

Regulatory declarations for DS3678 - BRAZIL

For more information consult the website www.anatel.gov.br

Declarações Regulamentares para DS3678 - Brazil

NOTE A marca de certificação se aplica ao Transceptor, modelo DS3678. Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

Para maiores informações sobre ANATEL consulte o site: www.anatel.gov.br
### Japan (VCCI) - Voluntary Control Council for Interference

**Class B ITE**

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。

### Korea Warning Statement for Class B ITE

<table>
<thead>
<tr>
<th>기종별</th>
<th>사용자 안내문</th>
</tr>
</thead>
<tbody>
<tr>
<td>B급 기기 (가정용 방송통신기기)</td>
<td>이 기기는 가정용(B급)으로 전자파적합등록을 한 기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.</td>
</tr>
</tbody>
</table>

### Chile

Este equipo cumple con la Resolución No 403 de 2008, de la Subsecretaria de telecomunicaciones, relativa a radiaciones electromagnéticas.

### China

通过访问以下网址可下载当地语言支持的产品说明书

http://www.zebra.com/contact

### Taiwan

通过访问以下网址可下载当地语言支持的产品说明书

http://www.zebra.com/contact

### South Korea

当用户使用本机时，请注意以下提示

- 請使用合格證

### Ukraine

Дане обладнання відповідає вимогам технічного регламенту №1057, № 2008 на обмеження щодо використання деяких небезпечних речовин в електричних та електронних пристроях.

### EAC

**Eurasian Customs Union**

Евразийский Таможенный Союз

Данный продукт соответствует требованиям знака ЕAC.

### Thailand

เครื่องโทรศัพท์และอุปกรณ์อื่น มีความเสถียรของคลื่นที่กำหนดของ กทช.
Waste Electrical and Electronic Equipment (WEEE)

Bulgarian: За клиенти от ЕС: След края на полезния им живот всички продукти трябва да се връщат на Zebra за рециклиране. За информация относно връщането на продукта, моля отидете на адрес http://www.zebra.com/weee.


English: For EU Customers: All products at the end of their life must be returned to Zebra for recycling. For information on how to return product, please go to: http://www.zebra.com/recycling/weee.


Italiano: Per i clienti dell'UE: tutti i prodotti che sono giunti al termine del rispettivo ciclo di vita devono essere restituiti a Zebra al fine di consentirne il riciclaggio. Per informazioni sulle modalità di restituzione, visitare il seguente sito Web: http://www.zebra.com/recycling/weee.


# China RoHS

This table was created to comply with China RoHS requirements.

<table>
<thead>
<tr>
<th>部件名称 (Parts)</th>
<th>有害物质</th>
<th>有</th>
<th>无</th>
<th>有</th>
<th>无</th>
<th>有</th>
<th>无</th>
</tr>
</thead>
<tbody>
<tr>
<td>金属部件 (Metal Parts)</td>
<td>铅 (Pb)</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>电路模块 (Circuit Modules)</td>
<td>汞 (Hg)</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>电缆及电缆组件 (Cables and Cable Assemblies)</td>
<td>锌 (Cd)</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>塑料和聚合物部件 (Plastic and Polymeric Parts)</td>
<td>六价铬 (Cr VI)</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>光学和光学组件 (Optics and Optical Components)</td>
<td>多溴联苯 (PBB)</td>
<td>X</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>电池 (Batteries)</td>
<td>多溴二苯醚 (PBDE)</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

本表格依据 SJ/T 11364 规定编制。

0：表示该有害物质在该部件所有均质材料中的含量均在 SJ/T 11364—2014 规定的限量要求以下。
X：表示该有害物质至少在该部件的某一均质材料中的含量超出 SJ/T 11364—2014 规定的限量要求。（企业可在此处，根据实际情况对上表中打“X”的技术原因进行附注说明。）

This table was created to comply with China RoHS requirements.