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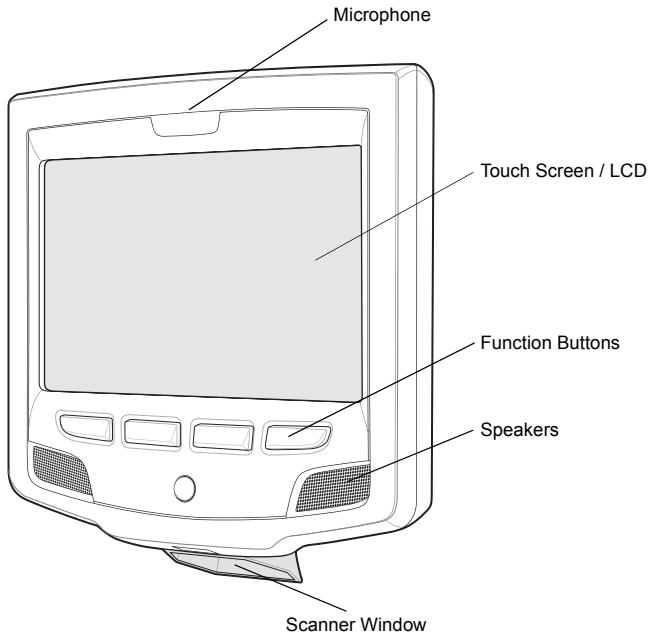
72-167095-04 Revision A — April 2017



## Unpacking

Remove the MK3100/3190 from its packing and inspect it for damage. Keep the packing, it is the approved shipping container and should be used if the device needs to be returned for servicing.

## MK3100/3190 Parts



## Mounting

Use a standard VESA mount to mount the device:

1. Select a VESA mount that conforms to the 100 mm VESA specification.
2. The device's mounting inserts are M4 x 8.1 mm. When selecting an appropriate screw type, ensure its length does not penetrate the device's back housing more than 8.1 mm after going through the mounting plate.
3. Align the VESA mounting holes with the mounting holes on the back of the device.
4. Insert the screws through each of the four aligned mounting holes.

## Health and Safety Recommendations

### Ergonomic Recommendations

**Caution:** In order to avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a natural position
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures.

## Regulatory Information

This guide applies to the following Model Numbers: MK3100, MK3190

All wireless information only applies to MK3190.

All Zebra devices are designed to be compliant with rules and regulations in locations they are sold and will be labeled as required.

Local language translations are available at the following website:

<http://www.zebra.com/support>

Any changes or modifications to Zebra equipment, not expressly approved by Zebra, could void the user's authority to operate the equipment.

Only use Zebra approved and UL Listed accessories.


Declared maximum operating temperature: 40°C.

## Radio Modules

The device contains an approved radio module. The module is identified below.

Zebra 21-148603-0B RLAN & BT.

## Wireless Device Country Approvals

 Operation of the device without regulatory approval is illegal.

Regulatory markings, subject to certification, are applied to the device signifying the radio(s) is/are approved for use in the following countries: United States, Canada, Japan, China, S. Korea, Australia, and Europe<sup>1</sup>.

Please refer to the Declaration of Conformity (DoC) for details of other country markings. This is available at <http://www.zebra.com/doc>

Note<sup>1</sup>: For 2.4GHz or 5GHz Products: Europe includes, Austria, Belgium, Bulgaria, Czech Republic, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland and the United Kingdom.

### Country Roaming

This device incorporates the International Roaming feature (IEEE802.11d) which will ensure the product operates on the correct channels for the particular country of use.

### Ad-Hoc Operation (5 GHz band)

Ad-Hoc operation is limited to Channels 36-48 (5150-5250 MHz). Use of this band is restricted to Indoor Use Only, any other use will make the operation of this device illegal.

### Frequency of Operation - FCC and IC

#### 5 GHz Only

The use in the UNII (Unlicensed National Information Infrastructure) band 1 (5150-5250 MHz) is restricted to Indoor Use Only; any other use will make the operation of this device illegal.

Industry Canada Statement:

Caution: The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-Channel mobile satellite systems. High power radars are allocated as primary users (meaning they have priority) of 5250-5350 MHz and 5650-5850 MHz and these radars could cause interference and/or damage to LE-LAN devices.

Avertissement: Le dispositif fonctionnant dans la bande 5150-5250 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

Les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5250-5350 MHz et 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

#### 2.4 GHz Only

The available channels for 802.11 b/g operation in the US are Channels 1 to 11. The range of channels is limited by firmware.

 **Warnings for Use of Wireless Devices**

Please observe all warning notices with regard to the usage of wireless devices.

#### Potentially Hazardous Atmospheres - Vehicles Use

You are reminded of the need to observe restrictions on the use of radio devices in fuel depots, chemical plants etc. and areas where the air contains chemicals or particles (such as grain, dust, or metal powders) and any other area where you would normally be advised to turn off your vehicle engine.

#### Potentially Hazardous Atmospheres - Fixed Installations

You are reminded of the need to observe restrictions on the use of radio devices in fuel depots, chemical plants etc. and areas where the air contains chemicals or particles (such as grain, dust, or metal powders).

#### Safety in Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff. If your device offers a 'flight mode' or similar feature, consult airline staff as to its use in flight.

 **Safety in Hospitals**

Wireless devices transmit radio frequency energy and may affect medical electrical equipment.

Wireless devices should be switched off wherever you are requested to do so in hospitals, clinics or healthcare facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

## Pacemakers

Pacemaker manufacturers recommended that a minimum of 15cm (6 inches) be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the device more than 15cm (6 inches) from their pacemaker when turned ON.
- Should not carry the device in a breast pocket.
- Should use the ear furthest from the pacemaker to minimise the potential for interference.
- If you have any reason to suspect that interference is taking place, turn OFF your device.

### Other Medical Devices

Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.

 **RF Exposure Guidelines**

### Safety Information

#### Reducing RF Exposure - Use Properly

Only operate the device in accordance with the instructions supplied.

#### International

The device complies with internationally recognized standards covering human exposure to electromagnetic fields from radio devices. For information on "International" human exposure to electromagnetic fields refer to the Zebra Declaration of Conformity (DoC) at <http://www.zebra.com/doc>.

#### Europe

To satisfy EU RF exposure requirements, a mobile transmitting device must operate with a minimum separation distance of 20 cm or more from a person's body.

#### Co-located statement

To comply with FCC RF exposure compliance requirement, the antenna used for this transmitter must not be co-located or operating in conjunction with any other transmitter/ antenna except those already approved in this filling.

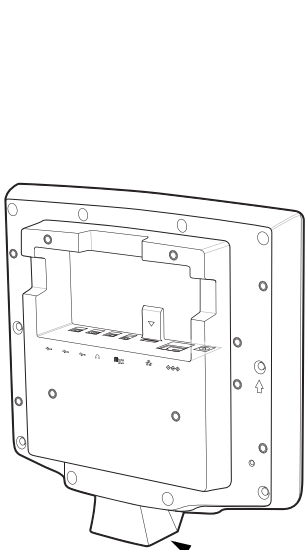
Remote and Standalone Antenna Configurations

To comply with FCC RF exposure requirements, antennas that are mounted externally at remote locations or operating near users at stand-alone desktop of similar configurations must operate with a minimum separation distance of 20 cm from all persons.

### LED Devices

Classified as EXEMPT RISK GROUP according to IEC 62471:2006 and EN 62471:2008.

Pulse duration: 10.3 ms



LED light is emitted from this aperture:



### Power Supply

This device must be powered from an 802.3af or 802.3at compliant power source which has been certified by the appropriate agencies, or by a LISTED, Type no. PWRS-14000 (12Vdc, 4.16A) direct plug-in power supply, marked Class 2 or LPS (IEC60950-1, SELV). Use of alternative Power Supply will invalidate any approvals given to this unit and may be dangerous.

### Radio Frequency Interference Requirements-FCC



Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate

radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

#### Radio Transmitters (Part 15)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The use of 5 GHz WLAN's, for use in the U.S., has the following restrictions:

- Notched Band 5.60 - 5.65 GHz

### Radio Frequency Interference Requirements - Canada

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

#### Radio Transmitters

For RLAN Devices:

The use of 5 GHz RLAN's, for use in Canada, have the following restrictions:

- Restricted Band 5.60 - 5.65 GHz

This device complies with RSS 210 of Industry & Science Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Label Marking: The Term "IC:" before the radio certification only signifies that Industry Canada technical specifications were met.

## CE Marking and European Economic Area (EEA)

The use of 5GHz RLAN throughout the EEA has the following restriction:

- 5.15 - 5.35 GHz is restricted to indoor use only.

#### Statement of Compliance for MK3190

Zebra hereby declares that this radio equipment is in compliance with Directive 2011/65/EU and 1999/5/EC or 2014/53/EU (2014/53/EU supersedes 1999/5/EC from 13th June 2017). The full text of the EU Declaration of Conformity is available at the following internet address: <http://www.zebra.com/doc>.

#### Statement of Compliance for MK3100

Zebra hereby declares that this device is in compliance with all applicable Directives, 2014/30/EU, 2014/35/EU and 2011/65/EU. The full text of the EU Declaration of Conformity is available at the following internet address: <http://www.zebra.com/doc>.

### Japan (VCCI) - Voluntary Control Council for Interference

### Class B ITE

この装置は、情報処理装置等電波障害自主規制協議会（V C C I）の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。

#### Korea Warning Statement for Class B ITE

기 종 별	사 용 자 안 내 문
B급 기기 (가정용 방송통신기자재)	이 기기는 가정용(B급) 전자파적합기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.

### Other Countries

#### Ukraine

This equipment corresponds to requirements of the Technical Regulation No. 1057, 2008 on restrictions as to the use of some dangerous substances in electric and electronic devices.

#### Australia

Use of 5GHz RLAN's in Australia is restricted in the following band 5.50 - 5.65GHz.

#### Brazil

**Regulatory declarations for MK3190 - BRAZIL**

Declarações Regulamentares para MK3190 - BRAZIL

Nota: "A marca de certificação se aplica ao Transceptor, modelo MK3190. Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário."

Para maiores informações sobre ANATEL consulte o site: [www.anatel.gov.br](http://www.anatel.gov.br)

### Chile

"Este equipo cumple con la Resolución No 403 de 2008, de la Subsecretaria de telecomunicaciones, relativa a radiaciones electromagnéticas."

#### China



#### Mexico

Restrict Frequency Range to: 2.450 - 2.4835 GHz.

#### S. Korea

For a radio equipment using 2400~2483.5MHz or 5725~5825MHz, the following two expressions should be displayed.

당해 무선설비는 운용 중 전파혼신 가능성이 있음

당해 무선설비 는전파혼 신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없습니다 .

### Taiwan

臺灣

低功率電波輻射性電機管理辦法

第十二條

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

在 5.25-5.35 兆赫頻帶內操作之無線資訊傳輸設備，限於室內使用。



Eurasian Customs Union

#### Евразийский Таможенный Союз

Данный продукт соответствует требованиям знака ЕАС.



## Waste Electrical and Electronic Equipment (WEEE)

**English:** For EU Customers: All products at the end of their life must be returned to Zebra for recycling. For information on how to return product, please go to: <http://www.zebra.com/weee>.

**Bulgarian:** За клиенти от ЕС: След края на полезния им живот всички продукти трябва да се връщат на Zebra за рециклиране. За информация относно връщането на продукти, моля отидете на адрес: <http://www.zebra.com/weee>.

**Čeština:** Pro zákazníky z EU: Všechny produkty je nutné po skončení jejich životnosti vrátit společnosti Zebra k recyklaci. Informace o způsobu vrácení produktu najdete na webové stránce: <http://www.zebra.com/weee>.

**Dansk:** Til kunder i EU: Alle produkter skal returneres til Zebra til recirkulering, når de er udtjent. Læs oplysningerne om returnering af produkter på: <http://www.zebra.com/weee>.

**Deutsch:** Für Kunden innerhalb der EU: Alle Produkte müssen am Ende ihrer Lebensdauer zum Recycling an Zebra zurückgesandt werden. Informationen zur Rücksendung von Produkten finden Sie unter <http://www.zebra.com/weee>.

**Ελληνικά:** Για πελάτες στην Ε.Ε.: Όλα τα προϊόντα, στο τέλος της διάρκειας ζωής τους, πρέπει να επιστρέφονται στην Zebra για ανακύκλωση. Για περισσότερες πληροφορίες σχετικά με την επιστροφή ενός προϊόντος, επισκεφθείτε τη διεύθυνση <http://www.zebra.com/weee> στο Διαδίκτυο.

**East:** EL klientidele: kõik tooted tuleb nende elueea lõppedes tagastada taaskasutamise eesmärgil Zebra'ile. Lisainformatsiooni saamiseks toote tagastamise kohta külastage palun aadressi: <http://www.zebra.com/weee>.

**Español:** Para clientes en la Unión Europea: todos los productos deberán entregarse a Zebra al final de su ciclo de vida para que sean reciclados. Si desea más información sobre cómo devolver un producto, visite: <http://www.zebra.com/weee>.

**Français :** Clients de l'Union Européenne : Tous les produits en fin de cycle de vie doivent être retournés à Zebra pour recyclage. Pour de plus amples informations sur le retour de produits, consultez : <http://www.zebra.com/weee>.

**Hrvatski:** Za kupce u Europskoj uniji: Svi se proizvodi po isteku vijeka trajanja moraju vratiti tvrtki Zebra na recikliranje. Informacije o načinu vraćanja proizvoda potražite na web-stranici: <http://www.zebra.com/weee>.

**Italiano:** per i clienti dell'UE: tutti i prodotti che sono giunti al termine del rispettivo ciclo di vita devono essere restituiti a Zebra al fine di consentirne il riciclaggio. Per informazioni sulle modalità di restituzione, visitare il seguente sito Web: <http://www.zebra.com/weee>.

**Latviešu:** ES klientiem: visi produkti pēc to kalpošanas mūža beigām ir jānogādā atpakaļ Zebra otrreizējai pārstrādei. Lai iegūtu informāciju par produktu nogādāšanu Zebra, lūdzu, skatiet: <http://www.zebra.com/weee>.

**Lietuvių:** ES vartotojams: visi gaminiai, pasibaigus jų eksploatacijos laikui, turi būti grąžinti uti-lizuoti į kompaniją „Zebra“. Daugiau informacijos, kaip grąžinti gaminių, rasite: <http://www.zebra.com/weee>.

**Magyar:** Az EU-ban vásárlóknak: Minden tönkrement terméket a Zebra vállalathoz kell eljuttatni újrahasznosítás céljából. A termék visszajuttatásának módjával kapcsolatos tudnivalóként látogasson el a <http://www.zebra.com/weee> weboldalra.

**Malti:** Għal klijenti fl-UE: il-prodotti kollha li jkunu waslu fl-aħhar tal-hajja ta' l-użu tagħhom, iridu jiġu rritornati għand Zebra għar-riciklaġġ. Għal aktar taġġirif dwar kif għandek tirritorna l-prodott, jekk jogħġbok żur: <http://www.zebra.com/weee>.

**Nederlands:** Voor klanten in de EU: alle producten dienen aan het einde van hun levensduur naar Zebra te worden teruggezonden voor recycling. Raadpleeg <http://www.zebra.com/weee> voor meer informatie over het terugzenden van producten.

**Polski:** Klienci z obszaru Unii Europejskiej: Produkty wycofane z eksploatacji należy zwrócić do firmy Zebra w celu ich utylizacji. Informacje na temat zwrotu produktów znajduj się na stronie internetowej <http://www.zebra.com/weee>.

**Português:** Para clientes da UE: todos os produtos no fim de vida devem ser devolvidos à Zebra para reciclagem. Para obter informações sobre como devolver o produto, visite: <http://www.zebra.com/weee>.

**Românesc:** Pentru clienții din UE: Toate produsele, la sfârșitul duratei lor de funcționare, trebuie returnate la Zebra pentru reciclare. Pentru informații despre returnarea produsului, accesați: <http://www.zebra.com/weee>.

**Slovenčina:** Pre zákazníkov z krajín EU: Všetky výrobky musia byť po uplynutí doby ich životnosti vrátené spoločnosti Zebra na recykláciu. Blížšie informácie o vrátení výrobkov nájdete na: <http://www.zebra.com/weee>.

**Slovenski:** Za kupce v EU: vsi izdelki se morajo po poteku življenjske dobe vrniti podjetju Zebra za reciklažo. Za informacije o vračilu izdelka obiščite: <http://www.zebra.com/weee>.

**Suomi:** Asiakaat Euroopan unionin alueella: Kaikki tuotteet on palautettava kierrätettäväksi Zebra-yhtiöön, kun tuotetta ei enää käytetä. Lisätietoja tuotteiden palauttamisesta on osoitteessa <http://www.zebra.com/weee>.

**Svenska:** För kunder inom EU: Alla produkter som uppnått sin livslängd måste returneras till Zebra för återvinning. Information om hur du returnerar produkten finns på <http://www.zebra.com/weee>.

**Türkçe:** AB Müşterileri için: Kullanım süresi dolan tüm ürünler geri dönüşürme için Zebra'ya iade edilmelidir. Ürünlerin nasıl iade edileceği hakkında bilgi için lütfen şu adresi ziyaret edin: <http://www.zebra.com/weee>.



### Service Information

If you have a problem using the equipment, contact your facility's technical or systems support. If there is a problem with the equipment, they will contact the Zebra Global Customer Support Center at: <http://www.zebra.com/support>.

For the latest version of this guide go to: <http://www.zebra.com/support>

### Warranty

For the complete Zebra hardware product warranty statement, go to: <http://www.zebra.com/warranty>

#### For Australia Only:

For Australia Only. This warranty is given by Zebra Technologies Asia Pacific Pte. Ltd., 71 Robinson Road, #05-02/03, Singapore 068895, Singapore. Our goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Zebra Technologies Corporation Australia's limited warranty above is in addition to any rights and remedies you may have under the Australian Consumer Law. If you have any queries, please call Zebra Technologies Corporation at +65 6858 0722. You may also visit our website: <http://www.zebra.com> for the most updated warranty terms.

## Software Support

Zebra wants to ensure that customers have the latest release of entitled software at the time of product purchase. To confirm that your Zebra device is shipped with the latest release of entitled software, visit

<http://www.zebra.com/support>. Check for the latest software from Software Downloads > Product Line/Product > Go.If your device does not have the latest entitled software release as of your product purchase date, please e-mail a request to Zebra at: <http://www.zebra.com/support>.

You must include the following essential device information with your request:

- Model number
- Serial number
- Proof of purchase
- Title of the software download you are requesting.

If it is determined by Zebra that your device is entitled to the latest software release, you will receive an e-mail containing a link directing you to a Zebra Web site to download the appropriate software.