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Appendix A  Customer Support
This chapter is organized into the following sections:

- Using the Documentation
- Zebra Technologies Corporation (“Zebra”) End-User Software License Agreement
Using the Documentation

The following sections provide information about the document and notational conventions used in the guides, and provides a list of related documentation:

**Document Conventions**

The following conventions are used in this manual to draw your attention to important information:

- **NOTE:** Indicates tips or special requirements.

- **CAUTION:** Indicates conditions that can cause equipment damage or data loss.

- **WARNING!** Indicates a condition or procedure that could result in personal injury or equipment damage.

**Revision History**

This guide has the following release and revision milestone history:

<table>
<thead>
<tr>
<th>Release</th>
<th>Date</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0.1 Revision A</td>
<td>December, 2014</td>
<td>Released to reflect 1.0.1 feature baseline.</td>
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</tr>
</tbody>
</table>
Notational Conventions

The following notational conventions are used in this document:

- Italics are used to highlight specific items in the general text, and to identify chapters and sections in this and related documents.

- Bullets (•) indicate:
  - lists of alternatives
  - lists of required steps that are not necessarily sequential
  - action items

- Sequential lists (those describing step-by-step procedures) appear as numbered lists.

Related Documentation

MPact Location and Analytics documentation includes the following:

- MPact Location & Analytics Deployment Guide
- MPact Location & Analytics Server Reference Guide
- MPact Location & Analytics Android Toolbox User Guide
- MPact Location & Analytics iOS Toolbox User Guide
- MPact Location & Analytics Client Software Development Kit
- MPact Location & Analytics Server API Reference Guide
- MPact Location & Analytics Hardware Installation Guide
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- Identification
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CHAPTER 1 MPACT SERVER API OVERVIEW

The MPact Server supports an API for retrieving and exporting product categories, category values, beacon positions, beacon configurations, hierarchal trees and beacon device ID data. The MPact Server application programming interfaces (API) specify how selected MPact interface components interact with the unique attributes set for it within MPact Server. A well defined API makes it more efficient to develop a program through the provision of requisite building blocks. A developer then assembles the data blocks for their specific deployment objective.

Developers can utilize a unique interface for MPact Server configuration object review and, when necessary, modification (in specific recommended areas). The MPact Server Configuration Application Platform provides examples of MPact user, site, floor, and beacon data objects and raw queries.
CHAPTER 2 MPACT SERVER API

2.1 MPact Server APIs

This section describes the name of the catalog, its parameters, example queries, example query results. It also provides MPact Server login instructions and both Type and View queries using an example developer tool. MPact Server RESTful APIs are implemented as JSON over HTTP using the request methods: GET/POST/PUT/DELETE.

NOTE: Developers can use any developer tool that allows them to interact with Web services and other Web resources for running queries and other HTTP request methods. Also, developers can run queries directly from a Web browser as long as the request is properly formed.

MPact Server APIs are organized into catalogs. For example, Area, Campus, City, and Country are all catalog types that define locations. Catalogs provide name/values contained for each type. Every catalog has fields marked by id:true and q:true. Catalogs are used to filter results of REST queries.

2.1.1 Query Filter (q)

Every RESTful query has a query filters known as q that can include an ID and a qualifier (should be TRUE). They must be URL encoded when passed to a RESTful request.

Use the following string to filter the results of a query by site identifier Site-1 and floor identifier Floor-1:

q=siID=Site-1,flID=Floors-1

The MPact Server supports the following query types:

- **Type Queries** - Allow users to browse types as independent entities.
- **View Queries** - Combine queries into a complex query.
- **Procedure queries** - Procedures are queries backed by scripting that internally invoke type or view queries.

NOTE: In this document, only Type and View queries are discussed.
2.2 Placeholder Types

Placeholders determine which values display depending on the functions used. The MPact Server API includes placeholders for:

- **Position**
  - JSON name `phType`: “Position”
  
  Position is associated with either Beacons or Access Points (APs).

- **Region**
  - JSON name `phType`: “Region”

  Use Region as a placeholder type ID when a physical boundary, such a rectangle or polygon, is displayed in a query. Currently this is only applicable to a WI-FI locations.

2.3 Setting-up Hierarchies

The following are general guidelines for setting up MPact system hierarchies:

- Hierarchy Types include System, Country, CountryRegion, City, Campus, Site
- Hierarchy types can occur directly under system or under hierarchy type.
- System is always the root of the hierarchy, and has a constant “sys” as the ID.
- System type is added by default, and is created using the API.
- Hierarchy types have a catalog name called pcid that identifies the parent ID.
- IDs of other hierarchies can be set in the JSON.
- Floor always occurs under Site and PlaceHolder always occurs under Floor. They do not contain the pcid name.
- Refer to “Save Site” on page 2-35 to add a Site directly under system.

2.4 Adding a Complex Hierarchy

The following example adds a complex hierarchy implementing JSON over HTTP using the POST request method:

**NOTE:** All hierarchy decisions are made during query time. During Save, add JSONs in any order. The only requirement is that pcids must be correct.

Posting the above JSON produced response number 200 indicating the hierarchy is created successfully.
POST: /stats/services/rest/v1/feature/save/
{
    "success": "true",
    "ids": [
        "US1391472944307",
        "East1391472944308",
        "New York1391472944308",
        "East Campus1391472944308",
        "NY20",
        "S2F1"
    ],
    "errors": [
        "none",
        "none",
        "none",
        "none",
        "none",
        "none",
        "none",
        "none"
    ],
    "message": "",
    "body": {
        "queryResult": {
            "isSuccessful": "true"
        }
    }
}
2.5 Request Logging

MPact uses Tomcat as its container. Tomcat is capable of detailed request logging.

To enable request logging for the MPact Server:

1. From the CLI, change the directory to $NUXI_BASE. (the base folder is where MPact Server is installed)
   For example, ~/usr/nuxi
2. Navigate to the conf folder cd tomcat/conf_dist
3. Use the following command: vi server.xml
4. Scroll down in the VI session (text editor) and edit the AccessLogValve section.
   <!- - //remove these comment markers and edit the bolded entries
   <Valve className="org.apache.catalina.valves.AccessLogValve" directory="/root/usr/nuxi_logs/tomcat"
   prefix="localhost_access_log." suffix=".log"
   pattern="\{X-Forwarded-For\}|\{User-Agent\}|\{Referer\}"/>
   ..> //remove these comment markers
5. Save this file.
6. Exit VI.
7. Navigate to bin folder cd/usr/nuxi/scripts/bin
8. Stop the MPact Server: ./nxstats stop
9. Start the MPact Server: ./nxstats start

Logs will be in $NUXI_LOGS/localhost_access_log*.log
Logs will be in $NUXI_LOGS/tomcat/localhost_access_log*.log

After request logging is captured, disable logging by commenting out the valve section and restart the services.
Also, clear logs manually from the log directory to save space.

The following is a sample log statement:

services/rest/v1/proc/save/ss/updateClientStatus HTTP/1.1 | 401 | 63 | Java/1.8.0 | -
- | 10.0.2.125 | 127.0.1.1 | - | - | [06/Oct/2015:09:26:59 -0700] | POST /stats/services/rest/v1/proc/save/ss/updateClientStatus HTTP/1.1 | 401 | 63 | Java/1.8.0 | -
2.6 Sample Type Query Using a Ruby Client

To login to the MPact Server and perform queries:

1. Using an SSH client, enter the IP address of the MPact Server in the Host Name field.

   ![Open Remote Session](image.png)

   **Figure 2-1** Open Remote Session

2. Click Open.
3. Login to the system as root.
4. Enter the system password.
5. In VI create a file and name it `mpact_test.rb` and paste the contents of the following Ruby code into the file:
require 'net/https'

URL = URL('http://127.0.0.1/stats/services/rest/v1/feature/list/
Floor?q=id%3D*')

Net::HTTP.start(URL.host, URL.port,
    :use_ssl => URL.scheme == 'https',
    :verify_mode => OpenSSL::SSL::VERIFY_NONE) do |http|
    request = Net::HTTP::Get.new URL.request_URL
    request.basic_auth 'superuser', 'motorola'
    response = http.request request # Net::HTTPResponse object
    puts response
    puts response.body
end

6. Run the query by entering the following commands at the prompt:
   .a  vi mpact_test.rb.
   .b  ruby mpact_test.rb.
   The query results display in the shell.
# 2.7 Sample Type Query Using a Java Client

To login to the MPact Server and perform queries:

1. Create an Eclipse project and name it Mpact_RestfulClient.
2. Import the sample source file `MpactRestClient.java`
   
   To run the query:

3. Build the project and run as a Java application.
   
   The query response is displayed within Eclipse.

**NOTE:** Make sure the system has Java installed. To run the `Mpact_RestClient.java` sample code:

1. Download and install Eclipse from: https://www.eclipse.org/downloads/
2. Download Jersey 2.13 from https://jersey.java.net/ and follow the documentation to configure it on your system.

```java
import java.io.IOException;
import javax.ws.rs.core.MediaType;
import javax.ws.rs.core.URLBuilder;
import com.sun.jersey.api.client.Client;
import com.sun.jersey.api.client.WebResource;
import com.sun.jersey.api.client.config.ClientConfig;
import com.sun.jersey.api.client.config.DefaultClientConfig;
public class MpactRestClient{
    public static void main(String[] args) throws ClientProtocolException,
            IOException {
        ClientConfig config = new DefaultClientConfig();
        Client client = Client.create(config);
        String username = "superuser";
        String password = "motorola";
        final HTTPBasicAuthFilter authFilter = new HTTPBasicAuthFilter(username, password);
        client.addFilter(authFilter);
        client.addFilter(new LoggingFilter());
        WebResource service = client.resource(URLBuilder.fromURL("http://127.0.0.1/
stats/services/rest/v1/feature/list/Floor?q=id%3D*").build());
        System.out.println(
            service.path('restPath').path('resourcePath').accept(MediaType.APPLICATION_ JSON)
            .get(String.class)
        );
    }
}
```
2.8 Sample Query Workflow

Refer to the following sample query work flows:

1. **List Sites** - Retrieves a list of sites (siIDs) and floors (flIDs).
2. **List Beacons in Site** - Retrieve beacons for that siID using tagsInSite.
3. **List Clients in Site for the last hour** - Retrieve unique clients from the floor flID) for the last one hour.
**List Sites**

**URL:** http://<MPact Server ip>/stats/services/rest/v1/feature/list/Site?q=id%3D*

**Response:**

```
{
  "body": {
    "queryData": {
      "data": [
        {
          "Site": {
            "siID": "Site11412036584350",
            "siName": "Site1",
            "pcid": "sys",
            "siLong": "-54.6021",
            "siLat": "-20.4682",
            "ts": "1413489112378",
            "cid": "Site11412036584350"
          }
        },
        {
          "Site": {
            "siID": "Site21412036584352",
            "siName": "Site2",
            "pcid": "sys",
            "siLong": "-121.7804924102764",
            "siLat": "37.23527366052094",
            "ts": "1414174154996",
            "cid": "Site21412036584352"
          }
        },
        {
          "Site": {
            "siID": "Site31412036584354",
            "siName": "Site3",
            "pcid": "sys",
            "ts": "1412036584527",
            "cid": "Site31412036584354"
          }
        }
      ],
      "queryResult": {
        "isSuccessful": "true",
        "success": {
          "missRatio": "0.0",
          "timeElapsedMsec": "19",
          "totalResults": "3"
        }
      }
    }
  }
```
List Beacons in Site

**URL** http://<MPact Server ip>stats/services/rest/v1/feature/list/tagsInSite?q=siID%3DSite11412036584350
Response:
{
  "body": {
    "queryData": {
      "data": [
        {
          "PlaceHolder": {
            "dvID": "Tag_0424ae",
            "siID": "Site11412036584350",
            "flGlobalNorth": "0",
            "isMob": "False",
            "flImHeightM": "200",
            "inStatus": "active",
            "phOff": "1",
            "flID": "Floor11412036584351",
            "flImUnits": "Meter",
            "flImHeightP": "442",
            "phType": "Position",
            "flName": "Floor1",
            "TagStatus_ts": "1415660272617",
            "siLong": "-54.6021",
            "phName": "N-1",
            "phPos": "(108.54,42.68)",
            "phID": "Position_N-1_1412036791657",
            "siName": "Site1",
            "clID": "big ipadfggytrff-A9C6CFEA-0EC3-47E5-80BD-4F7D32081A94",
            "flPlanURL": "/stats/services/rest/v1/bss/plan/floors/Floor-4 (1).jpg",
            "siLat": "-20.4682",
            "taMac": "0424ae",
            "phAntPat": "Semi-Ellipse",
            "phDir": "0",
            "tsBLDaysRemaining": "336",
            "taName": "0424ae",
            "pcid": "sys",
            "flImWidthM": "400",
            "Tag_ts": "1412036863343",
            "phMajor": "0",
            "phMinor": "0",
            "flImWidthP": "1106",
            "tsBL": "51",
            "ts": "1412036810800",
            "cid": "Site11412036584350#Floor11412036584351#Position_N-1_1412036791657"
          }
        }
      ]
    }
  },
  "queryResult": {
    "isSuccessful": "true",
    "success": {
      "missRatio": "0.0",
      "timeElapsedMsec": "9",
      "totalResults": "1"
    }
  }
}
**List Clients in Site for the last hour**

**URL**: http://<MPact Server ip>/stats/services/rest/v1/feature/list/ClientStatus?q=id%3D%2CbackWindow%3D3600%2Climit%3D10%2Cversions%3D1%2CflID%3DFloor11412036584351

**Response:**

```json
{
   "body": {
      "queryData": {
         "data": [
            {
               "ClientStatus": {
                  "siID": "Site11412036584350",
                  "phID": "Position_N-1_1412036791657",
                  "clID": "big ipadfggytrff-A9C6CFEA-0E3-47E5-80BD-4F7D32081A94",
                  "flID": "Floor11412036584351",
                  "clPos": "(108.54,42.68)",
                  "clSource": "BLE",
                  "ts": "1415660272617",
                  "cid": "big ipadfggytrff-A9C6CFEA-0E3-47E5-80BD-4F7D32081A94"
               }
            }
         ]
      },
      "queryResult": {
         "isSuccessful": "true",
         "success": {
            "missRatio": "0.0",
            "timeElapsedMsec": "2",
            "totalResults": "2"
         }
      }
   }
}
```
2.9 Running Queries

This section lists Type and View queries run on the MPact Server.

2.9.1 Type Queries List

- **Ap** - Retrieves a list of all Access Points - AP stores information about access points in MPact.
- **Cat** - Retrieves a list of all Categories - This is an intersection entity between category and category value.
- **Client Status** - Retrieves the Client status - Object representing client status.
- **CVL** - Retrieves a list of Category Values - Object storing particular category values in MPact.
- **Floor** - Retrieves a list of all floors - Floor is a subset of area. A particular area may have “n” number of floors.
- **PlaceHolder** - Retrieves a list of all the PlaceHolders - PlaceHolder is related to floor. There can be different types of placeholders on the floor.
- **Site** - Retrieves a list of all the Sites - Site is a subset of a campus. A campus can have multiple sites.
- **Tag** - Retrieves a list of all the Beacons - Stores beacon information in MPact.
- **TagStatus** - Retrieves the status of all Beacons - Stores user information in MPact.

**NOTE:** Type queries with no filters will return a list of all results (examples are truncated). The number of “queryResult” data may not be correct.

2.9.2 View Queries List

- **cvlnCat** - Retrieves Category Values in a Category
- **floorsInSite** - Retrieves Floors in the Site
- **hierarchyInCountry** - Retrieves Hierarchy for a Country
- **tagsInSite** - Retrieve Beacons in Site

2.9.3 MPact APIs Using the Request Post Method

- **Create Site with Default Floor**
- **Install Beacon**
2.10 MPact Server API Examples

Type Queries

2.10.1 Ap - Retrieves a list of all Access Points

**Example URL:** http://<MPact Server ip>/stats/services/rest/v1/feature/list/Ap?q=id\%3D*

**Parameters**

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>dvID</td>
<td>The Id of the access point (primary key).</td>
</tr>
<tr>
<td>apName</td>
<td>The name of the access point.</td>
</tr>
<tr>
<td>apMAC</td>
<td>The factory encoded MAC address of the access point.</td>
</tr>
<tr>
<td>apIP</td>
<td>The IP address of the access point.</td>
</tr>
<tr>
<td>apType</td>
<td>The type of the access point.</td>
</tr>
<tr>
<td>apModel</td>
<td>The model of the access point.</td>
</tr>
<tr>
<td>radioMode</td>
<td>The radio mode used for communication.</td>
</tr>
<tr>
<td>siID</td>
<td>The site Id of the site in which this access point is installed.</td>
</tr>
<tr>
<td>phID</td>
<td>The placeHolder Id of the access point.</td>
</tr>
</tbody>
</table>

**Http Response**

```json
{
  "body" : {
    "queryData" : {
      "data" : [ {
        "Ap" : {
          "dvID" : "Ap_MAC2",
          "phID" : "Position_ap_p1",
          "apName" : "MAC2",
          "ts" : "1415660946068",
          "cid" : "1415660946068",
          "apType" : "Location_ap_p1"
        }
      ]
    },
    "queryResult" : {
      "isSuccessful" : "true",
      "success" : {
        "missRatio" : "0.0",
        "timeElapsedMsec" : "3",
        "totalResults" : "1"
      }
    }
  }
}
```
2.10.2 Cat - Retrieves a list of all Categories

Example URL: http://<MPact Server ip>/stats/services/rest/v1/feature/list/Cat?q=id%3D*

Parameters

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>caID</td>
<td>The identifier for the category (primary key).</td>
</tr>
<tr>
<td>caName</td>
<td>The category name.</td>
</tr>
<tr>
<td>caDesc</td>
<td>The category description.</td>
</tr>
</tbody>
</table>

Http Response

```json
{
    "body": {
        "queryData": {
            "data": [
                {
                    "Cat": {
                        "caName": "Cereals",
                        "caID": "Cereals",
                        "ts": "1408492242693",
                        "cid": "Cereals"
                    }
                },
                {
                    "Cat": {
                        "caName": "Clothes",
                        "caID": "Clothes",
                        "ts": "1408492129989",
                        "cid": "Clothes"
                    }
                }
            ]
        },
        "queryResult": {
            "isSuccessful": "true",
            "success": {
                "missRatio": "0.0",
                "timeElapsedMsec": "2",
                "totalResults": "13"
            }
        }
    }
}
```
2.10.3 Client Status - Retrieves the Client status

Example URL: http://<MPact Server ip>/stats/services/rest/v1/feature/list/
ClientStatus?q=id%3D*%2CbackWindow%3D3600%2Climit%3D10%2Cversion%3D1

Parameters

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>clID</td>
<td>The client Id.</td>
</tr>
<tr>
<td>phID</td>
<td>The placeholder Id.</td>
</tr>
<tr>
<td>clPos</td>
<td>The position of the client.</td>
</tr>
<tr>
<td>clSource</td>
<td>The source of the client.</td>
</tr>
<tr>
<td>flID</td>
<td>The identifier for the floor (primary key).</td>
</tr>
<tr>
<td>siID</td>
<td>A reference to the site Id.</td>
</tr>
</tbody>
</table>

Http Response

```json
{
  "body": {
    "queryData": {
      "data": [
        {
          "ClientStatus": {
            "siID": "Site11412036584350",
            "phID": "Position_N-1_1412036791657",
            "clID": "big ipadfggytrff-A9C6CFEA-0EC3-47E5-80BD-4F7D32081A94",
            "flID": "Floor11412036584351",
            "clPos": "(108.54,42.68)",
            "clSource": "BLE",
            "ts": "1415660272617",
            "cid": "big ipadfggytrff-A9C6CFEA-0EC3-47E5-80BD-4F7D32081A94"
          }
        },
        {
          "ClientStatus": {
            "siID": "Site21412036584352",
            "phID": "Position_V2_1412037812236",
            "clID": "big ipadfggytrff-A9C6CFEA-0EC3-47E5-80BD-4F7D32081A94",
            "flID": "Floor21412036584353",
            "clPos": "(41.57,5.43)",
            "clSource": "BLE",
            "ts": "1415660272617",
            "cid": "big ipadfggytrff-A9C6CFEA-0EC3-47E5-80BD-4F7D32081A94"
          }
        }
      ]
    }
  }
```
"queryResult" : {
    "isSuccessful" : "true",
    "success" : {
        "missRatio" : "0.0",
        "timeElapsedMsec" : "2",
        "totalResults" : "2"
    }
}
}

2.10.4 CVL - Retrieves a list of Category Values

Example URL: http://<MPact Server ip>/stats/services/rest/v1/feature/list/Cvl?q=id%3D*

Parameters

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>cvid</td>
<td>The identifier of the CategoryValue (primary key).</td>
</tr>
<tr>
<td>cvName</td>
<td>The name of the CategoryValue.</td>
</tr>
<tr>
<td>cvDesc</td>
<td>The description of the CategoryValue.</td>
</tr>
</tbody>
</table>
Http Response
{
   "body" : {
      "queryData" : {
         "data" : [
            "Cvl" : {
               "cvID" : "Accessories",
               "cvName" : "Accessories",
               "ts" : "1408492386348",
               "cid" : "Accessories"
            },
            "Cvl" : {
               "cvID" : "Beverages",
               "cvDesc" : "Soda and juice",
               "cvName" : "Beverages",
               "ts" : "1408579975823",
               "cid" : "Beverages"
            }
         ]
      },
      "queryResult" : {
         "isSuccessful" : "true",
         "success" : {
            "missRatio" : "0.0",
            "timeElapsedMsec" : "2",
            "totalResults" : "26"
         }
      }
   }
}
### 2.10.5 Floor - Retrieves a list of all floors

**Example URL:** `http://<MPact Server ip>/stats/services/rest/v1/feature/list/Floor?q=id%3D*`

**Parameters**

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>flID</td>
<td>The identifier for the floor (primary key).</td>
</tr>
<tr>
<td>flName</td>
<td>The name of the floor.</td>
</tr>
<tr>
<td>flDesc</td>
<td>The description of the floor.</td>
</tr>
<tr>
<td>flGlobalNorth</td>
<td>The global north direction of the floor.</td>
</tr>
<tr>
<td>fl1MWidthP</td>
<td>The floor width in pixels.</td>
</tr>
<tr>
<td>fl1HeightP</td>
<td>The floor height in pixels.</td>
</tr>
<tr>
<td>fl1WidthM</td>
<td>The floor width in meters.</td>
</tr>
<tr>
<td>fl1HeightM</td>
<td>The floor height in meters.</td>
</tr>
<tr>
<td>fl1mUnits</td>
<td>The floor measurement units.</td>
</tr>
<tr>
<td>fl1Size</td>
<td>The floor size.</td>
</tr>
<tr>
<td>fl1PlanUrl</td>
<td>The URL to the floor plan.</td>
</tr>
<tr>
<td>siId</td>
<td>A reference to the site id.</td>
</tr>
<tr>
<td>ArID</td>
<td>A reference to the area id.</td>
</tr>
</tbody>
</table>
Http Response
{
  "body" : {
    "queryData" : {
      "data" : [{
        "Floor" : {
          "siID" : "1st Floor1406650194555",
          "flName" : "Demo Area",
          "flGlobalNorth" : "0",
          "flImWidthM" : "400",
          "flPlanURL" : "/stats/services/rest/v1/bss/plan/floors/moto_store.png",
          "flImHeightM" : "400",
          "flID" : "1st Floor1406650194556",
          "flImUnits" : "Meter",
          "flImWidthP" : "708",
          "flImHeightP" : "378",
          "ts" : "1413836326230",
          "cid" : "1st Floor1406650194556"
        }
      }]
    }
  }
}
"queryResult" : {
  "isSuccessful" : "true",
  "success" : {
    "missRatio" : "0.0",
    "timeElapsedMsec" : "1",
    "totalResults" : "2"
  }
}
}
### 2.10.6 PlaceHolder - Retrieves a list of all the PlaceHolders

**Example URL:** http://<MPact Server ip>/stats/services/rest/v1/feature/list/PlaceHolder?q=id%3D**

#### Parameters

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>phID</td>
<td>The identifier of the PlaceHolderCat (primary key).</td>
</tr>
<tr>
<td>cvid</td>
<td>A reference to the category Value Id.</td>
</tr>
</tbody>
</table>

#### Http Response

```
{
   "body" : {
      "queryData" : {
         "data" : [ {
            "PlaceHolder" : {
              "siID" : "1st Floor1406650194555",
              "phPos" : "(165.62,150.85)",
              "phID" : "Position_1406661431860_1406661431860",
              "isMob" : "False",
              "phOff" : "1",
              "flID" : "2nd Floor1406650194557",
              "phAntPat" : "Semi-Ellipse",
              "phDir" : "0",
              "phDesc" : "Book and author promotion",
              "phType" : "Position",
              "phMajor" : "0",
              "phMinor" : "0",
              "phName" : "1406661431860",
              "ts" : "1406664523908",
              "cid" : "Position_1406661431860_1406661431860"
            }
         }]
      },
      "queryResult" : {
         "isSuccessful" : "true",
         "success" : {
            "missRatio" : "0.0",
            "timeElapsedMsec" : "4",
            "totalResults" : "39"
         }
      }
   }
}
```
2.10.7 Site - Retrieves a list of all the Sites

Example URL: http://<MPact Server ip>/stats/services/rest/v1/feature/list/Site?q=id%3D*

Parameters

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>siID</td>
<td>The site Id in which this access point is installed.</td>
</tr>
<tr>
<td>siName</td>
<td>The name of the site.</td>
</tr>
<tr>
<td>siDesc</td>
<td>The description of the site.</td>
</tr>
<tr>
<td>siLoc</td>
<td>The location of the site.</td>
</tr>
<tr>
<td>siLat</td>
<td>The latitude of the site.</td>
</tr>
<tr>
<td>siLong</td>
<td>The longitude of the site.</td>
</tr>
<tr>
<td>coID</td>
<td>A reference to the country Id.</td>
</tr>
<tr>
<td>reID</td>
<td>A reference to the region Id.</td>
</tr>
<tr>
<td>ciID</td>
<td>A reference to the city Id.</td>
</tr>
<tr>
<td>pcID</td>
<td>This is the immediate parent Id. In this case, it refers to the Site within the Campus.</td>
</tr>
</tbody>
</table>
Http Response

{
    "body": {
        "queryData": {
            "data": [
                {
                    "Site": {
                        "siID": "Site11412036584350",
                        "siName": "Site1",
                        "pcid": "sys",
                        "siLong": "-54.6021",
                        "siLat": "-20.4682",
                        "ts": "1413489112378",
                        "cid": "Site11412036584350"
                    }
                },
                {
                    "Site": {
                        "siID": "Site21412036584352",
                        "siName": "Site2",
                        "pcid": "sys",
                        "siLong": "-121.7804924102764",
                        "siLat": "37.23527366052094",
                        "ts": "1414174154996",
                        "cid": "Site21412036584352"
                    }
                },
                {
                    "Site": {
                        "siID": "Site31412036584354",
                        "siName": "Site3",
                        "pcid": "sys",
                        "ts": "1412036584527",
                        "cid": "Site31412036584354"
                    }
                }
            ]
        },
        "queryResult": {
            "isSuccessful": "true",
            "success": {
                "missRatio": "0.0",
                "timeElapsedMsec": "19"
            }
        }
    }
}
"totalResults" : "3"
]
}
"totalResults" : "3"
}
}
}
}

2.10.8 Tag - Retrieves a list of all the Beacons

Example URL: http://<MPact Server ip>/stats/services/rest/v1/feature/list/
Tag?q=id%3D*

Parameters

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>dvID</td>
<td>The beacon identifier (primary key).</td>
</tr>
<tr>
<td>taName</td>
<td>The beacon name.</td>
</tr>
<tr>
<td>taDesc</td>
<td>The description of the beacon.</td>
</tr>
<tr>
<td>inStatus</td>
<td>The beacon install status, either active or inactive.</td>
</tr>
<tr>
<td>phId</td>
<td>Reference to the placeHolder Id.</td>
</tr>
</tbody>
</table>
Http Response
{
  "body": {
    "queryData": {
      "data": [
        {
          "Tag": {
            "dvID": "Tag_4862c0",
            "taName": "4862c0",
            "phID": "Position_1408480973216_1408480973216",
            "inStatus": "active",
            "taMac": "4862c0",
            "ts": "141443151100",
            "cid": "Position_1408480973216_1408480973216"
          }
        },
        {
          "Tag": {
            "dvID": "Tag_485f7d",
            "taName": "485f7d",
            "phID": "Position_1408480973224_1408480973225_1",
            "inStatus": "active",
            "taMac": "485f7d",
            "ts": "141443151100",
            "cid": "Position_1408480973224_1408480973225_1"
          }
        }
      ],
      "queryResult": {
        "isSuccessful": "true",
        "success": {
          "missRatio": "0.0",
          "timeElapsedMsec": "4",
          "totalResults": "39"
        }
      }
    }
  }
}
2.10.9 TagStatus - Retrieves the status of all Beacons

Example URL: http://<MPact Server ip>/stats/services/rest/v1/feature/list/
TagStatus?q=id%3D**

Parameters

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>dvID</td>
<td>The beacon identifier (primary key).</td>
</tr>
<tr>
<td>tsBL</td>
<td>The beacon battery life.</td>
</tr>
<tr>
<td>cLID</td>
<td>The client Id.</td>
</tr>
</tbody>
</table>

Http Response

```json
{
    "body": {
        "queryData": {
            "data": [ {
                "TagStatus": {
                    "tsBLDaysRemaining": "7",
                    "dvID": "Tag_02c1b6",
                    "cLID": "superuser",
                    "tsBL": "9",
                    "ts": "1413848220845",
                    "cid": "Tag_02c1b6"
                }
            } ]
        },
        "queryResult": {
            "isSuccessful": "true",
            "success": {
                "missRatio": "0.0",
                "timeElapsedMsec": "5",
                "totalResults": "52"
            }
        }
    }
}
```
View Queries

2.10.10 cvlInCat - Retrieves Category Values in a Category

Example URL: http://<MPact Server ip>/stats/services/rest/v1/feature/list/cvlInCat?q=caID%3DCat1

Parameters

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>caid</td>
<td>The area identifier (primary key).</td>
</tr>
</tbody>
</table>

Http Response

```json
{
    "body": {
        "queryData": {
            "data": [
                {
                    "Cvl": {
                        "caID": "Cat1",
                        "caName": "Cat1-name",
                        "caDesc": "Cat1-desc",
                        "cvDesc": "Cvl1-desc",
                        "cvID": "Cvl1",
                        "cvName": "Cvl1-name",
                        "ts": "1389420484297",
                        "cid": "Cat1#Cvl1"
                    }
                }
            ],
            "queryResult": {
                "isSuccessful": "true",
                "success": {
                    "missRatio": "0.0",
                    "timeElapsedMsec": "9",
                    "totalResults": "1"
                }
            }
        }
    }
}
```
2.10.11 **floorsInSite - Retrieves Floors in the Site**

**Example URL:** `http://<MPact Server ip>/stats/services/rest/v1/feature/list/floorsInSite?q=sid%3DSite-1`

**Parameters**

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>siID</td>
<td>The Id of site where the access point resides.</td>
</tr>
</tbody>
</table>

**Http Response**

```json
{
  "body": {
    "queryData": {
      "data": [
        {
          "Floor": {
            "siID": "Site-1",
            "siLat": "37.7750 N",
            "siName": "Site-1",
            "pcid": "Campus-1",
            "siLong": "122.4183 W",
            "siDesc": "Site-1",
            "arID": "Area-1",
            "arName": "Area-1",
            "arDesc": "Area-1",
            "flImHeightM": "9",
            "flImHeightP": "995",
            "f1GlobalNorth": "320",
            "flImWidthM": "18",
            "flName": "Floor-1",
            "flImWidthP": "1858",
            "flDesc": "Floor-1",
            "flID": "Floor-1",
            "flPlanURL": "/stats/services/rest/v1/bss/Floor-1.jpg",
            "flImUnits": "pixels",
            "ts": "1389420484285",
            "cid": "Site-1#Area-1#Floor-1"
          }
        }
      ]
    }
  }
  "queryResult": {
    "isSuccessful": "true",
    "success": {
      "name": " Site-1#Area-1#Floor-1",
      "description": " Site-1#Area-1#Floor-1"
    }
  }
}
"missRatio" : "0.0",
"timeElapsedMsec" : "18",
"totalResults" : "1"
}
}
}

2.10.12 hierarchyInCountry - Retrieves Hierarchy for a Country

Example URL: http://<MPact Server ip>/stats/services/rest/v1/feature/list/hierarchyInCountry?q=coID%3DCountry-1

Parameters

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>coID</td>
<td>The Country Id.</td>
</tr>
<tr>
<td>creID</td>
<td>The Country region Id.</td>
</tr>
<tr>
<td>ciID</td>
<td>The City Id.</td>
</tr>
<tr>
<td>cmID</td>
<td>The Campus Id.</td>
</tr>
<tr>
<td>siID</td>
<td>The Id of site where the access point resides.</td>
</tr>
<tr>
<td>f1ID</td>
<td>The Floor Id.</td>
</tr>
</tbody>
</table>

Http Response

{
  "body" : {
    "queryData" : {
      "children" : [ {
        "pcid" : "sys",
        "coID" : "Country-1",
        "desc" : "Country-1",
        "name" : "Country-1",
        "type" : "Country",
        "children" : [ {
          "desc" : "CountryRegion-1",
          "pcid" : "Country-1",
          "creID" : "CountryRegion-1",
          "name" : "CountryRegion-1",
          "type" : "CountryRegion",
          "children" : [ {
            "name" : "City-1",
            "desc" : "City-1",
          } ]
        } ]
      } ]
    }
  }
}
"pcid" : "CountryRegion-1",
"ciID" : "City-1",
"type" : "City",
"children" : [ {
    "cmID" : "Campus-1",
    "desc" : "Campus-1",
    "pcid" : "City-1",
    "name" : "Campus-1",
    "type" : "Campus",
    "children" : [ {
        "siID" : "Site-1",
        "siLat" : "37.7750 N",
        "name" : "Site-1",
        "pcid" : "Campus-1",
        "siLong" : "122.4183 W",
        "desc" : "Site-1",
        "type" : "Site",
        "children" : [ {
            "siID" : "Site-1",
            "arID" : "Area-1",
            "name" : "Area-1",
            "desc" : "Area-1",
            "type" : "Area",
            "children" : [ {
                "arID" : "Area-1",
                "siID" : "Site-1",
                "flImHeightM" : "9",
                "flImHeightP" : "995",
                "flGlobalNorth" : "320",
                "flImWidthM" : "18",
                "name" : "Floor-1",
                "flImWidthP" : "1858",
                "desc" : "Floor-1",
                "flID" : "Floor-1",
                "flPlanURL" : "/stats/services/rest/v1/bss/Floor-1.jpg",
                "flImUnits" : "pixels",
                "type" : "Floor",
                "ts" : "1389420484285",
                "cid" : "Floor-1"
            } ]
        } ]
    } ]
} ]
"ts" : "1389420484285",
"cid" : "Area-1"
"queryResult" : {
  "isSuccessful" : "true",
  "success" : {
    "missRatio" : "0.0",
    "timeElapsedMsec" : "52",
    "totalResults" : "1"
  }
}
}
2.10.13 tagsInSite - Retrieve Beacons in Site

Example URL: http://<MPact Server ip>stats/services/rest/v1/feature/list/tagsInSite?q=siID%3DSite11412036584350

Parameters

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>arID</td>
<td>The area identifier (primary key)</td>
</tr>
<tr>
<td>siID</td>
<td>The Id of site where an access point resides.</td>
</tr>
<tr>
<td>flID</td>
<td>The floor Id.</td>
</tr>
<tr>
<td>tagID</td>
<td>The beacon Id.</td>
</tr>
</tbody>
</table>

Http Response

```
{
  "body" : {
    "queryData" : {
      "data" : [ {
        "PlaceHolder" : {
          "dvID" : "Tag_0424ae",
          "siID" : "Site11412036584350",
          "flGlobalNorth" : "0",
          "isMob" : "False",
          "flImHeightM" : "200",
          "inStatus" : "active",
          "phOff" : "1",
          "flID" : "Floor11412036584351",
          "flImUnits" : "Meter",
          "flImHeightP" : "442",
          "phType" : "Position",
          "flName" : "Floor1",
          "TagStatus_ts" : "1415660272617",
          "siLong" : "-54.6021",
          "phName" : "N-1",
          "phPos" : "(108.54,42.68)",
          "phID" : "Position_N-1_1412036791657",
          "siName" : "Site1",
          "clID" : "big ipadfggytrff-A9C6CFEA-0EC3-47E5-80BD-4F7D32081A94",
          "flPlanURL" : "/stats/services/rest/v1/bss/plan/floors/Floor-4 (1).jpg",
          "siLat" : "-20.4682",
          "taMac" : "0424ae",
          "phAntPat" : "Semi-Ellipse",
```
"phDir" : "0",
"tsBLDaysRemaining" : "336",
"taName" : "0424ae",
"pcid" : "sys",
"flImWidthM" : "400",
"Tag_ts" : "1412036863343",
"phMajor" : "0",
"phMinor" : "0",
"flImWidthP" : "1106",
"tsBL" : "51",
"ts" : "1412036810800",
"cid" : "Site11412036584350#Floor11412036584351#Position_N-1_1412036791657"}
}
}]
,"queryResult" : {
"isSuccessful" : "true",
"success" : {
"missRatio" : "0.0",
"timeElapsedMsec" : "9",
"totalResults" : "1"
}
}
}
2.11 MPact APIs Using the Request Post Method

2.11.1 Create Site with Default Floor

Example URL: http://<MPact Server ip>/stats/services/rest/v1/feature/save/

Use the following string to create a site with a default floor plan:

**Save Site**

```json
{
    "data" : [ {
        "Site" : {
            "siDesc" : "CAUS1_10_",
            "siID" : "CAUS1_10_",
            "siName" : "CAUS1_10_",
            "pcid" : "sys",
            "siLat" : "10.6701",
            "siLong" : "-6.8225"
        }
    }]
}
```

**Save Floor**

```json
{
    "data" : [ {
        "Floor" : {
            "siID" : "CAUS1_10_",
            "flName" : "Floor 1",
            "flDesc" : "Floor 1",
            "flImWidthM" : "-3.4028234663852886E38",
            "flPlanURL" : null,
            "flImHeightM" : "-3.4028234663852886E38",
            "flID" : "CAUS1_10_Floor 1_1",
            "flImUnits" : "Meter",
            "flImHeightP" : "630",
            "flImWidthP" : "1183"
        }
    }]
}
```
**Save Placeholder**

```
{
    "data" : [ {
        "PlaceHolder" : {
            "phDesc" : "ACCESS_POINT",
            "phType" : "Position",
            "siID" : "CAUS1_10_",
            "phPos" : "(35.3085106382979,2.6780794021930774)",
            "plannedDvMac" : "00:23:68:41:dc:50",
            "phName" : "00-23-68-41-dc-50",
            "flID" : " CAUS1_10_Floor 1_1",
            "ts" : "1435178098988"
        }
    }
    ]
}
```

**2.11.2 Install Beacon**

**Example URL:** http://<MPact Server ip>/stats/services/rest/v1/proc/save/installTag

Use the following string to install a beacon:

**Install Beacon**

```
{
    "taName": "41dc50", //last 3 bytes of MAC
    "taMac": "41dc50", //last 3 bytes of MAC
    "dvModel": "ATLS-T1B",
    "dvSku": "MPACT-T1B10-000-WR",
    "inStatus": "installed",
    "phID": "Position_00:23:68:41:dc:50"
}
```
2.11.3 Update Status for Neighboring Beacons

Example URL: http://<MPact Server ip>/stats/services/rest/v1/proc/save/
updateStatusForNeighboringTags

Use the following string to update the status of neighboring beacons:

```json
{
    "clID": "32fab6",
    "Tags": [
        {
            "taName": "<3 bytes mac>",
            "tsBL": "55" //battery life percentage
        },
        {
            "taName": "<3 bytes mac>",
            "tsBL": "74"
        },
        {
            "taName": "<3 bytes mac>",
            "tsBL": "100"
        }
    ]
}
```
If you have a problem with your equipment, contact Support for your region. Support and issue resolution is provided for products under warranty or that are covered by a services agreement. Contact information and Web self-service is available by visiting www.zebra.com/support.

When contacting Support, please provide the following information:

- MAC ID of the unit
- Model number or product name
- Software type and version number

Support responds to calls by email or telephone within the time limits set forth in support agreements. If you purchased your product from a business partner, contact that business partner for support.

**Customer Support Web Site**

The support site, located at www.zebra.com/support provides information and online assistance including developer tools, software downloads, product manuals, support contact information and online repair requests.

**Manuals**

To see manuals, go to: www.zebra.com/support.