PDT 80XX WWAN
with Windows Mobile 2003 for Pocket PCs
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Patents
This product is covered by one or more of the following U.S. and foreign Patents:
U.S. Patent No. 4,593,186; 4,603,262; 4,607,156; 4,652,750; 4,673,805; 4,736,095; 4,758,717; 4,760,248; 4,806,742; 4,816,660; 4,845,350; 4,896,026; 4,897,532; 4,923,281; 4,933,538; 4,992,717; 5,015,833; 5,017,795; 5,021,641; 5,029,193; 5,047,617; 5,048,081; 5,060,553; 5,113,445; 5,130,520; 5,140,144; 5,142,550; 5,149,950; 5,153,461; 5,157,687; 5,168,148; 5,168,149; 5,180,904; 5,216,232; 5,229,591; 5,230,088; 5,235,167; 5,243,655; 5,247,162; 5,250,791; 5,250,792; 5,260,553; 5,262,627; 5,262,628; 5,266,787; 5,278,398; 5,280,162; 5,280,163; 5,280,164; 5,280,165; 5,280,166; 5,304,786; 5,304,788; 5,306,900; 5,324,924; 5,337,361; 5,337,362; 5,337,363; 5,337,364; 5,367,151; 5,367,152; 5,373,148; 5,378,882; 5,396,053; 5,396,055; 5,399,846; 5,408,081; 5,410,139; 5,410,140; 5,412,198; 5,418,812; 5,420,411; 5,436,440; 5,444,231; 5,449,891; 5,449,893; 5,468,949; 5,471,042; 5,478,998; 5,479,000; 5,479,002; 5,479,441; 5,504,322; 5,504,323; 5,504,324; 5,519,577; 5,528,621; 5,532,469; 5,543,610; 5,545,889; 5,557,092; 5,578,810; 5,581,073; 5,581,070; 5,589,679; 5,590,680; 5,608,202; 5,612,531; 5,619,026; 5,627,359; 5,637,992; 5,648,229; 5,688,803; 5,675,139; 5,693,929; 5,698,835; 5,705,800; 5,714,746; 5,723,851; 5,734,153; 5,742,043; 5,743,479; 5,745,794; 5,754,587; 5,756,516; 5,763,863; 5,767,500; 5,789,728; 5,789,731; 5,808,287; 5,811,785; 5,811,787; 5,815,811; 5,821,519; 5,821,520; 5,823,812; 5,826,050; 5,848,064; 5,850,078; 5,861,615; 5,874,720; 5,875,415; 5,900,617; 5,902,989; 5,907,146; 5,912,450; 5,914,476; 5,917,173; 5,920,039; 5,923,025; 5,929,420; 5,945,658; 5,945,659; 5,946,194; 5,959,285; 6,002,918; 6,021,947; 6,029,894; 6,031,830; 6,036,098; 6,047,892; 6,050,491; 6,053,413; 6,056,200; 6,065,676; 6,067,297; 6,082,621; 6,084,528; 6,086,482; 6,092,725; 6,101,483; 6,102,933; 6,104,620; 6,114,712; 6,115,678; 6,119,846; 6,123,265; 6,131,814; 6,138,180; 6,142,379; 6,172,478; 6,176,426; 6,178,426; 6,186,400; 6,188,680; 6,209,788; 6,209,789; 6,216,951; 6,220,514; 6,243,417; 6,244,513; 6,247,647; 6,268,061; 6,250,551; 6,295,031; 6,308,061; 6,308,892; 6,321,990; 6,329,213; 6,330,244; 6,336,587; 6,340,115; 6,340,119; 6,348,773; 6,380,949; 6,394,355; 7,105,685; 7,341,584; 7,344,501; 7,359,483; 7,362,453; 7,363,700; 7,363,918; 7,369,078; 7,369,124; 7,391,250; 7,405,077; 7,406,581; 7,414,171; 7,414,172; 7,418,550; 7,419,548; 7,423,468; 7,424,035; 7,430,158; 7,430,159; 7,431,562; 7,436,104.
Invention No. 55,358; 62,539; 69,060; 69,187; NI-068564 (Taiwan); No. 1,601,796; 1,907,875; 1,955,269 (Japan); European Patent 367,299; 414,281; 367,300; 367,298; UK 2,072,832; France B1/03938; Italy 1,138,713
rev. 06/02
Quick Reference

Introduction
Congratulations on your purchase of Symbol Technologies’ PDT 8000 WAN Terminal with Windows® Mobile 2003 software for Pocket PCs! Its unique combination of features make this product superior for use in a wide range of applications. These features include:

- Microsoft® Windows® Mobile 2003 Software operating system
- RF communication via a wide area network (PDT 8037/8056) or Symbol's Spectrum24® wireless network (PDT 8056)
- USB Client
- 1-Dimensional barcode scanning capability
- 3.9 inch 1/4 VGA Color LCD
- Touch screen
- Printing support
- IrDA-compliant interface for printing and communications.

About This Guide
This guide describes how to set up and use the terminal. Within this guide, the term PDT 8000 refers to the Spectrum24/WAN and WAN only versions of the terminal. Specific topics covered include:

- Accessories on page 3
- Parts of the Terminal on page 4
- Installing the SIM Card on page 6
- Inserting a Compact Flash Storage Card on page 7
- Removing a Compact Flash Storage Card on page 7
- Inserting an MMC/SD Storage Card on page 8
- Removing an MMC/SD Storage Card on page 8
- Installing Batteries on page 9
- Charging the Battery on page 10
- Starting the Terminal on page 12
- Adjusting the Backlight on page 13
The PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide (p/n 72-67082-xx) details the applications available for the terminal. For the latest version of this guide go to: http://www.symbol.com/manuals.
Quick Reference

Accessories
Each terminal requires one 7.4 volt 1130 mAh prismatic lithium-ion battery. The following optional accessories are available from Symbol Technologies:

- Additional lithium-ion battery (p/n 21-54882-01)
- Stylus for performing pen functions (11-55475-05)
- Cables:
  - Snap-On DEX cable (p/n CBL-8000-100-DEX)
  - Snap-On Autocharger (p/n VCA8000-01)
  - Snap-On Printer cable (p/n CBL-8000-100-INT1, CBL-8000-100-CTC, CBL-8000-100-PAX, CBL-8000-100-ON1)
  - Serial Charging Cable (p/n 25-55853-01)
  - USB Cable (p/n 25-59272-01)
  - Power Supply with cables (p/n CBL-8000-100U)
- Snap-On Modem Module (p/n MDM8000-xxx)
- Magnetic Stripe Reader (p/n MSR8000)
- Single-Slot Serial Cradle (p/n CRD8000-100S)
- Single-Slot Modem Cradle (p/n CRD8000-1000M)
- Four-Slot Charging Cradle (p/n CHS8000-4000C, CHS8000-4000B)
- Four-Slot USB-to-Ethernet Cradle (p/n CRD8000-4000E)
- Vehicle Cradle (p/n VCD8000-R000)
- Holster (p/n 11-57530-02).
Parts of the Terminal

Front View

- Ruggedized End Cap (PDT 8056 only)
- Microphone
- TFT LCD (color)
- Power Button
- Speaker
- Scan LED
- Charge LED

Top View

- 1-D Exit Window
- Audio Jack

PDT 80XX WWAN with Windows Mobile 2003 for Pocket PCs
Quick Reference

Parts of the Terminal (continued)

Back View
- Scan Button
- Stylus
- Battery Door

Side View
- Scan Button
- Handstrap
- IrDA Port

Bottom View
- Serial, USB & Charge Port
Installing the SIM Card
1. Slide the latches on the battery door up and lift the battery door away from the terminal. If the battery is installed, remove it (see Installing Batteries on page 9).
2. Slide the metal clip on the SIM cardholder door to the left to release the SIM cardholder.
3. Lift the cardholder door to an upright position
4. Insert the card between the cardholder body and the metal clip; be sure the beveled corner of the SIM card is on the top left.
5. Close the cardholder door (with the contact area of the card facing down).
6. Slide the metal clip to the right to lock it in place.
7. Reinsert the battery and replace the battery door (see Installing Batteries on page 9).
Quick Reference

Inserting a Compact Flash Storage Card
The PDT 8037 has a slot for a compact flash storage card which includes a compartment door that prevents the card from coming out if the terminal is dropped. To insert a compact flash card:

1. Unscrew and remove the compact flash storage card compartment door on the top of the terminal.

2. Insert a new compact flash storage card into the compartment. Ensure it is fully inserted for proper operation.

3. Screw the compartment door back on.

Removing a Compact Flash Storage Card

1. Unscrew and remove the compact flash storage card compartment door on the top of the terminal.

2. Use the stylus to press the flash card release button inside the flash card compartment. The card pops out.
Inserting an MMC/SD Storage Card

The terminal has a slot for an MMC/SD storage card which includes a compartment door that prevents the card from coming out if the terminal is dropped. To insert an MMC/SD storage card:

1. Unscrew and remove the card compartment door on the top of the terminal.

2. Insert a new MMC/SD storage card, with the contacts on the card facing up, into the compartment. Ensure it is fully inserted and locks into place for proper operation.

3. Screw the compartment door back on.

Removing an MMC/SD Storage Card

1. Unscrew and remove the card compartment door on the top of the terminal.

2. Using the stylus, push against the MMC/SD storage card to activate its spring release mechanism. The card pops out.
Quick Reference

Installing Batteries
1. Remove the battery door.

2. Slide the latches on both sides of the battery down, to ensure they are in the unlock position. Insert the battery into the compartment.

3. Lock the battery into place by sliding the latches on the battery up.

4. Replace the battery door.

Caution: Do not expose the battery to temperatures in excess of 140°F (60°C). Do not disassemble, incinerate, or short circuit the battery.
Charging the Battery

Charging the Main Battery and Memory Backup Battery

Before using your terminal for the first time, charge the lithium-ion battery in the terminal for approximately four hours, using the Serial Charging Cable or any other appropriate accessory.

Note: To ensure the quickest charging time, turn the terminal off while charging.

WARNING

Do not place your terminal into a charging device without a main battery installed. See Installing Batteries on page 9.

Your terminal is equipped with a memory backup battery which automatically charges from the fully-charged lithium-ion battery. This backup battery retains data in memory when the terminal’s battery is removed, and can take up to 20 hours to charge when you first use your terminal.

Note: If you remove your lithium-ion battery before the backup battery is fully charged, data may be lost. For this reason, DO NOT remove the battery before the backup battery is fully charged, which can take up to 20 hours.

Caution: It is not recommended to use RF communications when battery is charging. For communication instructions, refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide.
Charging the Battery Using the Serial Charging Cable

The terminal charge LED blinks amber to indicate that the terminal battery is charging and turns solid amber when charging is complete. The battery fully charges in less than four hours, if the terminal is not in use. See LED Indicators on page 24 for other indications.

Charging the Battery Using a Cradle

You can charge the main battery using the CRD 8000-1000S, CRD 8000-1000M, CHS 8000-4000C/B, CRD 8000-4000E or VCD 8000-R000. For more information, see the setup instructions in the respective Quick Reference Guides.

Note: You can also charge the battery using the MDM 8000, VCA 8000-01 or MSR 8000. For more information, see the setup instructions in the respective Quick Reference Guides.
Charging the Spare Battery
You can charge a spare battery using the CRD 8000-1000S, CRD 8000-1000M, CHS 8000-4000B, CRD 8000-4000E or VCD 8000-R000. For more information, see the setup instructions in the respective Quick Reference Guides.

Note: You can also use a UBC Adaptor (p/n 21-32665-33) to charge spare batteries. Refer to the UBC 2000 Universal Battery Charge Product Guide for more information.

Starting the Terminal
Press the red power button to turn the terminal on. If the terminal does not power on see Troubleshooting on page 26.

As the terminal initializes its unique Flash File system, the Symbol splash screen displays for about 60 seconds. When the Welcome screen appears, tap anywhere on the screen to continue to the Align screen. Note that these screens also appear every time you perform a hard reset.

Aligning the Screen
To align your terminal so the cursor on the touch screen aligns with the tip of your stylus:

1. If necessary, adjust the backlight on the terminal so the screen is readable (see Adjusting the Backlight on page 13).
2. Remove the stylus from the handstrap of the terminal.
Quick Reference

3. Tap the center of each target that appears on the Calibration screen with the tip of the stylus.

4. Follow the directions on the screen which explains how to use the stylus and pop-up menus, and allows you to set your city and time zone.

Note: To align your screen at anytime, press Shift + 2 to launch the Calibration screen.

Initiating a Network Connection
Before using the terminal, set up the Spectrum24, GPRS (General Packet Radio Service) or GSM (Global System for Mobile Communication) network connection. Refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide for setup instructions.

Adjusting the Backlight
Use the key combinations below to adjust the backlight.

<table>
<thead>
<tr>
<th>Keys</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shift + App Key 2 or Shift + App Key 3</td>
<td>Turn backlight on or off.</td>
</tr>
<tr>
<td>Shift + Left Arrow</td>
<td>Decrease backlight (decrease brightness)</td>
</tr>
<tr>
<td>Shift + Right Arrow</td>
<td>Increase backlight (increase brightness)</td>
</tr>
</tbody>
</table>
Using a Headset
Your terminal is equipped with an audio connector which can be connected to a headset. To use the headset, plug the headset jack into the audio connector on the top of the terminal. Symbol recommends a 2.5mm jack headset, p/n 50-11300-050.

Note: GSM audio is only available through the headset. For GSM information, refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide.

For more detailed headset information, refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide.

Using the Keyboard
Note: Key functions can be changed by an application. Your keyboard may not function exactly as described. For more detailed keyboard information, refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide.
Quick Reference

The keyboard uses a numeric keypad that produces the numbers (0-9) and assorted functions. The keyboard is color-coded to indicate particular actions that are produced when the modifier (Shift) key is pressed. The keyboard default is numeric, producing numbers.

<table>
<thead>
<tr>
<th>Key</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>App Key 1</td>
<td>Launches application assigned to Button 1. Refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide for more information on assigning applications to button.</td>
</tr>
<tr>
<td>App Key 2</td>
<td>Press the App Key 2 key to launch the Inbox application. Also see Adjusting the Backlight on page 13.</td>
</tr>
<tr>
<td>App Key 3</td>
<td>Launches application assigned to Button 3. Refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide for more information on assigning applications to button. Also see Adjusting the Backlight on page 13.</td>
</tr>
<tr>
<td>Backspace</td>
<td>Press Shift + 7 to erase information entered on the display, one character at a time.</td>
</tr>
</tbody>
</table>
### Using the Stylus

The stylus selects items and enters information. The stylus functions as a mouse.

- **Tap**: Touch the screen once with the stylus to open items and select options.
- **Drag**: Hold the stylus on the screen and drag across the screen to select text and images. Drag in a list to select multiple items.
- **Tap-and-hold**: Tap and hold the stylus on an item to see a list of actions available for that item. On the pop-up menu that appears, tap the action you want to perform.

### Key Action

<table>
<thead>
<tr>
<th>Key</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bottom</td>
<td>Press Shift + 9. Action is application dependent.</td>
</tr>
<tr>
<td>Clear</td>
<td>Press Shift + 1. Action is application dependent.</td>
</tr>
<tr>
<td>Enter/Yes</td>
<td>Press Enter after entering data or a command.</td>
</tr>
<tr>
<td>Left Arrow</td>
<td>See <em>Adjusting the Backlight</em> on page 13.</td>
</tr>
<tr>
<td>Next</td>
<td>Action is application dependent.</td>
</tr>
<tr>
<td>No</td>
<td>Press Shift + 0. Action is application dependent.</td>
</tr>
<tr>
<td>Page-up and Down</td>
<td>Press Shift + Up Arrow. Action is application dependent.</td>
</tr>
<tr>
<td></td>
<td>Press Shift + Down Arrow. Action is application dependent.</td>
</tr>
<tr>
<td>Power</td>
<td>Press Power to suspend/resume the terminal.</td>
</tr>
<tr>
<td></td>
<td>See <em>Starting the Terminal</em> on page 12.</td>
</tr>
<tr>
<td>Previous</td>
<td>Action is application dependent.</td>
</tr>
<tr>
<td>Right Arrow</td>
<td>See <em>Adjusting the Backlight</em> on page 13.</td>
</tr>
<tr>
<td>Shift</td>
<td>Press Shift, then another key to produce the function above that key (shown in blue). See individual key descriptions in this table for additional Shift key usage.</td>
</tr>
<tr>
<td>Tab</td>
<td>Press Tab to move from field to field.</td>
</tr>
<tr>
<td>Top</td>
<td>Press Shift + 3. Action is application dependent.</td>
</tr>
</tbody>
</table>

**Using the Stylus**

The stylus selects items and enters information. The stylus functions as a mouse.

- **Tap**: Touch the screen once with the stylus to open items and select options.
- **Drag**: Hold the stylus on the screen and drag across the screen to select text and images. Drag in a list to select multiple items.
- **Tap-and-hold**: Tap and hold the stylus on an item to see a list of actions available for that item. On the pop-up menu that appears, tap the action you want to perform.
Today Screen
When you turn on your terminal for the first time each day (or after 4 hours of inactivity), the Today screen appears. You can also display it by tapping Start - Today. On the Today screen, you can see important information for the day.

- Tap to switch to a program.
- Tap to change volume or mute all sounds.
- Tap to change date and time.
- Tap to open an item.
- The day at a glance.
- Tap to create a new item.
- Tap to view connection status.

Note: Today screen may vary depending on your terminal configuration.

The Today Screen is customizable. Tap Start - Settings - Today. Use the Appearance tab to customize the background and the Items tab to change the list and order of items that appear on the screen.
Navigation Bar and Command Bar

The navigation bar at the top of the screen displays the active program and current time, and allows the program to be switched and screens to be closed. The command bar at the bottom of the screen contains menus and buttons to perform tasks in programs.

The Start Menu is customizable. Tap `Start - Settings - Menus`. Use the Start Menu tab to check what items should appear on the menu.
Quick Reference

Input Methods
Enter information in any program by typing with the keyboard, or use the input panel to type with the soft keyboard, write using Block Recognizer, Letter Recognizer or Transcriber. In any case, the characters appear as typed text on the screen. To show or hide the input panel, tap the Input Panel button. Tap the arrow next to this button to view input methods.

When you use the input panel, your terminal anticipates the word you are typing or writing and displays it above the input panel. When you tap the displayed word, it is inserted into your text at the insertion point. The more you use your terminal, the more words it learns to anticipate.

Using the Soft Keyboard
1. Tap the arrow next to the Input Panel button, then Keyboard.
2. On the soft keyboard, tap the keys with your stylus.
Using the Block Recognizer
1. Tap the arrow next to the Input Panel button, then Block Recognizer.

2. Write a letter in the left side of the box, or a number in the right side, using special character strokes.

When you write a letter, it is converted to typed text on the screen. For instructions on entering Block Recognizer characters, with Block Recognizer open, tap the question mark next to the writing area, or see Block Recognizer Characters on page 21.

Using the Letter Recognizer
1. Tap the arrow next to the Input Panel button, then Letter Recognizer.

2. Write letters or numbers in the writing area, just as you would on paper. Write capital letters in the left side of the box, numbers in the right side, and lower case letters in the center.

When you write a letter, it is converted to typed text on the screen. For instructions on using Letter Recognizer, with Letter Recognizer open, tap the question mark next to the writing area.
Quick Reference

Using the Transcriber
1. Tap the arrow next to the Input Panel button, then **Transcriber**.

2. Write anywhere on the screen. What you write on the screen will be converted to text.

**Block Recognizer Characters**
The following chart is a partial display of the characters you can write while using the Block Recognizer (the dot on each character is the starting point for writing).

<table>
<thead>
<tr>
<th>Letter Area</th>
<th>Number/Punctuation Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>0</td>
</tr>
<tr>
<td>B</td>
<td>1</td>
</tr>
<tr>
<td>C</td>
<td>2</td>
</tr>
<tr>
<td>D</td>
<td>3</td>
</tr>
<tr>
<td>E</td>
<td>4</td>
</tr>
<tr>
<td>F</td>
<td>5</td>
</tr>
<tr>
<td>G</td>
<td>6</td>
</tr>
<tr>
<td>H</td>
<td>7</td>
</tr>
<tr>
<td>I</td>
<td>8</td>
</tr>
<tr>
<td>J</td>
<td>9</td>
</tr>
<tr>
<td>K</td>
<td>0</td>
</tr>
<tr>
<td>L</td>
<td>1</td>
</tr>
<tr>
<td>M</td>
<td>2</td>
</tr>
</tbody>
</table>

- space: __________________________
- back space: ____________________
- enter: ________________________
- back space: ____________________
Scanning with the Terminal
The terminal has an integrated scanner which collects data by scanning bar codes. Refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide for information on configuring your terminal for scanning.

To scan bar codes with the terminal:
1. Launch the terminal’s scanning application.
2. Aim the scanner at the bar code, as shown below (PDT 8056 shown).
3. Press the scan trigger. Ensure the red scan beam covers the entire bar code. The green scan LED lights and a beep sounds to indicate a successful decode.

Resetting Your Terminal
If your terminal stops responding to input, reset it.

Performing a Soft Reset
A soft reset restarts the terminal and retains all stored records and entries.

Caution: Files open during a soft reset may not be retained. DO NOT perform a soft reset if the terminal is suspended. Press the Power button to wake the terminal.
Quick Reference

To perform a soft reset press and hold the power key (for approximately ten seconds) and release it as soon as the screen changes and the terminal begins to reboot.

Performing a Hard Reset
A hard reset also restarts your terminal, but erases all stored records and entries in RAM. Therefore, never perform a hard reset unless a soft reset does not solve your problem.

Note: With a hard reset, formats, preferences, date and time, and other settings are restored to their factory default settings. You can restore any data previously synchronized with your computer during the next ActiveSync operation. Refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide.

1. Remove the battery door.
2. Press and release Power Key + Scan Button.
3. Replace the battery door.
4. As the terminal reboots, the Symbol splash screen displays for about 60 seconds.
5. Realign the screen as described on page 12.

Host Communications
The terminal can communicate with a host computer either directly through its serial port, USB port, IrDA port, or wirelessly via the wide area network or the Spectrum24® wireless LAN. For more information on setting up and performing communications with your terminal, refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide.

Using the Accessories
The terminal can communicate with a host computer using the Serial Charging Cable, the USB Cable, the Single-Slot Serial
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Cradle, the Single-Slot Modem Cradle, the Four-Slot USB-to-
Ethernet Cradle, the Vehicle Cradle or the Snap-On-Modem. For
more information, see the communication instructions in the PDT
8000 Series with Windows Mobile 2003 Software for Pocket PCs
Product Reference Guide.

Communicating with Printers
To print from a standard printer:
1. Attach the appropriate snap-on-printer cable to the serial
port in the bottom of the terminal.
2. Attach the other end of the cable to the Data Communica-
tions Connector on the printer.
3. Run the application’s print function.

To print from an IrDA-compliant printer:
1. Point the IrDA port on the side of the terminal at the IrDA port
on the printer, at a maximum distance of 39 inches.
2. Run the application’s print function.

Note: The terminal must have software configured to com-
municate with the printer you are using.

LED Indicators

<table>
<thead>
<tr>
<th>LED</th>
<th>Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charge LED - Amber</td>
<td></td>
</tr>
<tr>
<td>Off</td>
<td>Not connected to charger.</td>
</tr>
<tr>
<td>Slow blinking amber</td>
<td>Terminal is charging.</td>
</tr>
<tr>
<td>Fast blinking amber</td>
<td>Error in charging.</td>
</tr>
<tr>
<td>Solid amber</td>
<td>Charging is complete.</td>
</tr>
<tr>
<td>Scan LED</td>
<td></td>
</tr>
<tr>
<td>Off</td>
<td>Not scanning.</td>
</tr>
<tr>
<td>Solid red</td>
<td>Laser enabled. Scanning in process.</td>
</tr>
<tr>
<td>Solid green</td>
<td>Successful decode.</td>
</tr>
</tbody>
</table>
Quick Reference

Maintaining the Terminal
- Do not scratch the screen. Use the supplied stylus or plastic-tipped pens intended for use with a touch-sensitive screen. Never use a pen or pencil or other sharp object on the screen.
- Although your terminal is water and dust resistant, do not expose it to rain or moisture for an extended period of time.
- The touch-sensitive screen of your terminal contains glass. Do not drop your terminal or subject it to strong impact.
- Protect your terminal from temperature extremes. Do not leave it on the dashboard of a car on a hot day, and keep it away from heat sources.
- Do not store or use your terminal in any location that is extremely dusty, damp or wet.
- If the surface of the terminal screen becomes soiled, clean it with a soft cloth moistened with a diluted window-cleaning solution.

Using the holster
An optional holster, to store the terminal when not in use, is available through Symbol. Hook the holster on to your belt and insert the terminal, with the display facing you, as shown.
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Terminal does not turn on.</td>
<td>Lithium-ion battery not charged.</td>
<td>Charge or replace the lithium-ion battery in the terminal.</td>
</tr>
<tr>
<td></td>
<td>Battery not installed properly.</td>
<td>Ensure battery is installed properly. See <a href="#">Installing Batteries</a> on page 9.</td>
</tr>
<tr>
<td></td>
<td>System crash.</td>
<td>Perform a hard reset. See <a href="#">Resetting Your Terminal</a> on page 22.</td>
</tr>
<tr>
<td>Rechargeable lithium-ion battery did not charge.</td>
<td>Battery failed.</td>
<td>Replace battery. If your terminal still does not operate, try a soft reset, then a hard reset; see <a href="#">Resetting Your Terminal</a> on page 22.</td>
</tr>
<tr>
<td></td>
<td>Terminal removed from cradle while battery was charging.</td>
<td>Insert terminal in cradle and begin charging. The lithium-ion battery requires up to four hours to recharge fully.</td>
</tr>
<tr>
<td>Cannot see characters on display.</td>
<td>Terminal not powered on.</td>
<td>Press the Power key.</td>
</tr>
<tr>
<td>During data communication, no data was transmitted, or transmitted data was incomplete.</td>
<td>Terminal removed from cradle during communications.</td>
<td>Replace the terminal in the cradle and re-transmit.</td>
</tr>
<tr>
<td></td>
<td>Incorrect cable configuration.</td>
<td>See your System Administrator.</td>
</tr>
<tr>
<td></td>
<td>Communication software was incorrectly installed or configured.</td>
<td>Perform setup as described in the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide.</td>
</tr>
<tr>
<td>No sound is audible.</td>
<td>Volume setting is low or turned off.</td>
<td>Check the System Volume slider in the Sounds &amp; Notifications properties dialog box (under Start-Settings) to ensure the volume is set to an adequate level.</td>
</tr>
</tbody>
</table>

---

**PDT 80XX WWAN with Windows Mobile 2003 for Pocket PCs**
## Quick Reference

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Terminal turns itself off.</td>
<td>Terminal is inactive.</td>
<td>Your terminal turns off after a period of inactivity. This period can be set from one to five minutes, in one-minute intervals. Check the Power dialog box (in the System tab under Start/Settings), and change the setting if you need a longer delay before the automatic shut off feature activates.</td>
</tr>
<tr>
<td>Terminal doesn’t recognize my handwriting.</td>
<td>Character strokes written incorrectly with the stylus.</td>
<td>For your terminal to recognize handwriting input with the stylus, characters must be written a certain way. Refer to the PDT 8000 Series with Windows Mobile 2003 Software for Pocket PCs Product Reference Guide for information about how to write character strokes.</td>
</tr>
<tr>
<td></td>
<td>Character strokes written on the wrong part of the LCD screen.</td>
<td>Make the character strokes in the lower character entry area on the screen — not on the display part of the screen.</td>
</tr>
<tr>
<td></td>
<td>Lower-case and upper-case letters, and numbers written on the wrong parts of the LCD screen.</td>
<td>Ensure you are writing letters and numbers in the correct part of the LCD screen. See Using the Block Recognizer on page 20 or Using the Letter Recognizer on page 20 depending on what input method you are using.</td>
</tr>
<tr>
<td>Terminal does not respond to a hard reset.</td>
<td>Battery door is attached.</td>
<td>You must remove the battery door before performing a hard reset.</td>
</tr>
<tr>
<td></td>
<td>Battery is not charged.</td>
<td>Charge the terminal. See Charging the Battery on page 10.</td>
</tr>
<tr>
<td>Tapping the screen buttons or icons does not activate the corresponding feature.</td>
<td>LCD screen not aligned correctly.</td>
<td>Align the screen. See Aligning the Screen on page 12.</td>
</tr>
<tr>
<td>Problem</td>
<td>Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>---------</td>
<td>-------</td>
<td>----------</td>
</tr>
<tr>
<td>A message appears stating that your terminal’s memory is full.</td>
<td>Too many files stored on the terminal.</td>
<td>Delete unused memos and records. You can save these records on your computer.</td>
</tr>
<tr>
<td>Memory allocation too low.</td>
<td></td>
<td>Adjust the memory allocation. Select Start, then Settings, and select the System tab. Tap Memory and adjust the slider.</td>
</tr>
<tr>
<td>Too many applications installed on the terminal.</td>
<td></td>
<td>If you have installed additional applications on your terminal, remove them to recover memory. Select Start, then Settings, and select the System tab. Tap Remove Programs, select the unused program and tap Remove.</td>
</tr>
<tr>
<td>Fail to communicate with IrDA printer.</td>
<td>Distance from printer is between 5 inches and 39 inches.</td>
<td>Bring the terminal closer to the printer or move it further away and attempt communications again.</td>
</tr>
<tr>
<td>Obstruction interfered with communication.</td>
<td></td>
<td>Check the path to ensure no objects were in the way.</td>
</tr>
<tr>
<td>Application is not enabled to run IrDA printing.</td>
<td></td>
<td>Printer support must be included with the application to run IrDA printing on the terminal. See your System Administrator.</td>
</tr>
<tr>
<td>When receiving beamed data an out of memory message appears.</td>
<td>Not enough free memory available for receiving data.</td>
<td>Your terminal requires at least twice the amount of memory available as the data you are receiving. For example, if you are receiving a 30K application, you must have at least 60K free.</td>
</tr>
<tr>
<td>Beamed data does not transmit.</td>
<td>Terminals too close together or too far apart.</td>
<td>Confirm that the terminals are at least 5 inches apart and at most 39 inches apart. Also ensure that there is a clear path between the two devices.</td>
</tr>
<tr>
<td></td>
<td>Insufficient room lighting.</td>
<td>Adjust the room lighting or move to a different location.</td>
</tr>
</tbody>
</table>
**Quick Reference**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your terminal does not accept scan input.</td>
<td>Scanning application is not loaded.</td>
<td>Verify that the unit is loaded with a scanning application. See your System Administrator.</td>
</tr>
<tr>
<td>Unreadable bar code.</td>
<td></td>
<td>Ensure the symbol is not defaced.</td>
</tr>
<tr>
<td>Distance between exit window and bar code is incorrect.</td>
<td></td>
<td>Ensure you are within proper scanning range.</td>
</tr>
<tr>
<td>Terminal is not programmed for the bar code.</td>
<td></td>
<td>Ensure the terminal is programmed to accept the type of bar code you are scanning.</td>
</tr>
<tr>
<td>Terminal is not programmed to generate a beep.</td>
<td></td>
<td>If you are expecting a beep on a good decode and don't hear one, check that the application is set to generate a beep on good decode.</td>
</tr>
<tr>
<td>Battery is low.</td>
<td></td>
<td>If the scanner stops emitting a laser beam when you press the trigger, check your battery level. <strong>Note:</strong> If the scanner is still not reading symbols, contact your distributor or Symbol Technologies.</td>
</tr>
</tbody>
</table>
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FOR THE LIMITED WARRANTIES AND SPECIAL PROVISIONS PERTAINING TO YOUR PARTICULAR JURISDICTION, PLEASE REFER TO YOUR WARRANTY BOOKLET INCLUDED WITH THIS PACKAGE OR PROVIDED WITH THE SOFTWARE PRINTED MATERIALS.
Battery Information

Symbol rechargeable battery packs are designed and constructed to the highest standards within the industry. However, there are limitations to how long your battery can operate or be stored before needing replacement. Many factors affect the actual life cycle of your battery pack, such as heat, cold, harsh environmental conditions and severe drops. When batteries are stored over six (6) months, some irreversible deterioration in overall battery quality may occur. Store your batteries discharged in a dry, cool place, removed from the equipment to prevent loss of capacity, rusting of metallic parts and electrolyte leakage. When storing batteries for one year or longer, they should be charged and discharged at least once a year. If an electrolyte leakage is observed, avoid any contact with affected area and properly dispose of the battery. An indication that your Symbol battery needs replacement is when normal run time begins to diminish. When you consistently experience significant loss of run time, replace your battery.

Standard warranty period for all Symbol batteries is 30 days, regardless if the battery was purchased separately or included as part of the mobile computer or bar code scanner.

For more information on Symbol batteries, please visit http://mysymbolcare.symbol.com/battery/batbasics1.html.

Ergonomic Recommendations

Caution: Even the best-designed products can be a potential source of injury/illness if used incorrectly. In order to avoid or minimize risk of ergonomic injury, follow the general recommendations below. Consult with your local Health & Safety Manager to ensure that you are meeting your company’s safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a neutral posture and avoid awkward positions
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Avoid static exertions
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures
- Take periodic rest breaks.
Regulatory Information

All Symbol devices are designed to be compliant with rules and regulations in locations they are sold and will be labeled as required.

Any changes or modifications to Symbol Technologies equipment, not expressly approved by Symbol Technologies, could void the user's authority to operate the equipment.

Laser Devices


Class 1 Laser devices are not considered to be hazardous when used for their intended purpose. The following statement is required to comply with US and international regulations:

Caution: Use of controls, adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure.

Class 2 laser scanners use a low power, visible light diode. As with any very bright light source, such as the sun, the user should avoid staring directly into the light beam. Momentary exposure to a Class 2 laser is not known to be harmful.
Quick Reference

Scanner Labeling

PDT 8056  PDT 8037
In accordance with Clause 5, IEC 825 and EN60825, the following information is provided to the user:

**ENGLISH**
CLASS 1
CLASS 1 LASER PRODUCT
Laser light
DO NOT STARE INTO BEAM
CLASS 2 LASER PRODUCT

**HEBREW**

1. לא תציר בأشן
2. לא תציר קשת

**DANISH / DANSK**
KLASSE 1
KLASSE 1 LASERPRODUKT
LASERLYS
SE IKKE IN I STRÅLEN
KLASSE 2 LASERPRODUKT

**ITALIAN / ITALIANO**
CLASSE 1
PRODOTTO AL LASER DI CLASSE 1
LUCE LASER
NON FISSARE IL RAGGIPRODOTTO AL LASER DI CLASSE 2

**DUTCH / NEDERLANDS**
KLASSE 1
KLASSE 1 LASERPRODUCT
LASERLICHT
NIET IN STRAAL STAREN
KLASSE 2 LASERPRODUCT

**NORWEGIAN / NORSK**
KLASS 1
KLASS 1 LASERPRODUKT
KLASSE 1 LASERLYS
IKKE INN I LYSSTRÅLEN
KLASS 2 LASERPRODUKT

**FINNISH / SUOMI**
LUOKKA 1
LUOKKA 1 LASERTUOTE
LASERVALO
ALÄ TUIJOTA SÄDETTÄ
LUOKKA 2 LASERTUOTE

**FRENCH / FRANÇAIS**
CLASSE 1
PRODUIT LASER DE CLASSE 1
LUMIÈRE LASER
NE PAS REGARDER LE RAYON-FISSEMENT
PRODUIT LASER DE CLASSE 2

**SPANISH / ESPAÑOL**
CLASE 1
PRODUCTO LASER DE LA CLASE 1
LUZ LASER
NO MIRE FUERTEMENTE EL HAZ
PRODUCTO LASER DE LA CLASE 2

**GERMAN / DEUTCH**
KLASSE 1
LASERPRODUKT DER KLASSE 1
LASERSTRahl
LASERSTRahl SCHAUEN
KLASSE 2 LASERPRODUKT DER KLASSE 2

**SWEDISH / SVENSKA**
KLASS 1
KLASS 1 LASERPRODUKT
KLASS 2 LASERSTRÅL
IKKE INN I LYSSTRÅLEN
KLASS 2 LASERPRODUKT
Quick Reference

Power Supply
Note: Use only a Symbol-approved power supply 50-14001-005 output rated 15VDC and minimum 2.5A. The power supply is certified to EN60950 with SELV outputs.

Hinweis: Benutzen Sie nur eine Symbol Technologies genehmigt Stromversorgung 50-14001-005 in den Ausgabe: 15VDC und minimum 2.5A. Die Stromversorgung ist bescheinigt nach EN60950 mit SELV Ausgaben

FCC RF Exposure Guidelines
This device was tested for typical body-worn operations. The use of third-party belt-clips, holsters, and similar accessories should not contain metallic components in its assembly. The use of these accessories that do not satisfy these requirements may not comply with FCC RF exposure compliance requirements, and should be avoided.

GSM Regulatory Warnings
Emergency Calls
The Worldwide GSM standard provides a single uniform number, 112, to dial in cases of emergency. Provided that your phone has found a network you will be able to make an emergency call. The call can be made regardless of any security codes and depending on a network, with or without a SIM card inserted.

Safety Information
The device complies with Internationally recognized standards covering Specific Absorption Rate (SAR) related to human exposure to electromagnetic fields from mobile phones. It is advisable to use the device only in the normal operating position.

Safety on the Road
Drivers are advised not to use the handset while their vehicle is in motion, except in emergencies. Use the hands-free facility to speak only if it does not divert your attention from the traffic.

Safety on Aircraft
You are required to switch off mobile phones when on board an aircraft or at any other time when instructed to do so by a member of the crew.

Pacemakers
It is recommended by pacemaker manufacturers that a minimum of 15cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid any possible interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

Persons with Pacemakers:
- Should always keep the device more than 15cm (6 inches) from their pacemaker when turned on
PDT 80XX WWAN
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2003 for Pocket PCs

- Should not carry the device in a breast pocket
- Should use the ear furthest from the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, turn off your device immediately.

Hearing Aids
The device may interfere with some hearing aids. In the event of interference you may want to consult your hearing aid supplier to discuss solutions.

Other Medical Devices
The device transmits radio frequency energy and has the potential to interfere with inadequately protected medical devices. Consult your physician or the manufacturer of the device to see if the particular device has sufficient protection.

It is good practice to turn off the device within a hospital or other medical facility where sensitive medical equipment is in use. In some countries, this is a legal requirement applying to all mobile phones and related equipment.

Effect on Vehicles
RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (including safety systems). Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Warning Notices
Please observe all warning notices with regard to the usage of mobile phones.

Potentially Hazardous Atmospheres
You are advised not to use this device at a refuelling point. You are reminded of the need to observe restrictions on the use of radio devices in fuel depots, chemical plants etc.

Radio Frequency Interference Requirements

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.
Quick Reference

Radio Frequency Interference Requirements - FCC
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radio Frequency Interference Requirements - Canada
Devices with integrated radios
This device complies with RSS 210 of Industry & Science Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

Marking and European Economic Area (EEA)
RLAN's (2.4GHz) for use through the EEA have the following restrictions:
- Maximum radiated transmit power of 100 mW EIRP in the frequency range 2.400 -2.4835 GHz
- France, equipment is restricted to 2.4465 -2.4835 GHz frequency range
- Belgium outside usage, the equipment is restricted to 2.460 -2.4835 GHz frequency range
- Italy requires a user license for outside usage.

Other Countries
All 2.4GHz Radio Devices:
- Mexico - Restrict Frequency Range to: 2.450 - 2.4835 GHz.
- Israel - Restrict Frequency Range to: 2.418 - 2.457 GHz.
- Sri Lanka - Restrict Frequency Range to: 2.400 - 2.430 GHz.

Radio Modules
The PDT8000 WAN terminals contain approved radio modules. These modules are identified below:
- PDT8056
  Symbol Compact Flash RLAN (11Mbps DSSS) radio card, Type: LA-4137
  Motorola Triband GSM GPRS module, type: MT3-411A21 (G18).
- PDT8037
  Motorola Triband GSM GPRS module, type: MT3-411A21 (G18).

Statement of Compliance
Symbol Technologies, Inc., hereby, declares that this device is in compliance with the essential requirements and other relevant provisions of Directives 1999/5/EC. Declaration of Conformities may be obtained from http://www2.symbol.com/doc/
PDT 80XX WWAN
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Warranty

(A) Warranty
Symbol Technologies (hereafter “Seller”) hardware Products are warranted against defects in workmanship and materials for a period of twelve (12) months from the date of shipment, unless otherwise provided in writing, provided the Product remains unmodified and is operated under normal and proper conditions. Warranty provisions and durations on software, integrated installed systems, Product modified or designed to meet specific customer specifications (“Custom Products”), remanufactured products, and reconditioned or upgraded products, shall be as provided in the applicable Product specification in effect at the time of purchase or in the accompanying software license.

(B) Spare Parts
Spare parts (i.e. parts, components, or subassemblies sold by Seller for use in the service and maintenance of Products) are warranted against defects in workmanship and materials for a period of thirty (30) days from the date of shipment. Spare parts may be new or originate from returned units under the conditions set forth in subsection D below.

(C) Repair of Symbol-branded hardware
For repairs on Symbol-branded hardware Products under this Agreement, including repairs covered by warranty, the repair services provided are warranted against defects in workmanship and materials on the repaired component of the Product for a period of thirty (30) days from the shipment date of the repaired Product, or until the end of the original warranty period, whichever is longer.

(D) Product Service
Products may be serviced or manufactured with parts, components, or subassemblies that originate from returned products and that have been tested as meeting applicable specifications for equivalent new material and Products. The sole obligation of Seller for defective hardware Products is limited to repair or replacement (at Seller’s option) on a “return to service depot” basis with prior Seller authorization. Customer is responsible for shipment to the Seller and assumes all costs and risks associated with this transportation; return shipment to the Customer will be at Seller’s expense. Customer shall be responsible for return shipment charges for product returned where Seller determines there is no defect (“No Defect Found”), or for product returned that Seller determines is not eligible for warranty repair. No charge will be made to Buyer for replacement parts for warranty repairs. Seller is not responsible for any damage to or loss of any software programs, data or removable data storage media, or the restoration or reinstallation of any software programs or data other than the software, if any, installed by Seller during manufacture of the Product.

(E) Original Warranty Period
Except for the warranty applying solely to the repaired component arising from a repair service as provided in Section C above, the aforementioned provisions do not extend the original warranty period of any Product that had either been repaired or replaced by Seller.

(F) Warranty Provisions
The above warranty provisions shall not apply to any Product (i) which has been repaired, tampered with, altered or modified, except by Seller’s authorized service personnel; (ii) in which the defects or damage to the Product result from normal wear and tear, misuse, negligence, improper storage, water or other liquids, battery leakage, use of parts or accessories not approved or supplied by Symbol, or failure to perform operator handling and scheduled maintenance instructions supplied by Seller; (iii) which has been subjected to unusual physical or electrical stress, abuse, or accident, or forces or exposure beyond normal use within the specified operational and environmental parameters set forth in the applicable Product specification; nor shall the above warranty provisions apply to any expendable or consumable items, such as batteries, supplied with the Product.

EXCEPT FOR THE WARRANTY OF TITLE AND THE EXPRESS WARRANTIES STATED ABOVE, SELLER DISCLAIMS ALL WARRANTIES ON PRODUCTS FURNISHED HEREUNDER INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD. SOME STATES OR COUNTRIES DO NOT ALLOW A LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR CONSUMER PRODUCTS. IN SUCH STATES OR COUNTRIES, FOR SUCH PRODUCTS, SOME EXCLUSIONS OR LIMITATIONS OF THIS LIMITED WARRANTY MAY NOT APPLY.

The stated express warranties are in lieu of all obligations or liabilities on the part of Seller for damages, including but not limited to, special, indirect or consequential damages arising out of or in connection with the use or performance of the Product or service. Seller’s liability for damages to Buyer or others resulting from the use of any Product or service furnished hereunder shall in no way exceed the purchase price of said Product or the fair market value of said service, except in instances of injury to persons or property.
Service Information

Before you use the unit, it must be configured to operate in your facility’s network and run your applications.

If you have a problem running your unit or using your equipment, contact your facility’s Technical or Systems Support. If there is a problem with the equipment, they will contact the Symbol Support Center:

United States 1-800-653-5350 Canada 905-629-7226
1-631-738-2400

United Kingdom 0800 328 2424 Asia/Pacific +65 6796-9600

Australia 1-800-672-906 Austria/Österreich 1-505-5794-0

Denmark/Danmark 7020-1718 Finland/Suomi 9 5407 580

France 01-40-96-52-21 Germany/Deutschland 6074-49020

Italy/Italia 2-484441 Mexico/México 5-520-1835

Netherlands/Nederland 315-271700 Norway/Norge +47 2232 4375

South Africa 11-8095311 Spain/España 91 324 40 00
Inside Spain

Sweden/Sverige 84452900 +34 91 324 40 00
Outside Spain

Latin America 1-800-347-0178 Inside US
Sales Support +1-954-255-2610 Outside US

Europe/Mid-East Contact local distributor or call
Distributor Operations +44 118 945 7360

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