**Making a PTT Call**

1. Tap the **Contacts** tab.
2. Select one or more (up to 250) recipients.
3. Press and hold the **Push to Talk** button.
4. Upon hearing the grant tone, begin speaking.
5. Release the **Push to Talk** button when finished.
6. A call session will remain active for 30 seconds. To exit the call, slide **Talk** to the right.

**Making an Alert Call**

1. Tap the **Contacts** tab and locate the contact.
2. Select next to the contact to open the **Actions** menu.
3. Select **Alert Call**.
   - If prompted, select **OK** to continue.
   - If the contact answers the call, you are placed in the call.
     i. Press and hold the **Push to Talk** button.
     ii. Upon hearing the grant tone, begin speaking.
     iii. Release the **Push to Talk** button when finished.
     iv. A call session will remain active for 30 seconds. To exit the call, slide **Talk** to the right.
   - If the contact ignores the call, select **OK** to end the call or **Send Message** to send a text message to the contact you are trying to reach.
4. Select **Cancel Alert**, to cancel the call while waiting for a response.

**Making a Group Call**

1. Tap the **Groups** tab.
2. Select the desired group.
3. Press and hold the **Push to Talk** button.
4. Upon hearing the grant tone, begin speaking.
5. Release the **Push to Talk** button when finished.
6. A call session will remain active for 30 seconds. To exit the call, slide **Talk** to the right.

**Responding to a Call**

1. After a voice is heard from an incoming call and the **Push to Talk** button turns yellow, press the **Push to Talk** button to begin speaking.
2. Release the **Push to Talk** button when finished.

**Responding to an Alert Call**

1. When an incoming call alert is received, select **Answer** to accept the call or **Ignore** to reject the call.
2. After accepting the alert call, press the **Push to Talk** button to begin speaking and release when finished.

**Adding a Contact**

1. Tap the **Contacts** tab.
2. Select .
3. Enter the username, email, or phone number in the **Contact Search** field and select **Search**.
4. Select a contact to add. The contact is added from the server to the **Contacts** list on the device.

**Removing a Contact**

1. Tap the **Contacts** tab.
2. Swipe left on the contacts name.
3. Select .
4. Select **Yes** to confirm deletion.

---

### Tab Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contacts</td>
<td>( recent call history)</td>
</tr>
<tr>
<td>Groups</td>
<td>Call (displays contacts in a call)</td>
</tr>
<tr>
<td>Messages</td>
<td>(more (opens menu which includes options for Settings, Email Support, About, and Sign Out))</td>
</tr>
</tbody>
</table>

### Contact and Group Presence Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact is available or group is active on a call</td>
<td>Contact’s device is off or out of coverage area or the group is not active</td>
</tr>
<tr>
<td>Contact is on a call</td>
<td>Contact’s device is signed out of Zebra PTT Pro</td>
</tr>
<tr>
<td>Contact in Do Not Disturb Mode (DnD)</td>
<td>Contact or group is blocked</td>
</tr>
<tr>
<td>Contact is in silent/vibrate mode</td>
<td>Contact is not responding to Zebra PTT Pro communication</td>
</tr>
</tbody>
</table>

### Recent Call History Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outgoing call made</td>
<td>Outgoing call missed</td>
</tr>
<tr>
<td>Incoming call received</td>
<td>Incoming call missed</td>
</tr>
</tbody>
</table>

### Action Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Swipe right on contact or group to send message.</td>
<td>Swipe right on contact to make a call.</td>
</tr>
<tr>
<td>Swipe right on contact or group to show on map.</td>
<td>Swipe left on contact or group to block calls.</td>
</tr>
<tr>
<td>Swipe right on contact to make an alert call.</td>
<td>Swipe left on contact or group to delete.</td>
</tr>
<tr>
<td>Swipe right on message to reply.</td>
<td>Swipe right on message to mark as read.</td>
</tr>
<tr>
<td>Swipe left on message to delete.</td>
<td></td>
</tr>
</tbody>
</table>
Sending a Text/Image Message
1. Tap the Contacts tab, Groups tab or Messages tab.
2. From the Contacts tab or Groups tab, select next to the contact or group to open the Actions menu and select Send Message. Or, from the Messages tab select to start a conversation.
3. To add or remove recipients:
   a. Select to add recipients. Choose Contacts or Groups, select the recipients and select Add.
   b. Select to remove a recipient.
4. Enter message text.
5. To attach an existing image:
   a. Select Attach Image.
   b. Browse to the image location and select the image.
   c. Select Choose.
6. To attach a new image:
   a. Select Take Photo.
   b. Select to take the photo.
   c. Select Use Photo to add the photo to the message.
7. Select Send.

Viewing a Text/Image Message
1. Tap the Messages tab.
2. Press to the right of the message to open it, and select the following:
   - Prev to view the previous message.
   - Next to view the next message.
   - to remove the message from the device.
   - to access sharing and action options.
   - to send a response to the sender(s).
3. Select Done when finished.

Searching Contacts on the Device
1. Tap the Contacts tab.
2. Select to locate a contact in the search bar. If the search bar is not visible, pull the screen down until you see the magnifying glass icon.
3. Start typing the contact name until a match is found. Select the info icon next to the contact to open the Actions menu. As each letter is entered, the matches display.
4. Select to clear the search string to view all contacts. Select Clear to clear the search string plus any selected users.
   Note: The search string remains in effect until contents are cleared.

Refreshing Contact or Group Presence
1. Tap the Contacts tab or the Groups tab.
2. Pull the screen down until Pull to Refresh Presence displays.

Activate/Deactivate Do Not Disturb (DnD)
1. Tap the Contacts tab or the Groups tab.
2. Select to activate DnD or select to deactivate DnD.

View Volume Level
1. Tap the Contacts, Groups, Messages, Map, or Recents tab.
2. View the blue Volume Slider.
3. Press the Up/Down volume keys on the device to view the volume level.

Accessing the Contacts Menu
1. Tap the Contacts tab.
2. Select the desired contact.
3. Select next to the contact to open the Actions menu.
4. Select an available option.

Accessing the Groups Menu
1. Tap the Groups tab.
2. Select the desired group.
3. Select next to the contact to open the Actions menu.
4. Select an available option.

Accessing the Menu Options
1. Tap the More tab.
2. Select an available option.

Note:
- Screens, icons, and options may differ on each device. For more information, see the Zebra PTT Pro for iOS User Guide.
- For the latest version of this document and all related documents, or to contact the Customer Support Center, go to http://www.zebra.com/support.
- If you have comments, questions, or suggestions about this guide, send an email to EVM-Techdocs@zebra.com.