Making a PTT Call

1. Tap the Contacts tab.
2. Select one or more (up to 255) recipients.
3. Tap and hold the Push to Talk button.
4. Upon hearing the grant tone, begin speaking.
5. Release the Push to Talk button when finished.
6. A call session will remain active for 30 seconds. To exit the call, tap EndCall.

Making an Alert Call

1. Tap the Contacts tab.
2. Select the desired contact.
3. Tap and hold the contact to open the secondary menu.
4. Select Zebra PTT Pro Alert Call.
   - If the contact answers the call, you are placed in the call.
     i. Tap and hold the Push to Talk button.
     ii. Upon hearing the grant tone, begin speaking.
     iii. Release the Push to Talk button when finished.
     iv. A call session will remain active for 30 seconds. To exit the call, tap EndCall.
   - If the contact ignores the call, select OK to end the call or Send Message to send a text message to the contact you are trying to reach.
5. Select Cancel, to cancel the call while waiting for a response.

Making a Group Call

1. Tap the Groups tab.
2. Select the desired group.
3. Tap and hold the Push to Talk button.
4. Upon hearing the grant tone, begin speaking.
5. Release the Push to Talk button when finished.
6. A call session will remain active for 30 seconds. To exit the call, tap EndCall.

Responding to a Call

1. After a voice is heard from an incoming call and the Push to Talk button turns yellow, press the Push to Talk button to begin speaking.
2. Release the Push to Talk button when finished.

Responding to an Alert Call

1. When an incoming call alert is received, select Answer to accept the call or Ignore to reject the call.
2. After accepting the call and a voice is heard, tap the Push to Talk button to begin speaking and release when finished.

Adding a Contact

1. Tap the Contacts tab.
2. Tap Menu.
3. Select Find Contact.
4. Enter the name in the Find Contact field and select Submit.
5. Select a contact to add and tap OK.
   The contact is added from the server to the Contacts list on the device.

Removing a Contact

1. Tap the Contacts tab.
2. Select a single contact or select multiple contacts to remove.
3. Tap and hold the contact(s) to open the secondary menu.
4. Select Remove Contact(s).
5. At the confirmation prompt, select OK.

Tab Icons

- Contacts: Recent (call history)
- Groups: List (displays contacts in a call)
- Messages: Displays log file of messages sent and received; a green dot on the icon indicates at least one unread message

Contact and Group Presence Icons

- Contact is available or group is active on a call
- Contact is on a call
- Contact’s device is off or out of coverage area or the group is not active
- Contact is in Do Not Disturb Mode (DnD)
- Contact or group is blocked
- Contact is in silent/vibrate mode
- Contact is not responding to Zebra PTT Pro communication

Recent Call History Icons

- Outgoing call
- Outgoing call missed
- Incoming call received
- Incoming call missed
Sending a Text/Image Message

1. Tap the **Contacts** tab.
2. Select one or more (up to 255) recipients.
3. Tap and hold the contact(s) to open the secondary menu.
4. Select **Send Message**.
5. Enter message text. Tap **Keypad** to toggle the virtual Keyboard.
6. Select 📸 to add existing image or select 📷 to take a new image.
7. Select **Send**.

Sending a Group Text/Image Message

1. Tap the **Groups** tab.
2. Select the desired group.
3. Tap and hold the group to open the secondary menu.
4. Select **Send Message**.
5. Enter message text. Tap **Keypad** to toggle the virtual Keyboard.
6. Select 📸 to add existing image or select 📷 to take a new image.
7. Select **Send**.

Viewing a Text/Image Message

1. Tap the **Messages** tab.
2. Tap a message to open and view it:
   - Tap ✉️ to Reply.
   - Tap ✉️ to Reply to All
   - Tap ✗ to delete the message or tap Back to return to the Messages list.

Accessing the Contacts Menu

1. Tap the **Contacts** tab.
2. Select the desired contact(s).
3. Tap and hold the contact(s) to open the secondary menu.
4. Select an available option.

Accessing the Group Menu

1. Tap the **Groups** tab.
2. Select the desired group.
3. Tap and hold the group to open the secondary menu.
4. Select an available option.

Accessing the Tile Bar

The **Tile Bar** is located at the bottom of the screen, and displays tiles that vary depending upon the open application.

1. Tap the **Start** tile 📱 to open the **Start Menu**.
2. Tap the **Menu** tile to display options that vary depending upon the active Zebra PTT Pro tab. For example, when the **Contacts** tab is selected, tapping the **Menu** tile displays the following options:
   - Tap **Keypad** to display a keyboard for data input.
   - Tap **Close** to exit the application.

Note:

- Screens, icons, and options may differ on each device. For more information, see the Zebra PTT Pro for Windows Mobile User Guide.
- For the latest version of this document and all related documents, or to contact the Customer Support Center, go to [http://www.zebra.com/support](http://www.zebra.com/support).