Making a Call
Touch the Call button ✆ to initiate a call to a preset number. See the WFC Voice Client Administrator Guide.

Dialer
Touch the Dial button ☎️ to dial a number and initiate a call.

Call History
Touch the History button ⏯️ to display a list of previous calls.

Contacts
Touch the Contacts button 📞 to display a list of saved contacts.

Calling the Voicemail System
Touch the Voicemail button 📞 to dial the voicemail number. The Voicemail list displays.

Voicemail messages appear for each line/extension next to the extension number.

Redialing
Touch the Redial button ☎️ to initiate a call to the most recently dialed location.

Receiving a Call
There are various call accept styles on the incoming call screen. The style is determined by the operating system.

Accept-Reject Buttons
Touch one of two buttons to accept or reject an incoming call.

Sliding Tab
The user swipes one of two buttons across the screen to accept or reject an incoming call.

Glow Pad Buttons
The user touches a handset symbol to accept or reject an incoming call.

Pop-Up Window
During an active call, a pop-up window appears when an incoming call is received. Touch one of two buttons to accept or reject an incoming call.

Ending a Call
The End Call feature ends a call in any state.

Touch the End Call icon ✆️ to end any call.

Placing the End Call button on the in-call dashboard replaces the default red End Call button.

Adding a Call
Touch the Add Call button 📞 during an active call to display the dial pad.

Dialing the new number offers the options to transfer, conference, or end the second call and resume the first call.

Transferring a Call
1. Touch the Transfer button 📞 to display the Transfer options.
2. Select a Transfer option. The screen displays the transfer occurring.
3. Touch the Complete Transfer button to complete the transfer.

Creating a Conference Call
1. Touch the Conference button 📞 to dial the conference number.
2. Enter a number to display the Conference screen.
3. Touch the Complete Conference button to complete the conference call.

Putting a Call on Hold
Touch the Hold button ⏯️ to display the Hold screen.

Touch Resume to resume the call.

Forwarding a Call
Touch the Forward button ➡️ to display the following screen.

Touch ENABLE to display the forward location or touch CHANGE to change the forward location.

Contacts
The Contacts button dials a new number by selecting an existing contact. Add and store contacts locally on the device.

Touch the default Contacts button 📞 to display a list of saved contacts.
Call History

Viewing Recent Calls
The Call History screen displays a list of recently called numbers, incoming calls, missed calls and shortcut tabs to the dialer and contacts.

Making a Call from Call History
Touching the History button displays a list of previous calls. Touch the Call button next to a number to make a call.

Deleting Call History
Touch the Menu button, then Clear all recent calls

Multiple Extensions
The shape, color and animation of an extension will indicate its type and status:

- Dedicated line, circle
- Shared line, square
- Registered and idle line, black
- Active line, green
- Busy line, red
- Busy in a call, blinking red
- Call on hold, blinking green
- Registering, red (status text next to the extension).

Signal Quality
During an active call, the signal quality indicator displays in the upper right portion of the screen. This is a visual indication of voice traffic errors on the network.

- 4 blue squares, excellent
- 3 blue squares, good
- 2 blue squares, acceptable
- 1 blue square, bad

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Setting Speed Dial Numbers
Touch the Speed Dial button to display the following screen. A call is made using the preset destination.

Do Not Disturb
Touch the default DND button to enable Do Not Disturb on the selected line.

HTTP Request
The default HTTP Request button displays Hunt groups.

Directory
Touch the default Directory button to list contact directories.

Speed Dial
Touch the default List button to display the speed dial list.

Follow Me
Follow me allows sending all calls from one extension to another destination.

Home
Touch the Home button to display the Dashboard.

Parking a Call (Basic)
Touch the Park button to display the Park screen.

Complete
Touch the Complete Transfer button to end a conference or transfer call.

Log Marker
Log Marker creates a time stamp in the logs.