

CA1060, EWB100 Series

Communications Appliance, Team Badge

Customer Best Practices and Recommendations

Description	Model number
CA1060-000A1NV010R	Communications Appliance
CA1060-000A1NV01R	Communications Appliance
EWB100-01-WM	Team Badge, Single-pack
EWB100-01-WR	Team Badge, Single-pack
EWB100-10-WM	Team Badge, Multi-pack
EWB100-10-WR	Team Badge, Multi-pack

Overview

The RMN5126A PTT Earphone product is designed for comfort and reliability for our customers in busy retail environments.

Convenience requires the product be worn by an individual in such a manner that operable features are readily accessible.

However, Zebra Technologies believes we can offer some suggestions for our customers' to enhance their product experience.

The included comments are suggestions we feel may be of interest to our customers. These suggestions are in no way intended to imply additional warranty, or cause the customer to use this product in a way that is detrimental to the customer, user, or product. The customer is cautioned to consider each suggestion and carefully weigh its impact.

Please review the product user's guide for additional information on product storage, charging, operation and use.

Wearing the host product (CA10/EWB100)

1. Observation-general use of the host product:

- Most individuals may find placement of the host product on a belt, tie, shirt or blouse pocket or lanyard most convenient.
- However such a placement in an exposed position presents risks that the product may be snagged by objects in the user's environment causing damage to merchandise, the product, and clothing worn by the associate.
- Additionally, exposed product and cables can attract ESD events potentially creating static discharges felt by the wearer, and cause discomfort and distraction.

2. Recommendation:

- Wear the product in a manner reducing exposure.
- Once the host product is activated, there is little need to touch the device again since there is a PTT switch on the earphone cable.
- Ideally, the product should be worn out of site of the general public, and away from snag risks, and ESD sources. The preferred location for the product would be on the inside of a jacket, shirt or blouse, with only the product clip protruding to the outside. The product should be worn at or about mid-point of chin and belt line.
- The user should also consider placing the product to the rear of the belt, facing outward over a rear pocket of a pant leg, or waist band of a skirt or dress. This is less ideal than above, as rear snags are a potential blind hazard.
- Alternatively, the user may wear the product to the side of their waist, if a rearward placement presents seating difficulties.
- In the above suggestions, it is recommended the cable be worn under the clothing.

Wearing the earphone product (RMN5126A)

1. Observation-general use of the earphone:

- Excessive volume can damage hearing. The product was designed to mitigate excessive volume, but all users are different. Adjust the volume to ensure a comfortable level. Test the initial volume with the earphone slightly away from your ear before securing it snugly in place. Follow the Acoustic Safety guidelines in the host product User Guide.
- Take care when using the product with a personal hearing device. Device volume should be adjusted so communications can be comfortably heard over the environment. If such a device is normally worn in one ear, use the earphone with the other ear.
- The user needs to be aware of which ear they want to use for face-to-face conversation, and which to use for wireless communications. Take the time to learn your body's preferences and follow your experience.
- The earphone is designed to be worn on either the left or right ear. The user can configure the earphone for the alternate ear simply by holding the loop in one hand, and rotating the ear phone housing 180 degrees
- Often the ear phone cable and PTT switch is left to dangle between ear and host device. This will likely cause discomfort, and places the cable, ear phone and host product at risk for damage.

2. Recommendation:

- To support the PTT housing, the cable is provided with a stainless steel clip. We recommended the PTT housing be clipped to a jacket lapel, or to a shirt lapel, blouse lapel at or near collar level, facing outward. Placement near a button will ensure a stable platform when operating the button. (The key intent is to remove the switch away from articles that may be carried or randomly touched during the normal course of business. This will eliminate damage or random ESD events entering the product at the PTT housing).
- The cable section from the host product to the PTT housing should be out of site. We recommend the cable be run under a jacket, shirt, or blouse. This will remove the cable from snagging on objects in the environment and help eliminate ESD events.
- Individuals who customarily carry goods and materials in front of themselves at chest high and arms bent (for example, towels or clothing), place their goods and the cable at risk of damage. We recommend such items be moved into a light weight plastic carry basket (such as one used when doing laundry), and carried down at waist level (with arms straight). Such a change will reduce the risk of damage to the cable; possible ESD events experienced by the wearer, and may reduce user fatigue.

