

SmartPack Container and SmartPack Trailer



Dashboard User Guide

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Publication Date

February 11, 2022

Revision History

Changes to the original guide are listed below:

Change	Date	Description
MN-003476-04 Rev A	February 2022	Updated for Release 1.5
MN-003476-03 Rev A	July 2021	Updated for Release 1.4
MN-003476-02 Rev A	December 2020	Updated for Release 1.2
MN-003476-01 Rev A	July 2019	Initial release

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About SmartPack

Introduction

This guide provides information on using the SmartPack™ Dashboard for SPX software version 1.5.



NOTE: Screens pictured in this guide are samples and can differ from actual screens.

Notational Conventions

The following conventions are used in this document:

- **Bold** text identifies
 - Dialog box, window, and screen names
 - Drop-down list and list box names
 - Check box and radio button names
 - Icons on a screen
 - Key names on a keypad
 - Button names on a screen
- Bullets (•) indicate
 - Action items
 - Lists of alternatives
 - Lists of required steps that are not necessarily sequential
- Sequential lists (such as those that describe step-by-step procedures) appear as numbered lists.

Related Documents and Software

The following documents provide more information about the SmartPack solution.

- TM1000 Load Monitoring Unit Installation and Configuration Guide (MN-003721-01) (SmartPack Container Only)
- TM2000 Load Monitoring Unit Installation and Configuration Guide (MN-003280-05) (SmartPack Container and SmartPack Trailer)

For the latest version of these guides and all guides, go to: zebra.com/support.

Service Information

If you have a problem with your equipment, contact Zebra Global Customer Support for your region. Contact information is available at: zebra.com/support.

When contacting support, please have the following information available:

- Serial number of the unit
- Model number or product name
- Software type and version number.

Zebra responds to calls by email, telephone, or fax within the time limits set forth in support agreements.

If your problem cannot be solved by Zebra Customer Support, you may need to return your equipment for servicing and will be given specific directions. Zebra is not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty.

If you purchased your Zebra business product from a Zebra business partner, contact that business partner for support.

Getting Started

Introduction

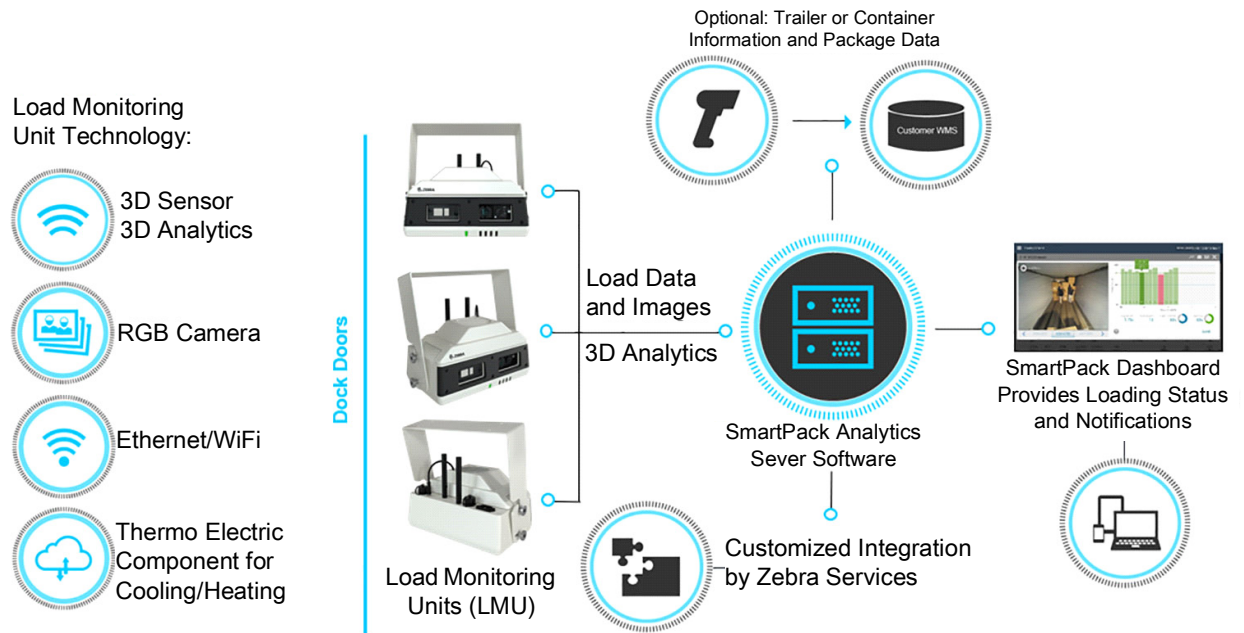
The SmartPack (SPX) Solution allows Transportation and Logistics (T&L) operators to gain greater insight into the efficiency of package handling operations. This solution is based on a special-purpose Zebra edge device called the Load Monitoring Unit (LMU) and SPX system software.

SmartPack Trailer targets the ground transportation industry and processes cargo directly into an on-the-road trailer. SPT captures operational data such as load density, trailer fullness, load images, and number of packages scanned and loaded per hour.

SPX actively detects trailer fullness, computes rates-of-work and other metrics in near real time, and generates alerts for operations staff.

SmartPack Solution Overview

The SmartPack Dashboard is part of the larger SmartPack transportation and logistics solution.



Load Monitoring Unit Technology

The Load Monitoring Unit (LMU) gathers metrics and images that increase visibility into operational results, streamline workforce needs, and optimize asset utilization.

The LMU is installed on dock doors or loading stations at loading facilities to monitor trailer and container load progress to provide critical load metrics. The LMU captures container load information using an on-board RGB camera, and a 3D sensor processes this data and sends the results to a server over a wired or wireless connection. The SmartPack Dashboard displays the data on a web-based interface.

SmartPack Dashboard Advantages

The SPC Container Dashboard and the SPT Trailer Dashboard provide the following advantages:

- Simultaneous monitoring of multiple load points
- Insights and data for use in process and safety initiatives
- Near real-time visibility and business insight into inbound and outbound operations
- Live image capture for display on a centralized dashboard
- Real-time load data analytics for improved efficiency in load operations

Signing in to the SmartPack Dashboard

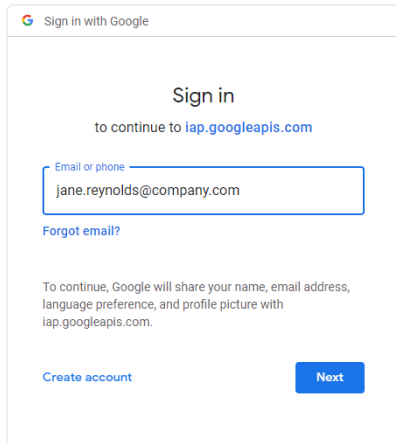
To sign in to the Dashboard:

1. Enter the URL provided by your account manager, for example:

`https://spx-domain-name/spx-ui`

You are redirected to the following sign-up window.

2. Enter your corporate FedEx email address. You are re-directed to authenticate via the FedEx authentication system.

A screenshot of a Google Sign-in dialog box. At the top, it says "Sign in with Google". Below that, it says "Sign in to continue to iap.googleapis.com". There is a text input field labeled "Email or phone" containing the email address "jane.reynolds@company.com". Below the input field is a link that says "Forgot email?". At the bottom, there is a link that says "Create account" and a blue button that says "Next".

Sign in with Google

Sign in
to continue to iap.googleapis.com

Email or phone
jane.reynolds@company.com

[Forgot email?](#)

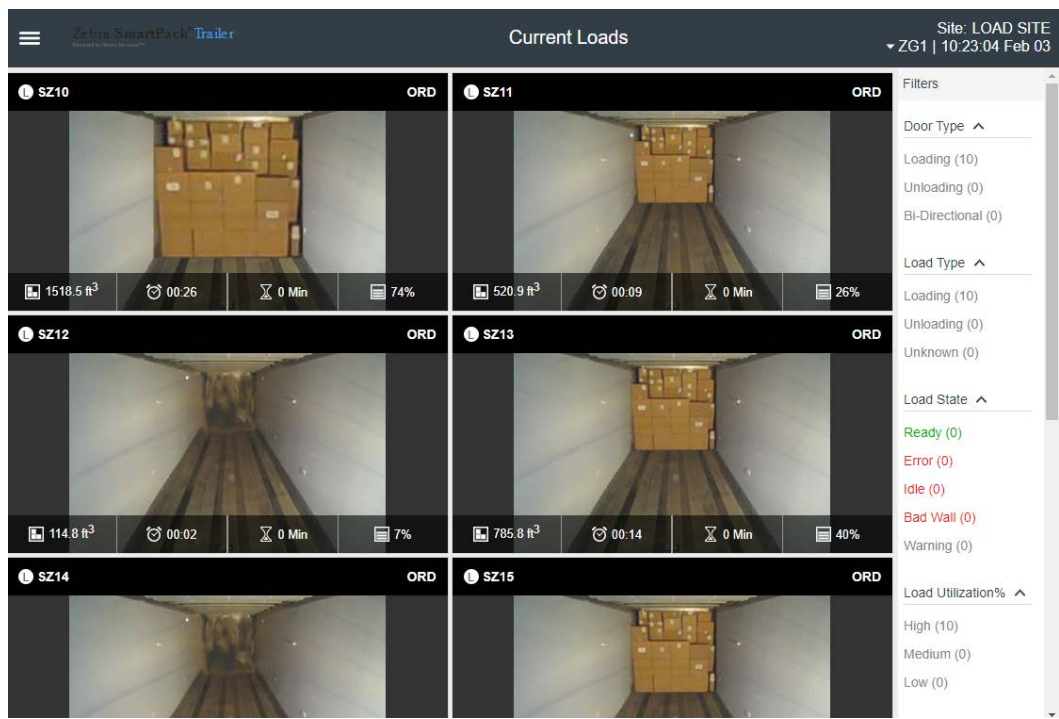
To continue, Google will share your name, email address, language preference, and profile picture with iap.googleapis.com.

[Create account](#) [Next](#)

3. Select **Next**.
4. On The **Sign In** dialog box, enter your user name and password.

SmartPack Dashboard Main Window

The main window of the Dashboard User Interface displays **Current Loads** in the default image view, which provides information on current container or trailer load information in image and chart format. The information can be searched, filtered, or expanded to view additional details.



Navigation Menu

Use the navigation menu to view and configure information in **Current Loads**, **Past Loads**, and **Settings**. The administrator can also view and configure information in **Advanced Settings**.

Select the Navigation icon  in the top left corner of the dashboard to view the Navigation menu.

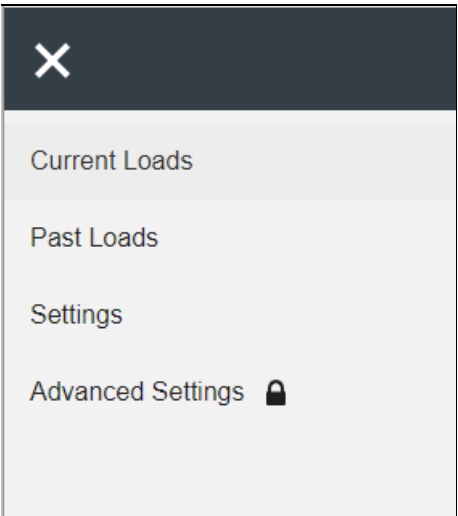

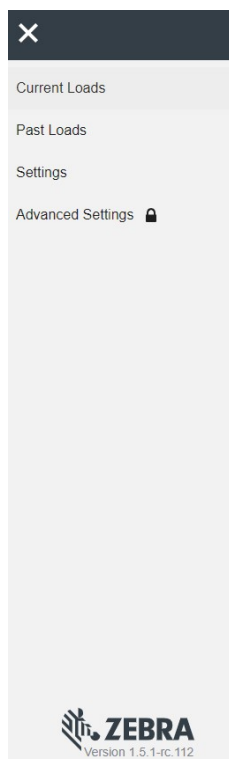


Table 1 Navigation Menu

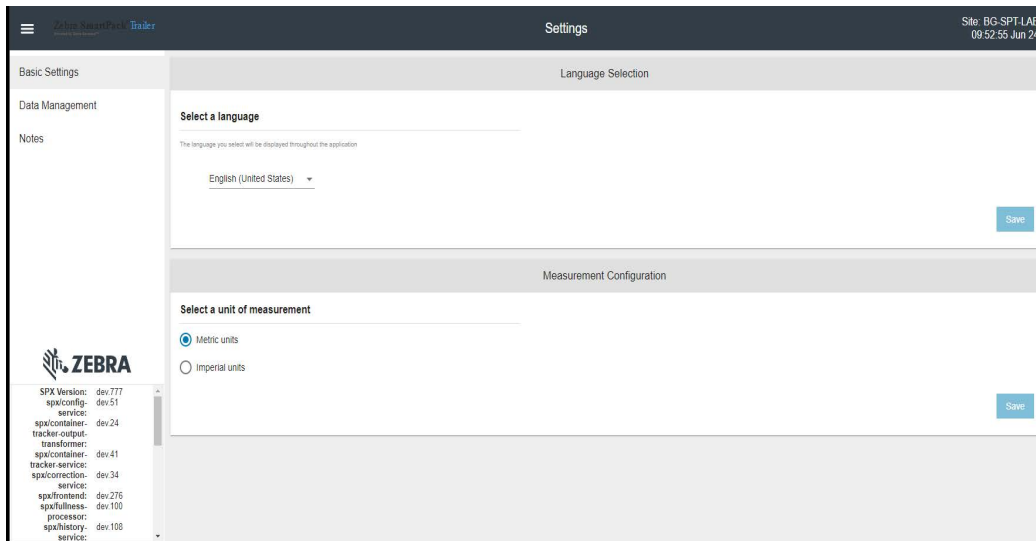
Item	Description
Current Loads	Displays Current Loads window (loading, unloading, and bi-directional).
Past Loads	Displays Past Loads window (loading and unloading).
Settings	Displays: Basic Settings (language and units of measurement selections) Data Management options (stored data life span) Notes (add and manage notes).
Advanced Settings	Displays: Daily Report (specify e-mail recipients for daily reports containing information on the previous day's loads). Shifts (Shift Mode and start time; SmartPack Trailer only).

Viewing the SmartPack Software Version

1. Select the Navigation icon . The bottom of the menu displays software version information.



2. Select **Settings**. Below the menu on the left appears a scrollable window that lists versions for all services.



Dashboard Session Information

Site name, date, time, and zone group appear in the top right corner of the SmartPack Dashboard. Select a different zone group to view and work with information for that zone.



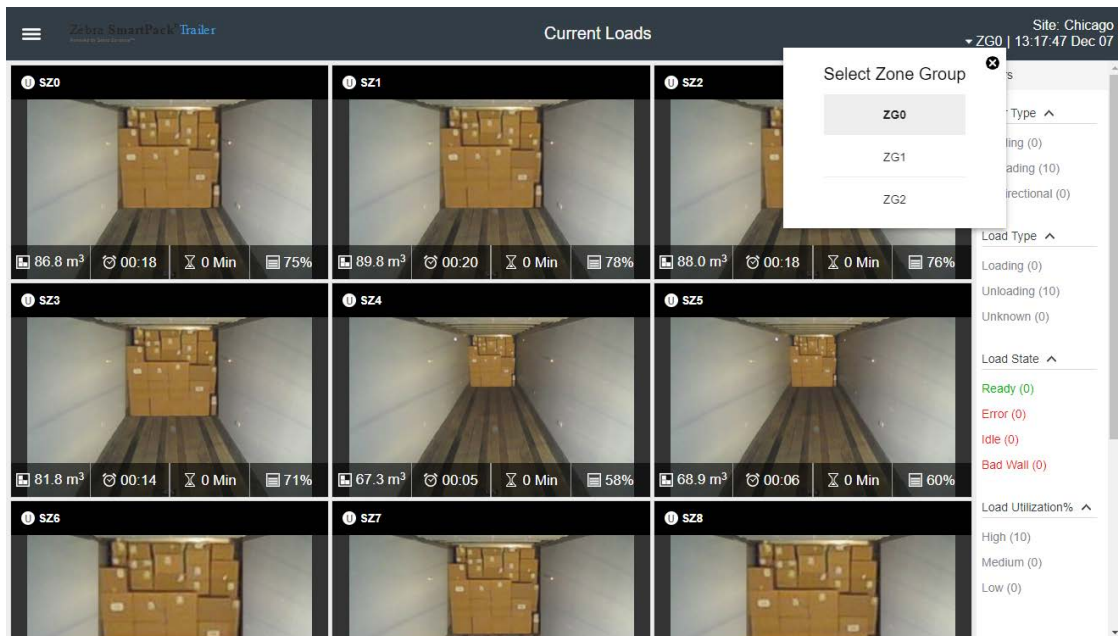
Selecting a Zone Group

Dock doors and load points are assigned to a zone group. Change the zone group to view the doors or load points assigned to that zone group in the dashboard.

When starting a SmartPack Dashboard session, carefully identify the zone to view in the dashboard to ensure the desired zone displays.


To select a zone group:

1. In the top right corner of the dashboard, select the small triangle next to the zone name.
2. On the **Select Zone Group** menu, select a zone. The SmartPack Dashboard changes to reflect the information for that zone.




Settings

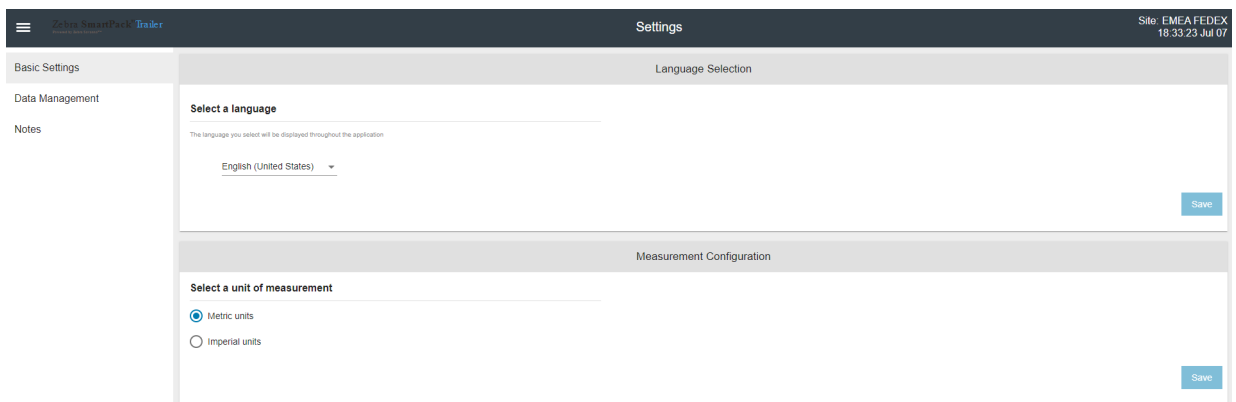
Introduction

Select **Settings** from Navigation Menu icon  to select the dashboard user interface language and unit of measurement, and manage data and notes.

Basic Settings

To set the language and unit of measurement to use on the dashboard interface:

1. Select the Navigation icon .
2. Select **Settings**.
3. Select **Basic Settings**.




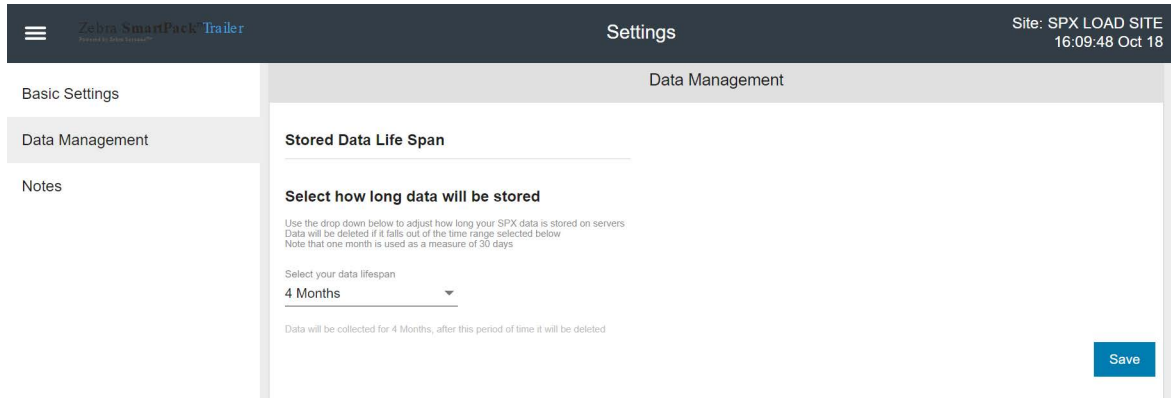
The screenshot shows the 'Settings' page for the 'Zebra SmartPack Reader'. The left sidebar contains 'Basic Settings', 'Data Management', and 'Notes'. The main content area is titled 'Settings' and has a sub-header 'Language Selection'. Under 'Language Selection', there is a section 'Select a language' with a note: 'The language you select will be displayed throughout the application'. A dropdown menu is set to 'English (United States)'. A 'Save' button is at the bottom right. Below this is a section 'Measurement Configuration' with a sub-header 'Select a unit of measurement'. There are two radio buttons: 'Metric units' (selected) and 'Imperial units'. A 'Save' button is at the bottom right.

4. Under **Select a language**, select the drop-down arrow and select the desired language.
5. Select **Save**.
6. Under **Select a unit of measurement**, select either **Metric units** or **Imperial units** to be used on the dashboard.
7. Select **Save**.

Data Management

To set how long to store SPX data:

1. Select the Navigation icon .
2. Select **Settings**.
3. Select **Data Management**.



Settings Site: SPX LOAD SITE 16:09:48 Oct 18

Basic Settings

Data Management

Notes

Stored Data Life Span

Select how long data will be stored

Use the drop down below to adjust how long your SPX data is stored on servers
Data will be deleted if it falls out of the time range selected below
Note that one month is used as a measure of 30 days

Select your data lifespan
4 Months


Data will be collected for 4 Months, after this period of time it will be deleted

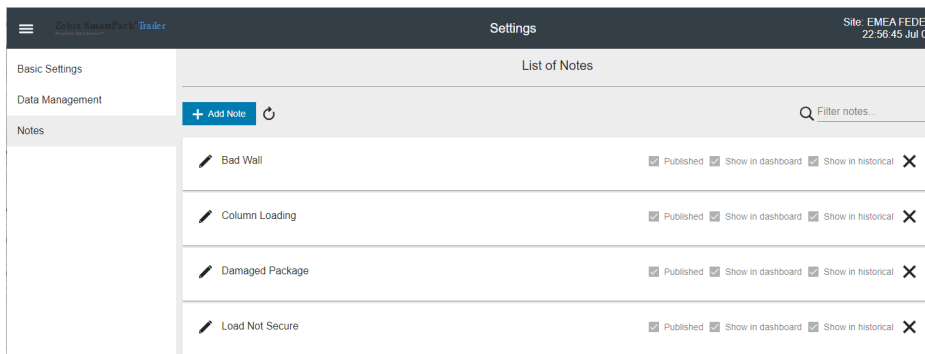
Save

4. On the **Select your data lifespan** drop-down menu, select the number of months to store SPX data on the servers.
5. Select **Save**.

Notes

To view a list of notes:

1. Select the Navigation icon .
2. Select **Settings**.
3. Select **Notes**.




Settings Site: EMEA FEDEX 22:56:45 Jul 02









Basic Settings

Data Management

Notes

List of Notes

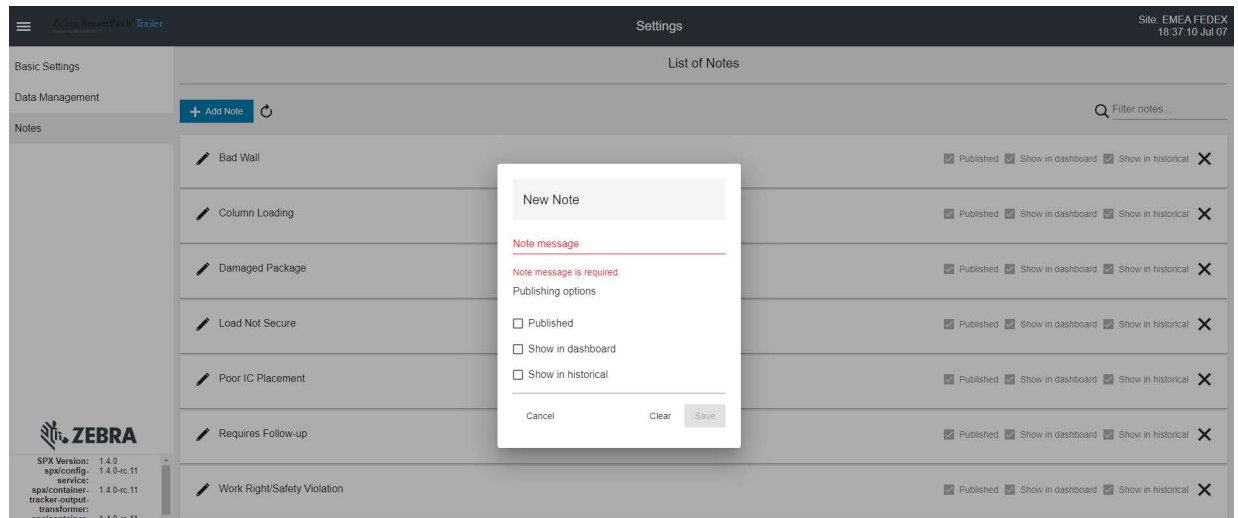
[+ Add Note](#) 

 Bad Wall	<input checked="" type="checkbox"/> Published	<input checked="" type="checkbox"/> Show in dashboard	<input checked="" type="checkbox"/> Show in historical	
 Column Loading	<input checked="" type="checkbox"/> Published	<input checked="" type="checkbox"/> Show in dashboard	<input checked="" type="checkbox"/> Show in historical	
 Damaged Package	<input checked="" type="checkbox"/> Published	<input checked="" type="checkbox"/> Show in dashboard	<input checked="" type="checkbox"/> Show in historical	
 Load Not Secure	<input checked="" type="checkbox"/> Published	<input checked="" type="checkbox"/> Show in dashboard	<input checked="" type="checkbox"/> Show in historical	

Creating a New Note

To create a new note:

1. On the **List of Notes** window, select **Add Note** to display the **New Note** dialog.



2. In **Note Message**, enter the note text to appear when applying the note to an image snapshot in the **Image Details** view. For example: **Load Not Secure** or **Damaged Package**.
3. Select the note publishing options: **Published**, **Show in dashboard**, **Show in historical**.
4. Select **Save** to add the note to the list of available notes.

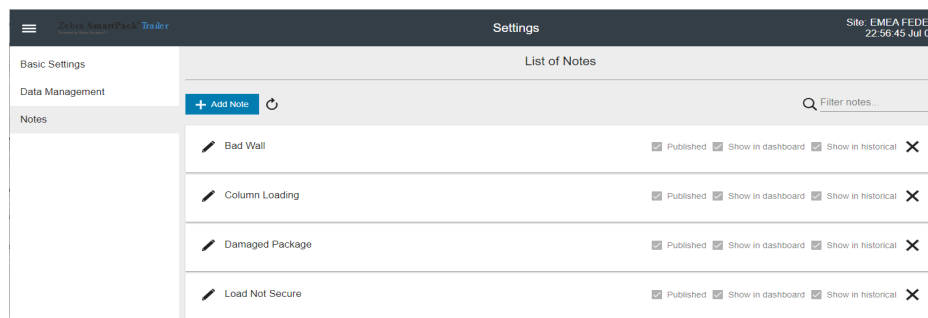


NOTE: The **Published** option publishes the note to a database available to other users.

Editing a Note

To edit a note:

1. On the **List of Notes** window, select the pencil icon for the note to edit.



2. On the **Note Details** dialog box, edit note details as desired.
3. Select **Save**.

Deleting a Note

To delete a note:

1. On the **List of Notes** window, select the **X** next to the note to delete.

Delete note Damaged Package?

Are you sure you want to remove the note from the system?

Cancel

Delete

2. On the **Delete note** confirmation dialog box, select **Delete** to delete, or **Cancel** to cancel the action.

Filtering Notes

To filter, or find, a note, on the **List of Notes** window, enter the name of the note in the **Filter notes** field on the right.

Zebra Scan Pack - Trailer

Settings

Site: EMEA FEDS
22:56:45 Jul 2020

Basic Settings

Data Management

Notes

List of Notes

+ Add Note

Filter notes...

Bad Wall

☒ Published

☒ Show in dashboard

☒ Show in historical

Column Loading

☒ Published

☒ Show in dashboard

☒ Show in historical

Damaged Package

☒ Published

☒ Show in dashboard

☒ Show in historical

Load Not Secure

☒ Published

☒ Show in dashboard


☒ Show in historical

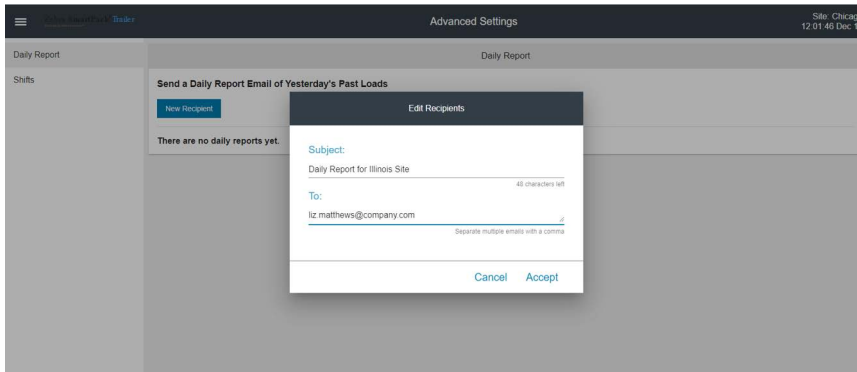
As you type, matching items appear in the list.

Advanced Settings (Administrator Only)

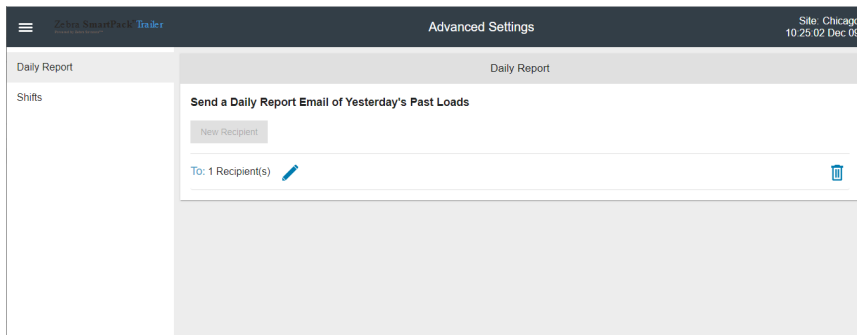
Advanced settings allow configuration of daily email reports and enabling single shift mode, which reports loads on a per calendar date.

Daily Report Settings

1. Select the Navigation icon .
2. Select **Advanced Settings**.
3. Select **Daily Report**.



4. In the **Daily Report** window, select **New Recipient**.
5. Enter the requested information.
6. Select **Accept**. The **Edit Recipients** dialog closes and an entry displays in the **Daily Report** window.




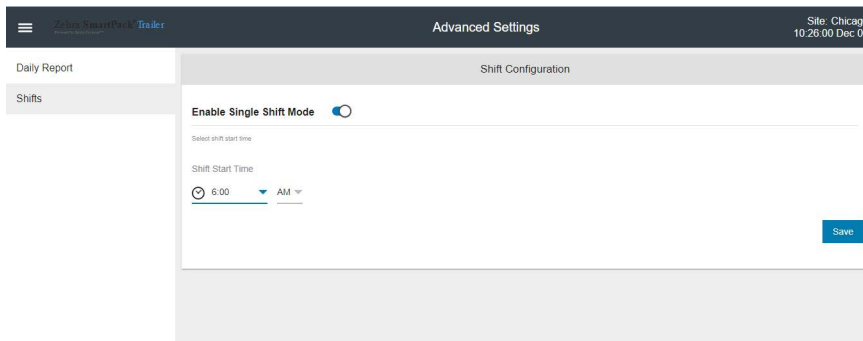
To edit recipient information, select the pencil icon next to the entry in the list.

Shift Settings

If the Single Shift Filter option is enabled in **Past Loads**, the filter uses the time reference set in **Single Shift Mode**. In this mode the dashboard prompts only for the dates of **Load Open** or **Load Close**, but not the times.

To configure the shift start:

1. Select the Navigation icon .
2. Select **Advanced Settings**.
3. Select **Shifts**.
4. In the **Shift Configuration** window, select the toggle setting for **Enable Single Shift Mode**.



The **Single Shift Mode** settings change to available.




NOTE: If **Enable Single Shift Mode** is not selected, you can set the start and end dates and times for **Past Loads** filtering regardless of any established shift start or end times. SmartPack Dashboard currently only supports single **Shift Mode**.

5. Use the drop-down lists to set the **Shift Start Time**.

Current Loads

Introduction

The **Current Loads** window displays load point tiles in graphic or image view. This is the default window that appears upon opening the dashboard.

To open the **Current Loads** window if not already displayed, select **Current Loads** from the Navigation menu .

Load Point Tiles

Load point tiles appear in the main window of the SmartPack Dashboard. Each load point tile represents an outbound (loading) location and inbound (unloading) location within the SmartPack solution. Each tile displays near real-time status of a specific container or trailer at a specific loading or unloading location. The system updates each tile approximately every 15 seconds.

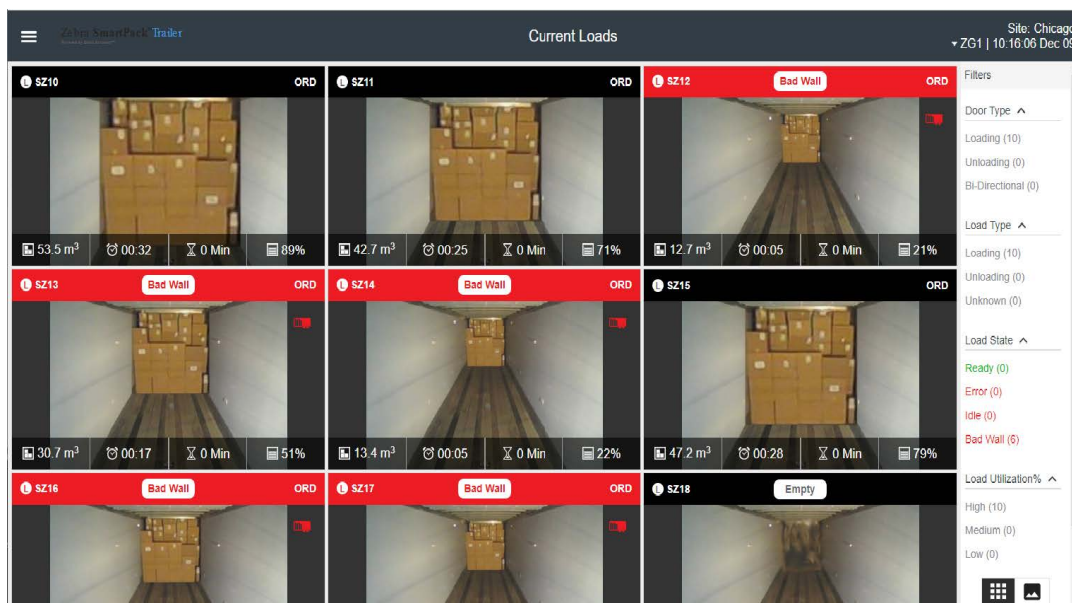
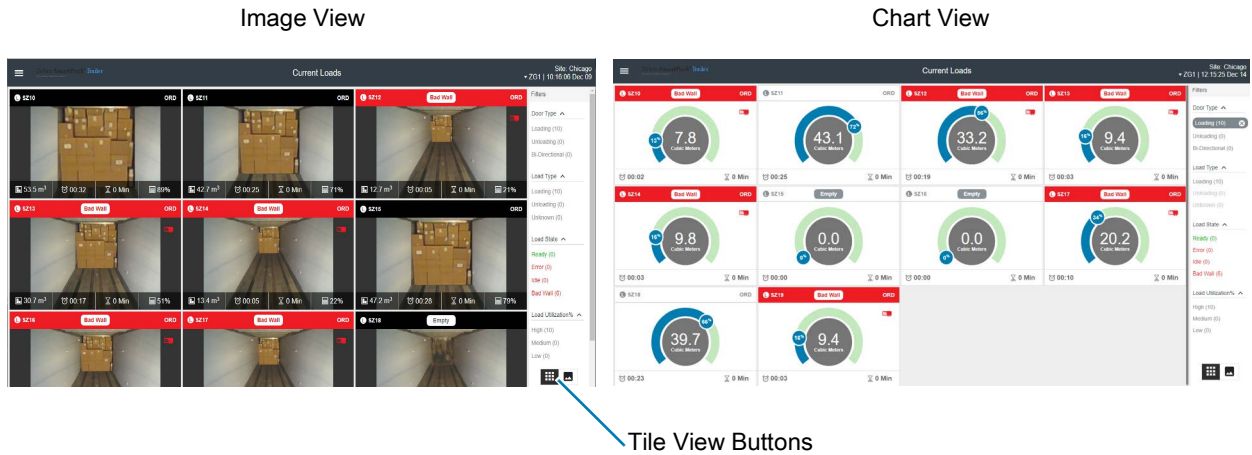


Image and Chart Views

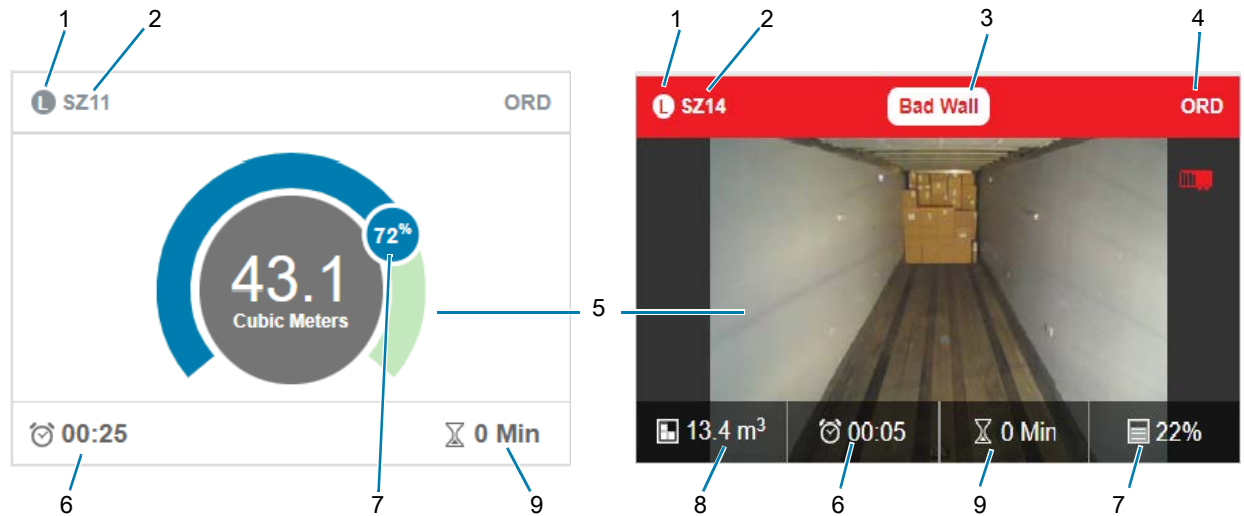
Load point tiles can be represented in image format, which displays an image of the load point, or chart format, which displays graphical information about the load point.

Select a tile view button at the bottom right of the dashboard to display the tiles in image view or chart view. The selected view button is darkened as shown below.



Load Point Tile Features

Each load point tile contains load information, and can be viewed in image and chart format, as illustrated in the following figure.



1	Door type
2	Zone ID
3	Load state
4	Destination/Origin ID
5	Near real-time chart/image
6	Load duration

7	Utilization percent
8	Utilization volume
9	Idle time

Table 2 Load Point Tile Features

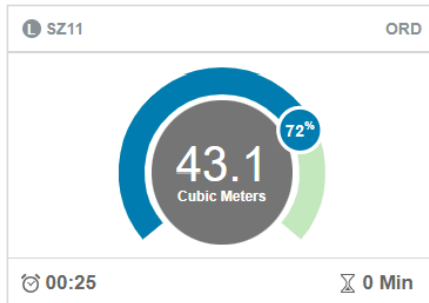
Item	Description
Door type	L - Loading U - Unloading
Zone ID (dock door ID)	Dock door number
Load state	Ready - Loading or unloading has reached target goal. Header is green. Error - Load point out of service. Idle - There is no loading or unloading activity at the door. Header is red. Bad Wall – A wall with poor properties has been constructed. Warning – Load point in service but has warnings. For error examples, see Error States on page 42 .
Destination/Origin ID	An up to four-character value for the destination of the trailer for outbound load points, or the origin of the trailer (where it came from) for inbound load points.
Near real-time image / chart	Near real-time image of the load in image view, or chart with load data in chart view. Load point tile information refreshes approximately every 15 seconds.
Load duration	Time to complete the loading/unloading process.
Utilization percent	Percent of the volume of a container or trailer occupied by contents. This information appears in the tile footer in image view, and the tile body in chart view.
Utilization volume	Volume of contents in a container or trailer. This information appears in the tile footer in image view, and the tile body in chart view.
Idle time	A configurable period of time during which SmartPack does not detect loading or unloading activity. When this time is met or exceeded, the load point tile status displays the idle time clock, indicating that the idle time was exceeded.

For more details on load point tiles, see [Image and Chart Views on page 22](#).

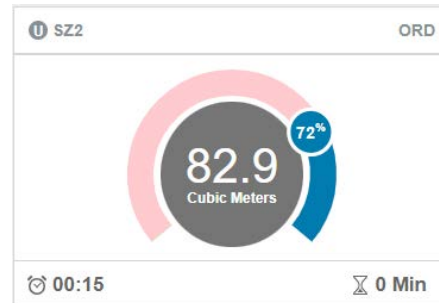
Chart View - Loading and Unloading (SPT Only)

In the chart view information for a loading tile, loading progression moves clockwise. For an unloading tile, progression moves counterclockwise.

Loading Chart Tile



Unloading Chart Tile



Filters Panel

The **Filters** panel on the right of the **Current Loads** window varies between SPT and SPC. The panel allows filtering by door type, load type, load state, and load utilization, and indicates the number of current loads in each category.

The counts for Good, Fair, Poor, and Idle are based on the thresholds set in **Basic Settings**.

In the **Filters** panel, select an option to view the load point tiles in that category.

Filters

Door Type ^

Loading (0)

Unloading (10)

Bi-Directional (0)

Load Type ^

Loading (0)

Unloading (10)

Unknown (0)

Load State ^

Ready (0)

Error (0)

Idle (0)

Bad Wall (0)

Load Utilization% ^

High (10)

Medium (0)

Low (0)

The following table describes **Filters** panel options.

Table 3 Filters Panel - SmartPack Trailer

Item	Description
Door Type	
Loading	Displays load point tiles designated for outgoing loads.
Bi-Directional	Displays load point tiles designated for either loading or unloading.
Load Type	
Loading	Displays load point tiles of outgoing loads.
Unknown	Displays load point tiles of unknown direction.
Load State	
Ready	Idle time is greater than or equal to the idle time threshold.
Error	A network or hardware issue prevents the load from being viewed in the SmartPack Dashboard load point tile. Follow site procedures to resolve this.
Idle	Idle time is greater than or equal to the idle time threshold.
Bad Wall	A historic wall does not meet the minimum utilization goal.
Load Utilization	
High	Load point utilization is greater than or equal to the high utilization loading threshold.
Medium	Load point utilization is between the low and high utilization thresholds.
Low	Load point utilization is less than or equal to the low utilization threshold.

Load Point Tile Detail Window

Select a load point tile in the **Current Loads** dashboard window to open the **Load Point Tile Detail** window, which contains information on how efficiently a trailer is loaded.

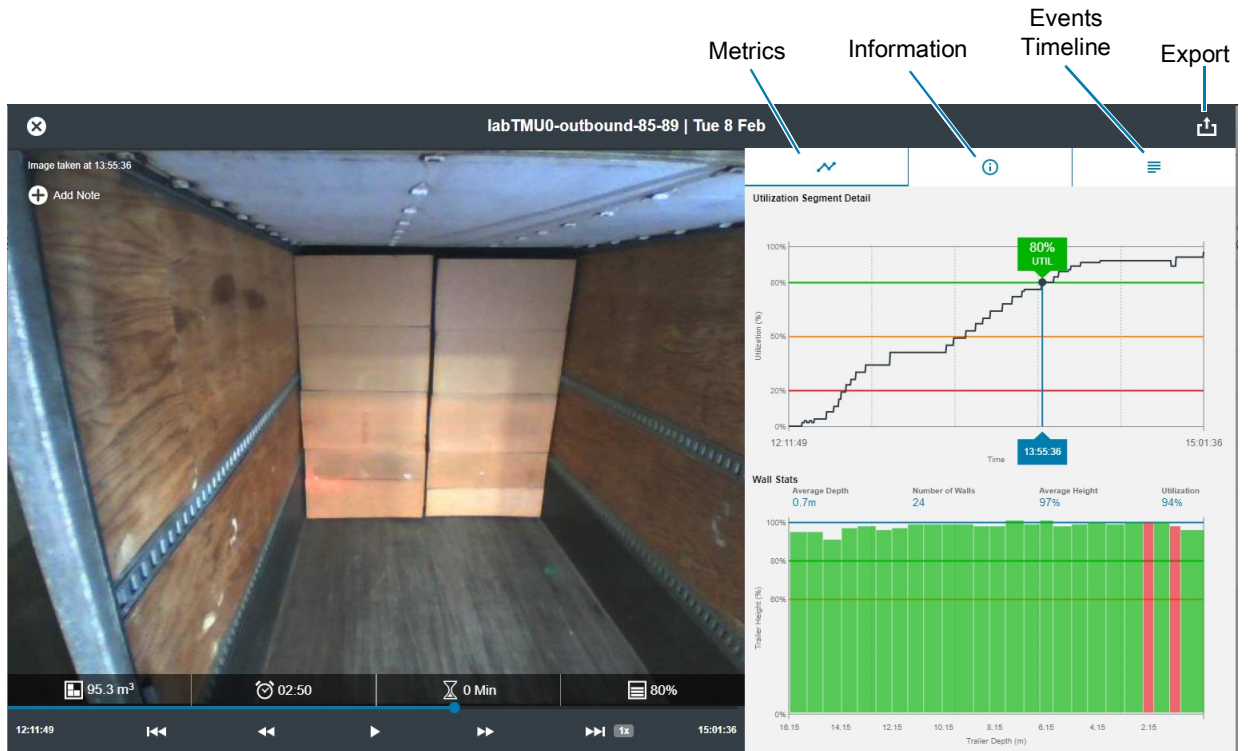
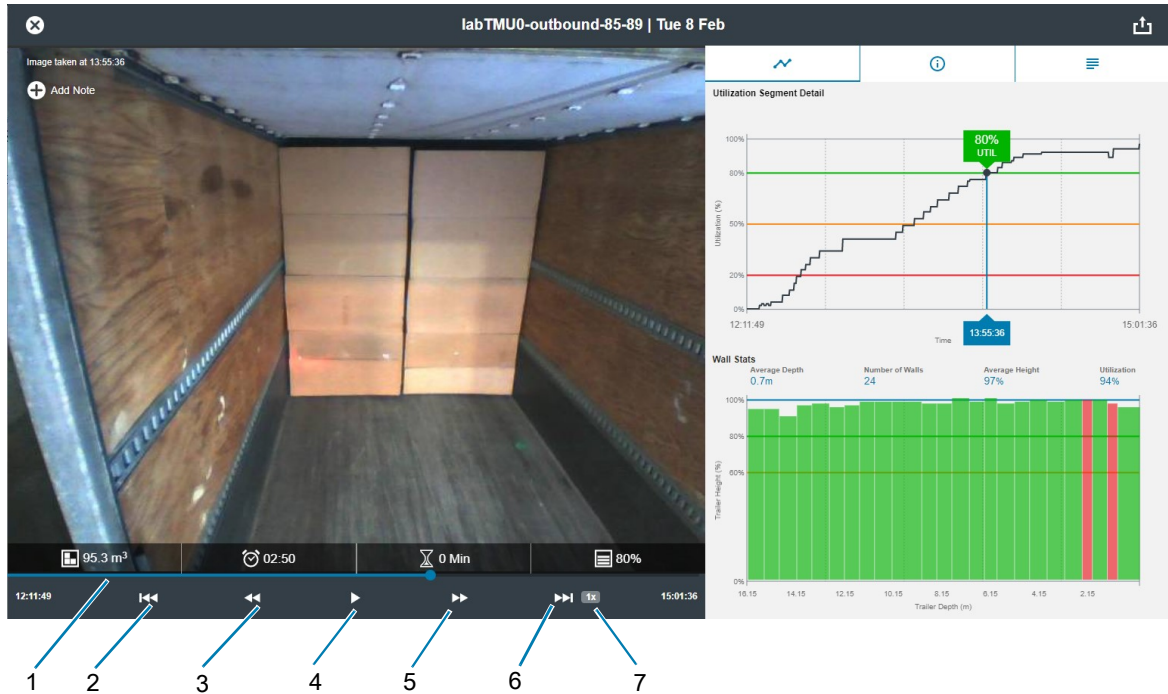


Image Navigation and Playback Controls

Use the image navigation and playback controls at the bottom of the **Load Point Tile Detail** window to view the desired image snapshot. The image snapshot and the information to its right change to display information for that point in time.

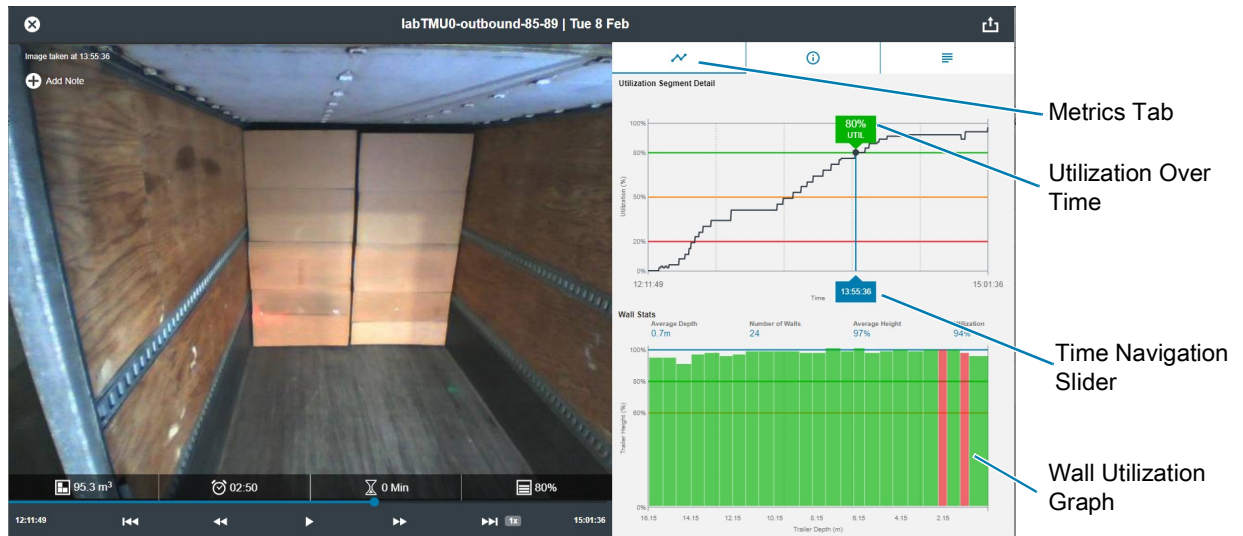
To select slideshow playback speed, select the speed setting button to open a menu of available speeds (1x for regular speed, 2x is two times faster, etc.)



1	Image navigation slider
2	Go to first image
3	Go to previous image
4	Play / pause image slideshow
5	Go to next image
6	Go to final image
7	Speed setting (pop-up menu)

Metrics Tab

The **Metrics** tab on the **Load Point Tile Detail** window displays information on how efficiently a container or trailer is loaded (or unloaded) over time. To view the desired image snapshot, use the image navigation and playback controls below the image (see [Image Navigation and Playback Controls](#)).



Wall Counting Information and Wall Graph

For trailer load points using loading, the **Wall Counting** information shows the following information over time.

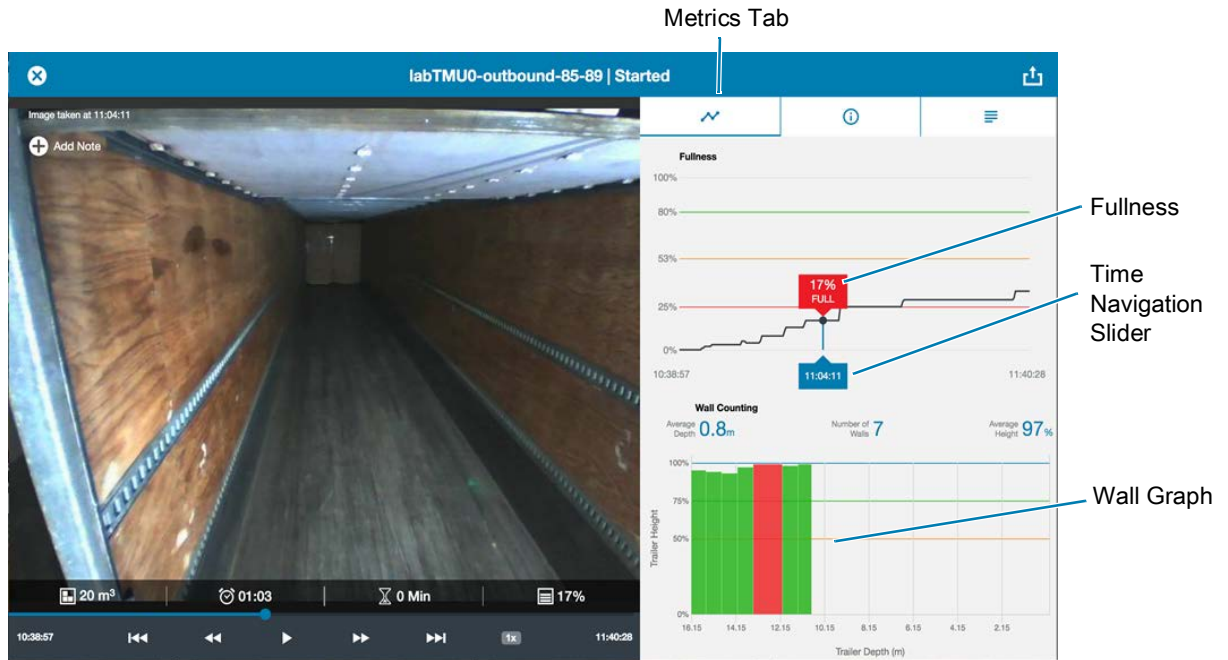
- Average wall depth
- Number of walls
- Wall height expressed as a percentage of trailer height

The wall graph shows the height and depth of individual walls as a function of trailer length.

The color of the bars is determined by the wall height and wall depth thresholds set in **Advanced Settings** (SmartPack Trailer only).

Current Loads

When you select any bar in the wall graph, the information in the right window and the image in the left window change to display information for that point in time.



You can view image snapshots over time in the following ways.

- Slide the **Navigation Slider** horizontally to the desired point or points in time.
- Use the image navigation and playback controls below the image (see [Image Navigation and Playback Controls on page 27](#)).

When either of the above methods is used, the image snapshot and the information to the right of the image change to display information for that point in time.

Information Tab

The **Information** tab on the **Load Point Tile Detail** window displays container or trailer statistics over time. It includes destination information for containers or trailers that are loading, and origin information for those unloading.

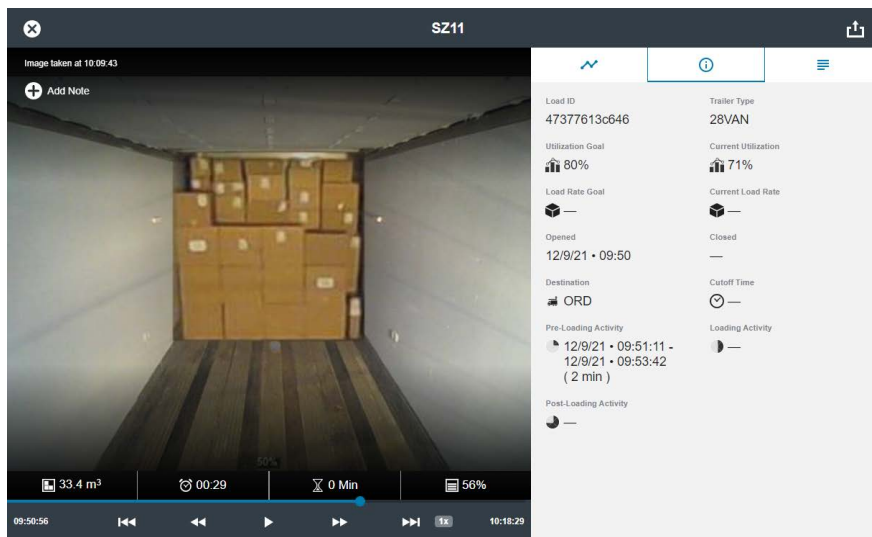


Table 4 describes the items appearing in the **Information** tab.

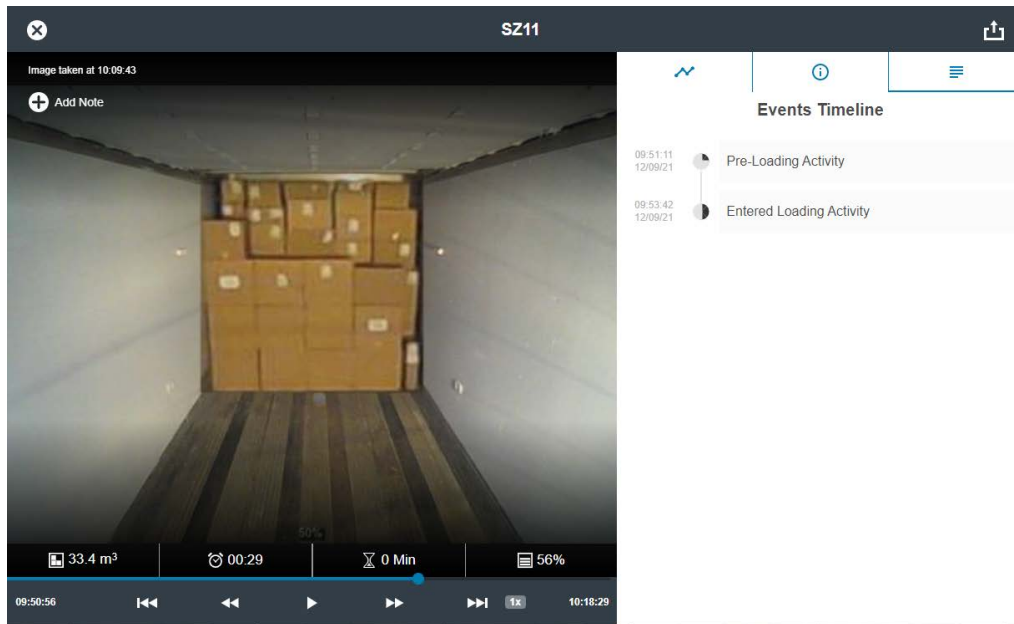
Table 4 Information Tab

Item	Description
Load ID (Trailer)	Identification number of load (Trailer).
Trailer Type (Trailer)	Type of container or trailer (e.g., 28VAN).
Utilization Goal	Goal for container or trailer volume as a percentage.
Current Utilization	Current container or trailer volume as a percentage.
Opened	Date and time the container or trailer begins loading.
Closed	Date and time the container or trailer loading is complete and closed.
Destination or Origin	Destination or origin code for the load. Optionally set by the administrator.
Cutoff Time	Optional time set by the administrator for loading / unloading to complete.
Pre-Loading Activity	Time spent in pre-loading activity.
Loading Activity	Time spent loading / unloading.
Post-Loading Activity	Time spent in post-loading activity.

Events Timeline

The SmartPack Dashboard allows you to manage notes in one of the following ways:

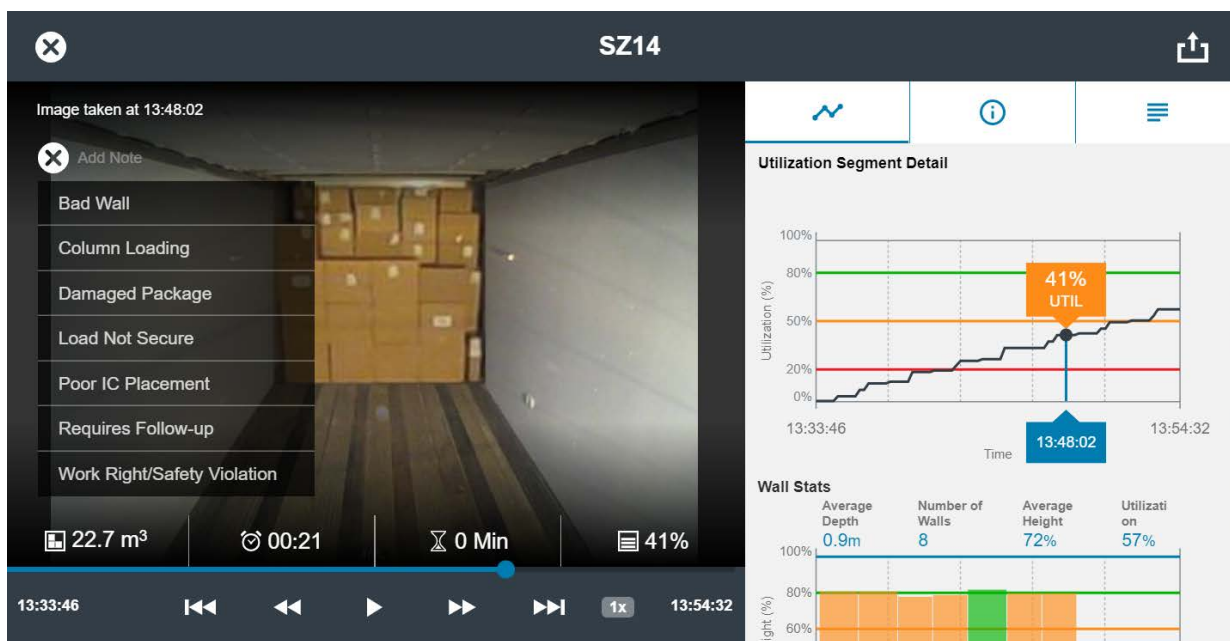
- Use the **Notes Settings** window to manage the notes that populate the drop-down list of notes used in the **Load Point Image Detail** window. See [Creating a New Note on page 17](#).
- Use the **Add Note** drop-down menu in the **Load Point Tile Detail** window in image view to apply notes to a snapshot, as follows.



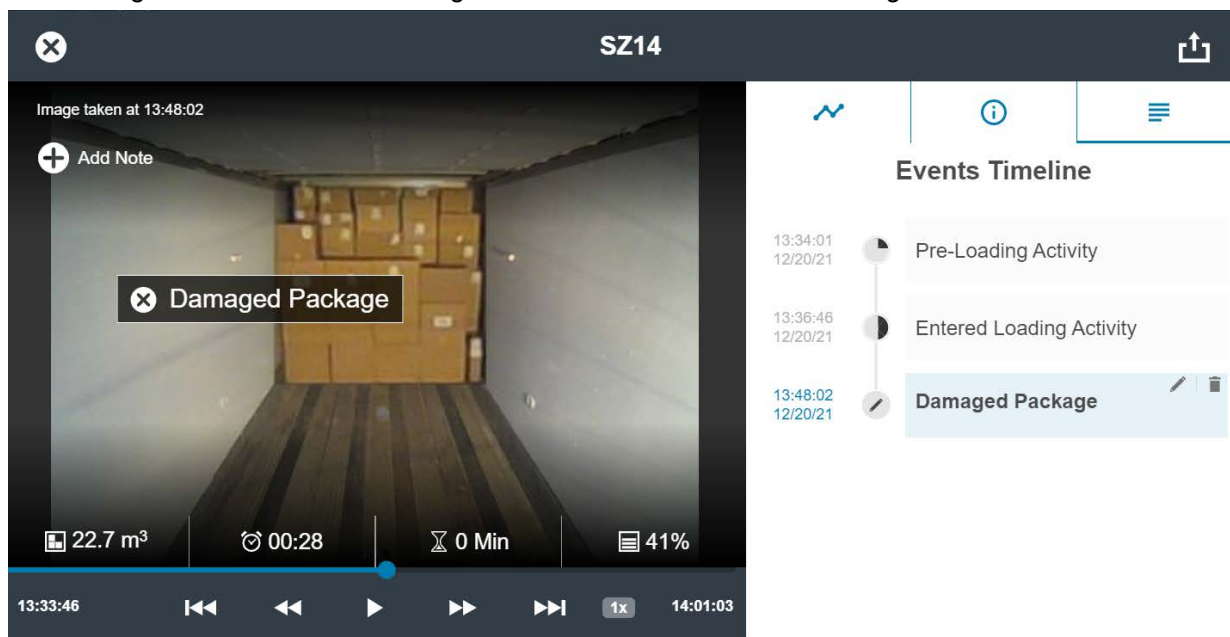
Adding a Note to an Image Load Point Tile Detail Window

To add a note to an image load point tile:

1. In the **Load Point Tile Detail** window, use the navigation and playback controls to select the image time frame on which to place the note. See [Image Navigation and Playback Controls on page 27](#).
2. At the top left corner of the image, select the **Add Note** icon, and select a note from the menu.



3. The note appears for placement on the image, and is added to the **Events Timeline** tab to the right of the image. Select the note and drag it to the desired location on the image.



Moving a Note


To move a note to a specific location on an image snapshot, select the **Events Timeline** tab, and then select the note on the timeline. Drag the note to the new location on the image.

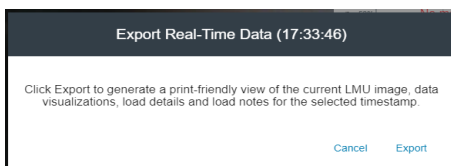
Deleting a Note

To delete a note, on the **Events Timeline** tab, select the delete icon next to the note, or select the **X** next to the note on the image. The note is deleted from the image and from the **Events Timeline** tab.

Exporting Data for Current Loads

To export data for a current load:

1. If the **Current Loads** window isn't displayed, select the Navigation icon at the top left corner of the dashboard and select **Current Loads**.
2. Select a Load Point Tile to open the **Load Point Tile Detail** window.
3. In the top right corner of the window, select the **Export** icon  to open the Export window.

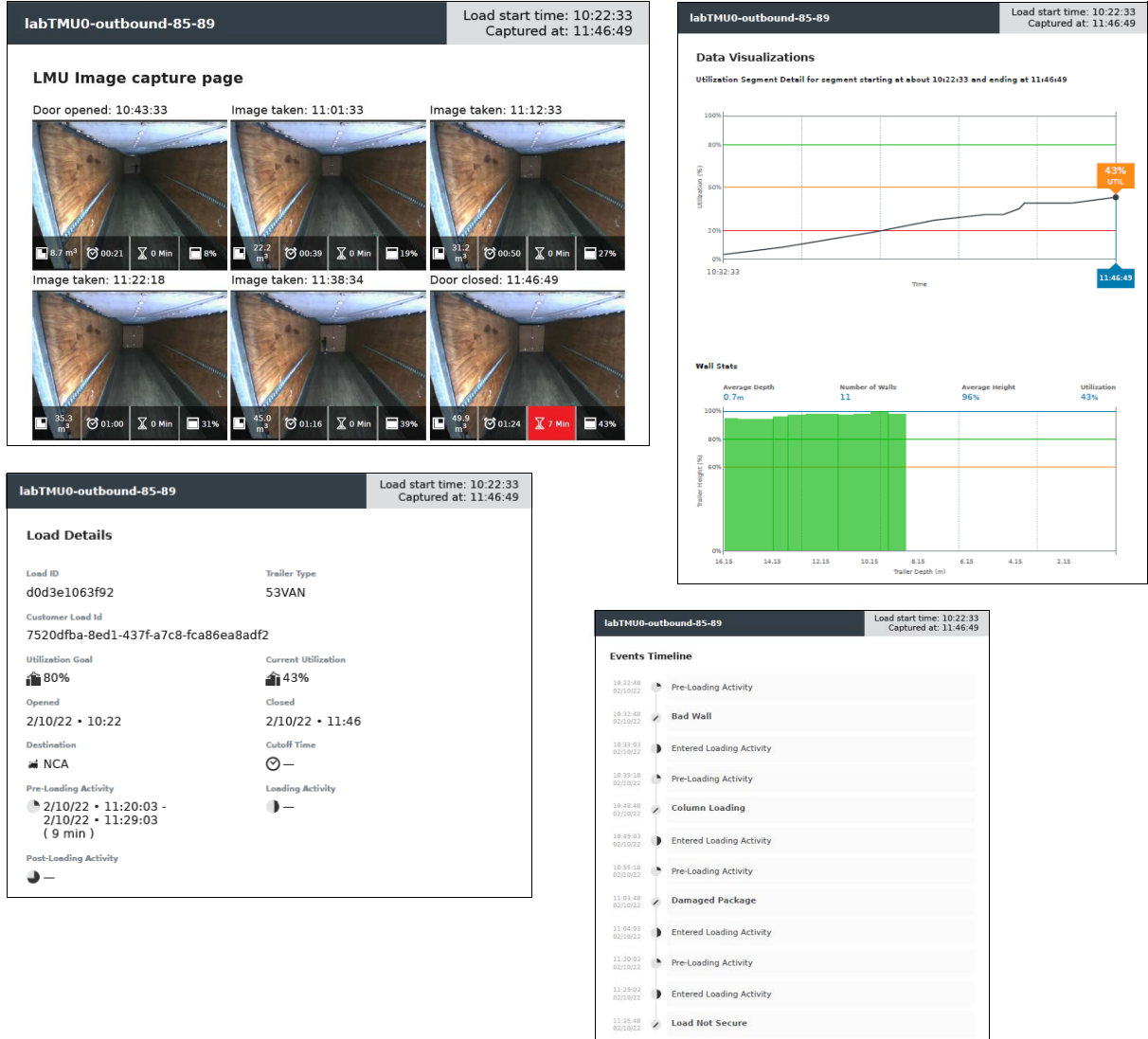


4. Select **Export**.

The dashboard generates a PDF containing a photo of the loading point, as well as information from the **Metrics**, **Information**, and **Notes** tabs.

Current Loads

Following is a sample PDF report in **Current Loads**.



Stitched Loads

SPX includes a new feature that detects **Split Loads** which are then linked together into **Stitched Loads** (a single past load). **Split Loads** are generated when a load prematurely closes due to detection of a false door closure event. Such false events are typically followed by detection of a true door open event.

Past Loads

Introduction

The **Past Loads** window presents historical container or trailer load information in a table that can be searched, filtered, or expanded to display more detail, as well as exported. The SmartPack Trailer **Past Loads** window contains information for loading and unloading, while the SmartPack Container only displays loading information.

To open the **Past Loads** window, select **Past Loads** from the Navigation menu .



NOTE: Filtering past loads by zone group is not currently available. The utilization percentages and average idle time summary that appear at the top of the window depend on whether inbound or outbound past load information is displayed.

Loading and Unloading Tabs

The **Loading** and **Unloading** tabs provide identical metric information for outbound and inbound load points, respectively. The following sections apply to both tabs.

Summary View

The **Past Loads** window opens in the **Loading** (outbound) tab **Summary** view. The top of this window includes the following information on both the **Loading** and **Unloading** tabs:

- **Total loads with Good Utilization** as a percentage of total loads.
- **Total loads with Fair Utilization** as a percentage of total loads.
- **Total loads with Poor Utilization** as a percentage of total loads.
- **Average Idle Time** in minutes.
- **Average Utilization** percentage across loads.

Past Loads

Zebra SmartPack[™] Trader

Powered by Zebra Technologies

Past Loads

Site: Chicago
13:05:23 Dec 16

Q Search

SUMMARY | DETAIL

Total loads with Good Utilization
100%

Total loads with Fair Utilization
0%

Total loads with Poor Utilization
0%

Avg. Idle Time
0 Min

Avg. Utilization
90%

LOADING | FILTER


UNLOADING

Load ID	Trailer Type	Load Date	Door	Opened	Closed	Idle Time	Utilization
0d95680648ed	28VAN	16 Dec 2021 12:27	SZ16	16 Dec 2021 12:27	16 Dec 2021 13:00	—	91%
f5e48ad224b9	28VAN	16 Dec 2021 12:26	SZ18	16 Dec 2021 12:26	16 Dec 2021 12:58	—	90%
32271ab486fa	28VAN	16 Dec 2021 12:25	SZ11	16 Dec 2021 12:25	16 Dec 2021 12:56	—	84%
ef70de30fa3a	28VAN	16 Dec 2021 12:08	SZ17	16 Dec 2021 12:08	16 Dec 2021 12:40	—	89%
f975ad6249d3	28VAN	16 Dec 2021 12:08	SZ10	16 Dec 2021 12:08	16 Dec 2021 12:40	—	88%

This window lists the following information for each load point on both the **Loading** and **Unloading** tabs:

- Load ID
- Trailer Type
- Load Date and Time
- Door
- Opened - Date and time door opened
- Closed - Date and time door closed
- Idle Time
- Utilization

Detail View

To view additional details, including start and end images for loads, open the **Detail** window using the toggle button  .

Loading Tab Detail

Zebra SmartPack Trailer

Past Loads

Site: Chicago
13:07:33 Dec 16

Q

Search

SUMMARY | DETAIL

Total loads with Good Utilization

100%

Total loads with Fair Utilization

0%

Total loads with Poor Utilization

0%

Avg. Idle Time

0 Min

Avg. Utilization

90%

LOADING | FILTER

UNLOADING

Load ID and Trailer Type	Door Number	Load Open/Close	Load Dur (min)	Idle Time (min)	Utilization Change Per Hour (m)	Start/End Utilization	Num of Walls	Num Walls (hrs)	Avg. Wall Depth (m)	Avg. Wall Height (m)
3de899d65226 28VAN	SZ12	16 Dec 2021 12:33	32.5	—	12.8	11%	17		0.5	2.3
		16 Dec 2021 13:05				89%				
fa0bac53fb99 28VAN	SZ13	16 Dec 2021 12:30	34	—	12.8	11%	17		0.5	2.3
		16 Dec 2021 13:04				93%				
0d95680648ed 28VAN	SZ16	16 Dec 2021 12:27	33.3	—	12.8	11%	17		0.5	2.3
		16 Dec 2021 13:00				91%				
f5e48ad224b9 28VAN	SZ18	16 Dec 2021 12:26	32.8	—	12.8	10%	17		0.5	2.3
		16 Dec 2021 12:58				90%				
32271ab486fa 28VAN	SZ11	16 Dec 2021 12:25	30.5	—	12.8	11%	17		0.5	2.3
		16 Dec 2021 12:56				84%				

The **Detail** view of the **Loading** tab lists the following information for each load point:

- Load ID and Trailer Type
- Door Number
- Load Open/Close - Trailer door open and close date/times
- Load Duration (in minutes) - Time between load start (trailer door open) and complete (trailer door closed)
- Idle Time (in minutes)
- Utilization Change Per Hour (in linear measurement)
- Start/End Utilization - Percentage of trailer utilization at trailer door open and close times
- Number of Walls - Total number of walls in the trailer
- Number of Walls - created per hour
- Average Wall Depth (in linear measurement) - Average depth of all walls created.
- Average Wall Height (in linear measurement) - Average height of all walls created.
- Notes - Number of notes per type of note added to the load record.
- Start/End Images - Load images before and after loading

Unloading Tab Detail

Chicago

13:09:44 Dec 16

Search

SUMMARY | DETAIL

Total loads with Good Utilization

0%

Total loads with Fair Utilization

0%

Total loads with Poor Utilization

100%

Avg. Idle Time

0 Min

Avg. Utilization

90%

LOADING

UNLOADING | FILTER

Load ID

Trailer Type

Door Number

Load Open

Load Closed

Load Dur. (min)

Idle Time (min)

Utilization Change Per Hour (m)

Start/End Utilization

Notes

Start/End Images

7b4901a92aee

28VAN

SZ1

16 Dec 2021 12:32

16 Dec 2021 13:04

32.3


—

12.8

10%

91%

—



ef86567b639f

28VAN

SZ4

16 Dec 2021 12:30

16 Dec 2021 12:59

29.3


—

12.8

10%

83%

—



cec352e06b86

28VAN

SZ3

16 Dec 2021 12:26

16 Dec 2021 12:58

32.8


—

12.8

11%

92%

—



8f833dd4348b

28VAN

SZ8

16 Dec 2021 12:27

16 Dec 2021 12:58

30.8


—

12.8

10%

87%

—



6512aaadaa09

28VAN

SZ2

16 Dec 2021 12:17

16 Dec 2021 12:50

32.8


—

12.8

11%

92%


—

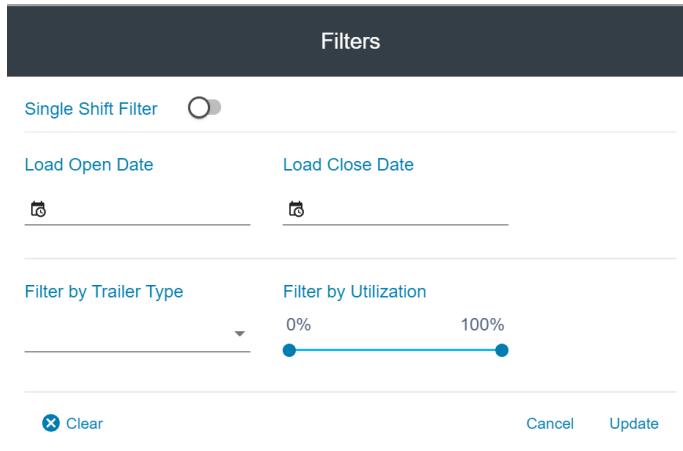


The **Detail** view of the **Unloading** tab lists the following information for each load point:

- Load ID
- Trailer Type
- Door Number
- Load Open - Trailer door open date/time
- Load Close - Trailer door close date/time
- Load Duration (in minutes) - Time between unload start (trailer door open) and complete (trailer door closed)
- Idle Time (in minutes)
- Utilization Change Per Hour (in linear measurement)
- Start/End Utilization - Percentage of trailer utilization at trailer door open and close times
- Notes - Number of notes placed on the Load Point Tile Detail Window for that load
- Start/End Images - Load images before and after unloading

Filtering Past Loads

To filter information in the **Past Loads** window, use the **Filter** button  at the right side of the window for SmartPack Container, and at the top of the selected tab for SmartPack Trailer.



The **Filters** dialog box contains the following controls:

- Single Shift Filter**: A toggle switch.
- Load Open Date**: A date selection field with a calendar icon.
- Load Close Date**: A date selection field with a calendar icon.
- Filter by Trailer Type**: A drop-down menu.
- Filter by Utilization**: A slider ranging from 0% to 100%.
- Clear**: A button with a close icon.
- Cancel**: A button.
- Update**: A button.

If **Enable Single Shift Mode** in **Advanced Settings** is enabled, and the **Single Shift Filter** option is enabled in the **Filters** dialog box, there is a prompt for Load Open or Load Close dates, but not times.

To use the **Filters** dialog box:

1. Select the **Load Open Date** and **Load Close Date** using the pop-up calendars.

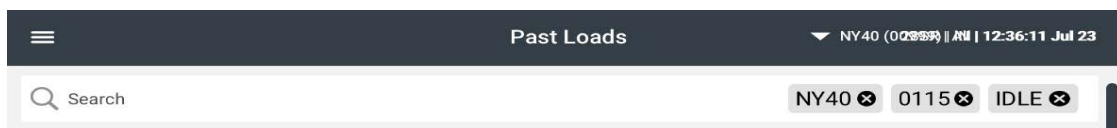


IMPORTANT: If you do not set the values for **Load Open Date** and **Load Close Date**, by default the system provides information for the past 3 days only.

2. In the **Filter by Trailer Type** drop-down menu, select **All trailer types** or specific trailer types using the check boxes.
3. Use the **Filter by Utilization** slider to set minimum and maximum percentages.
4. Select **Update** to apply the filtering criteria, or **Clear** to clear the criteria. To cancel the filtering action, select **Cancel**.

Searching Past Loads


To search **Past Loads**, use the search bar at the top of the **Past Loads** window. Search by Load ID, Trailer Type, Load Date, Door, Opened, Closed, Idle Time, and/or Load Utilization. Any filters set in the **Filters** dialog box are noted at the right of the search bar.



The **Past Loads** window header shows the title and a status bar with "NY40 (00000) | NY | 12:36:11 Jul 23". Below the header is a search bar with a magnifying glass icon and the text "Search". To the right of the search bar are three filter tags: "NY40" with a close icon, "0115" with a close icon, and "IDLE" with a close icon.

Exporting Data for Past Loads

To export data for past loads:

1. After applying any desired filters, at the right side of the **Past Loads** window, Select the **Export** icon  .
2. Select one of the export file type options: CSV, XLSX (Excel), or PDF.
3. Select **Export**.



Past Loads Sample Reports

Following are samples of past loads exported reports in the three available formats.

Past Loads Detail Report: Loading											12/16/2021 14:30
Load ID and Trailer Type	Door Number	Load Open/Close	Load Dur (min)	Idle Time (min)	Utilization Change Per Hour (m)	Start/End Utilization	Num of Walls	Num Walls (hrs)	Avg. Wall Depth (m)	Avg. Wall Height (m)	Notes
487ea045f82 28VAN	SZ17	16 Dec 2021 13:50 16 Dec 2021 14:23	32.53		12.76	11% 89%	17	0.03	0.5	2.31	
a9460c9672b6 28VAN	SZ10	16 Dec 2021 13:50 16 Dec 2021 14:22	32.03		12.78	10% 88%	17	0.03	0.5	2.31	
ab4abf2a3075 28VAN	SZ14	16 Dec 2021 13:45 16 Dec 2021 14:18	32.53		12.76	11% 89%	17	0.03	0.5	2.31	
37ea01ff2291 28VAN	SZ15	16 Dec 2021 13:45 16 Dec 2021 14:17	32.03		12.79	11% 88%	17	0.03	0.5	2.31	
cbf6cc2b0deb 28VAN	SZ19	16 Dec 2021 13:45 16 Dec 2021 14:17	32.03		12.78	11% 88%	17	0.03	0.5	2.31	
54ad00b8a39d 28VAN	SZ12	16 Dec 2021 13:41 16 Dec 2021 14:13	33.03		12.81	10% 91%	17	0.03	0.5	2.31	

PDF Format

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
	Load ID	Trailer Type	Door Number	Load Open Date	Load Close Date	Load Dur (min)	Idle Time (min)	Utilization Change Per Hour (m)	Start Utilization	End Utilization	Num of Walls	Num Walls (hrs)	Avg. Wall Depth (m)	Avg. Wall Height (m)	Notes
1	487ea045f882	28VAN	SZ17	16 Dec 2021 13:50	16 Dec 2021 14:23	32.53		12.76	11%	89%	17	0.03	0.5	2.31	
2	a9460c9672b6	28VAN	SZ10	16 Dec 2021 13:50	16 Dec 2021 14:22	32.03		12.78	10%	88%	17	0.03	0.5	2.31	
3	ab4abf2a3075	28VAN	SZ14	16 Dec 2021 13:45	16 Dec 2021 14:18	32.53		12.76	11%	89%	17	0.03	0.5	2.31	
4	37ea01ff2291	28VAN	SZ15	16 Dec 2021 13:45	16 Dec 2021 14:17	32.03		12.79	11%	88%	17	0.03	0.5	2.31	
5	cbf6cc2b0deb	28VAN	SZ19	16 Dec 2021 13:45	16 Dec 2021 14:17	32.03		12.78	11%	88%	17	0.03	0.5	2.31	
6	54ad00b8a39d	28VAN	SZ12	16 Dec 2021 13:41	16 Dec 2021 14:13	33.03		12.81	10%	91%	17	0.03	0.5	2.31	
7	ab4abf2a3075	28VAN	SZ14	16 Dec 2021 13:45	16 Dec 2021 14:18	32.53		12.76	11%	89%	17	0.03	0.5	2.31	
8	7c59b88429bd	28VAN	SZ16	16 Dec 2021 13:36	16 Dec 2021 14:08	31.78		12.77	11%	88%	17	0.03	0.5	2.31	
9	4a2ab6f97656	28VAN	SZ11	16 Dec 2021 13:32	16 Dec 2021 14:06	33.53		12.79	10%	92%	17	0.03	0.5	2.31	
10	9224a2acae95	28VAN	SZ18	16 Dec 2021 13:35	16 Dec 2021 14:05	30.53		12.79	10%	84%	17	0.03	0.5	2.31	
11	b8736acc704a	28VAN	SZ17	16 Dec 2021 13:15	16 Dec 2021 13:48	33.53		12.79	11%	92%	17	0.03	0.5	2.31	
12	79f9fbc1b4d6	28VAN	SZ10	16 Dec 2021 13:16	16 Dec 2021 13:48	31.78		12.76	11%	88%	17	0.03	0.5	2.31	
13	79d5befef00fa	28VAN	SZ14	16 Dec 2021 13:11	16 Dec 2021 13:43	32.53		12.82	10%	89%	17	0.03	0.5	2.31	
14	174cc2eb60e3	28VAN	SZ15	16 Dec 2021 13:11	16 Dec 2021 13:43	31.78		12.76	11%	88%	17	0.03	0.5	2.31	

XLSX (Excel)

Load ID and Trailer Type	Door Number	Load Open/Close	Load Dur (min)	Idle Time (min)	Utilization Change Per Hour (m)	Start/End Utilization	Num of Walls	Num Walls (hrs)	Avg. Wall Depth (m)	Avg. Wall Height (m)	Notes
37ea01ff2291 / 28VAN	SZ15	16 Dec 2021 13:45 / 16 Dec 2021 14:17	32.03		12.79 11% / 88%		17	0.03	0.5	2.31	
cbf6cc2b0deb / 28VAN	SZ19	16 Dec 2021 13:45 / 16 Dec 2021 14:17	32.03		12.78 11% / 88%		17	0.03	0.5	2.31	
54ad00b8a39d / 28VAN	SZ12	16 Dec 2021 13:41 / 16 Dec 2021 14:13	33.03		12.81 10% / 91%		17	0.03	0.5	2.31	
a8c48a04b9a3 / 28VAN	SZ13	16 Dec 2021 13:40 / 16 Dec 2021 14:12	32.03		12.78 10% / 88%		17	0.03	0.5	2.31	
7c59b88429bd / 28VAN	SZ16	16 Dec 2021 13:36 / 16 Dec 2021 14:08	31.78		12.77 11% / 88%		17	0.03	0.5	2.31	
4a2ab6f97656 / 28VAN	SZ11	16 Dec 2021 13:32 / 16 Dec 2021 14:06	33.53		12.79 10% / 92%		17	0.03	0.5	2.31	
9224a2acae95 / 28VAN	SZ18	16 Dec 2021 13:35 / 16 Dec 2021 14:05	30.53		12.79 10% / 84%		17	0.03	0.5	2.31	
b8736acc704a / 28VAN	SZ17	16 Dec 2021 13:15 / 16 Dec 2021 13:48	33.53		12.79 11% / 92%		17	0.03	0.5	2.31	
79f9fbc1b4d6 / 28VAN	SZ10	16 Dec 2021 13:16 / 16 Dec 2021 13:48	31.78		12.76 11% / 88%		17	0.03	0.5	2.31	
79d5befef00fa / 28VAN	SZ14	16 Dec 2021 13:11 / 16 Dec 2021 13:43	32.53		12.82 10% / 89%		17	0.03	0.5	2.31	
174cc2eb60e3 / 28VAN	SZ15	16 Dec 2021 13:11 / 16 Dec 2021 13:43	31.78		12.76 11% / 88%		17	0.03	0.5	2.31	
de709776339e / 28VAN	SZ19	16 Dec 2021 13:10 / 16 Dec 2021 13:43	33.28		12.82 10% / 91%		17	0.03	0.5	2.31	
499a3015142 / 28VAN	SZ12	16 Dec 2021 13:07 / 16 Dec 2021 13:38	31.28		12.79 10% / 86%		17	0.03	0.5	2.31	
761890ad69ff / 28VAN	SZ13	16 Dec 2021 13:06 / 16 Dec 2021 13:38	32.53		12.76 11% / 89%		17	0.03	0.5	2.31	
f1a0b28813d2 / 28VAN	SZ16	16 Dec 2021 13:02 / 16 Dec 2021 13:34	32.28		12.81 10% / 89%		17	0.03	0.5	2.31	

CSV

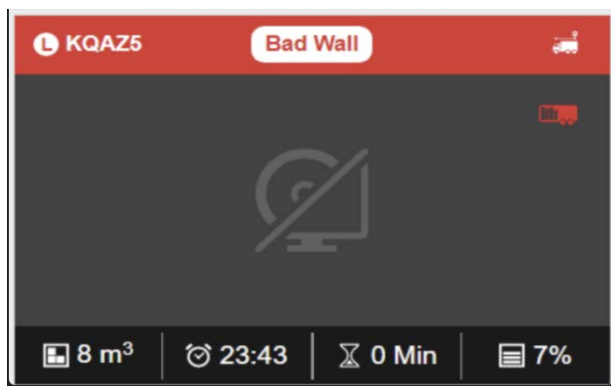
Error States

Introduction

The SmartPack Dashboard displays various error states and other load states on load point tiles, as discussed in the following sections.

Bad Wall Error

When the system detects a past wall height or depth that is outside the thresholds configured in **Settings**, the load point tile status changes to **Bad Wall** and the header turns red. A past wall is a wall that is not currently being worked on. An icon representing the bad wall state displays in the top right corner of the body of the load point tile.



NOTE: If the Bad Wall error state and the Idle error state exist simultaneously for a load point, the Idle error state indication takes priority and displays in the header of the load point tile, and the bad wall icon displays in the top right corner of the body. Follow site procedures to resolve this.

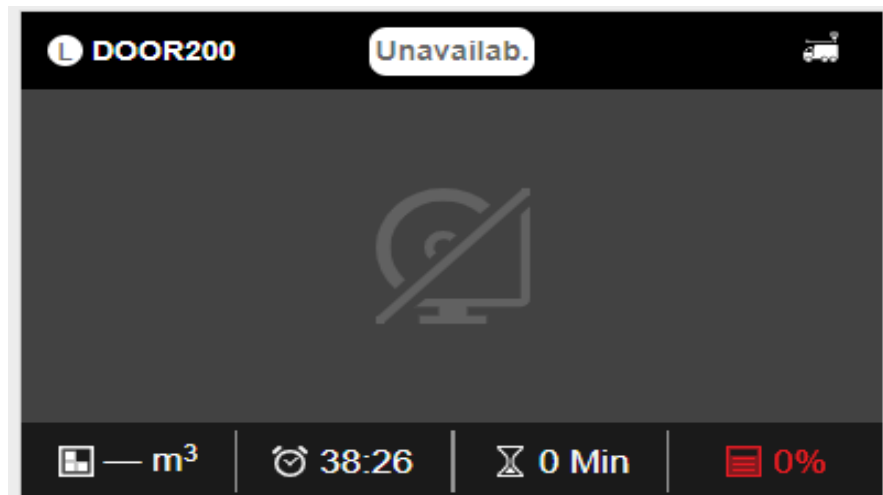
Idle State Threshold Exceeded Error

When the system has not detected a change in loading or unloading activity when the configured idle time is met, the load point tile status changes to **Idle**, the header turns red, and the idle time clock indicates the idle time that has elapsed, as shown below. Follow site procedures to resolve this.



Error State

If the system cannot send container or a trailer information from the LMU, the load point tile status changes to **Unavailable**, and an icon representing the information unavailable state appears in the body of the load point tile, as shown below.



Follow site procedures to resolve this, or refer the TM1000 and/or TM2000 guides listed in [Related Documents and Software on page 6](#) for LMU troubleshooting.

