



ZC10L Driver Readme File

This document summarizes the following driver releases and contains information on the release of the ZC10L Microsoft Windows® Driver software, Version 1.7, as of February 24th, 2020:

Driver	Release Date
ZC10L Driver v 1.7	24 February 2020
ZC10L Driver v1.6	22 November 2019
ZC10L Driver v1.3	12 March 2017

Contents:

1. Supported OS platforms
2. Driver Install/Uninstall procedure
3. Enhancements in this driver version
4. Known issues with this driver version
5. Technical assistance contact information

Supported OS Configurations:

This release of the driver is intended for installation and use with the following operating systems

- Windows Server 2008 (32 and 64 bit)*
- Windows 8® (32 and 64 bit)
- Windows 8.1® (32 and 64 bit)
- Windows Server 2012 (64 bit)*
- Windows 10 (32 and 64 bit)

This release is Certified for Microsoft Windows 10 (32 and 64 bit) Only

**Requires the Silex Print Server option (PN: P1091995-100).*

This software release is intended to be a driver for installation and use with the following Zebra Card Printer and the associated firmware version, noted in the table below:

Printer Model	Minimum firmware version
ZC10L	ZC10L Firmware v 2.05

Summary of Software Release Notes: V1.7

Driver Installation / Un-Installation Procedures

Steps for Installation of the ZC10L printer driver:

1. Do not connect the USB cable between the printer and PC with the printer power, switched on, wait for the on-screen instructions to do so during the driver installation.
2. Upon downloading the *Installer.zip* file, double click the file.
3. Open the *Installer* folder.
4. Double click the *Setup.exe* file to initiate the driver installation.
5. Follow the on-screen prompts.
6. For now-Windows 10 OS installs only: When prompted with “Windows can’t verify the publisher of this driver software”, customers will have to select, “Install this driver software anyway”, to install the driver.
7. After the installation is completed, *Zebra ZC10L USB Card Printer* will be displayed as printer name in the *Devices* or *Devices and Printers* window.
8. The printer is now installed and ready to use.
9. Run any application like Zebra CardStudio, Microsoft Windows® Word® or other Card Design application to perform printing.

Steps for Un-Installation:

1. Open the *Installer* folder.
2. Double click on the *Delete.exe*
3. Upon clicking the *Delete.exe* file which contains zipped files, the customer will be prompted to *Extract All*, *Run*, or *Cancel* the process, select *Run*.
4. Follow the on-screen prompts to complete the removal of the ZC10L driver.
5. Reboot the system after the driver un-installation is complete.

Enhancements and Issues Corrected in Version 1.7

- Microsoft Certified for Windows 10
- Addressed issue of print speed performance for first printed card out.

Known Issues in Version 1.7

- None

Technical Assistance:

For questions relating to the operation of Zebra equipment you already own, contact your reseller first. Alternately, contact Zebra Technical Support by using one of the following methods:

Technical Support Phone: 1-877-ASK-ZEBRA (1 877 275 9327).

You can also visit us on the web at <http://www.zebra.com/support>