



DZ9CG.01.02.00 ZXP 9 Driver Readme File

This document summarizes the following driver releases and contains information on the release of the ZXP Series 9 Microsoft Windows® Driver software, Version DZ9CG.01.02.00, as of June 13th, 2017:

| Driver | Release Date |
|----------------|--------------------|
| DZ9CG.01.02.00 | June 13, 2017 |
| DZ9CG.01.01.00 | January 10, 2017 |
| DZ9CG.01.00.00 | September 26, 2016 |

For support, please visit www.zebra.com/support.

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Supported OS Platforms:

This release of the driver is intended for installation and use with the following operating systems:

- Windows 7® (32 and 64 bit)
- Windows Server 2008 (32 and 64 bit)
- Windows 8® (32 and 64 bit)
- Windows 8.1® (32 and 64 bit)
- Windows Server 2012 (64 bit)
- Windows 10 (32 and 64 bit)

This software release is intended to be a common driver for installation and use with the following Zebra Card Printers and the associated firmware version, noted in the table below:

| Printer Models | Minimum firmware version |
|----------------|--------------------------|
| ZXP Series 9 | FZ9MG.01.01.00 |

Microsoft Driver Support Matrix:

| Supported Windows Drivers Microsoft OS ¹ | One to One | One to Many | Many to One | Many to Many | Printer Pooling ² |
|---|--------------------|--------------------------|--------------------------------------|--|------------------------------|
| | 1 Printer – 1 Host | One Host - Many Printers | Multiple Hosts (Drivers) One Printer | Multiple Hosts (Drivers) - Many Printers | |
| Server 2012 R2 64 Bit | Yes | Yes | Yes | Yes | Yes |
| Server 2008 R2 64 Bit | Yes | Yes | Yes | Yes | Yes |
| Server 2008 32 Bit | Yes | Yes | Yes | Yes | Yes |
| Windows 10 64 Bit | Yes | Yes | Yes | Yes | Yes |
| Windows 10 32Bit³ | Yes | Yes | Yes | Yes | Yes |
| Windows 8/8.1 64 Bit | Yes | Yes | Yes | Yes | Yes |
| Windows 8/8.1 32 Bit⁴ | Yes | Yes | Yes | Yes | Yes |
| Windows 7 64 Bit | Yes | Yes | Yes | Yes | Yes |
| Windows 7 32 Bit | Yes | Yes | Yes | Yes | Yes |

¹ Driver installed on individual Client PCs

² Printer Pooling Sharing not supported.

³ Windows 10 Home and Pro only (No support for Windows 10 Mobile)

⁴ No support for Win 8 Metro GUI print driver environment.

Client / Server Printer sharing support Matrix:

The following Matrix shows the tested configurations between various Microsoft OS in a shared Client / Server print environment.

| Printer Sharing Matrix | | | | | | |
|--|---------------|---------------|------------------|------------------|--------------|--------------|
| Windows OS server (Driver Host) | Win 10 32 Bit | Win 10 64 Bit | Win 8/8.1 32 Bit | Win 8/8.1 64 Bit | Win 7 32 Bit | Win 7 64 Bit |
| Server 2012 R2 64 Bit | Yes | Yes | Yes | Yes | Yes | Yes |
| Server 2008 R2 64 Bit | Yes | Yes | Yes | Yes | Yes | Yes |
| Server 2008 32 Bit | Yes | No | Yes | No | Yes | No |
| Windows 10 64 Bit | Yes | Yes | Yes | Yes | Yes | Yes |
| Windows 10 32 Bit | Yes | No | Yes | No | Yes | No |
| Windows 8/8.1 64 Bit | Yes | Yes | Yes | Yes | Yes | Yes |
| Windows 8/8.1 32 Bit | Yes | No | Yes | No | Yes | No |
| Windows 7 64 Bit | Yes | Yes | Yes | Yes | Yes | Yes |
| Windows 7 32 Bit | Yes | No | Yes | No | Yes | No |

Driver Installation / Un-Installation Procedures:

Steps for Installation of the ZXP Series 9 printer driver:

1. Run the *DZ9CG.01.02.00.exe* from explorer or command prompt. This is the setup for the ZXP Series 9 printer driver.
Note: If installing the driver from the Driver CD, and the installation does not run automatically, launch the web browser. Within the browser, open the index.htm file at the top/root level of the CD. Choose the options on the CD to start installing the driver. Follow the on-screen prompts to complete the driver installation for your supported printer (listed above).
2. Choose either the Ethernet or USB printer. Based on this, the printer driver for the specific printer will be installed.
3. Choose the destination location or leave it to default value.
4. In case of Ethernet printer driver, a dialog will appear with available IP addresses or the option to input an IP address of the Ethernet printer. Enter the Ethernet printer IP address and click *Ok*. This will cause the Ethernet printer to be installed in the system.
5. After the installation is completed, *Zebra ZXP Series 9 Network Card Printer* will be displayed as printer name in case of Ethernet printers, and *Zebra ZXP Series 9 USB Card Printer* will be displayed in case of USB printers in *Control Panel -> Printers and Faxes*
6. Now the printer will be installed and ready to use.
7. Run any application like Zebra CardStudio, Microsoft Word®, or other Card Design application to perform printing.

Steps for Un-Installation:

In Add/Remove Programs, choose Zebra ZXP Series 9 Card Printer, click Remove. (Or), In Start Menu -> Programs -> Zebra ZXP Series 9 Card Printer, click Uninstall.

1. Choose Remove option.
2. A warning message will appear. Click Ok to confirm un-installation.
3. Reboot the system after the driver un-installation is complete.

Enhancements and Issues Corrected in Version DZ9CG.01.02.00:

- CD distribution release of driver packaged with Printer.
- Updated Graphic test cards in the ZXP Series 9 Toolbox.
- Addressed Print issue where text was missing when printing from certain PDF files.

Known Issues in Version DZ9CG.01.02.00:

Driver

- On certain Windows 8.1 VM configurations, changing the Card Type forces the user to create a custom card type.
- On the Advanced K Optimization page, the Contrast option and the associated preview is reversed from the actual output.

ZXP Toolbox

- On the Wireless Network page in Printer Configuration, when configuring a wireless connection and a Security is selected, any of the encryptions can be selected. The supported pairs are:

| | | | | | |
|-------------------|------|-------|--------|------|------|
| Security | Open | WEP40 | WEP104 | WPA | WPA2 |
| Encryption | None | RC4 | RC4 | TKIP | CCMP |

- On the Wireless Network page in Printer Configuration, saved configurations will not load unless the printer has previously been connected to the network in the saved configuration.
- On the Smartcard page in Encoding Settings, an error is encountered when writing to an external smart card reader.
- On the Laminator page in Advanced Settings, changes made to the laminator oven cleaning interval are not saved.

Application Compatibility

- Compatibility issues when ZXP Toolbox and Service Partner Tool are installed on the same system.

Technical Assistance:

For questions relating to the operation of Zebra equipment you already own, contact your reseller first. Alternately, contact Zebra Technical Support by using one of the following methods:

For customers located in the United States, phone: 1-877-ASK-ZEBRA (1 877 275 9327).

For customers located outside of the United States, visit: <http://www.zebra.com/support>