



DZC3CG.01.04.00 ZXP 3C Driver

Readme File

This document summarizes the following driver releases and contains information on the release of the ZXP Series 3C Microsoft Windows® Driver software, Version DZC3CG.01.04.00.00, as of March 31, 2016:

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For support, please visit www.zebra.com/support.

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Supported OS Configurations:

This release of the driver is intended for installation and use with the following operating systems:

- Windows® XP (32 bit)
- Windows Vista® (32 and 64 bit)
- Windows Server® 2003 (32 bit)
- Windows 7® (32 and 64 bit)
- Windows Server 2008 (32 and 64 bit)
- Windows 8® (32 and 64 bit)
- Windows 8.1® (32 and 64 bit)
- Windows Server 2012 (64 bit)
- Windows 10 (32 and 64 bit)

This software release is intended to be a driver for installation and use with the following Zebra Card Printer and the associated firmware version, noted in the table below:

Printer Models	Minimum firmware version
ZXP Series 3C	FZ3MG.02.08.00

Microsoft Driver Support Matrix:

Supported Windows Drivers Microsoft OS ¹	One to One	One to Many	Many to One	Many to Many	Printer Pooling ²
	1 Printer – 1 Host	One Host - Many Printers	Multiple Hosts (Drivers) One Printer	Multiple Hosts (Drivers) - Many Printers	
Server 2012 R2 64 Bit	Yes	Yes	Yes	Yes	Yes
Server 2008 R2 64 Bit	Yes	Yes	Yes	Yes	Yes
Server 2008 32 Bit	Yes	Yes	Yes	Yes	Yes
Server 2003	Yes	Yes	Yes	Yes	Yes
Windows 10 64 Bit	Yes	Yes	Yes	Yes	Yes
Windows 10 32Bit ³	Yes	Yes	Yes	Yes	Yes
Windows 8 64 Bit	Yes	Yes	Yes	Yes	Yes
Windows 8 32 Bit ⁴	Yes	Yes	Yes	Yes	Yes
Windows 7 64 Bit	Yes	Yes	Yes	Yes	Yes
Windows 7 32 Bit	Yes	Yes	Yes	Yes	Yes
Vista 64 Bit ⁵	Yes	No	No	No	No
Vista 32 Bit ²	Yes	No	No	No	No
Windows XP	Yes	Yes	Yes	Yes	Yes

¹ Driver installed on individual Client PCs

² Printer Pooling Sharing not supported.

³Windows 10 Home and Pro only (No support for Windows 10 Mobile)

⁴No support for Win 8 Metro GUI print driver environment.

⁵Need to qualify Service Pack support

Client / Server Printer sharing support Matrix

The following Matrix shows the tested configurations between various Microsoft OS in a shared Client / Server print environment.

Printer Sharing Matrix	Windows OS Driver Clients						
	Win 10 32 Bit	Win 10 64 Bit	Win 8 32 Bit	Win 8 64 Bit	Win 7 32 Bit	Win 7 64 Bit	Windows XP
Server 12 R2 64 Bit	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Server 2008 64 Bit	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Server 2008 32 Bit	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Server 2003	Yes	No	Yes	No	Yes	No	Yes
Windows 10 64 Bit	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Windows 10 32 Bit	Yes	No	Yes	No	Yes	No	Yes
Windows 8 64 Bit	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Windows 8 32 Bit	Yes	No	Yes	No	Yes	No	Yes
Windows 7 64 Bit	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Windows 7 32 Bit	Yes	No	Yes	No	Yes	No	Yes
Windows XP (All Editions) SP 2 and above	No	No	No	No	No	No	No

Driver Installation / Un-Installation Procedures

Steps for Installation of the ZXP Series 3C printer driver:

1. Run the DZC3CG.01.04.00.00.exe from explorer or command prompt. This is the setup for the ZXP Series 3C printer driver.
Note: If installing the driver from the Driver CD, and the installation does not run automatically, launch the web browser. Within the browser, open the index.htm file at the top/root level of the CD. Choose the options on the CD to start installing the driver. Follow the on-screen prompts to complete the driver installation for your supported printer (listed above).
2. Choose among the Ethernet and USB printers. Based upon this, the printer drivers for the specific printers will be installed.
3. Choose the destination location or leave it to default value.
4. In case of Ethernet printer driver, a dialog will appear with available IP addresses or the option to input an IP address of the Ethernet printer. Enter the Ethernet printer IP address and click *Ok*. This will cause the Ethernet printer to be installed in the system.
5. After the installation is completed, *Zebra ZXP Series 3C Network Card Printer* will be displayed as printer name in case of Ethernet printers, and *Zebra ZXP Series 3C USB Card Printer* will be displayed in case of USB printers in *Control Panel -> Printers and Faxes*
6. Now the printer will be installed and ready to use.
7. Run any application like Zebra CardStudio, Microsoft Windows® Word® or other Card Design application to perform printing.

Steps for Un-Installation:

1. In Add/Remove Programs, choose Zebra ZXP Series 3C Card Printer, click Remove. (Or), In Start Menu -> Programs ->Zebra ZXP Series 3C Card Printer, click Uninstall.
2. Choose Remove option.
3. A warning message will appear. Click Ok to confirm un-installation.
4. Reboot the system after the driver un-installation is complete.

Enhancements and Issues Corrected in Version DZC3CG.01.00.04.00

- Added support for Windows 10 OS.

Known Issues in Version DZC3CG.01.00.04.00

- Printer returns “Out of Ribbon” message instead of “No ribbon” when power is cycled or Lid is closed with ribbon cartridge out of printer. Driver will display “Out of Ribbon” instead of “No Ribbon” reflecting the data on the LCD.
- USB Printer Pooling (Server 2K3): Spooler crash after cancelling cover open error.
- White dots may be present at the border of the Monochrome black images for the ribbons 1/2 YMCKO, 1/2 YMCKOKO and YMCKOK.

Enhancements and Issues Corrected in Version DZC3CG.01.00.00.00

- DZC3CG.01.00.00.00 was the initial release of the ZXP Series 3C driver.

Known Issues in Version DZC3CG.01.00.00.00

- Microsoft behavior where ZXP Series 3C printers are connected and Windows printer icons are stacked in printers and faxes.
- USB Printer Pooling (Server 2K3): Spooler crash after cancelling cover open error.
- When Windows is defaulted to check for updates, driver Installation delay on standalone windows 8 hosts.
- Random READ/WRITE error occurs while printing via ATM mode.
- When a ZXP Series 3C printer is connected to a Server 2003 host via USB, and shared with an XP client, the printer could drop offline, when canceling an error from the client.
- Software exception error could occur when accessing a shared USB printer on XP client from 2K3 Host.

Technical Assistance:

For questions relating to the operation of Zebra equipment you already own, contact your reseller first. Alternately, contact Zebra Technical Support by using one of the following methods:

Technical Support Phone: 1-877-ASK-ZEBRA (1 877 275 9327).

You can also visit us on the web at <http://www.zebra.com/support>