ZEBRA TECHNOLOGIES

K69.1.3
Summary of Firmware Release

Release Date: August 20, 2014

This firmware release includes the features of the previous Kiosk firmware releases. It is for use with the following Kiosk printer model:

• KR203

Contents

Contacts

For support, please visit www.zebra.com/support or refer to the contact options below:

Geographic Location	Telephone	Toll-free	FAX
The Americas	+1-847-955-2299	+1-877-ASK-ZEBRA	—
Asia Pacific	+65-6858-0722	—	+65 6885 0838
Europe, Africa, Middle East, India	Please contact your supplier.		

Firmware Installation

The firmware can be installed through the *Kiosk Printer Driver.* If the *Kiosk Printer Driver* is not installed on your computer, follow the steps below **before** you install the firmware.

1. Go to www.zebra.com/support.

2. Select your printer from the **Printer Support** list.

3. Click the **Drivers** tab.

4. Click **Download** to download the **Kiosk Printer Driver** to your computer. The **Zebra Kiosk Printer Driver Installer** icon appears on your Desktop.

Important • Follow the instructions in the *Kiosk Printer Driver User Guide* to run the installation and pre-install the new drivers.

To retrieve the firmware file from the Zebra website

Important • Before you install the firmware make sure that the *Kiosk Printer Driver* is installed (see above).

1. Go to www.zebra.com/support.

2. Select the KR203 printer from the **Printer Support** list.

3. Click the **Firmware & Service Packs** tab.

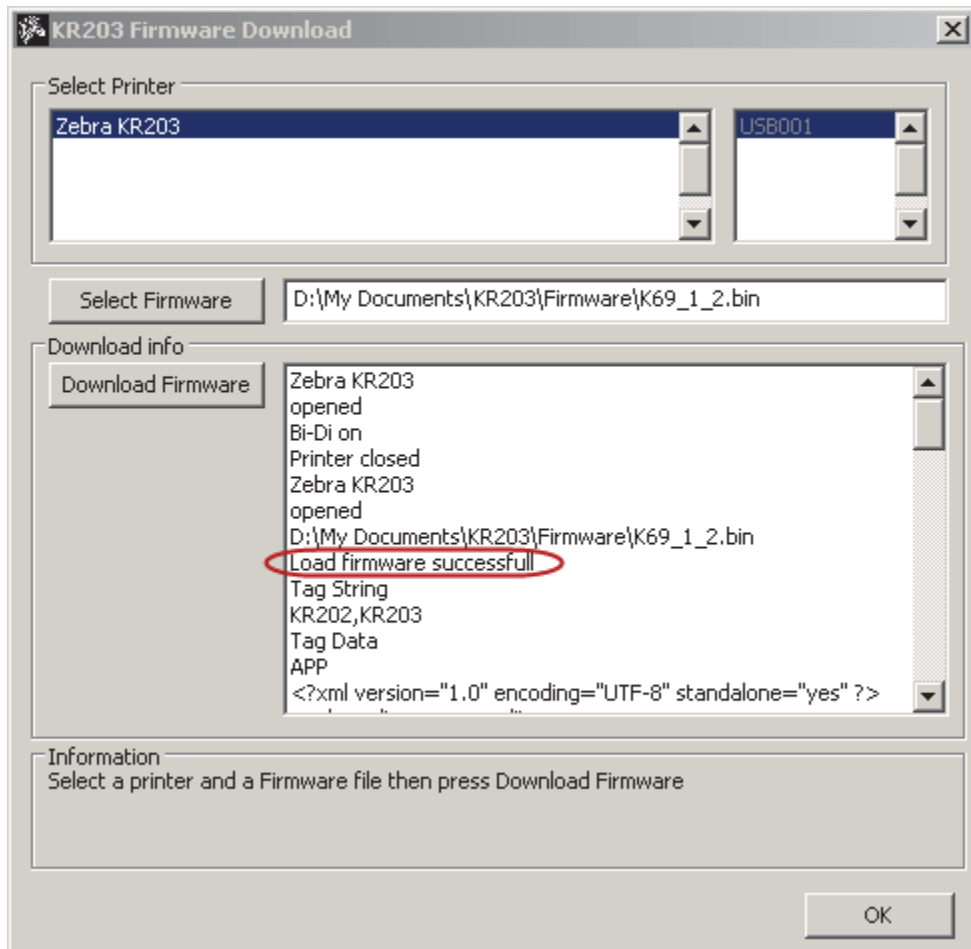4. Click **Download** to download the firmware to your computer.

Once the *Kiosk Printer Driver* is installed on your computer, follow the appropriate procedure below to install the firmware.

To install the firmware using Windows XP

1. Click the **Start** menu, click **Settings**, and then click **Printers and Faxes**.

2. Right-click the printer and select **Properties**.

To install the firmware using Windows 7

1. Click the **Start** icon, and then click **Devices and Printers**.

2. Right-click the printer icon, and select **Printer properties.**

3. Click the **Tools** tab.

4. Click **Update Firmware**.

   The **KR203 Firmware Download** dialog appears.

5. Select **Zebra KR203** from the list.

6. Click **Select Firmware**.

7. Browse to the location where you saved the firmware file, select the bin file, and then click **Open**.

8. Click **Download Firmware**.

   A dialog box appears asking if you are sure that you want to download the firmware.

9. Click **Yes**.

10. View the progress. When **Load firmware successful** appears, the firmware upgrade is complete. The firmware upgrade takes about 30 seconds.

11. Click **OK**.

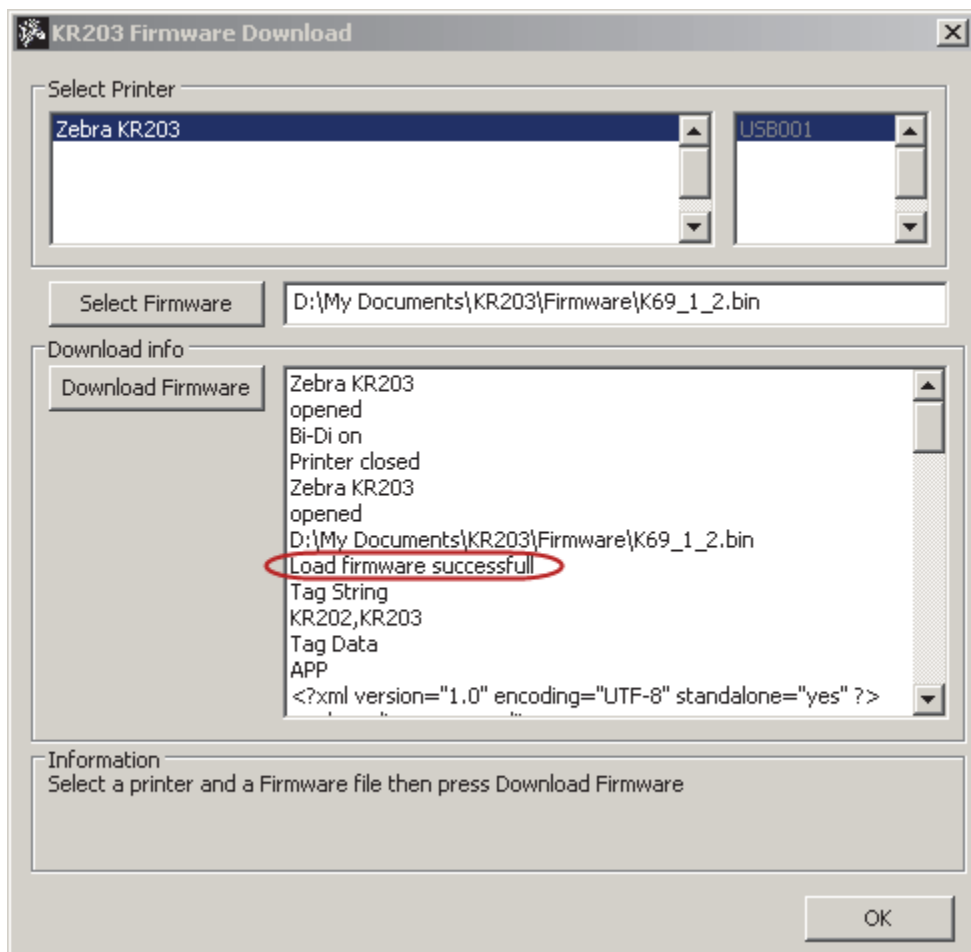   After the new firmware downloads, a driver PNP (Plug and Play) event occurs.

12. Click **Continue Installation** if prompted. The printer will now be connected to a different printer instance.

13. Close the **Printer Properties** dialog.

To install the firmware using Windows 8

1. Press **Windows** + **X**.

2. Click **Control Panel**.

3. Click **Devices and Printers**.

4. Right-click the printer icon, and select **Printer properties**.

5. Click the **Tools** tab.

6. Click **Update Firmware**.

    The **KR203 Firmware Download** dialog appears.

7. Select **Zebra KR203** from the list.

8. Click **Select Firmware**.

9. Browse to the location where you saved the firmware file, select the bin file, and then click **Open**.

10. Click **Download Firmware**.

    A dialog box appears asking if you are sure that you want to download the firmware.

11. Click **Yes**.

12. View the progress. When **Load firmware successful** appears, the firmware upgrade is complete. The firmware upgrade takes about 30 seconds.

13. Click **OK**.

    After the new firmware downloads, a driver PNP (Plug and Play) event occurs.

14. Click **Continue Installation** if prompted. The printer will now be connected to a different printer instance.

15. Close the **Printer Properties** dialog.

To verify the new firmware has been downloaded correctly

1. Open the **Printer Properties** dialog of the KR203 printer that has a status of **Ready**.

2. Click the **Tools** tab.

3. Click **Print Config Label**. Verify the firmware version number on the second line of the printed receipt.

   Due to timing of the Windows spooler, it can take up to 60 seconds to print the configuration label.

Issues Corrected

- Resolved USB ID string issue

- Resolved KR203 issue with ACK marker

- Default value of parameter 65 was changed to 0

Known Issues

- Sometimes the Printer Status reports "Not Available" when the printer is first plugged into the host computer. This status automatically changes to "Ready" after 60 seconds or immediately when a print job is sent.