



Link-OS V5, build V68.20.10Z

Printer OS Release Notes

This document summarizes the following printer OS releases. For support, please visit www.zebra.com/support.

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Link-OS 5

V68.20.10Z

Release Date: 22 January 2018

This Printer OS release includes all features of the previous build, unless noted otherwise. It is for use with the following printer models:

- QLn220
- QLn320
- QLn420
- QLn220 Healthcare
- QLn320 Healthcare

Changes

- This is Link-OS version 5.
- Support has been added for the following features (see the PrintSecure Administration Guide for details):
 - IP Address Whitelisting for incoming print connections
 - 802.1x, with support for user name, password and private key password
 - User supplied certificates for 802.1x
 - Transport Layer Socket (TLS)
 - User supplied certificates for TLS
 - User control TTLS with support for “pap”, “chap”, “mschap” and “mschapv2”
 - HTTPS for the printer web pages
 - User supplied certificates for HTTPs
 - User Defined Gateway Ping intervals
 - User supplied web sockets certificates
 - New Service control commands
 - OpenSSL v1.0.21
 - The user supplied certificates for web sockets, TLSRAW and HTTPS can now be P12 formatted.
- 802.11r, also known as “Fast Roaming”, is now supported.
- The UCODE8 and UCODE8M RFID chips are now supported.
- The Visibility Agent shall now attempt to use the Google DNS and OpenDNS systems to resolve the address when a static IP address is used.
- The SYSLOG now supports an entry for power down/reset
- A “BATTERY MISSING” alert has been added, for those printers that support it.
- The default for the power.sleep.timeout and power.inactivity_timeout have been changed on selected products:

	QLn series	ZQ500 series	iMZ series	ZQ3 series
power.sleep.timeout	N/A	20 minutes	N/A	20 minutes
power.inactivity_timeout	No change	10 hours	no change	10 hours

- The Visibility Agent has been updated (see the AppNote on “Disabling the Visibility Agent” for complete details):
 - head.serial_number has been added.
 - wlan.bssid has been added.
 - device.location has been added.
 - interface.network.active.speed has been removed.
- The Bluetooth system has been updated. This involves several changes:
 - The LE GAP Device name – this GATT attribute will require pairing before it can be read.
 - Bluetooth pairing bonds will be retained across upgrades, but not across printer OS downgrades.
 - Printers with radios that support 4.1 or later now support Numeric Comparison pairing for Bluetooth Low Energy pairing events. NOTE – only used if both devices support Bluetooth 4.1 and the Secure LE connection protocol.
 - SetGetDo changes. Several commands have changed:
 - bluetooth.bonding – This command now applies to both Classic and Low Energy devices. Previously, it was only possible to completely disable bonding for Classic devices.

- `bluetooth.minimum_security_mode` – This SGD now applies to both Classic and Low Energy devices. Its functionality for Classic devices remains unchanged; its value affects LE security modes as follows:
 - 1: No encryption or authentication is required to access the Zebra Parser Service.
 - 2: Encryption, but not authentication is required to access the Zebra Parser Service. MITM protection is not required.
 - 3 or 4: Encryption and authentication are required to access the Zebra Parser Service. MITM protection is required, and “Passkey Entry” is the only pairing method that will allow access.
- `bluetooth.allow_non_display_numeric_comparison` – This command now applies to both Classic and Low Energy devices that do not have a display. Its functionality for Classic devices remains unchanged; its value affects LE pairing as follows:

SGD Value	I/O Capabilities	Affect on LE
print (default)	Display Only	If Passkey Pairing is used, the printer will print out a small label with the passkey to be entered on the remote device. If LE Numeric Comparison is used, the printer will print out the passkey and will auto-confirm the pairing request.
noprint	Display Only	If Passkey Pairing is used, the printer will not print out the passkey. If LE Numeric Comparison is used, the printer will not print out the passkey, but will auto-confirm the pairing request.
off	No I/O	Passkey pairing is not allowed. Only “Just Works” pairing can be used, and MITM protection is not possible. It is not possible to reject the pairing request!

- **Deprecated Commands:**

Command Name	Use This Command Instead
<code>bluetooth.le.print_passkey</code>	<code>bluetooth.allow_non_display_numeric_comparison</code>
<code>bluetooth.le.minimum_security</code>	<code>bluetooth.minimum_security_mode</code>

- **LE Security Changes:**

LE Minimum Security Value	Previous Minimum Security Value	New Minimum Security Value
<code>unauth_key_encrypt</code>	1	2
<code>auth_key_encrypt</code>	1 or 2	4
<code>none</code>	1, 2, 3, or 4	No change

Issues Corrected

- ZBI now correctly handles output on the serial port.
- The printer now correctly handles repeated ~WR commands.
- Printer web page rendering has been made more reliable.

- Web sockets have been improved to better handle idle time, resets, connection retries/declines and incidents where conn1 and conn2 are set to the same address.
- The WLAN system now correctly handles scenarios where an access point offers it un-allowed mixes of security protocols (such as TKIP and HT and VHT support).
- The Unicode system now correctly handles shaping/rendering of Khmar character, when code combination are used.
- The WLAN radio has been updated to better handle DFS channels.
- LPR throughput has been improved.
- The Bluetooth system can now better handle complex scenarios involving multiple connects and disconnects.
- The GS1 Databar implementation has been enhanced to handle more data structure scenarios.
- Mirror Feedback files are now working correctly.
- The Protected Management Frames implementation has been updated to support newer radios.
- New SGD commands added to allow users to compensate for label layout variations.

"media.tof_tune"

- Range: -50 to 50. The media.tof limit (-400 to +400) will be applied to the sum of media.tof_tune and media.tof_adjust.
- Example:
! U1 setvar "media.tof_tune" "5"
 - Followed by a carriage return/line feed.
 - The total top-of-form that is used by the printer will be the sum of media.tof (assuming 0 for this example) and media.tof_tune. Given the example command above, that would be 5.
- Suggested starting value when migrating from RW to ZQ500: "-13".
- Not affected by a printer default.

" print.vertical_dpi_adjust "

- Range: 95.0 to 105.0.
- Default: 100.0 (no change in y-coordinate or height of print fields)
- Example:
! U1 setvar "device.cpc1_adjust_length_dpi" "97.8"
 - Followed by a carriage return/line feed.
 - When a label height is specified as 2000, it will be changed to 1956 (97.8% of 2000) before printing the label. If a field y-coordinate is specified as 1000, it will be change to 978 (97.8% of 1000) before processing the field.
- Suggested starting value when migrating from RW to ZQ500: "98.4".
- Not affected by a printer default.

Link-OS 4

V68.20.01ZB

Release Date: 01 November 2017

This firmware includes all features of the previous release, except where noted otherwise. It is for use with the following printer models:

- QLn220
- QLn320
- QLn420
- QLn220 Healthcare
- QLn320 Healthcare

Issues Corrected

The WLAN system has been updated to fix the “Key Reinstallation Attacks” issues reported against the WPA/WPA2 WiFi protocols.

These issues are detailed at <https://www.krackattacks.com/>

Zebra maintains a website with details on this issue at:

<https://www.zebra.com/us/en/support-downloads/lifeguard-security/lifeguard-krack.html>

V68.20.01Z

Release Date: 14 October 2016

This firmware includes all features of the previous [V68.19.15Z](#) release, except where noted otherwise. It is for use with the following printer models:

- QLn220
- QLn320
- QLn420
- QLn220 Healthcare
- QLn320 Healthcare

Changes

- Link-OS version updated to v4.0.
- Support has been added for a Visibility Agent. This new feature can connect a networked Link-OS printer to Zebra’s Asset Visibility Service (AVS). The Asset Visibility Service is a Zebra-managed service offering that provides Zebra partners and customers ‘at-a-glance’ visibility to analytical insights about their device health, utilization, and performance. When Link-OS v4 printers are connected to a wired or wireless network, they will attempt to connect to the Asset Visibility Service by default. When successfully connected, the printer sends approximately 5 Kbytes of data per day (depending on how many alert events happen per day).
 - Data printed on any labels, tags or receipts are not transmitted to the Asset Visibility Service. The printers only communicate predefined settings on a scheduled basis. The printer sends Discovery Data and Settings and Alerts Data. The settings that are transmitted are listed below in the form of Set-Get-Do commands and are detailed in the Zebra Programming Guide.
 - The printer uses an encrypted, certificate-authenticated web socket connection to connect to the ZPC. NOTE: This is the same connection type that is typically

- used when you connect to an e-commerce or banking site.
- The Visibility Agent can be turned off using a Set-Get-Do Command. Using your preferred software or Zebra Setup Utilities, send the commands below to configure and validate the Asset Visibility Agent settings. You can download Zebra Setup utilities at <https://www.zebra.com/setup>.

weblink.zebra_connector.enable

Turns the Asset Visibility Agent on or off. Additional information can be found in the App Note. See <https://www.zebra.com/us/en/products/software/barcode-printers/link-os/application-notes.html>.

Values: "on" or "off"
Default Value: "on"

To send the commands:

- Send the following command to Opt Out (disable the connection to ZPC and the Asset Visibility Service):
! U1 setvar "weblink.zebra_connector.enable" "off"
 - Send the following command to validate that you have opted out:
! U1 getvar "weblink.zebra_connector.enable"
- The printer should respond with "off".



Important • Be sure to include a carriage return/line feed after sending a command to the printer.

If the Visibility Agent is on, there are two data types that the printer can send to the AVS platform – Discovery Data and Setting/Alert Data.

Discovery Data

This information is sent when the printer connects to the ZPC. The following printer settings are transmitted:

Printer Settings		
device.unique_id	media.type	device.oem.model_name
ip.dns.domain	media.thermal_mode	appl.name
ip.active_network	media.printmode	device.location
mac_raw	odometer.total_label_count	zpl.system_status
ip.protocol	odometer.media_marker_count1	ip.addr
ip.netmask	odometer.media_marker_count2	ip.ftp.enable
ip.gateway	label_queue.batch_label_cnt	ip.lpd.enable
ip.port	label_queue.format_counter	ip.tcp.enable
device.pnp_option	zbi.enabled	ip.udp.enable
device.languages	zbi.state	ip.http.enable
device.cpcl_formatting_commands_disable	zbi.revision	ip.smtp.enable
head.resolution.in_dpmm	head.width.in_dots	ip.pop3.enable
zpl.label_length	ip.port_json_config	ip.snmp.enable

Printer Settings		
ezpl.print_width	appl.link_os_version	ip.telnet.enable
media.darkness.mode	device.friendly_name	weblink.enable

Settings and Alerts Data

This information is sent by the printer at the schedule listed in the table below. The following printer settings or alerts are transmitted:

Printer Settings		
At connection:	At connection:	When the Alert occurs:
weblink.zebra_connector.version	device.bluetooth_installed	PAPER OUT
device.product_name	odometer.media_marker_count	RIBBON OUT
print.tone_format	media.type, ezpl.media_type	HEAD ELEMENT BAD
power.percent_full	interface.network.active.speed	SUPPLY TOO HOT
power.serial_number_string		HEAD OPEN
power.manufacture_date		HEAD COLD
power.cycle_count	Every Hour:	HEAD TOO HOT
power.device_name	power.percent_full	CUTTER JAMMED
power.full_charge_capacity	wlan.signal_strength	COLD START
power.date_first_used	odometer.total_print_length	
interface.network.active_ip_addr	interface.network.active.speed	
wlan.signal_strength		Once A Day:
odometer.total_print_length		power.cycle_count
odometer.rfid.valid_resetable	Every 6 Hours:	power.device_name
odometer.rfid.void_resetable	print.tone	power.full_charge_capacity
memory.flash_size	print.tone_zpl	odometer.total_label_count
memory.flash_free	media.speed	odometer.rfid.valid_resetable
device.ltu_installed	zpl.label_length	odometer.rfid.void_resetable
device.cutter_installed		memory.flash_free
device.rewinder_installed		odometer.media_marker_count
		media.type
		ezpl.media_type

Changes (continued)

- Front Panel Batch Counters have been made available. They can be turned on by using the SGD command `display.batch_counter`.
- Web sockets connections now support SHA2 certificates. The printers will continue to support SHA1 certificates until Link-OS v5 is released (in 2017). At that time, the printers will no longer support SHA1 certificates, in accordance with privacy best practices.
- Alerts are no longer displayed over the Home menu to enhance readability.

- New Set-Get-Do Commands were implemented. Refer to the Zebra Programming Guide for details on each command.
 - head.resolution.in_dpi
 - file.capture_response.begin
 - file.capture_response.end
 - file.capture_response.destination
 - device.command_override.add
 - device.command_override.clear
 - device.command_override.list
 - device.command_override.active
 - weblink.zebra_connector.version
 - weblink.zebra_connector.enable
 - weblink.zebra_connector.proxy
 - weblink.zebra_connector.authentication
 - weblink.zebra_connector.authentication.add
 - weblink.zebra_connector.authentication.remove
 - weblink.zebra_connector.authentication.entries
 - wlan.wpa.timecheck
 - wlan.rts_cts_enabled
 - display.batch_counter
 - device.set_clock_to_build_date

Issues Corrected

- The SGD command `power.low_battery_timeout_alt` is now read/write.
- Bluetooth connectivity has been improved so that it will not disconnect during a network reset (~WR).
- When using the Dual Radio, the Bluetooth radio will remain active even if the WLAN radio is not.
- The SNMP `zbraOptUnsAlertCondition` and `zbrOptUnsAlertsEntry` response strings have been extended to include 1023 characters.
- The Japanese and Korean front panel menus have been adjusted to eliminate character overlaps.
- SNMP Print Job Completed reporting has been enhanced when using the Pause Alert.
- The ZBI `WRITE` command has been corrected to count all data written to the system.
- The EPL `URH` and `URL` commands will now return a value in meters.
- The Mirror system timing has been altered to include a retry, so as to improve file writing performance.
- EPL has been enhanced to handle images larger than the label size.
- The command `zpl.zpl_override` has been eliminated; use the `device.command_override` commands instead.
- The printer will now come back on-line after being rebooted while in the cradle when the battery is fully charged.
- The printer will now feed to the `SET-TOF` defined position when that setting has been set, and the FEED button is pressed.
- The Mirror system will now accept the return code `125` in addition to the return code `150`, in order to support IIS7 and FileZilla servers.

- The Mirror system now supports time and date stamping used by IIS7 and FileZilla servers.
- Firmware updating when using both Profile Manager and either IIS7 or FileZilla has been optimized to avoid conflicts.
- Wi-Fi roaming and Protected Management Frames (PMF) support have been improved.
- Charging while the printer is turned on has been optimized to eliminate unneeded charge cycles.
- Memory management during printing has been optimized for cases where a .TTF font, graphics, and inverted orientation printing are being used.
- The JSON implementation of the `usb.mirror.feedback.odometer` and `ip.mirror.feedback.odometer` commands now have values of `READ_WRITE_ACCESS`.
- The JSON implementation of the `zbi.state` command has been changed from a string type to an enum type.
- The EPL command `oR0,0` is now supported..
- The Czech menu will now use the word `INCHES`.
- Socket connections on ZBI have been optimized to avoid a connection not ending when it should.
- The `CHARGING TEMP FAULT` message system has been optimized to be more accurate.
- The JSON implementation of `interface.network.active.speed` is now treated as an integer.
- APPLICATOR mode will be offered and selectable, and the printer will use APPLICATOR paper movement behavior while in the mode; however since the printer does not have an applicator option, the printer will not wait for applicator signals.
- The label feed length after a calibration will now be updated to use the newly calibrated length.
- The range for `ip.discovery.port` is now 1 - 65535.
- The range for `zpl.label_length` has been corrected in the allconfig.

Link-OS 3

V68.19.15Z

Release Date: 14 January 2016

This firmware includes all features of the previous [V68.19.13Z](#) release, except where noted otherwise. It is for use with the following printer models:

- QLn220
- QLn320
- QLn420
- QLn220 Healthcare
- QLn320 Healthcare

Changes

- The wireless settings commands only support non-control ASCII characters.
- FTP PORT commands are supported when the port number requested is above 1023 and the IP address being requested is the same as that of the device initiating the connection.

Issues Corrected

- Network Time Protocol settings syntax checking has been enhanced.

V68.19.13Z

Release Date: 31 August 2015

This firmware includes all features of the previous [V68.19.10Z](#) release, except where noted otherwise. It is for use with the following printer models:

- QLn220
- QLn320
- QLn420
- QLn220 Healthcare
- QLn320 Healthcare



Note • When updating from firmware V68.16.3Z or any earlier version, users must first update the printer to V68.18.6Z, before updating to any later versions. We also recommend that users power cycle the printer after the update to V68.18.6Z, before moving to any later versions.

In addition, when updating from firmware V68.18.1Z or any earlier version, we recommend users default the printer after updating to a later firmware version. To default the printer, send these ZPL commands to the unit:

```
^XA^JUF^XZ  
^XA^JUS^XZ
```

Wait 5 seconds after sending these command and then power cycle the printer.

Changes

- Link-OS printers now support downloading PEM and DER formatted WLAN certificates in the P12 format for the TLS, TTLS and PEAP security types. Additionally, P12 formatted certificates are now supported for downloading private keys and client certificates. For more information, see the App Note “Direct WLAN Cert Downloading.”
- Front Panel passwords are now supported on the QLn220 and QLn320 Healthcare units – and on the QLn420. The password level can be set from the Tools menu.
- The new Zebra logo is now used on the front panel, web pages and two-key report.
- The printers will now store information related to the state of the devices sensors and internal printer operations which may be accessed and used by Zebra for the purpose of improving the products performance and readability. For more information, please contact softpm@zebra.com.

Issues Corrected

- The `"netmanage.avalanche.agent_addr"` command will now accept a DNS value.
- The OID: .1.3.6.1.4.1.10642.200.14.5.0 (zql-power-low-battery_shutdown) response has been corrected.
- The printers will now accept a .GRF image larger than 100KB.
- The Power Smart Print Technology version number will now report in the correct format.
- The ZPL implementation of the Datamatrix barcode has been enhanced to support more combinations of standard ASCII and extended ASCII character strings.
- The Head Open detection system has been enhanced to avoid false head open reports.
- The Battery Authentication system has been enhanced to improve "time to ready" performance.
- TTF font handling in CPCL has been enhanced to improve performance.
- CPCL TTF character mapping now uses 1252/Latin 1 to locate characters for print events.
- Label Bar and/or Gap detection during backfeed events has been enhanced to ensure complete label printing.
- Charging has been enhanced to optimize battery health.
- JSON parsing has been enhanced to better handle slow transmissions to the printer.
- Rendering time for ZPL generated circles, boxes with rounded corners and diagonal lines has been enhanced.
- Font handling has been improved to ensure that when a new font replaces an existing font, the character mapping is correctly updated.
- The ^HZO response now places a drive letter in the <OBJECT-DATA> reply.
- The ^GFA command will no longer produce a stretched image when the last line of the encoded graphic is a `" , "` or a `" ! "`.
- The time the Bluetooth system will wait for a connection has been extended to accommodate the needs of more devices.
- ZBI program throughput has been enhanced.
- The Cloud Connect web sockets system has been optimized to improve throughput.
- The Cloud Connect web sockets has been optimized to better handle large file (1MB+) downloads from the printer to a host system.
- The USB implementation has been enhanced to optimize bi-directional communication.
- The Bluetooth system has been enhanced to support scenarios where the Master device is sending data immediately after creating a connection.
- In order to improve throughput, the WLAN system will now use `"CTS to Self"` for the default HT mode. The system can be set to use `"RTS-CTS"` by using the `"wlan.rts_cts_enabled"` command (default is `"off"`).
- Checksum validation during CPCL downloads has been altered to accept images from the Multiplatform SDK.

- The printer will now stay on when the `power.inactivity_timeout` is set to a non-zero value and the unit is plugged in or in a powered cradle.

V68.19.10Z

Release Date: 07 January 2015

This firmware includes all features of the previous [V68.19.7Z](#) release, except where noted otherwise. It is for use with the following printer models:

- QLn220
- QLn320
- QLn420
- QLn HC



Note • When updating from firmware V68.16.3Z or any earlier version, users must first update the printer to V68.18.6Z, before updating to any later versions. We also recommend that users power cycle the printer after the update to V68.18.6Z, before moving to any later versions.

In addition, when updating from firmware V68.18.1Z or any earlier version, we recommend users default the printer after updating to a later firmware version. To default the printer, send these ZPL commands to the unit:

```
^XA^JUF^XZ  
^XA^JUS^XZ
```

Wait 5 seconds after sending these command and then power cycle the printer.

Changes

- Wi-Fi certification for this model is now based on the Standard Zebra Wireless driver
- Ad-Hoc wireless is now supported.
- Opportunistic Key Caching (OKC), "Fast Roaming" is now supported on WLAN connections.
- The Network Time Protocol (NTP), which allows setting the printers clock based on a time server, is now supported.
- Country support for RFID has been expanded.
- A secondary Bluetooth® channel for management tasks has been added.
- The total label count odometer value has been added to the configuration label .
- "Qatar" is now a supported value for the "`wlan.country_code`" SetGetDo command on the QLn220 and QLn320 printers.
- The Avalanche client now supports reporting a successful printer OS update.
- The printer will now validate that user-assigned network port number assignments do not conflict with each other.
- The OpenSSL version the printers use is now v1.0.0m.
- The "`device.jobs_print`" SetGetDo command is now supported.

- The `power.low_battery_warning_raw` command now uses a consistent implementation across the Link-OS Mobile product line. If updating an existing printer, users will have to send the `! U1 setvar "device.restore_defaults" "power"` command to use this new implementation.
- The `device.languages` command default for the QLn220 HC and QLn320 HC printers is now `"epl_zpl"`.
- The Battery Eliminator is now supported.
- Users can now control if the network activity LED on the QLn cradle blinks by using the SetGetDo command `"internal_wired.activity_led"`. There are two settings, `"blink"` or `"solid"`; `"blink"` is the default.
- The Link-OS version is now v2.5.

Issues Corrected

- Throughput for small label (1.5" long and shorter) has been enhanced.
- Support for CCX is now available via the Zebra Development Services team, so that implementations can be tailored to individual network needs.
- `^HZA` responses when running ZBI programs have been corrected to include all expected data.
- WML has been corrected to consistently show messages positioned in the bottom center of the screen.
- ZBI processing of formats larger than 32K has been corrected.
- The EPL speed command (`"S"`) will now set the print speed, slew and backfeed rates.
- The value set by the `"Q"` command will now be used in both ZB and ZT modes.
- The printer will now respond to an `"Escape H"` command, when it's received at the end of a ZPL format.
- The WLAN MAC address will now be consistently reported after a power up event when a new main logic board has been installed.
- The `~JP` command now correctly pauses the printer.
- EPL `'p'` commands will no longer effect subsequently printed ZPL formats.
- The Czech and Russian translations on the front panel of the QLn420 have been updated.
- Graphics sent to the printer using the EPL command `"GM"` are now supported.
- The `bluetooth.bonding` setting will now be returned via either a JSON Bluetooth branch or allconfig request.
- MAC address reporting has been enhanced to ensure address is correctly reported at startup.
- Management of Bluetooth connections has been enhanced to ensure data integrity when new connections are being made while data from a prior connection is still being processed.
- The E:SYSLOG.TXT file will only be saved to the E: drive when the `"device.syslog.save_local_file"` setting is set to `"yes"`.
- An UCC/EAN128 barcode, using mode D, which contains an odd number of digits following a subset A/B section will now print correctly.

- Spaces are now allowed in "`netmanage.avalance.set_property`" SetGetDo commands.
- Recalling formats that contain serialized fields with XML is now functional.
- Media sensing calibration has been enhanced to increase accuracy.
- Media cover open (print head open) detection has been improved.

V68.19.7Z

Release Date: 21 March 2014

This firmware is for use with the following printer models:

- QLn220
- QLn320
- QLn420
- QLn HC

This firmware includes all features of the previous [V68.19.6Z](#) release.



Note • When updating from firmware V68.16.3Z or any earlier version, users must first update the printer to V68.18.6Z, before updating to any later versions. We also recommend that users power cycle the printer after the update to V68.18.6Z, before moving to any later versions.

In addition, when updating from firmware V68.18.1Z or any earlier version, we recommend users default the printer after updating to a later firmware version. To default the printer, send these ZPL commands to the unit:

```
^XA^JUF^XZ  
^XA^JUS^XZ
```

Wait 5 seconds after sending these command and then power cycle the printer.

Changes

- Added support for the QLn HC (Healthcare) series.
- Added support for the EPL command language:
 - The device.languages SetGetDo command now supports the values "`ep1_zpl`" and "`ep1`".
 - The printer defaults to "`hybrid_xml_zpl`" for the device.languages setting on QLn 220, QLn 320, QLn420 units, and to "`ep1_zpl`" on QLn HC units.
 - The setting may be changed via the **COMMAND LANGUAGE** menu in the **LANGUAGES** menu on the QLn420 and QLn HC series units. The default password is "`1234`".
 - An alternate Plug and Play string for EPL has been added.
- Added support for Bluetooth® connectivity to iOS devices.
 - This applies to printers with SKU designators Qxx-xxNxxMxx-xx and Qxx-xxCxxMxx-xx that are loaded with V68.19.7Z or later.
- Control panel menu changes:
 - **MFI CAPABILITY** added to the Bluetooth menu.
 - **WLAN STATUS** added to the QLn420 and QL HC Network menu.
 - **AP MAC ADDRESS** added to the QLn420 and QL HC Network menu.
 - **COMMAND LANGUAGE** added to the QLn420 and QL HC Language menu.
 - **BACKLIGHT TIMEOUT** in the QLn420 and QL HC Tools menu is now password protected. The default password is "`1234`".

- **MEDIA TYPE** in the QLn420 and QLn HC Settings menu is now modifiable and password protected. The default password is "1234".
- SetGetDo commands added to control passwords on QLn420 and QLn HC series printers
- Bluetooth Pairing QR code:
Press the arrow up key from the printer's home screen to display a QR code containing the printers Bluetooth MAC address.
If Bluetooth is enabled, a QR Code containing the printers Bluetooth MAC address will display. If the printer has an IP address and Bluetooth is enabled, pressing the up arrow will display a QR code containing the IP address - and pressing the right or left arrow key will then display a QR Code containing the printers Bluetooth MAC address.
- IP Address Pairing QR code:
If the printer has an IP address, press the arrow up key from the printer's home screen to display a QR Code containing the IP address.
If the printer does not have an IP address, the QR Code containing the IP address will not display. If the printer has an IP address and Bluetooth is enabled, pressing the up arrow will display a QR code containing the IP address, and pressing the right or left arrow key will then display a QR Code containing the printers Bluetooth MAC address.
- The two key config report now includes a line that begins with PCC and ends with the stock keeping unit (SKU) number of the printer as assigned at the point of manufacture.
- Syslog support added.
- The following SetGetDo commands were added or updated:

<code>display.suppress_all_alerts</code>	Temporarily suppresses alerts. Choices: <code>off</code> , <code>on</code> Default: <code>off</code>
<code>display.status_bar_suppress</code>	Temporarily suppresses the status bar. Choices: <code>off</code> , <code>on</code> Default: <code>off</code>
<code>device.syslog.clear_log</code>	Clears the local syslog file.
<code>device.syslog.configuration</code>	Specifies the location for the syslog reports to be recorded.
<code>device.syslog.enable</code>	Enables the syslog file to record system messages. Choices: <code>off</code> , <code>on</code> Default: <code>off</code>
<code>device.syslog.entries</code>	Displays the contents of the local syslog file.
<code>device.syslog.log_max_file_size</code>	Specifies the maximum size of the syslog file. Choices: <code>10000-400000</code> Default: <code>10000</code>
<code>device.syslog.save_local_file</code>	Saves the contents of the local syslog to E:SYSLOG.TXT., Choices: <code>no</code> , <code>yes</code> Default: <code>no</code>

<code>display.password.current</code>	Specifies the current password on QLn420 and QLn HC printers Choices: 0 to 9999
<code>display.password.length</code>	Specifies the length of the display password on QLn420 and QLn HC printers Choices: 1 to 20
<code>display.root_wml</code>	Controls which index.wml file to use: For QLn220 and QLn320 units, the default value is "INDEX320.WML" For QLn420 and QLn HC units, the default value is "INDEX420.WML"
<code>ip.tcp.nagle_algorithm</code>	Controls the Nagle algorithm. Default: "enable" See RFC 896 for further details: http://tools.ietf.org/html/rfc896
<code>power.inactivity_timeout</code>	Now supports "up" and "down" values, for use in menus.
<code>wlan.poor_signal_threshold</code>	Controls when the printer indicates it is receiving a poor signal. Range: 0 to 100 Default: 0

Issues Corrected

- Bluetooth passwords can now be up to 16 characters long.
- Line mode in CPCL corrected so that it does not require a carriage return/line feed after barcode fields.
- The SetGetDo command `device.macro_get` was corrected to support pre-pending and post-pending .
- Bluetooth radio now supports interaction with devices that use credit-based flow control.
- The SetGetDo command `"input.capture" "run"` now captures all incoming data.
- Bluetooth radio performance enhanced to support out of order packet streams.
- Corrected an issue where the control panel content could be temporarily display illegibly during an alert condition.
- Corrected an issue where the printer can turn off before processing transmitted data when a serial port DTR low event occurs.

Link-OS 2

V68.19.6Z

Release Date: 20 September 2013

This firmware is for use with the following printer models:

- QLn220
- QLn320
- QLn420

This firmware includes all features of the previous [V68.19.4Z](#) release.



Note • When updating from firmware V68.16.3Z or any earlier version, users must first update the printer to V68.18.6Z, before updating to any later versions. We also recommend that users power cycle the printer after the update to V68.18.6Z, before moving to any later versions.

In addition, when updating from firmware V68.18.1Z or any earlier version, we recommend users default the printer after updating to a later firmware version. To default the printer, send these ZPL commands to the unit:

```
^XA^JUF^XZ  
^XA^JUS^XZ
```

Wait 5 seconds after sending these command and then power cycle the printer.

Changes

- The Link-OS version number is now 2.0.
- Added full support for Profile Manager features. Upgrade to this firmware version to use printers with the Profile Manager app. This firmware is embedded in the Profile Managers Resources system to facilitate updating.
- Added support for DHCP option 43. The feature allows the printer to obtain the settings used to control Cloud Connect weblink connections or Mirror events as part of receiving a DHCP assigned IP address. This requires that DHCP Option 60 is not empty and that `ip.dhcp.auto_provision_enable` is set to "on".
The package of Cloud Connect/weblink information sent from the DHCP server in the Option 43 response can include the:
 - Server address
 - Authentication server name
 - User name and password for proxy loginsThe package of Mirror information sent from the DHCP server in the Option 43 packet can include the:
 - Server address
 - Mirror path
 - Mirror feedback path
 - Mirror appl path
 - Mirror modeConsult the Programming Guide for more information.
- Added a "default" field to the "allconfig" JSON response for each setting.
- The Cloud Connect weblink connection will now send a websocket ping to the connected server every 60 seconds. If no response is received after three attempts, the connection will be closed.
- The Cloud Connect weblink connection now logs the servers certificate serial number and fingerprint.
- Additional bits added to the ~HQES response and Advanced Discovery packet.

- A new setting `weblink.ip.connX.num_connections` has been added. This setting shows the number of established connections. The control channel counts as 1 as well as all other sub channels (echo, raw_port, json_config). This is getvar only settings with a max value that is the same as the `max_number_connections`. Consult the Programming Guide for more information.
- A new group of settings for position have been added. These allow users to manually set latitude, longitude and altitude values on the printer. Consult the Programming Guide for more information. The new settings are:
 - `device.position.latitude` in degrees min/max: -90.0/90.0
 - `device.position.longitude` in degrees man/max: -180.0/180.0
 - `device.position.altitude` in meters min/max: -10000.0/406700000.0
 - `device.position.accuracy` in meters min/max: 0.0/406700000

Issues Corrected

- JSON will now return a null instead of a "?" for settings that do not exist on the device.
- The `ip.dns.domain` or `ip.dns.servers` values can now be set while IP addressing is set to permanent.
- PCX graphics handling has been improved to handle additional scenarios.
- Scalable font field handling improved.
- Handling of Bluetooth remote device disconnect events improved.
- `odometer.user_label_count` can be set to "0".
- Ping response times have been enhanced.

Link-OS 1

V68.19.4Z

Release Date: 10 June 2013

This firmware is for use with the following printer models:

- QLn220
- QLn320
- QLn420

This firmware includes all features of the previous [V68.19.2Z](#).



Note • When updating from firmware V68.16.3Z or any earlier version, users must first update the printer to V68.18.6Z, before updating to any later versions. We also recommend that users power cycle the printer after the update to V68.18.6Z, before moving to any later versions.

In addition, when updating from firmware V68.18.1Z or any earlier version, we recommend users default the printer after updating to a later firmware version. To default the printer, send these ZPL commands to the unit:

```
^XA^JUF^XZ
```

```
^XA^JUS^XZ
```

Wait 5 seconds after sending these command and then power cycle the printer.

Changes

- The QLn420 battery eliminator is now supported.
- Additional 802.11n country codes supported: Bahrain, Belarus, Croatia, Lebanon, Oman, Serbia, Sri Lanka, Uruguay, Venezuela, Vietnam
- This release includes support for simultaneous 802.11 a/b/g/n and Bluetooth Dual Radio.



Note • The Dual radio option is only available on the n radio configuration. By default, the Bluetooth radio is disabled on printers that support dual radio. The Bluetooth radio can be enabled by using the [bluetooth.enable](#) command. When both the WLAN and Bluetooth radios are enabled, the [wlan.power_save](#) feature will be turned off.

Issues Corrected

- Peel sensor performance has been corrected to support additional use cases
- Enhanced memory management to resolve text field not printing issue.
- To support applications created for the QLPlus, if the printer is in CPCL synchronous mode with “on out of paper” set to PURGE and Retry set to “1”, the printer will discard the current label when the printer runs out of paper or the head is opened.

V68.19.2Z

Release Date: 15 February 2013

This firmware is for use with the following printer models:

- QLn220
- QLn320
- QLn420

This firmware includes all features of the previous [V68.19.1Z](#) and [V68.18.8Z](#).



Note • When updating from firmware V68.16.3Z or any earlier version, users must first update the printer to V68.18.6Z, before updating to any later versions. We also recommend that users power cycle the printer after the update to V68.18.6Z, before moving to any later versions.

In addition, when updating from firmware V68.18.1Z or any earlier version, we recommend users default the printer after updating to a later firmware version. To default the printer, send these ZPL commands to the unit:

```
^XA^JUF^XZ
```

```
^XA^JUS^XZ
```

Wait 5 seconds after sending these command and then power cycle the printer.

Issues Corrected

- Printer will no longer skip labels when `^LT` and `^PQ` are used in a format.

V68.19.1Z

Release Date: 11 January 2013

This firmware is for use with the following printer models:

- QLn220
- QLn320
- QLn420

This firmware includes all features of the previous [V68.18.7Z](#).



Note • When updating from firmware V68.16.3Z or any earlier version, users must first update the printer to V68.18.6Z, before updating to any later versions. We also recommend that users power cycle the printer after the update to V68.18.6Z, before moving to any later versions.

In addition, when updating from firmware V68.18.1Z or any earlier version, we recommend users default the printer after updating to a later firmware version. To default the printer, send these ZPL commands to the unit:

```
^XA^JUF^XZ
```

```
^XA^JUS^XZ
```

Wait 5 seconds after sending these command and then power cycle the printer.

Issues Corrected

NA

Link-OS Features

Initial release of Link-OS support.

- Data Capture to SGD
- Unsolicited alerts for SGD changes

- HTTP POST transport for unsolicited alerts
- SGD change log
- ZBI events for SGD changes
- User Variables Port 9200 - SGD Channel
- Cloud Connectivity

Non-Link-OS Firmware Builds

V68.18.8Z

Release Date: 1 February 2013

Issues Corrected

- The printer will now correctly retain and use TONE settings.



Note • When updating from firmware V68.16.3Z or any earlier version, users must first update the printer to V68.18.6Z, before updating to any later versions. We also recommend that users power cycle the printer after the update to V68.18.6Z, before moving to any later versions.

In addition, when updating from firmware V68.18.1Z or any earlier version, we recommend users default the printer after updating to a later firmware version. To default the printer, send these ZPL commands to the unit:

```
^XA^JUF^XZ  
^XA^JUS^XZ
```

Wait 5 seconds after sending these command and then power cycle the printer.

Changes

- NA

V68.18.7Z

Release Date: 3 December 2012



Note • When updating from firmware V68.16.3Z or any earlier version, users must first update the printer to V68.18.6Z, before updating to any later versions. We also recommend that users power cycle the printer after the update to V68.18.6Z, before moving to any later versions.

In addition, when updating from firmware V68.18.1Z or any earlier version, we recommend users default the printer after updating to a later firmware version. To default the printer, send these ZPL commands to the unit:

```
^XA^JUF^XZ  
^XA^JUS^XZ
```

Wait 5 seconds after sending these command and then power cycle the printer.

Enhancements

- BT: Add support for BT 3.0 radio (QNx-xxCxxxxx-xx)
- BT: Add SIG certification for BT 3.0 radio (QNx-xxCxxxxx-xx)
- BT: Updated Bluetooth driver
- BT: Add support for Bluetooth Key Bonding, see below for details
- LCD: Add support for 2-byte WML and international fonts on the display
- LCD: Add ability to flip the display, see below for details
- 802.11: Updated driver and improved roaming algorithm for 802.11 n radio (QNx-xxNxxxxx-xx)
- 802.11: Add WIFI certification for 802.11 n radio (QNx-xxNxxxxx-xx)
- 802.11: Add CCXv4 ASD certification for 802.11 n radio (QNx-xxNxxxxx-xx)
- 802.11: Add support for additional 802.11 n countries, see below for details

Issues Corrected

- CPCL: Form Feed character (0x0C) not processed correctly
- SGD: wlan.allowed_band parameter incorrectly reset by device.restore_defaults command
- 802.11: Incompatibility with Motorola WS5100 using WEP multicast key
- 802.11: Resource Location Server (RLS) address (option 11) is not requested in DHCP discovery packet

Changes

- 802.11: Removed support for Ad Hoc mode
- 802.11: Removed support for WEP with 802.11 i authentication (WEP with PSK is still supported).

Bluetooth® Key Bonding

With the advent of the Bluetooth Simple Secure Pairing (SSP) algorithm, connecting two devices that both support BT version 2.1 (or higher) may take longer. The connection time between the QLn and terminal can take up to 8 seconds, compared with roughly 2 seconds if the terminal is BT 2.0 or earlier. The additional delay is due to the complex, but more secure, key exchange protocol required as part of SSP. Prior to SSP, Bluetooth devices used pre-configured PINs. Except for the first time any two devices are paired; the key bonding feature avoids the additional delay by saving and reusing the encryption key. Up to 15 encryption keys are stored in printer memory, corresponding to 15 unique printer-terminal pairs. If the printer is paired with a 16th terminal, the oldest key used is replaced with the new one. The entire key cache can be cleared for security purposes.

Examples showing how to turn the key bonding feature on (default) or off, get the current status, and clear the cache are shown below:

```
! U1 setvar "bluetooth bonding" "on"
! U1 setvar "bluetooth bonding" "off"
! U1 getvar "bluetooth bonding"
! U1 do "bluetooth.clear _ bonding _ cache" ""
```

If the key cache is cleared all previously established encryption keys are lost, and it will be necessary to go through the key exchange protocol the first time each new terminal is paired with the printer.

Display Flip

It is now possible to invert the orientation of the display (180°) to make it easier to read in some installations, e.g. when mounted to a wall or a fork lift. It can also be configured to automatically invert when docked in a cradle. It is necessary to restart the printer after changing the orientation setting.

Examples showing how to set the display to normal (default), inverted, and automatic mode are shown below. Remember to send the device.reset command after changing the value. The final example shows how to read back the current status:

```
! U1 setvar "display.orientation" "normal"
! U1 setvar "display.orientation" "inverted"
! U1 setvar "display.orientation" "auto"
! U1 do "device.reset" ""
! U1 getvar "display.orientation"
```

Configuring the 802.11 n Country Code

When configuring the 802.11 n radio it is important to configure the wlan.country_code parameter in order to define the channels allowed in that country, group of countries, or region. The list of country options is determined by the wlan.region_code parameter, which is set at the factory based on the Group designator in the printer SKU, as indicated by the “?” as follows: QNx-xxxx?xxx-xx. The choices are shown in the table below:

Group	wlan.region_code	wlan.country code choices
0	usa/canada	usa/canada
J	japan	japan
E,L,A,B	rest of world	not selected, argentina, mexico, brazil, costa rica, nicaragua, peru, europe, russia, ukraine, turkey, south africa, israel, saudi arabia, uae, egypt, jordan, singapore, australia/nz, korea, china, taiwan, india, malaysia, philippines, thailand, hong kong, panama, bolivia, colombia, el salvador, guatemala, honduras, chile

For Groups 0 and J the wlan.country code is set at the factory as shown above, and no changes are permitted. For Groups E, L, A, and B the wlan.region_code is set to “rest of world”, and the default value for wlan.country_code is “not selected”. In these cases it is necessary to configure the wlan.country_code parameter for proper operation. Examples showing how to get the region and country codes, and how to set the country code are shown below:

```
! U1 getvar "wlan.region _ code"  
! U1 getvar "wlan.country _ code"  
! U1 setvar "wlan.country _ code" "europe"  
! U1 setvar "wlan.country _ code" "australia/nz"  
! U1 setvar "wlan.country _ code" "brazil"
```

The current country code choices can be generated by sending the following command to the printer:

```
! U1 getvar "wlan"
```

Notes

- EU/EFTA countries should set the country code to “europe”
- The choices provided do not imply the printer is certified in those countries, rather that the printer knows what channels that country, group, or region allows
- SGD conventions dictate that all choices are lower case text only
- For USA, Canada, and Japan the wlan.country_code parameter is set at the factory, no changes are allowed
- If wlan.region_code is set to “rest of world”, it is not possible to configure the wlan.country_code to usa/canada or japan.
- Setting the wlan.country_code parameter to an incorrect value based on the installed location may result in incorrect operation
- If the wlan.country_code is not configured the 802.11 n radio will default to only use channels 1 – 11 in the 2.4 GHz band

V68.18.6Z

Release Date: 9 November 2012



Note • When updating from firmware V68.16.3Z or any earlier version, users must first update the printer to V68.18.6Z, before updating to any later versions. We also recommend that users power cycle the printer after the update to V68.18.6Z, before moving to any later versions.

In addition, when updating from firmware V68.18.1Z or any earlier version, we recommend users default the printer after updating to a later firmware version. To default the printer, send these ZPL commands to the unit:

```
^XA^JUF^XZ
```

```
^XA^JUS^XZ
```

Wait 5 seconds after sending these command and then power cycle the printer.

Enhancements

- Improved 802.11 n noise floor performance. Affects QNx-xxNxxxxx-xx configurations only.

Issues Corrected

- Files sent from ZBI-Developer will not remain in flash after a power cycle.

V68.18.5Z

Release Date: 17 October 2012

Enhancements

- Add new auto-recovery feature (see details below).

Issues Corrected

- N/A

Auto-Recovery

A new Auto-Recovery feature has been added that will reinstall the firmware if an issue is detected during start up. If a problem is detected the printer will display “Decompressing Files”, then “Writing Files to Flash” and then “Finishing Install” on the LCD, after which the printer will restart. The firmware version on the printer will remain the same after Auto-Recovery.



Note • Data sent to the printer during Auto-Recovery may not be received or processed.

V68.18.3Z

Release Date: 10 September 2012

Enhancements

- Add support for 802.11 n radio for EU/EFTA countries, SKU QNx-xxNxExxx-xx
- Ability to print Aztec barcode with Bluetooth mac address from LCD
- Add support for Wavelink Avalanche (over Ethernet or WLAN)
- CPCL: Add support for ESC-JRU command
- Mirror: Add ability to show progress during mirror updates
- Mirror: Add support for a common application directory (see below)
- Mirror: Improved download performance
- Mirror: Increase maximum number of download files from 100 to 300

- Increase the max top of form setting from 89 to 120 for the QLn320 (see below)
- SGD: Change default value of the usb.halt parameter from yes to no
- SGD: Added new parameter media.feed_skip (see below)
- Updated Bluetooth Stack to version 4.2.0

Issues Corrected

- CPCL: PRESENT-AT not performed on ! U1 FORM
- CPCL: 4 dot row registration error when using black bar media (see below)
- CPCL: PRESENT-AT not undone for first label after a power on
- DUMP mode not working correctly
- LCD: battery icon may falsely display fully charged status during startup
- PRINT: skipping labels with ½ inch (12 mm) label stock
- PRINT: first label printed is not registered correctly
- SERIAL: printer may turn off (using DTR) before executing all transmitted data over the serial port
- ZBI does not consume button events
- ZPL: printing cut off for internal directory and ZPL status reports on the QLn220

Common Mirror Application Directory

A new SGD parameter `ip.mirror.appl_path` has been added which allows a common firmware directory for those cases when multiple applications / settings are used. This new command will define the “common firmware directory” for printers to search as a secondary firmware location. This eliminates redundancy and reduces the total amount of storage space required on the server when multiple mirror directories are used.

Behavior

- If the new `"ip.mirror.appl_path"` is blank (i.e., not configured), then the printer's mirror behavior is the same as it is today. This is the default.
- If the value is anything other than blank the printer searches the directory defined in this path if there is no firmware file in the standard mirror path (defined by `ip.mirror.path`).
- If the firmware in the `"ip.mirror.path"` matches what is currently on printer, then the printer does not check for firmware in the `"ip.mirror.appl_path"`.

Examples

```
! U1 getvar "ip.mirror.appl_path"  
! U1 setvar "ip.mirror.appl_path" "pathname"
```

Increase the Maximum TOF Setting for the QLn320

The maximum Top Of Form (TOF) setting for the QLn320 (only) has been increased from 89 to 120 dot rows. The maximum TOF setting for the QLn220 remains at 89. This new capability requires both hardware and firmware changes, and allows printing on media with the black bar up to 120 dot rows below the beginning edge of the label. The hardware changes are cut in on a rolling basis starting (approximately) with printers built in November 2012. The firmware changes in this release are designed to be backwards compatible, meaning it automatically detects which hardware is present and prints identically on either version. Note that loading older firmware (prior to V68.18.3Z) on printers built after the date listed above is not supported and will likely result in incorrect registration.

New SGD Parameter `media.feed_skip` and CPCL Registration Error

This SGD parameter controls the number of dot rows to skip after the trailing edge of the black bar or gap, for CPCL labels only. This parameter is the saved (after a power cycle) version of the second parameter in the CPCL SETFF command (see the SETFF command description in the CPCL programming manual for more details). The default value is 5.

Note that in this release a 4 dot row registration error was corrected for CPCL labels when using black bar media. Starting in this release, CPCL labels will begin printing

4 dot rows (~ 0.5mm) closer to top edge of the label. This is likely not visible to most users. However, if this should not be the case the `media.feed_skip` parameter can be used to compensate. To do so set the value to "9", and this will add back the extra 4 dot rows removed by the firmware. Since this parameter does not exist in earlier versions of firmware, adding this setting to a configuration file would have no impact for those versions. Such a change would allow for common registration behavior across firmware versions.

```
! U1 getvar "media.feed_skip"  
! U1 setvar "media.feed_skip" "9"
```

Potential Issue When Updating Firmware to V68.18.3Z

Updating printers that were initially built with firmware prior to this release may cause the printer to feed a label on power up. Printers originally built with the V68.18.3Z re-lease will not have this behavior. To correct this issue such that no feed is performed at power up send the following commands (including CR/LF after each line) to the printer:

```
^XA^JUF^XZ  
^XA^JUS^XZ
```

Note that this will reset the printer's configuration. Any previously installed customer unique configuration commands will need to be re-applied.

V68.18.1Z

Release Date: 7 June 2012

Enhancements

- Add support for 802.11 n radio, SKU QNx-xxNxxxxx-xx (US and CA only)
- Improved USB performance
- Improved 802.11 and Ethernet file download performance
- Printer no longer reboots when docked or undocked from Ethernet cradle
- SGD: added file.dir_format command, see details below

Issues Corrected

- CPCL: change ON-OUT-OF-PAPER default from PURGE 2 to PURGE 1
- CPCL: Performance degradation with large number of references to CPF fonts
- CPCL: DIR commands incorrectly lists files from the Z: drive
- Firmware update occasionally fails
- Mirror: FTP process very slow running on WS2008 IIS7 FTP v7.5
- Print: Printer feeds ~10 inches after a 2-key (should be 3 inches max)
- SGD: file.type adds double quotes at beginning and end of file data
- ZPL: ^JUA command sets inactivity timeout to incorrect default value
- ZPL: Add ZPL configuration section to 2-key report
- ZPL: printer does not use stored tear-off setting after power up
- ZPL: ^MF command fails to perform media calibration
- ZPL: printer delays 2-3 seconds when format contains a ^JUS
- 802.11: Fails to connect to an AP configured for WEP with shared authentication
- 802.11: Remote auto-connect occurring before power on mirror

File.dir_format SGD Command

A new SGD parameter called file.dir_format has been created. When set to "zpl" the file.dir command operates as described in the ZPL programming manual. When set to "cpcl" the file.dir command operates identically to the DIR command described in the CPCL programming manual. The default value is "zpl".

Examples

```
! U1 setvar "file.dir_format" "cpcl"  
! U1 getvar "file.dir_format"  
! U1 getvar "file.dir"
```

V68.18.0Z

Release Date: 13 January 2012

Enhancements

- Add support for ZPL (see comments below)
- Add support for ZPL command override feature (see comments below)
- Add support for XML input
- Add support for ZBI 2.0 (requires license to enable)
- Reduced printer shutdown time
- Mirror: Add support for fs_image feature
- Mirror: add support for ip.mirror.enable_firmware_update SGD
- SGD: Add support for remote auto-connect via TCP
- SGD: Add support for Secure FTP (SFTP)
- SGD: add capability to save a two-key report to a text file (see comments below)
- SGD: add support for ip.dhcp.cache_ip parameter
- SGD: add ability to restore all defaults (device.restore_defaults with “all” option)
- SGD: optional disablement of battery alerts
- SGD: add support for DHCP Option 12
- LCD: Envelop icon now stays on when the parser is locked to a port expecting more data
- Add ability to parse ZPL commands in config.sys and autoexec.bat files

Issues Corrected

- Telnet.wml file does not work
- Index.shtml and logo.png files show up in E: drive listing
- Bluetooth: Potential loss of data when a connection is closed by the host
- LCD can become garbled on power up
- LCD: display “Restarting” instead of “Shutting Down” after a firmware update
- Mirror: unable to FTP index.shtml file
- Mirror: files with more than 16.3 characters in the filename do not mirror
- Mirror: alert messages are not correct per the user manual
- Mirror: update incorrectly triggered by updating file on E: drive
- Mirror: fails when using a DNS server name
- Mirror: fs_image hangs in UNIX/LINUX environment
- Print: RSS expanded barcodes are difficult to scan
- SGD: The media.tof parameter is not persistent
- SGD: The media.tof parameter does not support negative values
- 802.11: Static IP addresses do not display on LCD (or SGD) until printer is associated
- 802.11: FTP login with -A option (anonymous) does not work from a Microsoft Windows platform (see comments below)

ZPL Notes for QLn

- No changes are needed to the `device.languages` SGD parameter to enable ZPL, both CPCL and ZPL are always active. Label formats using CPCL and ZPL commands can be alternated, but only on complete label boundaries.
- ZPL labels print bottom first by default, as they do on legacy mobile printers and tabletop printers.
- Mobile batch files: ZPL commands are now supported in the `config.sys` and `autoexec.bat` files. For example the `^POI` command can be added to the `config.sys` file to cause labels to print top first.
- When printing ZPL labels the default drive is the R: drive. In other words if you load a file via a ZPL command and the drive letter is not specified, the file will be stored on R:. All CPCL files are stored on the E: drive.
- The concept of Pause is an inherent part of ZPL. There are several commands that will put the printer in a Paused state. Tabletop printers address this by including a Pause button on the front panel. The QLn does not have this option. When the QLn enters a Paused state, the Pause message will appear on the screen. Pressing the Feed Button will take the printer out of Pause and will NOT feed any media. If the printer is not in a Paused state, and the feed button is pressed, the normal label feed operation will be performed.
- For printing on continuous media with ZPL, we recommend using the black mark sensor. In CPCL, that is the default behavior so no additional steps are required. That is not the case for ZPL. To use the black mark sensor with ZPL for continuous media, set the sensor to the black mark with the following commands, and then send your normal label with continuous content (note that printer uses the sensor to determine if it is out of media):

```
^xa^mnm^xz
^xa
^mnn
...Normal label content
^xz
```

- ZPL Fonts: All standard ZPL fonts are available. Custom fonts must be True type (.ttf) only, Intellifont (.fnt) fonts are not supported. Swiss721 will be included on new printers from the factory, and is available from Zebra Technical Support for printers sold prior to this release. Note that the `~DY` command must be used to download the font to the printer, see below regarding the `~DU` command.
- The following ZPL features and commands are not present in this release, but may be added in a future release:
- Real Time Clock functionality: labels with RTC content will not be re-rendered if the label doesn't print within the specified time. For example, this situation can arise if you send a label to the printer and the printer is out of media.
 - `^IF` - change current working folder
 - `^MA` - Set Maintenance Alerts
 - `^MP` - Mode Protection
 - `^MW` - Modify Heading Warning
 - `^NT` - SMTP zpl command
 - `^ZZ` - Printer Sleep
 - `~DU` - Download Unbounded True Type Font
 - `~HE` - Returns to Host Eprom Status

- ~HU - Return ZebraNet Alert Configuration
- ~NR - Set All Network Printers Transparent
- ~NT - Set Currently Connected Printer Transparent
- The following ZPL commands are not present in this release due to deprecation of support for Intellifont fonts:
 - ~DS – Download Intellifont
 - ~DT – Download Bounded True Type Font
- The following ZPL commands are not present in this release due to hardware incompatibilities:
 - ^JV and ~JV - Clamping for the PAX
 - ~PR - Applicator Reprint
- Avoiding ZPL calibration at startup: The QLn does not automatically perform ZPL calibration at startup to avoid wasting media. In addition, the SGD command `zpl.label_length` can be used to avoid executing the ~JC command for similar reasons (though ~JC is supported and can be used if desired). This parameter allows the user to specify the length of the media being used in dot rows, presumably in a startup batch file. This is the same command used on the QL Plus. The format of the command is as follows (for a 400 dot row label in this example):

```
! U1 setvar "zpl.label_length" "400"
! U1 getvar "zpl.label_length"
```
- The `zpl.label_length` SGD parameter is updated to the length of the media being used if the ~JC command is executed.
- TCP port: The QLn listens on both ports 6101 (traditional CPCL port) and 9100 (traditional ZPL port), for both the Ethernet and 802.11 interfaces.

ZPL Override Command

A new suite of SGD parameters called `device.override` has been created. These are permanent settings which indicate whether or not the specified ZPL commands are ignored. The intent is to include the `device.override` commands in a start up file, to take effect on subsequent ZPL commands sent to the printer via one of the communications interfaces. Only a small subset of ZPL commands can be overridden, these are listed below. This feature is not supported for CPCL commands. The following describes the specific SGD commands:

device.command_override.add: looks for a supported override command, and if supported adds it to the override list. This is a setvar command only.

device.command_override.clear: clears the override list. This is a setvar command only.

device.command_override.list: returns the list of ZPL commands to override. This is a getvar command only.

Supported ZPL commands that can be overridden: ^MN and ^MM

Examples

```
! U1 setvar "device.command _ override.add" "^MN"
! U1 setvar "device.command _ override.add" "^MM"
! U1 setvar "device.command _ override.clear" ""
! U1 getvar "device.command _ override.list"
```

Saving the 2-Key Report to a File

This feature is intended to facilitate interactions between the user and Zebra technical support. Often a copy of the 2-key (configuration) report is required to debug a problem. Prior to this feature the 2-key needed to be printed and scanned. With this feature the report can now be saved to a text file on the printer's flash memory, copied to a local PC using the Zebra Setup Utility (ZSU), and then emailed. To generate the report send the following command to the printer using the "Open Communication With Printer" menu in the ZSU:

```
! U1 do "device.save _ 2key" "now"
```

To retrieve the file send the following command:

```
! U1 do "file.type" "2key.txt"
```

This will display the results in the receive window. On the File menu of the ZSU, select Export Received Data, and save to a file on your PC.

Using Anonymous FTP Login from a Microsoft Windows Platform

A new SGD parameter (ip.ftp.request_password) has been added to control whether the password was requested by the ftp client. In order to make the QLn behave the same way as the legacy QL Plus family did when sending an ftp -A command from a Microsoft Windows platform, first send the following command to the printer:

```
! U1 setvar "ip.ftp.request_password" "yes"
```

Note that the default behavior for QLn is similar to Zebra desktop and tabletop printers (i.e., the default value for the above SGD is "no").

V68.16.3Z

Release Date: 6 September 2011

Enhancements

- 802.11: Added wlan.roam.interval parameter, reduces roaming
- 802.11: Improved roaming algorithm

Issues Corrected

- HW: Incorrect media width sensor operation
- HW: Enable charging circuit on power up
- COMM: Serial and USB port lockup after 1020 labels on QLn220 only
- CPCL: QLn responding incorrectly in CPCL synchronous mode
- CPCL: After media load PRESENT-AT is not performed
- CPCL: Print redirection not working when run from a startup file
- Ethernet: DHCP fails on soft reset when docked

- 802.11: Application corruption when mirroring
- 802.11: WEP-128 requires all four keys to be set, should only need one
- 802.11: IP roam packets not sent if WEP-128 is used
- 802.11: Roaming thresholds using incorrect values, see note below
- 802.11: Updated roaming related default values, see note below
- 802.11: "Loss of Signal" alert messages are too aggressive
- 802.11: In range roaming based on signal strength does not work
- WML: Unable to display full Latin character set using custom WML files

After loading this release it is necessary to send the following commands to the printer in order to update the default roaming values:

```
! U1 do "device.restore _ defaults" "wlan"  
! U1 do "device.reset" ""
```

Note that a carriage return and line feed are required after each line.

V68.16.2ZA

(Service Pack)

Release Date: 5 August 2011

Enhancements

- N/A

Issues Corrected

- HW: incorrect media width sensor operation
- COMM: Serial and USB port lockup after 1020 labels on QLn220 only
- CPCL: QLn responding incorrectly in CPCL synchronous mode

V68.16.2Z

Release Date: 5 August 2011

Enhancements

N/A

Issues Corrected

- PRINT: Feed key does not perform PRESENT-AT

- CPCL: TYPE command does not respond when file does not exist
- 802.11: Roaming does not work when using WEP encryption
- 802.11: IP roam packets sent out before DHCP request
- 802.11: Channels mask does not work for channels 12 – 14

V68.16.1ZA

(Service Pack)

Release Date: 15 July 2011

Enhancements

- N/A

Issues Corrected

- PRINT: Feed key does not perform PRESENT-AT
- CPCL: TYPE command does not respond when file does not exist
- 802.11: Roaming does not work when using WEP encryption
- 802.11: IP roam packets sent out before DHCP request

V68.16.1Z

Release Date: 15 July 2011

Enhancements

Original release on QLn220

Issues Corrected

- PRINT: Improved print quality on tag stock.

V68.16.0Z

Release Date: 06 May 2011

This is the initial release of this firmware. It is for use with the following printer models:

- QLn320