

# ZDownloader

## Release Notes

### Table of Contents

[System Requirements](#)

[Known Issues](#)

[Change Log](#)

[Technical Support](#)

### System Requirements

- 32-bit and 64-bit Microsoft Windows 10, Windows Server 2012 R2, Windows Server 2016, Windows Server 2019 operating systems.
- Microsoft .NET Framework version 4.7.1

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[Back to top](#)

### Known Issues

1. When enabling ZBI on a printer, the utility will look for feedback from the printer. If the utility cannot get data back from the printer, it will continue to attempt do retrieve data until you click the "Cancel" button. This condition can happen if the RS-232 settings on the printer and PC are not synchronized, or if bi-directional communications are disabled on the printer.
2. Upgrading from version 2.07 or prior requires the user to deactivate any licenses before installing the new software, then re-activating the licenses after installation.
3. Administrator privileges are required to install the software.
4. DSS kit files that were built prior to the release of version 3.00 will need to be re-acquired, since they will no longer be correctly evaluated.
5. Version 2.09 may need to be manually uninstalled from windows.

[Back to top](#)

### Change Log

Build Date	Version	Changes
31 Oct 2012	3.0.0.0	<ul style="list-style-type: none"><li>• Updated License Manager and related licensing files.</li><li>• Non Admin Users can activate/deactivate licenses</li><li>• Installer will notify user to remove previous versions of software.</li></ul>
15 Apr 2014	3.0.1.9	

		<ul style="list-style-type: none"> <li>• Updated licensing related files.</li> <li>• Updated help file to reference registration of Virtual Devices.</li> </ul>
13 Jul 2015	3.0.1.16	<ul style="list-style-type: none"> <li>• Corrected an issue where zpoints were not charged under certain conditions.</li> <li>• Updated license component file to v7.4.0.</li> </ul>
28 Oct 2015	3.0.1.27	<ul style="list-style-type: none"> <li>• This release is supported on Windows 10.</li> <li>• Updated branding and OS support in the help file.</li> </ul>
19 Nov 2015	3.0.1.28	<ul style="list-style-type: none"> <li>• Removed the option at the end of the installation to start ZDownloader. Using the option caused the Nalpeiron licensing service to stop.</li> </ul>
05 Nov 2020	4.0.0.38	<ul style="list-style-type: none"> <li>• Updated the license manager for ZBI and ZPoints.</li> <li>• License numbers beginning 733000 can no longer be activated or de-activated using this version of the software.</li> </ul>
06 Apr 2021	4.0.0.68	<ul style="list-style-type: none"> <li>• Corrected an issue that prevented license activation if Hyper-V technology is enabled on the computer.</li> </ul>

[Back to top](#)

## Technical Support

Worldwide Technical Support is available through your Reseller, or at:  
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[Back to top](#)

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