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Concierge Release Software Package

Release_01.02.00

Release Notes

Enterprise Mobility
Data Capture Solutions - Concierge

December 18, 2014

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Revision History

Revision	Date	Author	Comments
R1	12/12/2014	Bill Acuna	1.2.0 Fusion & DataWedge Release

Introduction

The Release Notes represent the primary mechanism by which the Data Capture Solutions development community communicates relevant information on the Concierge Software to internal & external customers.

Purpose

This document is intended for readers to become familiar with the changes in the current release of Concierge Software. It provides information about new features, improved services, and customer requested changes.

Scope

This document covers Concierge SW version 01.02.00

Acronyms and Definitions

SW Software

Release Location

Software Release Number: 01.02.00

Version Information

Platform SW	01.2.0.4-4AJ11-121014
CC5000-SWA-RETAIL	01.00.07
CC5000-SWA-MOBILE	01.00.00
CC5000-SWA-COMMS	01.00.08

Compatibility

This section contains specific information on configurations and/or other network elements that are known to be compatible with this version of the Concierge software.

Supported Hardware Configurations

- CC5000-15
 - 15" Touch screen display
 - CCHUB1

-
- CCSCN1
 - CC5000-22
 - 22” Touch screen display
 - CCHUB1
 - CCSCN1
 - CC5000-27
 - 27” Touch screen display
 - CCHUB1
 - CCSCN1

Procedures

The following section provides procedural related information concerning Concierge Software release 01.02.00. These procedures should be reviewed before loading software and testing.

Verification of Hardware

Ensure that the hardware being used has the latest hardware modifications and revisions. Questions may be addressed to Zebra Technologies’ Tier One Support team (800-653-5350).

Boot Loader Version Verification

Platform Software Loading Procedures

1. Boot device
2. Login into the Admin mode
 - a. Long-press in the lower-right-hand corner until the PIN code entry box comes up
 - b. Enter the Admin PIN code (default is 5678)
3. Touch the clock display in the lower right-hand corner
4. Select Settings
5. Select About device and read the Build number
 - a. If the first portion of the Build number reads 01.1.0.x or higher, select System Update and proceed to Step 9.
 - b. Otherwise, continue on to Step 6.
6. Touch the clock display in the lower right-hand corner
7. Select the Application Configuration menu option
8. Select the System Update App
9. Connect USB drive or SD card containing update package
10. Click the “Apply” button
11. Wait until update is complete (the device will reboot itself)

Diagnostics Procedures

1. Boot device
2. Touch screen to make sure touchscreen works
3. Insert USB drive or SD card containing an update package and make sure that the system update “apply” button gets enabled

Product Overview

The Concierge Software provides platform- and application-level software. Optional Software Suites for Mobile, Retail, and Communication are the same as with the previous bundle v01.01.03.

New Features

This delivery of Concierge Software introduces the following new feature set:

- Fusion v51
- DataWedge for SE3307

Existing Features and Functionality

The Concierge Software supports the following feature set:

Features/Functionality Supported:

- JellyBean-based Android OS 4.1.1
- WiFi/Ethernet
- Barcode Scanner
- Touch screen
- Platform update (on-screen)
- UI Modes
- SDK
- Optional Software Suites for Retail, Mobile, and Communication
- Concierge Browser
 - Support for provisioning and monitoring of browser cookies through management
 - Hardware-accelerated video playback
- Management
 - Support for auto-registration with a SOTI MobiControl server during SW upgrades
 - Ability to change system language through management
 - Ability to encrypt management updates
- System Settings
 - Ability to configure what NTP server will be used for automatic date & time updates
 - Ability to change language and volume within the context of a user session
- Foreign Language support (Spanish, Portuguese, Japanese, German, Russian, Italian)

Special Notes

This Concierge Software release contains the following special notes:

- List of tested USB storage drives
 - SanDisk Cruzer 16GB
- USB drives should be un-mounted from Windows PCs before plugging them into Concierge. If this is not done, sometimes Concierge might prompt for the drive to be formatted. Should this happen, the work-around on the Concierge is

- If using Ethernet, it may sometimes be necessary to manually disable / enable the interface after a remote reboot.
- In poor network conditions, the CC5000 Wi-Fi interface can get into a state where it will need to be disabled, then reenabled. This can be mitigated by dedicating a WLAN to the CC5000 devices and ensuring good coverage to the CC5000 devices.

Known Issues

The following is a list of known issues in this software release.

Issue #	Headline
1551	VCS: User cannot conduct P2P Call after doing a server-based SIP Call without reconfiguring the device via .mdz first
1375	System reset/reboot in Admin Home Screen

Resolved Issues

Issue #	Headline
1332	Barcode scans do not work while a PopupWindow is open
1383	System got reset while accessing "File Browser"
EMBPD00142913	MU fails to acquire country code when 11d is enabled on 5.0GHz.

Support Information

Contact Concierge HelpDesk

Please contact Zebra Technologies at: 800-653-5350

CC5000 LaunchPad Developer Community

<https://developer.motorolasolutions.com/community/technologies/concierge>