



Release Notes – Zebra Conversion Package

HE_FULL_UPDATE_11-99-99.00-RN-U500-STD-HEL-04

Release (NGMS)

Highlights

This Zebra Conversion Package NGMS release 11-99-99.00-RN-U500-STD-HEL-04 covers TC52AX, TC21, TC21 HC, TC26, TC26 HC, TC52, TC52 HC, TC52x, TC57, TC57x, TC72, TC77, PS20 & WT6300 family of products.

AVOID DATA LOSS WHEN UPDATING TO ANDROID 13
Read [Migrating to Android 13 on TechDocs](#)

Software Packages

Package Name	Description
HE_FULL_UPDATE_11-99-99.00-RN-U500-STD-HEL-04.zip	Full package update
ZebraFileGuardian_NGMS_V1.17.apk	Android application

Zebra Conversion Package for migrating to Android 13 without data loss

Current Source OS Versions present on device			Zebra Conversion Package to be used	Notes
OS Dessert	Release Date	Build Version		
Oreo	Any Oreo release	Any Oreo release	11-99-99.00-RN-U500-STD-HEL-04	Android Oreo - For devices with LG version earlier than 01-23-18.00-ON-U15-STD, the device must be upgraded to this version or newer prior to beginning the migration process.
Pie	Any Pie release	Any Pie release	11-99-99.00-RN-U500-STD-HEL-04	For Android Pie, the device must be upgraded to Android 10 or 11 to begin the migration process.
A10	Any A10 release	Any A10 release	11-99-99.00-RN-U500-STD-HEL-04	
A11	Till May 2023 release	Till LIFE GUARD UPDATE 11-35-05.00-RN-U00	11-99-99.00-RN-U500-STD-HEL-04	

Version Information

Below Table contains important information on versions

Description	Version
Product Build Number	11-99-99.00-RN-U500-STD-HEL-04
Android Version	11
Security Patch level	April 05, 2023
Component Versions	Please see Component Versions under Addendum section

Device Support

The products supported in this release are TC52AX, TC21, TC21 HC, TC26, TC26 HC, TC52, TC52 HC, TC52x, TC57, TC57x, TC72, TC77, PS20 & WT6300 family of products.

New Features

- This package takes care of selective backup and restore of **MOST important application, data, and settings.** with certain limitations.

Known Constraints

- Refer to Considerations → Process Limitations section under [Migrating to Android 13](#)

Important Links

- [SDM660 A13 OS Update instructions](#)
- [Migrating to Android 13](#)
- [Zebra Techdocs](#)
- [Developer Portal](#)

Addendum

Component Versions

Component / Description	Version
Zebra File Guardian	1.17
Zebra Backup/Restore Service	1.13

Revision History

Rev	Description	Date
1.0	Initial release	July 20, 2023