

# Release Notes – MC65 WM RevC – Failed to create connection when device placed in CRD5501-4000ER - SPR 25836

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## Introduction

SPR25836 MC65 terminals failed to create connection when placed in CRD5501-4000ER. Connection arrows do not change to 'connected' status.

## Description

MC65 device failed to create connection when placed in CRD5501-4000ER. Connection arrows do not change to 'connected' status.

## Contents

SPR25836\_MC65\_WM\_en\_034404\_v1\_0\_WB.cab

SPR25836\_MC65\_WM\_en\_034404\_v1\_0\_NB.cab

## Device Compatibility

This software release has been approved for use with the following Symbol devices.

Device	Operating System
MC65	Windows mobile 6.5

## Installation Requirements

BSP Version: 03.44.04 and 04.47.02 or earlier

## Installation Instructions

For NORMAL installation of the PATCH:

1. Copy “SPR25836\_MC65\_WM\_en\_034404\_v1\_0\_WB.cab” file to the device.
2. Deploy the solution by tapping on the cab file “SPR25836\_MC65\_WM\_en\_034404\_v1\_0\_WB.cab”.
3. After successful deployment of the cab file “SPR25836\_MC65\_WM\_en\_034404\_v1\_0\_WB.cab”, device will do an automatic warm boot.

For MSP or REMOTE installation of the PATCH, use “SPR25836\_MC65\_WM\_en\_034404\_v1\_0\_NB.cab”. This cab will not perform an automatic warm boot. MSP/Remote Installer is responsible for performing the warm boot.

## Part Number and Release Date

November, 2014

