

Hotfix for the issue, on MT20x0 (with imager scan engine), the Scan Inventory stops scanning or ScannerServices API error locks up scanning

[Part #:]

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Description

Thank you for selecting Motorola as your mobility solution tool provider.

This hotfix fixes the issue that, on MT 20x0 (with imager scan engine), the Scan Inventory stops scanning or ScannerServices API error locks up scanning.

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Device Compatibility

This Hotfix applies to following Motorola products:

- MT2070 (with imager scan engine)
- MT2090 (with imager scan engine)

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Release Notes

Version: 00.25.30

- This hotfix fixes the issue that, on MT 20x0 (with imager scan engine), the Scan Inventory stops scanning or ScannerServices API error locks up scanning.

There are 4 files in the patch package

- (1) PlatformDLL.dll – 1.7.0.0
- (2) CamHAL.dll – 2.3.0.0
- (3) CameraScanPDD.dll – 0.1.0.20
- (4) Platform.CPY

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Components

The installed file should be in the following folder on the scanner.

Component	Location
PlatformDLL.dll	\Platform\
CameraScanPDD.dll	\Platform\
CamHAL.dll	\Platform\

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Installation

The following is the procedure to apply the Hotfix. It is assumed that the ActiveSync installed on the PC.

- 1) ActiveSync the scanner to a PC;
- 2) Open up the “Platform” folder on the device using “Explore” on ActiveSync;
- 3) Copy the patch 3 DLL files and the Platform.CPY to “Platform” folder:
- 4) Cold boot the scanner (by press and hold scan trigger and ‘2’ key. Wait for screen going black the 2nd time and release the trigger and key. Or, just remove the battery and reinsert it to cold boot.)

The scanner should boot up with the Hotfix applied.

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Notes

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Late Additions

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