

Release Notes - SB1- PTT Express device keeps sending multicast messages on its own - SPR 25262

- [Introduction](#)
 - [Description](#)
 - [Contents](#)
 - [Device Compatibility](#)
 - [Installation Requirements](#)
 - [Installation Instructions](#)
 - [Part Number and Release Date](#)
-

Introduction

This patch resolved the following issue: SB1 PTT Express – Device keeps sending multi-cast messages on its own. Line is busy and nobody is able to establish a call. As a part of the fix the PTT Client software and PTT button driver were modified and a new registry file has been added to disable the private call.

Description

- This issue is observed on SB1 device in two scenarios.
 - The SB1 device starts communication when the magnetic dongle is removed and is put into the cradle.
 - The SB1 device starts communication (apparently without user intervention) when it is in a belt-clipped pouch and the magnetic dongle with headset is connected.
 - This prevents any other device from communicating successfully. By just touching the SB1 display the device stops communication and normal operation is resumed
- The Team_express_65.apf package consists of the PTT client version 1.1.65.0000 provided by the PTT software team and the PTT button driver changes to avoid the false press events.
- The Homebtn.reg file is for disabling the Private Call.

Contents

Team_express_65.apf
Homebtn.apf

Device Compatibility

This software release has been approved for use with the following Symbol devices.

Device	Operating System
SB1	Windows CE 6.0

Installation Requirements

- SB1 OS Version 36.3

Installation Instructions

MSP installation procedure has to be used to deploy this PATCH,

To install Team_express_65.apf

- Configure the MSP using “Team_express_65.apf” and generate the barcode.
- On the Device Go to Settings>More Settings>Advance settings
- Go to RD Client and scan the barcode label.
- Wait for the package installation to complete.

To install Homebtn.apf

- Configure the MSP using “Homebtn.apf” and generate the barcode.
- On the Device Go to Settings>More Settings>Advance settings
- Go to RD Client and scan the barcode label.
- Wait for the package installation to complete.

Part Number and Release Date

Team_express_65.apf
Homebtn.apf
March 28, 2014