

Release Notes - TC55CH Android JB - BSP v01.06.01 - Google Play Store and Google Hangouts App Fails to Connect - SPR27424

[Introduction](#)

[Description](#)

[Contents](#)

[Device Compatibility](#)

[Installation Requirements](#)

[Installation Instructions](#)

[Part Number and Release Date](#)

Introduction

Google Play Store and Google Hangouts does not connect successfully.

Description

The provided patch fixes Google Play Store and Hangouts connecting issue failure.

Contents

SPR27424_TC55CH_JB_en_01.06.01_GMS_v1.0.zip

Device Compatibility

This software release has been approved for use with the following Zebra devices,

Device	Operating System	OEM Version
TC55CH	Android JB 4.1.2	v01.06.01 GMS only

Installation Requirements

This SW is intended for the TC55CH device running GMS 01.06.01 build only.

Installation Instructions

1. Connect the USB cable from your PC to the device and enable USB mass storage mode on the device.
2. On your PC you should see an internal and external USB mass storage drive (SD card) appears in the File Explorer and copy the "SPR27424_TC55CH_JB_en_01.06.01_GMS_v1.0.zip" file to any storage.

3. Press and hold on the device the Power button, Scan/Action button and Vol+ button until the screen is turned OFF.
4. Release the Power and Scan/Action buttons and continue to hold Vol+ button.
5. The device should enter into Recovery update mode.
6. Release Vol+.
7. Click on Vol+ or Vol- to navigate and select appropriate storage.
8. Click on Scan/Action button to select the option.
9. Click on Vol+ or Vol- to navigate to the "SPR27424_TC55CH_JB_en_01.06.01_GMS_v1.0.zip" file.
10. Click Scan/Action button to select the recovery update zip file.
11. The Device will automatically reboot and will be ready to use.

Part Number and Release Date

N/A
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