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# **Release Notes - <TC55CH Rev A SW V1.03.02>**

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## **Introduction**

TC55CH is a ruggedized device based on Android for the enterprise market that blends the capabilities of a smart phone with those of a traditional enterprise PDA.

TC55CH has a number of enterprise-grade features, including a touch-screen that can be used with gloves, support for stylus input for signatures, barcode capture capability and IP67 rating for dust and water protection.

It also features Motorola Extensions (MX) to make the Android operating system more enterprise ready, with security enhancements and hooks for device management tools, and is designed for a longer lifecycle than the typical smart phone.

TC55CH is designed in response to customer feedback from using consumer-grade smart phones in the workplace, especially with the bring-your-own-device (BYOD) trend, where employees use their own choice of device for work.

With TC55CH the workers can capture practically any type of data — from bar codes and signatures to photos, videos and NFC — improving on the job efficiency and customer service. The screen is optimized for Enterprise viewing, helping ensure the battery lasts a full shift.

And with a drop, tumble and environmental sealing specification you can count on, it has the durability required to serve your field workers for years.

The TC55CH is only supported on the Verizon network in the USA. It will work on LTE, EVDO, and 1xRTT. This is a Data Only product and has no voice call capability.

## **Description**

1. JellyBean 4.1.2
2. Kernel v3.4.0
3. DataWedge v1.7.6
4. Scanning Framework 1.19.P03
5. MSP v7.08.67
6. MX 3.2.2-6
7. WiFi/BT FW M8960AAAAANAZW1040010
8. RIL 1.0.19
9. Modem 20015326.31

## **Contents**

1. T55N1JEX0PUEN10302.zip – TC55CH OS Recovery Update package

## Device Compatibility

This software release has been approved for use with the following devices.

Device P/N	Operating System
TC55CH-JC11ES	JellyBean 4.1.2

## Installation Requirements

This SW is intended for the TC55CH device

## Installation Instructions

### 1. OS Recovery Update

- Connect the USB cable from your PC to the device and enable USB mass storage mode on the device.
- On your PC you should see an internal and external USB mass storage drive (SD card) appears in the File Explore and copy the recovery update zip file to any storage.
- Press and hold on the device the Power button, Scan/Action button and Vol+ until the screen is turned OFF
- Release the Power and Scan/Action buttons and continue to hold Vol+ button
- The device should enter to Recovery update mode
- Release Vol+.
- Click on Vol+ or Vol- to navigate and select appropriated storage
- Click on on Scan/Action button to select the option
- Click on Vol+ or Vol- to navigate to the recovery update zip file
- Click on on Scan/Action button to select the recovery update zip file

Device will automatically reboot and will be ready to use.

### 2. MSP OS package update

- Please refer Mobility Service Platform deployment guide for instruction.

## Known issues, Tips and Workarounds

Description	Notes/Recovery
Image update in recovery mode using FullPackageUpdate.zip automatically reboots the device (114339)	This is normal behavior.
Image update package includes an enterprise reset by default. This is needed to ensure the update takes place.	This is normal behavior for this initial release.

Observing NVitems push after OSupdate which intermittently locks up the device.	This would only be seen when the BSP is reflashed on the device. If the modem is not responding at boot time just after the OS image is updated, the terminal should detect this condition. If it does, it will automatically reboot and recover. If the terminal did not automatically detect this condition, the phone will remain in the no service state. To overcome this issue, the user needs to cold boot the terminal. Once the NV item update has succeeded the terminal can then be used as expected. This is not a common occurrence and may only be seen during OS reflash.
<ul style="list-style-type: none"> <li>• Charging may fail on the first attempt (rarely) the LED will blink red quickly to indicate this (114388)</li> <li>• Connecting a unit with a dead battery to a charger (rarely) does not turn on (115212)</li> </ul>	To recover, reinsert the charger.
Charging a deeply-discharged battery will cause the LED to blink red slowly... this is normal and can last up to 8 minutes until the normal charging green LED is seen (114428)	This is normal behavior.
Scanner/camera does not enable after restore of Datawedge (113726)	To recover, select a Datawedge profile after the restore operation.
For a mixed deployment comprising broadcast and hidden SSID's, the device cannot connect to a hidden SSID if the profile was added manually by selecting a broadcast SSID listed in "WiFi" Settings Page.(114289)	<p>To workaround this problem, there are two solutions:</p> <ol style="list-style-type: none"> <li>1. Manually add the profile using the "Add network" option (Click on "+" in "WiFi" Settings Page)</li> <li>2. To configure programmatically, use the <a href="#">wifiConfiguration class</a> to create a profile that has the hidden SSID field parameter set to true. Here is a code sample to do this:</li> </ol> <pre style="margin-left: 40px;">import android.net.wifi.WifiConfiguration; WifiConfiguration configuration = new WifiConfiguration(); configuration.hiddenSSID = true;</pre>

## **Part Number and Release Date**

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