

Zebra Device Tracker 5.5

Release Notes – Aug. 2023

Highlights

- Adds support for Zebra devices running Android 13.
- Allows direct download of configuration (XML or barcode) files for deployment to devices.
- Allows administrators to select an on-device sound file when using Play Sound feature from the portal.
- Allows admins to arrange and save columns according to user preference from the portal.
- Now can update device name, site and in-line notes from device details page.
- A “Welcome” email is now sent to newly added users with instructions for creating an access password.

Device Support

- **Device Tracker** - See the [Zebra Support Portal](#) for a list of supported devices
- **Enterprise Login Screen (ELS)** – Supported on a minimum set of BSP versions, see [Zebra Support Portal](#)

Zebra recommends updating devices to the latest client version to receive critical issue fixes and new features. Device Tracker Cloud Server 5.5 is backward-compatible with client version 5.3 and later.

New Features

- Now supports Zebra devices running Android 13.
- Allows direct download of configuration (XML or barcode) files for deployment to devices.
 - Previously, administrators were sent config files as part of Zebra’s on-boarding process.
 - Admins can now download the StageNow barcode or XML files for deployment of Device Tracker configurations to device.

NOTE: Separate barcodes must be used for configuring devices running Android 13 (or later) and for those running Android 11 (or earlier). XML-based config files are supported by devices with any Android version.
- Administrators can now select an on-device sound file when using the Play Sound feature on the device.
- On device-listing pages, admins can now select which columns to show/hide, can rearrange their order, and save their preferences for later use.
- Admins can now update device name, site and in-line notes from the portal’s device details page.
- A notification option allows admins to automatically email users newly added into Device Tracker and instruct them on how to access the portal.

Resolved Issues

- On systems using single sign-on (SSO), the “Checked Out By” field value is now being updated when a user logs in using Enterprise Login Screen (ELS) without the Device Tracker application running.

Known Issues

- When accessing the portal using SSO, the Passcode section takes longer than normal to load values.
- When a device is recommissioned (after being decommissioned), the device remains unassigned to a site (even if previously assigned to a site) until the user checks out the device through ELS.



Important Links

- [About Zebra Device Tracker](#)
- [Zebra Device Tracker Setup](#)
- [Zebra Device Tracker Licensing](#)

About Zebra Device Tracker

Device Tracker is a cloud-hosted software solution used to track Zebra Android mobile devices, find missing devices, and help prevent device inventory shrinkage. The Device Tracker Solution is comprised of:

Device Tracker Cloud Server that is Zebra managed. All devices deployed with the Device Tracker Client Software will communicate with and provide data to the server so that the Administrators, Site Managers, and Associates can manage the availability and accessibility of their devices.

Device Tracker Client Software that runs on all Zebra Android Mobile devices that are tracked. It enables the client device to send location updates to the Device Tracker cloud-server which enables finding lost devices by utilizing the BLE beaconing system and remote alarms on the lost device.

ZEBRA and the stylized Zebra head are trademarks of Zebra Technologies Corp., registered in many jurisdictions worldwide. All other trademarks are the property of their respective owners. ©2019 Zebra Technologies Corp. and/or its affiliates. All rights reserved.