

Zebra Device Tracker 5.6

Release Notes – September 2023

Highlights

- New option for managers to receive End of Day reports of device movement between sites via email.
- The web portal now displays time stamps in their respective local time zones instead of GMT.
- New feature in the web portal that presents the elapsed time since the device's last check-in.

Device Support

- **Device Tracker** - See the [Zebra Support Portal](#) for a list of supported devices
- **Enterprise Login Screen (ELS)** – Supported on a minimum set of BSP versions, see [Zebra Support Portal](#)

Zebra recommends updating devices to the latest client version to receive critical issue fixes and new features. Device Tracker Cloud Server 5.6 is backward-compatible with client version 5.3 and later.

New Features

- Managers have the option to receive daily reports via email regarding devices that have been relocated to or from their respective sites. This setting is configured by administrators either during the manual creation of a site or through uploading a CSV file.
- The web portal dashboard now shows time stamps in their respective local time zones, rather than in GMT.
- The Mobile Devices dashboard now features a new column named “Last Check In,” showing the elapsed time since the device’s most recent check-in.

Resolved Issues

- Occasionally, the client application unexpectedly terminated when it received lost device notifications on the device.
- When a device was recommissioned (after being decommissioned), the device remained unassigned to a site (even if previously assigned to a site) until the user checked out the device through Enterprise Login Screen (ELS).

Known Issues

- When accessing the portal using SSO, the Passcode section takes longer than normal to load values.



Important Links

- [About Zebra Device Tracker](#)
- [Zebra Device Tracker Setup](#)
- [Zebra Device Tracker Licensing](#)

About Zebra Device Tracker

Device Tracker is a cloud-hosted software solution used to track Zebra Android mobile devices, find missing devices, and help prevent device inventory shrinkage. The Device Tracker Solution is comprised of:

Device Tracker Cloud Server that is Zebra managed. All devices deployed with the Device Tracker Client Software will communicate with and provide data to the server so that the Administrators, Site Managers, and Associates can manage the availability and accessibility of their devices.

Device Tracker Client Software that runs on all Zebra Android Mobile devices that are tracked. It enables the client device to send location updates to the Device Tracker cloud-server which enables finding lost devices by utilizing the BLE beaconing system and remote alarms on the lost device.

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