

Zebra Device Tracker 5.7

Release Notes – September 2023

Highlights

- "Events By Site" reports in the web portal now displays device movement between sites.
- Managers can now access "Event By Site" reports in the web portal.

Device Support

- **Device Tracker** - See the [Zebra Support Portal](#) for a list of supported devices
- **Enterprise Login Screen (ELS)** – Supported on a minimum set of BSP versions, see [Zebra Support Portal](#)

Zebra recommends updating devices to the latest client version to receive critical issue fixes and new features. Device Tracker Cloud Server 5.7 is backward-compatible with client version 5.3 and later.

New Features

- The "Events By Site" report in the web portal has been enhanced to now show device movement in and out of sites. Admins and managers can track device allocation across sites, including when a device movement occurred, the previous site the device was located, and the site where the device is currently located.
- Managers can now access "Events By Site" reports for their designated site in the web portal.

Resolved Issues

- In the "Mobile Devices" dashboard from the web portal, the device count shown in the Charging, Discharging, and Disconnected tiles no longer include decommissioned devices.
- When creating sites through CSV file upload, site names containing only numbers are now valid.

Known Issues

- When accessing the portal using SSO, the Passcode section takes longer than normal to load values.
- When licenses are renewed before expiration, the web portal displays an inaccurate license count.

Important Links

- [About Zebra Device Tracker](#)
- [Zebra Device Tracker Setup](#)
- [Zebra Device Tracker Licensing](#)

About Zebra Device Tracker

Device Tracker is a cloud-hosted software solution used to track Zebra Android mobile devices, find missing devices, and help prevent device inventory shrinkage. The Device Tracker Solution is comprised of:

Device Tracker Cloud Server that is Zebra managed. All devices deployed with the Device Tracker Client Software will communicate with and provide data to the server so that the Administrators, Site Managers, and Associates can manage the availability and accessibility of their devices.

Device Tracker Client Software that runs on all Zebra Android Mobile devices that are tracked. It enables the client device to send location updates to the Device Tracker cloud-server which enables finding lost devices by utilizing the BLE beaconing system and remote alarms on the lost device.

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