

WFC PTT Pro Android Client Version 3.3.10177

Release Notes – Jul 2022

Highlights

Release v3.3.10177 offers

- Support for WS50 Device with PTT Lite mode
- Ability to set DnD Mode when device is placed into charging cradle
- Ability to display tasks from X number of days inside Task Tracker module
- Ability to specify custom User Agent string for OAuth Login WebView
- Maintenance Updates

Device Support

The following Zebra Android devices running Android 8 Oreo, Android 10 and Android 11 are supported:

- CC600 / CC6000
- EC30
- EC50 / EC55
- ET40 / ET45
- ET51 / ET56
- L10A
- MC20
- MC2200 / MC2700
- MC3300 / MC3300x / MC3300ax
- MC9300
- PS20
- TC21 / TC26
- TC51 / TC56
- TC52 / TC57
- TC52x / TC57x / TC52ax
- TC53 / TC58
- TC70x / TC75x
- TC72 / TC77
- TC8300
- VC80x
- VC8300
- WS50
- WT6300

Note –

- For devices running Android 4.4 (KitKat), use version 3.2.10087 or below.
- For devices running Android 5 (Lollipop), 6 (Marshmallow) and 7 (Nougat), use version 3.3.10134 or below.

New in WFC PTT Pro Android Client v3.3.10177

Support for WS50 Device with PTT Lite mode

When PTT Pro client (10177 and above) is installed on WS50 device, it automatically behaves as PTT Lite client.

With PTT Lite, the following features are available -

- Group calls - Incoming, outgoing
- 1:1 or Ad-hoc calls - Incoming
 - Client can initiate outgoing group call and it can accept incoming group call.
 - Client cannot initiate outgoing 1:1 or multiple users Ad-hoc calls but it can accept incoming 1:1 or multiple users Ad-hoc calls.
 - Client cannot initiate an emergency call, but it can accept Emergency calls.
 - Client cannot initiate an Alert call but it can accept/reject Alert calls.
- Group management features such as create group, add to group, remove group, delete group, block/unblock group, hide group, are not allowed. Only "search a group from server" is available.

Ability to set DnD Mode when device is placed into charging cradle

When enabled, PTT Pro client can be automatically set to Do Not Disturb (DnD) mode, when device is placed into charging cradle. This will stop client from playing audio from PTT calls at night while devices are being charged.

Ability to display tasks from X number of days inside Task Tracker module

PTT Pro client allows user to display tasks from X number of days inside Task Tracker module.

Ability to specify custom User Agent string for OAuth Login WebView

PTT Pro client allows administrator to specify custom User Agent string for OAuth Login WebView. When 'customUserAgentString' is specified, the default User Agent string will be replaced by specified string.

Resolved Issues

- Resolved SSO Authentication failure issue on Zebra TC51 & TC57 devices

Usage Notes

- **WARNING:** The Workforce Connect Zebra PTT Pro supports the use of both secure protocols, such as HTTPS, and cleartext network traffic, such as cleartext HTTP. Zebra strongly recommends customers use secure protocols such as HTTPS to access their data. Zebra always uses the secure protocol HTTPS to communicate with WFC PTT Pro Servers or WFC Provisioning Manager. If customers elect to use cleartext network traffic, the customer assumes the risk of exposing data on the network.
- Please note that accuracy of voice recognition for Voice Commands feature is dependent upon "Google" app on the device. Please make sure that device has the latest version of "Google" app installed. Google App can be manually updated by following steps described [here](#).

- On Android 11, do not disable 'Foreground app on call' setting. When this option is disabled, the user cannot respond to the incoming PTT call using the PTT button. To respond to an incoming call with the option disabled, the user must open the PTT Pro application and then press PTT button.
- When Bluetooth Headset is paired and active, PTT Pro will play PTT call audio via Bluetooth regardless of the 'Allow Bluetooth Audio' setting.
- When both Wired headset and Bluetooth Headset are connected to device, PTT call audio will route via wired headset but not through Bluetooth headset even when 'Allow Bluetooth audio' is enabled.

Important Links

- The following guides can be found at <https://www.zebra.com/us/en/support-downloads/software/productivity-apps/push-to-talk-pro.html>:
 - Workforce Connect Zebra PTT Pro Installation Guide MN00265808
 - Workforce Connect Zebra PTT Pro Version 3.2 for Android Quick Start Guide MN-003213-03 (valid for 3.2 and 3.3)
 - Workforce Connect Zebra PTT Pro Version 3.3 User Guide for Android MN-003555-05
 - Workforce Connect Zebra PTT Pro Management Portal Customer Administrator Guide MN-002777-04
 - Workforce Connect Zebra PTT Pro Task Tracker Customer Administration Guide MN-004260-01

About WFC PTT Pro

Workforce Connect PTT Pro connects your workforce with enterprise-class instant PTT and secure messaging services that support text, images, audio, and video. Now, workers can talk to any user or group with the press of a button — no more waiting for a callback or phone tag. You can barge into an ongoing PTT call in the event of an emergency — and you can set a Priority Caller level so that specific users will always override any call in progress. With User Presence information, workers can identify who is available before placing a call or sending a text, audio or video message to ensure an instant connection. And unlike consumer cellular standard text message services, all text messages are encrypted in-transit, meeting enterprise security needs. Services are available over cellular* and WiFi networks, so they are always available to your workers, regardless of where they are located. Visibility into the status of every user provides workers with the intelligence to select the best contact that is available to provide an answer, right now. And deployment couldn't be easier — just subscribe to these Workforce Connect PTT Pro cloud-based services and your workers are up and running. Get the power of one with Workforce Connect. One solution that provides enterprise-class PTT and secure messaging. One connected workforce. And all the communication services your workers need — data, voice and multi-media messaging — all on a single device.

WFC PTT Pro Android Release History

Release v3.3.10166 offers

- Support for Zebra Workstation Connect
- Message Broadcast Support
- Sign out when placed in cradle while in standalone mode
- Maintenance Updates

Release v3.3.10155 offers

- Support for Android 11
- Enhanced display of non-critical alerts and messages
- Support Worker Duress through Drop Detection
- Ability to initiate Emergency Call via Alert Button
- Localization support for additional languages
- Voice Command Support for additional languages
- Maintenance Updates

Release v3.3.10134 offers

- Support for Android 11
- Worker Duress
- WFC Task Tracker (available upon request)
- Voice Command Support for French Canadian (Beta)

- Maintenance Updates

Release v3.3.10128 offers

- Voice Command vocabulary improvement with additional commands
- Voice Commands Voice Activity Help Screen

Release v3.3.10117 offers

- Ability to play pending messages via voice commands
- Support for landscape user interface for Zebra tablet devices
- Ability to initiate calls to default callee when voice commands are enabled
- Maintenance Updates

Release v3.3.10107 offers

- Android Notifications for PTT Sessions
- User Friendly Group Name Display with Profile Manager
- Added notification tone to indicate end of voice command transaction
- Enhanced PTT Pro Messaging with inline images and video thumbnails
- Updated PTT In-Call Screen with countdown timer
- Unread message count shown in Recents Tab
- Inline PTT audio playback
- Enhanced message delivery icons
- Maintenance Updates

Release 3.3.10094 offers

- Android 10 support
- Jabra BlueParrott Headset support
- WFC Location Area Service
- Enhancements to Voice Command handling
- Reject and End Session via PTT Hard Button Double click
- DND Mode Reminder
- Deprecate support for Android 4.4 (KitKat)
- Maintenance Updates

Release 3.2.10087 offers

- Disclosure and Consent regarding use of personal data
- Maintenance Updates

Release 3.2.10085 offers

- WFC Voice and PTT Pro Nav Bar client Toggle
- Color Blind Friendly Presence Icon Update
- Security Enhancements

- Maintenance Updates

Release 3.2.10079 offers

- GMS Restricted Mode Enhancements
- International Language Support
- Headless Mode with Profile Client
- Configurable Custom Navigation Bar
- Voice Command Enhancements
- Security Improvements
- Maintenance Updates

Release 3.2.10062 offers

- PTT Professional Push-to-Talk communications services
- Generation 2 UI/UX
- Message of the Day Support
- Simple Voice Commands
- Favorites Tabs
- Pinch to Zoom
- Conversation History
- WFC Profile Client