

WFC PTT Pro Android Client Version 3.3.10155

Release Notes – November 2021

Highlights

Release v3.3.10155 offers

- Support for Android 11
- Enhanced display of non-critical alerts and messages
- Support Worker Duress through Drop Detection
- Ability to initiate Emergency Call via Alert Button
- Localization support for additional languages
- Voice Command Support for additional languages
- Maintenance Updates

Device Support

The following Zebra Android devices running Android 8 Oreo, Android 10 and Android 11 are supported:

- CC600/CC6000
- EC30
- EC50/EC55
- ET51/ET56
- L10A
- MC20
- MC2200/MC2700
- MC3300/MC3300x/MC3300ax
- MC9300
- PS20
- TC20/TC25
- TC21/TC26
- TC51/TC56
- TC52/TC57
- TC52x/TC57x/TC52ax
- TC70x/TC75x
- TC72/TC77
- TC8300
- VC80x
- VC8300
- WT6300

Note –

- For devices running Android 4.4 (KitKat), use version 3.2.10087 or below.
- For devices running Android 5 (Lollipop), 6 (Marshmallow) and 7 (Nougat), use version 3.3.10134 or below.

New in WFC PTT Pro Android Client v3.3.10155

Support for Android 11

The PTT Pro client has been tested with Android 11.

Worker Duress through Drop Detection

Worker Duress provides the means for staff to quickly raise an alert when free fall is detected by a device. When a free fall is detected on a supported device, the intent can be programmed through StageNow to initiate a PTT Pro call. At this time, TC21 and TC26 devices with appropriate OS image can detect free fall. Refer to the WFC PTT Pro User Guide for further details and configuration.

Enhanced display of non-critical alerts and messages

The WFC PTT Pro client will display non-critical alerts and informational messages as a brief message at the bottom of the screen instead of dialog boxes to minimize user intervention.

Ability to initiate Emergency Call via Alert Button

The WFC PTT Pro client now provides ability to initiate Emergency PTT calls via press of an Alert Button (Red button on back of the device).

Localization support for additional languages

The WFC PTT Pro client can display user interface in 5 new additional languages - Swedish, Czech, Slovak, Polish, Hungarian.

Voice Command Support for additional languages

The WFC PTT Pro client allows user to initiate Voice Commands in following additional languages: French Canadian, French, Spanish, German, Dutch, Italian, Swedish, Hungarian, Polish, Slovak, Czech and Russian.

Resolved Issues

- User can not initiate PTT call with Blueparrott Headset after rejecting WFC Voice call.
- With Profile Manager, PTT Pro signs in automatically after sign-out if opened from Recents

Usage Notes

- Please note that accuracy of voice recognition for Voice Commands feature is dependent upon “Google” app on the device. Please make sure that device has the latest version of “Google” app installed. Google App can be manually updated by following steps described [here](#).
- On Android 11, PTT Pro will automatically be launched to the foreground after reboot. This behavior allows PTT Pro to make a PTT call using PTT button while in background.

- On Android 11, do not disable 'Foreground app on call' setting. When this option is disabled, the user cannot respond to the incoming PTT call using the PTT button. To respond to an incoming call with the option disabled, the user must open the PTT Pro application and then press PTT button.
- When Bluetooth Headset is paired and active, PTT Pro will play PTT call audio via Bluetooth regardless of the 'Allow Bluetooth Audio' setting.
- When both Wired headset and Bluetooth Headset are connected to device, PTT call audio will route via wired headset but not through Bluetooth headset even when 'Allow Bluetooth audio' is enabled.

Important Links

- The following guides can be found at <https://www.zebra.com/us/en/support-downloads/software/productivity-apps/push-to-talk-pro.html>:
 - Workforce Connect Zebra PTT Pro Installation Guide MN00265808
 - Workforce Connect Zebra PTT Pro Version 3.2 for Android Quick Start Guide MN-003213-03 (valid for 3.2 and 3.3)
 - Workforce Connect Zebra PTT Pro Version 3.3 User Guide for Android MN-003555-05
 - Workforce Connect Zebra PTT Pro Management Portal Customer Administrator Guide MN-002777-04
 - Workforce Connect Zebra PTT Pro Task Tracker Customer Administration Guide MN-004260-01

About WFC PTT Pro

Workforce Connect PTT Pro connects your workforce with enterprise-class instant PTT and secure messaging services that support text, images, audio, and video. Now, workers can talk to any user or group with the press of a button — no more waiting for a callback or phone tag. You can barge into an ongoing PTT call in the event of an emergency — and you can set a Priority Caller level so that specific users will always override any call in progress. With User Presence information, workers can identify who is available before placing a call or sending a text, audio or video message to ensure an instant connection. And unlike consumer cellular standard text message services, all text messages are encrypted in-transit, meeting enterprise security needs. Services are available over cellular* and WiFi networks, so they are always available to your workers, regardless of where they are located. Visibility into the status of every user provides workers with the intelligence to select the best contact that is available to provide an answer, right now. And deployment couldn't be easier — just subscribe to these Workforce Connect PTT Pro cloud-based services and your workers are up and running. Get the power of one with Workforce Connect. One solution that provides enterprise-class PTT and secure messaging. One connected workforce. And all the communication services your workers need — data, voice and multi-media messaging — all on a single device.

WFC PTT Pro Android Release History

Release v3.3.10134 offers

- Support for Android 11
- Worker Duress
- WFC Task Tracker (available upon request)
- Voice Command Support for French Canadian (Beta)
- Maintenance Updates

Release v3.3.10128 offers

- Voice Command vocabulary improvement with additional commands
- Voice Commands Voice Activity Help Screen

Release v3.3.10117 offers

- Ability to play pending messages via voice commands
- Support for landscape user interface for Zebra tablet devices
- Ability to initiate calls to default callee when voice commands are enabled
- Maintenance Updates

Release v3.3.10107 offers

- Android Notifications for PTT Sessions
- User Friendly Group Name Display with Profile Manager
- Added notification tone to indicate end of voice command transaction

- Enhanced PTT Pro Messaging with inline images and video thumbnails
- Updated PTT In-Call Screen with countdown timer
- Unread message count shown in Recents Tab
- Inline PTT audio playback
- Enhanced message delivery icons
- Maintenance Updates

Release 3.3.10094 offers

- Android 10 support
- Jabra BlueParrott Headset support
- WFC Location Area Service
- Enhancements to Voice Command handling
- Reject and End Session via PTT Hard Button Double click
- DND Mode Reminder
- Deprecate support for Android 4.4 (KitKat)
- Maintenance Updates

Release 3.2.10087 offers

- Disclosure and Consent regarding use of personal data
- Maintenance Updates

Release 3.2.10085 offers

- WFC Voice and PTT Pro Nav Bar client Toggle
- Color Blind Friendly Presence Icon Update
- Security Enhancements
- Maintenance Updates

Release 3.2.10079 offers

- GMS Restricted Mode Enhancements
- International Language Support
- Headless Mode with Profile Client
- Configurable Custom Navigation Bar
- Voice Command Enhancements
- Security Improvements
- Maintenance Updates

Release 3.2.10062 offers

- PTT Professional Push-to-Talk communications services
- Generation 2 UI/UX
- Message of the Day Support

- Simple Voice Commands
- Favorites Tabs
- Pinch to Zoom
- Conversation History
- WFC Profile Client