

WFC PTT Pro for iOS Version 14.0 - Release Notes



Release Date: September 25, 2019 (Updated November 8, 2019)

Introduction

Zebra is excited to announce the latest Workforce Connect PTT Pro Client for iOS version 14.0 General Release.

Workforce Connect PTT Pro gives workers robust one-to-one, site-to-site and group push-to-talk services over cellular and wi-fi networks, removing boundaries — your workforce is always connected, regardless of worker location. Workforce Connect PTT Pro is compatible with select Zebra, consumer Android and Apple iOS devices.

Release Overview Description

Release 14.0 enhancements

- Encrypts the configuration file at rest.
- Improves redundancy operation to the servers.
- Add support for iOS 13
- Obsoletes support for iOS 9.x.
- Adds work around for background transmission issue in iOS 12.4.
- Other bug fixes.

Known Issues

8580 - Breadcrumb tracking broken while in the background

Customer Description: Location tracking in iOS is currently very unreliable and does not always produce a point at the desired interval. This is caused by iOS cracking down on apps constantly using GPS while in the background.

Impact: Critical

Work Around: For background operation use the Server Side Only setting. If a finer granularity is needed always keep WFC PTT Pro in the foreground, preferably connected to power.

8610 - Duplicate Usernames do not show specifics in the following locations.

Customer Description: In a multi-tenant system if a user has two users from different customers with the same username on their contact list the usernames will not be disambiguated in all places.

Impact: Minor

Work Around: Use distinct usernames.

8801 - There is no in app way to contact support while signing in is hanging.

Customer Description: In the case where the sign in process is spinning forever there is no way to contact support.

Impact: Minor

Work Around: None.

12394 - Tie to DnD to Silent Switch will not work while the app is in the background and the Allow Background Recording setting is enabled

Customer Description: If the app is in the background and the user has the recorder running, there is no way to know if the user has the silent switch on silent. Currently it is set so that all calls will go through under those conditions. The do not disturb button works reliably though and should be relied upon for these cases.

Impact: Noticeable

Work Around: Use do not disturb

12435 - [iOS 13] Trash can does not appear in slider (to remove contact/group/recent)

Customer Description: In iOS 13.1 the trash icon does not appear when the Contact or Group or Call History is slid to the side. The white part still deletes the Contact, Group or Call History.

Impact: Noticeable

Work Around: The blank spot where the icon should be is still a delete button. Press it to delete the Contact, Group or Call History. If it was pressed accidentally, the Contact or Group can be added back at the handset or in the portal. The Call History cannot be recovered.

12503 - Notification for missed calls not disabled

Customer Description: Turning off the settings Notify for All Missed Calls and Notify for All New Messages inside the app currently does not work.

Impact: Noticeable

Work Around: This can be configured in iOS settings. Go to the Settings App, scroll down to WFC PTT Pro, select Notifications and configure.

12566 - Music Player on lock screen during CallKit call is erratic

Customer Description: For iOS 12.4 and up, the lock screen music player button can be used to Push to Talk. It does not release so this is not recommended.

Impact: Noticeable

Work Around: Using standard iOS headphones or opening the incoming PTT call notification to use the Push to Talk/Tap to Stop button are both more reliable ways to transmit audio in the background

Device Compatibility

iOS Devices running iOS 10.x or later

Installation Instructions

General:

- Download and install latest version of WFC PTT Pro client from Apple App Store