December-2019

Zebra is excited to announce the release of the Zebra PTT Pro Desktop client for Windows.

Workforce Connect PTT Pro connects your workforce with enterprise-class instant PTT and secure messaging services that support text, images, audio, and video. Now, workers can talk to any user or group with the press of a button — no more waiting for a callback or phone tag. You can barge into an ongoing PTT call in the event of an emergency — and you can set a Priority Caller level so that specific users will always override any call in progress. With User Presence information, workers can identify who is available before placing a call or sending a text, audio or video message to ensure an instant connection. And unlike consumer cellular standard text message services, all text messages are encrypted in-transit, meeting enterprise security needs. Visibility into the status of every user provides workers with the intelligence to select the best contact that is available to provide an answer, right now. And deployment couldn’t be easier — just subscribe to these Workforce Connect PTT Pro cloud-based services and your workers are up and running. Get the power of one with Workforce Connect. One solution that provides enterprise-class PTT and secure messaging. One connected workforce. And all the communication services your workers need — data, voice and multi-media messaging — all on a single device.

Overview Description

Release 3.0.0.15033 offers

- Supports Microsoft Windows 10 x64
- PTT Professional Push-to-Talk communications services
- International language support
Similar look and feel as Android G2 client

Message of the Day Support

Favorites Tabs

Call History Tab

Feature Details

PTT Professional Push-to-Talk communications services

The PTT Pro Client for Windows includes features such as half duplex individual and group communications and secure messages. Premium PTT features such as Presence, Location, Do Not Disturb, Talker Override and Late Rejoin are supported.

International Language Support

The WFC PTT Pro Client for Windows supports following languages:

- English
- German
- Spanish (Spain)
- French (Canada)
- French (France)
- Italian
- Dutch
- Russian

Message of the Day Support

MOTD allows content such as video and audio to be shared among PTT Pro groups.

Favorites Tab
The Favorites Tab allows the user to identify frequently accessed contacts and store them for easy recall.

**Call History Tab**

The Call History Tab contains information about past calls and messages. The user can view details and initiates calls from this tab.

**Known Issues**

**Release Package Contents**

Following assets for Release 3.0.0.15033

- ZebraWFCPTTProSetUp3.0.0.15033.exe Images are available via a download link in the User Activation email

- Release Notes (this document)


**Device Compatibility**

PCs running Windows 10, x64

**Installation Requirements**

- HIGHLY RECOMMENDED to ensure latest released operating system and associated patches for selected device

**Installation Instructions**

**General:**

- New installations may install the latest PTT Pro version; the latest version will contain all the capabilities of the previous versions.

**Email (GMS Devices)**
Click on the link to the software download package contained in the email from your system administrator. In order to use this method, the user must be provisioned in the Zebra PTT Pro Management Portal.

**Activation**

The PTT Pro client must be activated by one of 2 methods:

- Activation ID. The user must be configured in the PTT Pro server, with an activation ID generated.
- Device ID registration, combined with OATH authorization. Both the device ID and the user must be configured in the PTT Pro server.

The PTT Pro Installation Guide provides more information as to enabling these methods.